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Class: SYMCA Shift: II
Subject: Soft Skill Laboratory.

Q. Study of various initiatives taken by the school organization to communicate effectively in internal and external environment.

→ The COVID-19 pandemic is a huge challenge to education system. School & colleges are some organization which are badly affected due to this pandemic because of social distancing & gathering is strictly prohibited. But students need to continue their studies as wasting time can be huge loss for them. During the pandemic, Universities had to quickly co-ordinate with administrative staff, professors, students & technical teams to transfer courses online to complete their academic year. This required faculty & students to rapidly master the use of learning communication products such as zoom, Adobe Connect, Skype & Teams and Google Meet. Students and Universities staff had to make significant adjustments. Beyond using what to many were unfamiliar online media & teaching tools, they also had to make significant adjustments. Beyond

using what to many were unfamiliar online media & teaching tools, they also had to adapt to new method of engagement, classroom interaction, teaching practices & student-faculty communication.

There are however challenges to overcome. Some students without reliable internet access or technology struggle to participate in digital learning, teachers providing them proper notes or other study material to keep them in track of study.

- The teachers are making presentation of topic & presenting it on screen which students can see & listen to what teachers are teaching.

- Also teachers can communicate with students personally on video call for any query or assessment of student knowledge about topic that they have gain.

- The major obstruction this pandemic has made in education system is to conduct exams. As gathering is not allowed universities or schools from all over the country couldn't take exam in traditional way. So universities find out many other online ways to take exam like MCA or final exam. They have create many application or website

to conduct exam in online mode which can give by staying at home using mobile or laptop.

- Staff who can't go to school can conduct lecture or other activities from their home by using their own devices or internet.
- Teachers as well as student need to adapt this technique as it's impossible to gather together as they used to do.
- School staff is making every effort to make teaching simple & efficient for student.
- In this method, parents need to be aware of whole situation because they should know if their child is getting proper education or not.