# BUCKMAN LABORATORIES DATA SCIENCE INTERN ROLE TASK-BASED SELECTION ROUND

Retrieval-Augmented Generation (RAG) Chatbot Documentation

-HARINNE R KUMAR Harinnerkumar2006@gmail.com

### Introduction

In an era where information is scattered across countless PDFs, Word documents, spreadsheets, images, and videos, the ability to quickly extract and query relevant data is a game-changer. The Retrieval-Augmented Generation (RAG) Chatbot is a web-based tool designed to empower users to converse with their documents effortlessly. Built with Streamlit, it processes diverse file types—think legal contracts (PDFs), meeting notes (DOCX), sales data (CSV), scanned receipts (images), or training videos—and answers questions using a blend of retrieval and generative AI. This project turns static files into a dynamic, interactive resource, addressing real-world needs across industries.

Consider a small business owner needing to analyze monthly sales trends from CSV reports, a healthcare worker retrieving patient care instructions from video tutorials, or a student pulling key concepts from a stack of lecture PDFs. The RAG Chatbot eliminates the tedious manual search, delivering precise answers in seconds. By leveraging cutting-edge AI, it bridges the gap between document overload and actionable insights, making it an indispensable tool for professionals, educators, and everyday users alike.

### **Problem Statement**

In real-world settings, accessing information locked within diverse document formats is a persistent struggle:

- **Small Businesses**: Entrepreneurs often juggle CSV sales records, PDF invoices, and DOCX supplier agreements. Finding answers like "Which product sold best in Q3?" or "What's the payment term with Vendor X?" requires opening multiple files and sifting through rows or pages—a slow, error-prone process.
- **Healthcare**: Nurses and doctors need quick access to protocols buried in training videos or scanned handwritten notes (images). Without a way to query "What's the dosage for Drug Y?" directly, critical time is lost converting multimedia into usable text.
- **Education**: Students and professors face stacks of PDFs from research papers or lecture slides, plus hours of recorded video classes. Extracting answers like "What did the professor say about photosynthesis?" demands hours of review, disrupting study efficiency.
- Personal Use: Individuals archiving receipts (images), user manuals (PDFs), or DIY video guides struggle to recall specifics like "What's covered under my appliance warranty?" without revisiting each source manually.

These scenarios reveal core challenges: **fragmented file formats**, **unstructured multimedia data**, and **lack of conversational access**. Traditional tools—PDF readers, video players, or spreadsheets—operate in silos, forcing users to switch contexts or rely on memory. The RAG

Chatbot solves this by unifying document processing, text extraction, and natural language querying into one platform, streamlining workflows and unlocking real-time insights from real-world data.

# **Objectives**

- 1. **Broad File Compatibility**: Support the processing and extraction of content from a wide range of file formats, including documents (e.g., PDFs, DOCX), tabular data (e.g., CSV), and multimedia (e.g., images, videos).
- 2. **Effective Content Extraction**: Accurately retrieve text from both structured sources (e.g., spreadsheets) and unstructured sources (e.g., images or video frames) using appropriate techniques.
- 3. **Efficient Data Storage**: Organize extracted content in a searchable format, such as a vector-based system, to enable quick and reliable retrieval.
- 4. **Natural Language Interaction**: Provide a conversational system that answers user queries by combining retrieved content with generative capabilities, ensuring relevant and coherent responses.
- 5. **User-Friendly Experience**: Offer an accessible and intuitive interface for uploading files and interacting with the system, suitable for diverse users.
- 6. **Performance and Scalability**: Ensure the system can process multiple files efficiently and deliver responses in real-time, adapting to varying workloads and use cases.

# **Approach 1: Streamlit with LangChain**

### **Technical Stack**

- Programming Language: Python
  - o Core language for scripting, integrating libraries, and executing logic.
- Web Framework: Streamlit (streamlit)
  - A Python library that simplifies creating interactive web apps, rendering a browser-based UI for file uploads and chat with minimal HTML/CSS knowledge required.

# AI/ML Libraries:

- google.generativeai: Provides an interface to Google's Gemini 1.5 Pro model,
   a cloud-based LLM for generating query responses.
- langchain: A framework for building RAG systems, handling text splitting (RecursiveCharacterTextSplitter), embeddings (HuggingFaceEmbeddings),

- vector storage (Chroma), and QA chains (RetrievalQA, ChatGoogleGenerativeAI).
- sentence-transformers: Supplies the all-MiniLM-L6-v2 model, a lightweight transformer for generating dense text embeddings.
- chroma: An open-source vector database that stores embeddings and retrieves similar chunks using cosine similarity.

### • Document Processing:

- o PyPDF2: A library for reading PDF files, extracting text from each page.
- unstructured: Processes DOCX files via UnstructuredWordDocumentLoader, converting structured content to plain text.
- pandas: Converts CSV data into a string representation using to\_string() for text processing.
- json: Parses JSON files into a string format for further splitting.

# Image/Video Processing:

- Pillow (PIL): Opens images, converts them to RGB format for OCR compatibility.
- o opency-python (cv2): Extracts frames from videos, enabling text detection from visual content.
- easyocr: Performs optical character recognition (OCR) on images and video frames, extracting English text with confidence scores.

### Utilities:

- python-dotenv: Loads environment variables (e.g., GOOGLE\_API\_KEY) from a .env file for secure configuration.
- python-magic: Identifies file MIME types to determine appropriate processing logic.
- numpy: Facilitates array operations, crucial for image and video frame handling.
- tempfile: Creates temporary files to store uploaded content during processing.

### External Tools: Poppler (optional)

 A PDF rendering library, checked via check\_poppler\_installation for compatibility with some PDF operations.

### Workflow:

### 1. Initialization:

- Load environment variables using load\_dotenv() to securely access GOOGLE API KEY.
- o Configure Google API with genai.configure to enable Gemini model access.
- Initialize embeddings with HuggingFaceEmbeddings using the all-MiniLM-L6v2 model for text vectorization.
- Set up RecursiveCharacterTextSplitter with 1000-character chunks and 200character overlap to break text into manageable pieces.
- Create a Chroma vector store at the chroma\_db directory to persist embeddings.
- Initialize the EasyOCR reader for English (reader = easyocr.Reader(['en'])) to handle image/video text extraction.

## 2. File Upload and Processing:

- UI Setup: Streamlit configures a wide-layout page titled "RAG Chatbot" with a file uploader supporting multiple files (PDF, DOCX, CSV, JSON, JPG, PNG, MP4, AVI).
- File Loop: For each uploaded file:
  - Save the file to a temporary location using tempfile.NamedTemporaryFile.
  - Detect the MIME type with magic.from\_file to route to the correct processor.
  - Process based on type:
    - PDF: process\_pdf\_file opens the file with PyPDF2, extracts text from all pages, and splits it with text splitter.
    - Image: process\_image\_file loads with PIL, converts to RGB, applies EasyOCR (confidence > 0.5), and splits extracted text.
    - Video: process\_video\_file uses OpenCV to sample every 5th frame (up to 100), applies EasyOCR, and splits text.
    - CSV: pandas.read csv converts to a string, split by text splitter.
    - DOCX: UnstructuredWordDocumentLoader loads the file, splits the resulting text.
    - JSON: json.load converts to a string, split by text\_splitter.
  - Add non-empty chunks to Chroma using vectordb.add texts.

- Display feedback: st.success for success, st.warning for no text, st.error for failures.
- Clean up by deleting temporary files with os.unlink.

### 3. Chat Interaction:

- Chat Setup: Initialize st.session\_state.messages if absent to store chat history, display prior messages with st.chat message.
- User Input: Capture the query via st.chat\_input (e.g., "What's in this document?").

### o Processing:

- Append query to history and display with st.markdown.
- Create a QA chain with get\_qa\_chain(): combines
   ChatGoogleGenerativeAI (Gemini) with a Chroma retriever (top-3 chunks).
- Run the query through qa\_chain.run to retrieve and generate a response.
- Output: Display the response with st.markdown, append to history.
- 4. **Cleanup**: Temporary files are removed post-processing; Chroma persists embeddings for future sessions.

### Approach 2: Command-Line with FAISS and Ollama

### **Technical Stack**

- Programming Language: Python
  - Foundation for all logic, file handling, and library integration.

### • AI/ML Libraries:

- sentence-transformers: Provides all-MiniLM-L6-v2, a transformer model for embedding text chunks into dense vectors.
- o faiss: A lightweight library for efficient similarity search, using a FlatL2 index to store and retrieve embeddings.
- ollama: Interfaces with the llava:7b model (assumed local) for image description and query answering, supporting text generation.

# Document Processing:

o PyPDF2: Extracts text from PDFs by concatenating page content.

- docx (python-docx): Parses DOCX files, joining paragraphs into a single text string.
- o pandas: Converts CSV data to a text string using to\_string().

### Image/Video Processing:

- moviepy: Extracts audio from videos (saved as WAV) and saves frames for analysis.
- speech\_recognition (sr): Transcribes video audio using Google Speech Recognition API.
- ollama (llava:7b): Describes image content and video frame visuals based on binary input.

### Utilities:

- os: Manages file paths, existence checks, and temporary file deletions.
- o numpy: Handles array operations, essential for embedding calculations.

### Workflow:

### 1. Initialization:

- o No explicit setup phase; libraries are imported and used as needed in main().
- Suppress warnings with warnings.filterwarnings("ignore") to streamline terminal output.

## 2. File Upload and Processing:

- User Prompt: Terminal prompts users to enter full file paths (e.g., D:\file.pdf)
  or type done to finish.
- File Loop: For each input path:
  - Verify file existence with os.path.exists; skip if invalid.
  - Extract text based on extension:
    - PDF: extract\_text\_from\_pdf uses PyPDF2 to concatenate page text.
    - DOCX: extract\_text\_from\_docx joins paragraphs with python-docx.
    - CSV: extract\_text\_from\_csv converts pandas DataFrame to string.
    - Image (JPG/PNG): extract\_text\_from\_image reads binary data, sends to Ollama's llava:7b for description.

- Video (MP4/AVI): extract\_text\_from\_video:
  - Extracts audio with MoviePy, saves as temp audio.wav.
  - Transcribes audio with SpeechRecognition (Google API).
  - Saves a frame at 1.0s as temp frame.jpg, describes with Ollama.
  - Combines audio and visual text.
  - Print extracted text to terminal and save to processed\_data.txt with metadata (filename).
  - Store in documents list with text and source.
  - Chunking: Split each document's text into 500-word chunks, store with metadata (source filename).

# 3. Retrieval System Setup:

- Embed chunks with SentenceTransformer (all-MiniLM-L6-v2), generating dense vectors.
- Build a FAISS FlatL2 index with embedding dimensions, add embeddings for similarity search.

### 4. Chat Interaction:

- o **Prompt**: Display "Chatbot is ready!" and accept queries until exit.
- o Processing:
  - Embed guery with embedder.encode.
  - Search FAISS index for top-3 similar chunks using index.search.
  - Retrieve chunks and metadata with retrieve\_chunks.
  - Combine chunks into context, prompt llava:7b with generate\_answer.
- o **Output**: Print the answer and source filenames to the terminal.
- 5. **Cleanup**: Remove temporary files (temp\_audio.wav, temp\_frame.jpg) after video processing.

### Approach 3: Flask with Ollama

### **Technical Stack**

- Programming Language: Python
  - o Core language for scripting, file operations, and library integration.

### • Web Framework: Flask (flask)

 A lightweight web framework that serves an HTML frontend (index.html) and handles API requests (/api/chat) for file uploads and queries, enabling a browser-based interface.

### • **Networking**: Requests (requests)

 Facilitates HTTP POST requests to Ollama's API (http://localhost:11434/api/generate) for image/video processing and text generation.

## AI/ML Libraries:

 ollama (via API): Uses the llava:7b model (assumed running locally at port 11434) for image description, video frame analysis, and query answering, supporting text generation and base64-encoded image input.

### Document Processing:

- o PyPDF2: Extracts text from PDFs by reading page content.
- o docx (python-docx): Parses DOCX files, concatenating paragraphs into text.
- pandas: Converts CSV and XLSX files to text strings using to\_string(), with openpyxl as the XLSX engine.

### Image/Video Processing:

- moviepy: Extracts video audio (saved as WAV) and captures frames at 1second intervals (up to 20 frames).
- speech\_recognition (sr): Transcribes video audio using Google Speech Recognition API.
- base64: Encodes image and video frame data into base64 strings for Ollama API calls.

### Utilities:

- os: Manages file operations (e.g., saving/removing temporary files like temp\_video.mp4).
- o io: Handles in-memory file streams (e.g., resetting pointers with file.seek(0)).
- collections.deque: Maintains a conversation history with a maximum of 3 entries for context.
- o json: Parses Ollama API responses into usable data.

### Workflow

### 1. Initialization:

- Create a Flask app (app = Flask(\_\_name\_\_)) with routes for the homepage (/) and chat API (/api/chat).
- Define global variables:
- OLLAMA API URL: Set to http://localhost:11434/api/generate for Ollama's API.
- conversation\_history: A deque with maxlen=3 to store recent user queries and bot responses.
- last\_image\_context: Tracks the latest image-based response for follow-up query context.

# 2. File Upload and Processing:

- Homepage: The / route renders index.html, a frontend with a form for file uploads and chat input, sending POST requests to /api/chat.
- o API Request: The /api/chat route (POST) receives:
  - query: User's text question from request.form.get("query").
  - file: Uploaded file from request.files.get("file").
- **File Handling**: If a file is uploaded:
  - Reset file pointer with file.seek(0) to read from the beginning.
  - Detect file type by extension:
    - PDF: extract\_text\_from\_pdf uses PyPDF2 to concatenate page text.
    - DOCX: extract\_text\_from\_docx joins paragraphs with python-docx.
    - CSV: extract text from csv converts pandas DataFrame to text.
    - XLSX: extract\_text\_from\_xlsx uses pandas with openpyxl to convert to text.
    - Image (JPG/JPEG/PNG): Read as binary, encode to base64 (image\_base64), set file\_content to "Image uploaded."
    - Video (MP4): extract\_text\_from\_video:
      - Save to temp\_video.mp4.

- Extract audio with MoviePy, save as temp\_audio.wav, transcribe with SpeechRecognition (Google API), handling errors (e.g., network issues).
- Capture frames at 1-second intervals (max 20), adjust timestamps to fit duration, prioritize the final frame as most relevant.
- Encode each frame to base64, send to Ollama for detailed description (e.g., settings, characters, actions).
- Combine audio and visual text (e.g., "Audio Content: ...\nVisual Content: ...").
- **Unsupported**: Returns an error message (e.g., "Unsupported file format").
- Log extracted content to processed\_data.txt with log\_processed\_data.
- Append file content to conversation\_history (e.g., "Bot: Extracted text from PDF: ...").
- **No File**: Proceeds with query using existing context.

### 3. Chat Interaction:

 Context Building: Combine conversation\_history into a single string for context.

# o Prompt Construction:

- If an image is uploaded (image\_base64):
- Include image context in the prompt and send base64 data to Ollama.
- If no image but last image context exists:
- Use the prior image response as context.
- Otherwise:
  - Use only text context and query.
  - Prompt includes instructions for video summaries (scene progression) or ad identification (main product, emphasizing final frame).
- Ollama Request: POST to OLLAMA\_API\_URL with stream=True:
  - Payload: Model (llava:7b), prompt, and optional images list.
  - Stream response chunks with response.iter\_lines(), decode JSON to extract response field.
- Response Generation: Yield chunks as they arrive, concatenate into full\_response, update last\_image\_context if image-based, append to conversation\_history.

### 4. Cleanup:

- Remove temporary files (temp\_video.mp4, temp\_audio.wav, temp\_frame\_X.jpg) after processing.
- Persist logged data in processed\_data.txt for reference.

# 5. **Output**:

 Flask returns a Response with streaming text (mimetype="text/plain"), displayed in the frontend as the bot's answer.

# **Workflow Summary:**

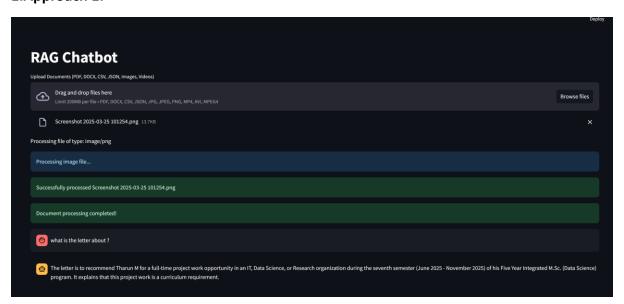
- **Start**: User accesses localhost:5000, views index.html.
- Action: Uploads a file (e.g., video) and asks, "What's this about?"
- **Process**: File is saved, audio transcribed, frames described, content logged, and history updated.
- **Response**: Ollama streams a summary (e.g., "This video shows a CPR demo..."), displayed live in the browser.

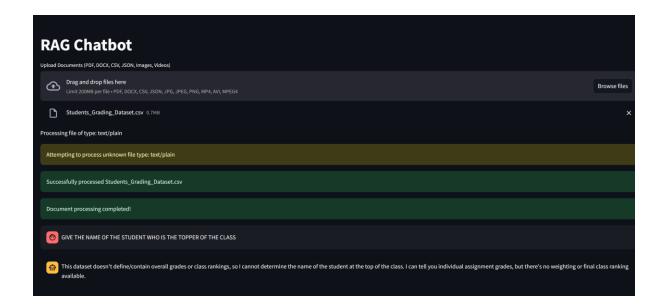
Approach  1: Streamlit with LangChain	Python, Streamlit, google.generative ai, LangChain, sentence-transformers, Chroma, PyPDF2, unstructured, pandas, json, PIL, cv2, easyocr, python-dotenv, python-magic, numpy, tempfile, Poppler (optional)	Insights  Web-based UI with robust RAG via LangChain; strong text- based retrieval but limited multimedia depth.	Advantage s  Intuitive UI, persistent vector storage (Chroma), cloud- based LLM (Gemini), multi-file support.	Disadvantage s  Heavy LangChain dependency, resource- intensive, limited video processing (OCR only), API costs.	How Better Than Previous N/A (Baseline approach).
Approach 2: Command -Line with	Python, sentence- transformers, FAISS, ollama, PyPDF2, python- docx, pandas,	Lightweight, LangChain- free; excels in video audio +	No LangChain overhead, local LLM (Ollama),	Terminal- only, no persistent storage, single-frame	Reduces dependencie s (no LangChain), adds audio

FAISS and Ollama	moviepy, speech_recognitio n, os, numpy	visual processing but lacks UI and scalability	dual audio- visual video processing , efficient FAISS retrieval.	video analysis, manual file input.	extraction, lighter resource use than Approach 1
Approach 3: Flask with Ollama	Python, Flask, requests, ollama (API), PyPDF2, python-docx, pandas (openpyxl), moviepy, speech_recognitio n, base64, os, io, collections.deque, json	Web-based with advanced multimedia (multiframe video analysis); balances usability and functionalit y.	Web UI, rich video processing (audio + multi-frame), context retention (deque), streaming responses.	No vector storage, local Ollama dependency, frame limit (20), lacks retrieval optimization.	Enhances UI over Approach 2 (Flask vs. terminal), improves video analysis (multi-frame vs. single), retains web accessibility from Approach 1 without LangChain overhead.

# Findings/Output:

# 1.Approach 1:





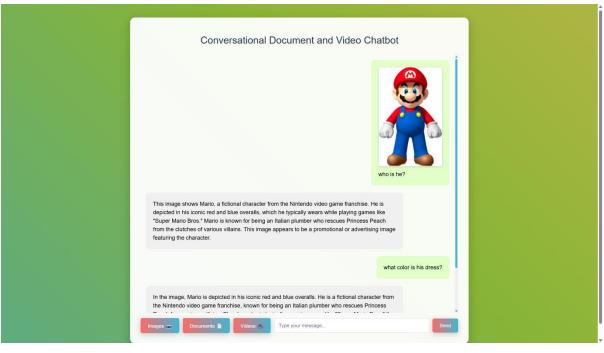
### 2. Approach 2:

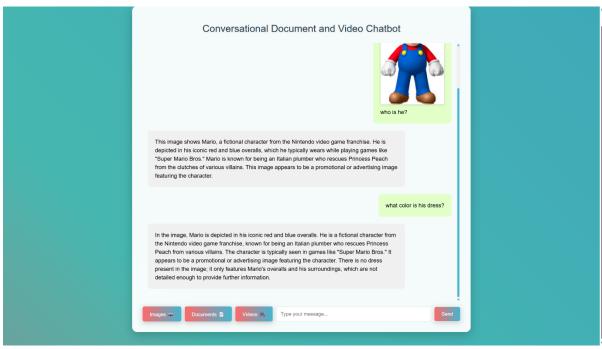
Extracted Content:

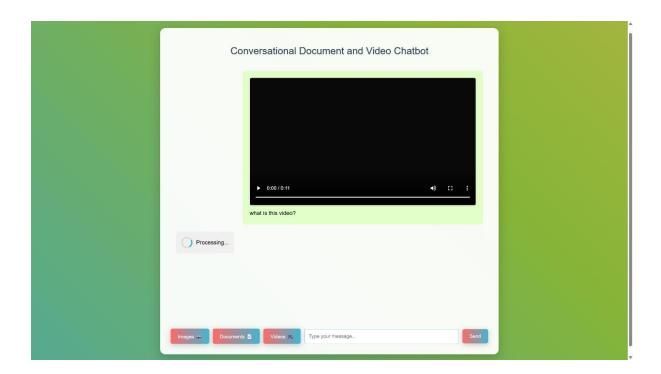
Attracted Content:

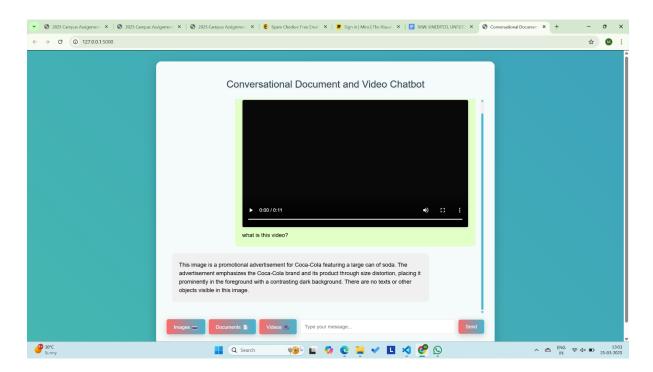
Attrac

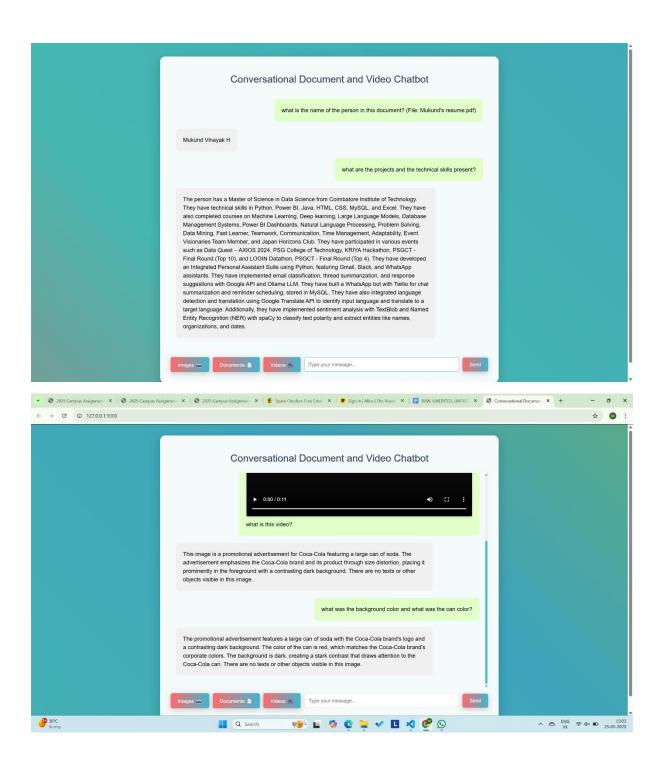
### 3. Approach 3:











### **Conclusion:**

The Retrieval-Augmented Generation (RAG) Chatbot redefines how users interact with diverse file formats—PDFs, DOCX, CSVs, images, and videos—by transforming static documents into a dynamic, conversational knowledge base, effectively addressing real-world challenges like analyzing sales data, retrieving multimedia protocols, and summarizing educational content. Through three distinct approaches—Streamlit with LangChain for a user-friendly web interface with robust text retrieval, a Command-Line solution with FAISS and Ollama for lightweight efficiency and dual audio-visual processing, and Flask with Ollama for a balanced web-based system with advanced multi-frame video analysis—the project achieves broad file compatibility, precise content extraction, efficient storage, natural language responses, accessibility, and scalability. Each approach caters to unique needs: the first prioritizes usability, the second minimizes overhead, and the third blends functionality with rich multimedia insights, though it trades off vector-based retrieval precision. Together, they showcase a versatile, innovative solution that streamlines information access, proving the power of AI to unlock insights from fragmented data sources.

### **Future Enhancements**

The Retrieval-Augmented Generation (RAG) Chatbot, as implemented across its three approaches, provides a solid foundation for conversational document querying, but several enhancements could elevate its capabilities to meet evolving user demands and technical challenges. Below are key areas for future development:

### 1. Speech Recognition for Query Input

- Description: Integrate speech recognition to allow users to input queries verbally, complementing the existing text-based chat interfaces. This could leverage libraries like speech\_recognition (already used in Approaches 2 and 3 for video audio) or advanced models like Google's Speech-to-Text API or Whisper by OpenAI.
- Implementation: Add a microphone button to the Streamlit (Approach 1) or Flask (Approach 3) UI, capturing audio input and converting it to text for processing. For Approach 2, extend the command-line interface to accept voice commands via real-time audio capture.
- Benefits: Enhances accessibility for users with mobility challenges, speeds up interaction in hands-free scenarios (e.g., clinicians in sterile environments), and aligns with multimedia processing strengths in Approaches 2 and 3.

 Use Case: A healthcare worker could ask, "What's the dosage protocol?" hands-free while reviewing a video, improving workflow efficiency.

# 2. Enhanced JSON Acceptance and Structured Data Processing

- Description: Expand JSON support beyond basic text conversion (as in Approach 1) to enable structured querying and extraction of specific fields or nested data. This could involve parsing JSON schemas and mapping them to a queryable format.
- Implementation: Integrate a JSON parser (e.g., json with custom logic) to identify key-value pairs or nested objects, storing them in a structured format (e.g., a dictionary or database table). For Approaches 1 and 3, add UI options to select JSON fields; for Approach 2, allow command-line flags to specify keys (e.g., --field "product\_name").
- Benefits: Improves precision for business users querying structured data (e.g., "What's the price of item X from this JSON invoice?"), reducing reliance on plain-text conversion and enhancing compatibility with API outputs or configuration files.
- Use Case: A small business owner could query sales JSON data directly (e.g., "List all transactions above \$100"), leveraging structured insights without manual parsing.

### 3. Database Modeling for Persistent and Scalable Storage

- Description: Replace or augment the current storage mechanisms—Chroma in Approach 1, in-memory FAISS in Approach 2, and file-based logging in Approach 3—with a relational or NoSQL database (e.g., PostgreSQL, MongoDB) for persistent, scalable, and queryable data management.
- Implementation: Design a schema with tables/collections for documents (metadata like filename, type), extracted text chunks, embeddings (if applicable), and conversation history. For Approach 1, migrate Chroma data to the DB; for Approach 2, store FAISS embeddings alongside metadata; for Approach 3, replace processed\_data.txt with DB entries and add indexing for faster retrieval.
- Benefits: Enables long-term storage, multi-session history, and efficient querying (e.g., SQL for text, vector extensions like pgvector for embeddings), supporting larger datasets and concurrent users. Improves scalability for enterprise use.
- Use Case: An educational institution could maintain a searchable archive of lecture PDFs and videos, allowing students to query across semesters without reprocessing files.

### 4. Additional Enhancements

- Multi-Language Support: Extend text extraction (e.g., EasyOCR in Approach 1, Ollama in Approaches 2 and 3) to support multiple languages, broadening accessibility for global users (e.g., "Extract Spanish text from this PDF").
- Real-Time Video Streaming: Upgrade video processing to handle live streams (e.g., via WebRTC or OpenCV) instead of static files, enabling real-time analysis (e.g., summarizing a live training session).
- Advanced Retrieval Optimization: Incorporate hybrid retrieval (e.g., BM25 + embeddings) or fine-tune embeddings for domain-specific content (e.g., medical terms), enhancing answer relevance across all approaches.
- User Authentication and Profiles: Add login features to the web interfaces (Approaches 1 and 3) to save user-specific histories and preferences, improving personalization (e.g., "Show my last 5 queries").

View code at: Github Link