

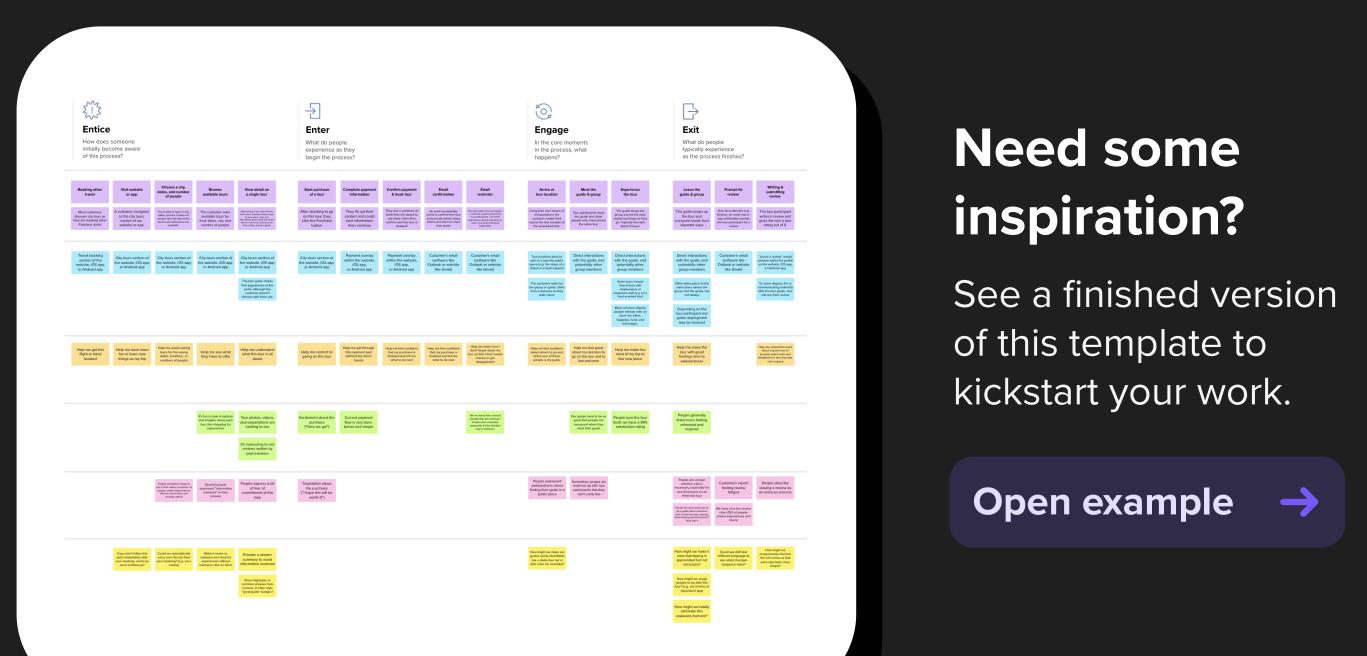
Customer experience journey map

Team Id PNT2022TMID43363

Created in partnership with

Product School

Share template feedback





Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the **Steps** row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

