

# Customer Feedback Report

**Feedback 1:** The app is really user-friendly. I was able to order groceries in just a few taps!

**Feedback 2:** Customer support was prompt and helpful. They resolved my payment issue quickly.

**Feedback 3:** Great experience overall. I love the product recommendations—they're spot on.

**Feedback 4:** Delivery was delayed by a day, but the product quality made up for it.

**Feedback 5:** The checkout process is seamless. I like how multiple payment options are available.

**Feedback 6:** App interface looks clean and intuitive. Would love a dark mode feature though.

**Feedback 7:** Received damaged packaging once, but the replacement process was hassle-free.

**Feedback 8:** Love the personalized offers! Helps me save a lot every month.

**Feedback 9:** Product descriptions are accurate and detailed. Makes buying decisions easier.

**Feedback 10:** I wish they added a live chat option for quicker issue resolution.

**Feedback 11:** Notifications are timely and relevant. I never miss a sale!

**Feedback 12:** My orders always arrive on time, and the tracking updates are reliable.

**Feedback 13:** It would be great if there was an option to schedule deliveries for specific times.

**Feedback 14:** The loyalty points system is generous. Feels rewarding to shop here often.

**Feedback 15:** App performance is smooth even on slower internet connections.

**Feedback 16:** I had one bad experience with a seller, but customer service handled it well.

**Feedback 17:** Search filters work well, but adding a sort-by-rating option would be useful.

**Feedback 18:** Payment gateway is secure and fast—never faced any transaction failures.

**Feedback 19:** Love how easy it is to return items. The whole process is transparent.

**Feedback 20:** Wish there were more eco-friendly packaging options.