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Haris Vidimlic

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OBJECTIVE

I am a highly motivated and hardworking individual with a strong desire to learn and grow professionally. I have experience in the fields of Physics, Scientific Research and Software Development. I enjoy working with others and I'm a team player, but I am also comfortable working on my own. I am seeking a position where I can develop and excel while giving my best to my employer.

SKILLS

Technical	Mathematical Optimization, Mathematical Modeling
Behavioural	Teamwork, Communication, Problem Solving, Critical Thinking, Adaptability
Programming Languages	MATLAB, Python, Git, Java, HTML, CSS, Javascript, React, SQL, PHP
Communication	English, Bosnian (Intermediate), French (Novice)

TECHNICAL EXPERIENCE

Jr. IT Support Technician (Contract) Jan. 2024 — Present
Piller's Fine Foods Waterloo, ON

- Manage incoming support issues by providing a resolution or triaging to the next level of support.
- Provide prompt and courteous information to internal clients.
- Responsible for managing and closing support issues in line with the company's Service Level Agreements. This may include following up with other internal agents for timely responses.
- Creates, manages and removes user access to various company systems as required.
- Configures and deploys new computing resources such as desktops, laptops, tablets, etc.
- Confirms that end configuration meets company guidelines involving application and system security.

Video Game Developer (Contract) Oct. 2023 — Jan. 2024
Zombiecraft Montreal, QC

- Collaborated on designing and developing a custom Minecraft game mode using Kotlin and the Spigot API.
- Integrated and improved upon the native Mojang code to optimize performance and enhance player experience.
- Played an active role in bi-weekly team meetings, ensuring alignment with project goals and delivering a polished gaming experience through quality assurance and bug resolution.

Arborist Assistant & Handyman Apr. 2023 — Dec. 2023
Altitude Tree Service Brantford, ON

- Performed hard labour alongside a licensed arborist to remove dead and storm-damaged trees.
- Safely facilitated rigging of large limbs and branches, demonstrating effective equipment use and knowledge of physics principles.
- Correspondingly pruned branches and assisted with ground landscaping.

Spectroscopic Analyst May 2021 — Dec. 2022
SolarSpec - University of British Columbia Okanagan Kelowna, BC

- Used MATLAB to analyze advanced spectroscopic data from the Solar Energy Conversion and Spectroscopy Group, developing scripts and GUIs for data post-processing.
- Managed GitHub repositories and documentation for group software, enhancing version control skills and software engineering practices.
- Strengthened critical thinking and communication through weekly literature discussions of academic journals and presentations of research findings.

Back Shop Team Lead Apr. 2015 — Sep. 2019
Brantford Golf and Country Club Brantford, ON

- Optimized efficiency of workflow and led a team of four in high-stress environments, achieving faster completion of labor tasks and meeting deadlines.
- Managed a team of four for tournament preparation, ensuring members' satisfaction with timely tee-off schedules and providing excellent customer service.

EDUCATION

B.Sc., Major in Physics, Minor in Comp-Sci	University of British Columbia	2022	Undergraduate Speaker - Okanagan Biophysics Conference (OKBC)	2022
	Deputy Vice-Chancellor Scholarship for Continuing Students			2018
Ontario Secondary School Diploma	North Park Vocational School			2017
	Honour Roll			2013 — 2017