



Name: Muhammad Haris Imran Bin Saifol Bakhrin

No. Matrics: DI190028

Section: 17

STAR Interviewing Practice Worksheet

Use the following worksheet to prepare answers to behavioral interview questions using the STAR format. Using these notes as a guide, practice answering these questions aloud in preparation for your next interview. This worksheet only touches on a few behavioral interview questions. Ideally, you will want to prepare answers to more behavioral questions in addition to those provided here. If you are having trouble completing this worksheet, be sure to watch the brief STAR Interviewing Workshop and revisit the STAR information in the Interviewing Practice Guide.

Tell me about a time that you made a mistake and how did you handle it.

Situation	Task	Action	Result
Before I continue my studying in degree, I was worked at computer service. One day, I forgot to close the client's printer. Because of that, the ink of the printer dry.	I have been instructed by the manager to repair the client's printer	My action in that situation, I bought the new ink for the client's printer and continue repair the printer.	From that situation, I learn something that we can't easily careless doing something and must responsible in every mistake that I make.

Give an example of how you've worked well on a team.

Situation	Task	Action	Result
I am a new person in the company.	I have been entrusted to lead a project.	To get started, I assessed the tasks that needed to accomplish as well as my team skillsets. Then, I divvied up the workload accordingly, ensuring everyone could focus their energies on areas where they shined. All of them give the very good teamwork and cooperate well.	This approach kept the efforts organized and ultimately led the project to success

How have you handled a disagreement with someone at work or school?

Situation	Task	Action	Result
I disagreed with my manager was when I had to ask for a deadline extension on a task	I was facing a potentially missed deadline with a client's project due to overscheduling issues	I actively readjust my attitude during a conflict situation. This means that I strive to listen to the other person's point of view without becoming defensive. I also attempt to move the confrontation to a private space to avoid further complications	My manager agrees to extend the project's due date and I could do my task for the client

Tell me about a problem that you solved in a creative or innovative way.

Situation	Task	Action	Result
I received the project from my supervisor. The project is about line network / internet that very slow in certain area in the small rural.	My task is find the solution how to make the line network / internet more stable and can be use for the locals.	In my project, I must use the high quality cisco to make sure the line network and internet more faster than before.	The result of the project is the rural area get use the line network internet smoothly.

Think about a past experience where you were positively motivated to complete a task or project or to succeed in your position/role and briefly describe what motivated you.

Situation	Task	Action	Result
I received order from Shopee customer then I complete the order	My task is looking at the order, print the waybill and check it whether there are no wrong which is wrong address and phone number on the waybill	I am creating an organized schedule for completing a task and achieving my goals on time	The task completed smoothly and the orders can be posted

