Haris Vidimlic

(226) 922-0904
Mount Pleasant, Ontario
hvidimlic1234@hotmail.com

https://harisvidimlic19.github.io/
https://github.com/HarisVidimlic19
https://www.linkedin.com/in/haris-vidimlic-06730019b

OBJECTIVE

A dedicated IT Professional with extensive experience in managing and resolving complex technical issues, seeking to transition into a permanent IT Project Manager role. Proficient in Acuity PPM, networking, and software development with a proven track record of effective team collaboration and independent problem-solving. Aiming to leverage my technical expertise and project management skills to drive organizational success, enhance operational efficiency, and contribute to revenue growth while continuing to develop professionally.

SKILLS

Technical	Acuity PPM, Hardware, Networking, Software, Security, Troubleshooting, Active Directory, Group Policy
Behavioural	Problem Solving, Critical Thinking, Communication, Teamwork, Adaptability
Programming Languages	.NET (C#), Python, Git, Java, HTML, CSS, Javascript, MATLAB, SQL, PHP

TECHNICAL EXPERIENCE

Service Desk Analyst   Jan. 2024 — Present
Piller's Fine Foods   *Waterloo, ON*

- Manage incoming issues (e.g. network, ERP, Office 365, etc.) by providing a resolution or elevating to the next level of support.
- Improve network efficiency by configuring VLANs in UniFi and Ruckus, as well as managing the Sophos Firewall and Endpoint Protection.
- Deploy and configure new computing resources (desktops, laptops, AP's, etc.), ensuring compliance with company guidelines and system security.
- Create, manage and remove user access through Active Directory, Group Policy, and Office 365 as required.

IT Project Manager (Contract)   Oct. 2023 — Jan. 2024
Zombiecraft   *Montreal, QC*

- Led the software development of a custom Minecraft game mode, overseeing all phases of the project from conception to delivery using Kotlin, and the Spigot API.
- Managed project timelines and deliverables, facilitated bi-weekly team meetings to track progress using Acuity PPM, and aligned project objectives with team expectations.
- Coordinated with cross-functional teams to integrate and optimize native Mojang code, ensuring enhanced performance and an improved player experience.
- Implemented quality assurance procedures and resolved bugs to ensure a polished and high-quality gaming experience.

Arborist Assistant & Handyman   Apr. 2023 — Dec. 2023
Altitude Tree Service   *Brantford, ON*

- Performed hard labour alongside a licensed arborist to remove dead and storm-damaged trees.
- Safely facilitated rigging of large limbs and branches, demonstrating effective equipment use and knowledge of physics principles.
- Correspondingly pruned branches and assisted with ground landscaping.

Spectroscopic Analyst   May 2021 — Dec. 2022
SolarSpec - University of British Columbia Okanagan   *Kelowna, BC*

- Used MATLAB to analyze advanced spectroscopic data from the Solar Energy Conversion and Spectroscopy Group, developing scripts and GUIs for data post-processing.
- Managed GitHub repositories and documentation for group software, enhancing version control skills and software engineering practices.
- Strengthened critical thinking and communication through weekly literature discussions of academic journals and presentations of research findings.

COURSES & TRAINING

- IAP Career College Project Manager Certificate Course (PMCC)   2024
- MEWP Certified (Boom & Scissor Lift)   2024

EDUCATION

B.Sc. in Physics with a Minor in Computer Science *University of British Columbia*   2022
    Undergraduate Speaker - Okanagan Biophysics Conference (OKBC)   2022
    Deputy Vice-Chancellor Scholarship for Continuing Students   2018
Ontario Secondary School Diploma, *North Park Vocational School*   2017
    Honour Roll   2013 — 2017