

## **ArtDomain Artist FAQ (DXB News Network)**

A complete list of frequently asked questions to eliminate confusion and guide every artist using the ArtDomain platform.

### **GENERAL PLATFORM QUESTIONS**

#### **Q1. What is ArtDomain?**

ArtDomain is a news and editorial platform under DXB News Network that showcases artists and their journeys through media content. It is **not an e-commerce or marketplace**.

#### **Q2. Is ArtDomain an art-selling platform?**

No. We do not facilitate direct sales. Interested buyers can contact you through the contact details visible on your profile.

#### **Q3. Who runs ArtDomain?**

ArtDomain is powered by **DXB News Network** and partnered with institutions like **Dubai International Art Centre**.

#### **Q4. Is ArtDomain like Instagram or other social media platforms?**

No. It is a verified editorial platform built for professional visibility, not informal sharing.

#### **Q5. Who can join ArtDomain?**

Only registered artists through recognised institutions or via A50 individual onboarding.

### **PROFILE & PORTAL ACCESS**

#### **Q6. What can I do once my self-portal is activated?**

You can:

- Upload your profile picture and cover image
- Add your bio and contact details
- Link your social media
- Upload artworks (up to 8 at a time)
- Submit your news and updates

#### **Q7. How do I log in?**

You will receive your login credentials from your institution or directly if you're an A50 artist.

#### **Q8. What if I forget my password?**

Use the password reset option on the login screen.

#### **Q9. Can I change my contact details?**

Yes. You can edit your contact and social links anytime via your portal.

**Q10. Is my profile publicly visible?**

Yes. Your verified profile is visible to anyone browsing the platform or searching via search engines.

**ARTWORK GALLERY****Q11. How many artworks can I upload?**

You can upload up to **8 artworks at a time**.

**Q12. Can I change the artworks later?**

Yes. You can update or replace artworks anytime.

**Q13. Can I add videos of my work?**

Video uploads are not part of the gallery but can be included in your news submission.

**Q14. Do artworks need to follow a theme?**

No. It's your personal curation. Keep it consistent with your professional style.

**Q15. Are there any image requirements?**

Use clear, high-resolution images only. Avoid watermarked or low-quality pictures.

**NEWS SUBMISSION****Q16. What is a news submission?**

News submission is where you write and publish articles about your art journey, exhibitions, insights, and more.

**Q17. How often should I submit news?**

At least **once a month** is recommended.

**Q18. What topics can I write about?**

- Personal art journey
- Inspirations and philosophy
- Event announcements
- Post-event reports
- Awards and achievements
- Institutional activities

**Q19. Can I submit pre-event and post-event news?**

Yes. Pre-event helps in awareness, and post-event helps in documentation.

**Q20. Can I submit commercial promotions?**

No. ArtDomain strictly prohibits third-party or unrelated brand promotions.

**Q21. Can I submit video news?**

Yes. Shoot in **horizontal format** and submit it along with your written article.

**Q22. Will my news be edited?**

Yes. Our editorial team may edit for clarity, accuracy, and compliance.

**Q23. Can I edit the news after publishing?**

No. Once published, editing is locked. For serious corrections, email [connect@dxbnewsnetwork.com](mailto:connect@dxbnewsnetwork.com).

**Q24. Can my submission be rejected?**

Yes, if it violates our editorial policy or lacks quality. We may also hold it for revision.

**Q25. Who approves the news?**

Our internal editorial board holds full rights to approve, reject, or edit any content.

## **A50 VS ART GUILD CATEGORY**

**Q26. What is the A50 artist category?**

A50 artists are **individually registered artists** who have full control over their submissions, profile, and activities.

**Q27. What is the Art Guild category?**

Art Guild artists are registered through institutions or collectives. Their activities are coordinated via that institution.

**Q28. What is the main difference between A50 and Guild artists?**

A50 = Full independence

Art Guild = Institution-linked participation

**Q29. Can Guild artists publish news without institutional approval?**

**No.** All submissions by Guild artists must be authorised by their institution.

**Q30. What if my institution denies my submission?**

Then the news cannot be published. Institutional approval is mandatory.

**Q31. Can institutions stop a Guild artist's content?**

Yes. Institutions have authority over Guild artists' content and participation.

**Q32. Can Guild artists become A50 later?**

Yes, but through a separate registration process. Contact support for details.

## **GROWTH & PROMOTION**

**Q33. How do I increase visibility?**

- Regular news submissions
- Share your profile link
- Stay active on your portal

**Q34. Is ArtDomain content search engine optimized?**

Yes. Your verified content is Google-searchable and SEO-friendly.

**Q35. Can I share my ArtDomain profile on social media?**

Yes, and it's encouraged.

**Q36. Is this platform better than social media for credibility?**

Yes. This is a verified editorial space—much more credible than informal posts.

**Q37. Can institutions feature their artists collectively?**

Yes. Institutions can highlight their collective activities, workshops, and exhibitions.

**Q38. Can artists be interviewed?**

Yes, based on merit, performance, and editorial interest.

**Q39. Can I invite media to my exhibition through this platform?**

Yes, by submitting a pre-event news piece.

**Q40. Is ArtDomain open to international audiences?**

Yes. The platform is globally accessible.

## **SUPPORT & TECHNICAL**

**Q41. Who do I contact for help?**

Email us at [connect@dxbnewsnetwork.com](mailto:connect@dxbnewsnetwork.com).

**Q42. Can I reset my password?**

Yes. Use the "Forgot Password" option on the login page.

**Q43. My portal is inactive. What should I do?**

Contact your institution or email us directly.

**Q44. How long does it take for news to go live?**

Generally within **3–7 working days**, depending on editorial queue.

**Q45. Can I upload collaborative works?**

Only if you have full rights and credits to submit that work.

**Q46. What kind of photos are accepted for news?**

High-resolution, relevant to the news. No casual or low-quality images.

**Q47. Can I update my published profile?**

Yes. All profile fields (bio, links, images) can be updated anytime.

**Q48. Can I see how many people viewed my profile?**

This feature is in development. Stay tuned.

**Q49. Is there a mobile app for ArtDomain?**

Not currently, but the site is fully mobile responsive.

**Q50. Can I deactivate my profile?**

Yes. Email support for deactivation requests.

**Q51. Can I request editorial assistance to write my article?**

Yes. Basic editorial support is provided to help you polish your content.

For any more questions, email us at [\*\*connect@dxbnewsnetwork.com\*\*](mailto:connect@dxbnewsnetwork.com).

Welcome to the future of artistic visibility!