Questions

- 1. What parameters or metrics should be included in the overview section of the dashboard for each category (Laborers & Contractors and Enterprises)?
- 2. What are the key sections that should be included in the dashboard to enhance functionality and usability?
- 3. Are any government documents being used for verification?
- If yes, should the dashboard display the verification status of these documents?
- If no, what alternative methods will be used for verification?
- 4. Since users can switch between both categories (Laborer/Contractor and Enterprise), what fields or questions are required for Laborers/Contractors to complete before they can post jobs?
- 5. After signing in, if Laborers/Contractors can view job portal openings, what features or sections should be visible to users in Enterprise mode, who are primarily concerned with job posting?
- 6. How can each user of the website be categorized as either a Laborer or a Contractor, and how will the process differ for each category?
- 7. Are there any categories within laborers, such as unskilled, skilled, and semi-skilled? If yes, how can the hiring process be streamlined, considering that unskilled workers may face difficulties while using the interface?
- 8. What exactly is the role of contractors? If they are responsible for regulating laborers, what should be displayed on their dashboard that is different from what laborers and enterprises see?
- 9. When viewing applicants in enterprise mode, what data or parameters are expected from laborers to provide during the application process?
- 10. In the "About Us" section, how can we effectively explain to customers the process of how the platform functions, starting from registration to the hiring step?
- 11. Will contractors list laborers manually online, or how will a group of laborers be added to their team?
- 12. How will laborers be contacted after the hiring process is complete? Will the enterprise contact all laborers individually, or will they contact a designated POC/Contractor?
- 13. Will contractors be assigned randomly, pre-registered, or will they have the option to form their teams directly on the website?
- 14. For bulk hiring, what conditions or criteria must be met for contractors to play a role in the process?
- 15. How can the platform facilitate communication between laborers, contractors, and enterprises during the hiring process?
- 16. What kind of support (e.g., FAQ, live chat, help center) will be available for users facing issues or requiring assistance during the hiring process? In what section of dashboard it could be incorporated?
- 17. Is the hiring process for enterprises one-way, meaning they can only post jobs but cannot hire laborers directly? If so, how will laborers be streamlined into the enterprise's hiring feed, and on what basis can they be hired?

- 18. Will enterprise hiring be limited to the enterprise's own city, or will intercity hiring be allowed? If intercity hiring is allowed, how will additional charges be handled?
- If intercity hiring is not allowed, what should be done in cases where the job description doesn't match the laborer's skills? Do we have separate sections for unskilled, semi-skilled, and skilled workers?
- 19. Will the platform have a payment processing feature for laborers, and how will it ensure secure transactions?

Extras/Miscellaneous:

- 1. How will the platform handle dispute or issues between labourers/contractors and enterprises?
- 2. What will be the process for rating or reviewing laborers, contractors, and enterprises, and how will this feedback be displayed on the dashboard?
- 3. What security measures will be in place to protect personal and sensitive data of both labourers and enterprises?
- 4. Can enterprises set specific qualifications or certifications required for labourers, and if so, how will these be verified?