

HARIKRISHNA SURESHKUMAR PILLAI

BUSINESS SYSTEMS ANALYST

CONTACT

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SKILLS

- Atlassian JIRA
- Data Flow Diagrams (DFDs)
- Programming Skills
- Solution Implementation
- Data Mapping
- Python Programming
- Database Programming and SQL
- Git
- Hadoop Cloudera
- Problem-Solving
- Oracle
- Toad
- MS Office Tools
- Data Profiling
- Atlassian Confluence
- Azure
- Stakeholder Relations

PROFESSIONAL SUMMARY

Ambitious individual with strong organizational and analysis skills, as well as an aptitude for technology. Ready to apply knowledge and skills to any challenge.

EXPERIENCE

April 2022 - Present

Business Systems Analyst

Jarvis Technologies Group Inc | Client: CIBC, Toronto, ON

- Collaborated seamlessly with diverse Business Groups, acting as a liaison to understand and refine their requirements. Bridged the gap between business teams and technology partners to ensure a unified vision
- Spearheaded multiple Regulatory Projects, delivering timely solutions to align the organization with the latest regulatory bills. Thrived in an environment that demanded ad-hoc deliveries to meet compliance standards
- Took the lead in implementing new requests from various Lines of Business (LOBs). Captured and articulated system requirements promptly, ensuring alignment with stakeholder work efforts.
- Created multiple requirements documents, artifacts, metadata-related documents, and other Artifacts to ensure comprehensive project documentation.
- Played a pivotal role in guiding and supporting both development and quality assurance teams across all project phases. Ensured seamless collaboration and success in every project.
- Demonstrated expertise in estimation tasks effectively integrating different efforts from stakeholders
- Expertly navigated the estimation process by thoroughly grasping business requirements, transforming them into documentation, and collaborating with diverse stakeholders to secure precise estimates.

August 2020 - September 2021

Process Analyst

BSC Corp, Markham, ON

- Regularly crafted insightful Power BI dashboards every week, presenting key performance indicators (KPIs) to management. These dynamic reports provided a comprehensive snapshot of our performance metrics.
- Introduced multiple enhancements in Standard Operating Procedures (SOP) to bolster efficiency and streamline throughput. We achieved more effective inventory management, contributing to overall operational excellence.
- Engaged in Proactive Communication with Clients and Vendors, addressing product issues and implementing necessary adjustments which fostered swift issue resolution

EDUCATION

May 2020

Post Graduate Diploma in Electronics Engineering Technology

Centennial College, Toronto

May 2016

Bachelor of Technology in Electronic Engineering

MG University, Trivandrum