Assets:

1. Read 🡪 GET 🡪

Read 🡪 6901 🡪 <https://x4-portal-staging-gateway.azurewebsites.net/v2/assets/6901>

or

<https://x4-portal-staging-gateway.azurewebsites.net/v2/assets/6902?childrenDepth=0&omitEmptyAttributes=false>

Body: [{"assetId":6902,"major":0,"minor":0,"critical":0,"total":0}]

1. Update 🡪 PUT 🡪

https://x4-portal-staging-gateway.azurewebsites.net/v2/assets

Body:

{

    "id":6958,

    "name":"Sensor Cable 6324",

    "description": **null**,

    "children":**null**,

    "parentAssetName":**null**,

    "parentAssetId":**null**,

    "imageId":**null**,

    "groupId":"54c9f0dd-6780-4687-9d55-d8f0a3c9e115",

    "attributes":[

        {

            "key":"Lenze-Cable.attribute-1653601276779",

            //value for "Manufacturer Product Type"

            "value":"Sensor cable type 3"

        },

        {

            "key":"Lenze-Cable.attribute-1653601277565",

            //value for "Manufacturer Product Designation"

            "value":"version 2.2.3"

        },

        {

            "key":"Lenze-Cable.attribute-1653601278182",

            //value for "Manufacturer"

            "value":"Lenze Bremen"

        },

        {

            "key":"Lenze-Cable.attribute-1653601307429",

            //value for "Serial Number"

            "value":"235554"

            //Add more keyvalue pairs based on what you want to enter like Length, Diameter, and the for keys inside settings

        }

    ],

    "templateId":"Lenze-Cable",

    "templateName":**null**,

    "numberOfChildren":0,

    "visibleTabs":[

        "details",

        "tickets",

        "product\_information",

        "sub\_assets"

    ],

    "order":0,

    "identifier": **null**,

    "uniqueCategory":**null**

}

1. Create 🡪 POST

https://x4-portal-staging-gateway.azurewebsites.net/v2/assets

Body:

{

    "id":**null**,

    "name":"Lenze's renovated asset",

    "description": **null**,

    "children": **null**,

    "parentAssetName": **null**,

    "parentAssetId": **null**,

    "imageId": **null**,

    "groupId":"67069f0a-76cb-43f8-a819-636a9ae4e279",

    "attributes":[

        {

            //Can create all the necessary key, value pairs here

            //key should be matching with the "templateId".

            //Specific templateId has specific key

            "key":"Lenze-Cable.attribute-1653601276779",

            "value":"Sensor cable type 34"

        }

    ],

    "templateId":"Lenze-Cable",

    "templateName":**null**,

    "numberOfChildren":0,

    "visibleTabs":[

        "details",

        "tickets",

        "product\_information",

        "sub\_assets"

    ],

    "order":0,

    "identifier":**null**,

    "uniqueCategory":**null**

}

1. Delete 🡪 DELETE 🡪 https://x4-portal-staging-gateway.azurewebsites.net/v2/assets/6959

**Tickets:**

1. Read 🡪 GET 🡪 15953🡪 <https://x4-portal-staging-gateway.azurewebsites.net/v2/tickets/15953>
2. CREATE 🡪 POST 🡪 <https://x4-portal-staging-gateway.azurewebsites.net/v2/tickets>

Body:

{

"assetId":6901,

"groupId":"72b22e43-da07-487e-85d7-2f9ac9fc8179",

"title":"Inverter 1289",

"description":"323424342",

"priority":"MAJOR",

"status":"OPEN",

"assetType":"null",

"scanBarcode":"type"

}

1. Update 🡪 PATCH 🡪 16005 🡪 <https://x4-portal-staging-gateway.azurewebsites.net/v2/tickets/16005>

Body:

{

"id": 16005,

"scanBarcode": "null",

"title": "Inverter error 1289",

"priority": "MINOR",

"description": "There are warning messages of noise, even though there is no noisee",

"status": "OPEN",

"alarmCode": "null",

"archived": False

}

1. Delete 🡪 DELETE 🡪 16005 🡪 <https://x4-portal-staging-gateway.azurewebsites.net/v2/tickets/16005>

Resolution:

1. CREATE new resolve:

16028 is an open ticket.

* POST 🡪 <https://x4-portal-staging-gateway.azurewebsites.net/v2/tickets/16028/resolution>
* Body:

{

    "troubleshooting":"the pressure must be remoeved temporarily \nCheck and replace any damaged or worn sealing elements.",

    "replacementParts":"No replacement required",

    "resolution":"Cause: Uneven pressure on the sealing bars.\nWorn or damaged sealing elements.   Solution: Ensure that the pressure is distributed evenly."

}

**Reopen Resolved ticket:**

1. REOPEN resolved ticket:

16028 is already.

POST 🡪 <https://x4-portal-staging-gateway.azurewebsites.net/v2/tickets/16028/reopen>

Tickets open for last 24 hours:

1. GET 🡪 <https://x4-portal-staging-gateway.azurewebsites.net/v2/tickets?archived=false&includeChildren=true&page=0&size=10&sort=createdAt%2CDESC&customerIds=72b22e43-da07-487e-85d7-2f9ac9fc8179%2C54c9f0dd-6780-4687-9d55-d8f0a3c9e115%2C67069f0a-76cb-43f8-a819-636a9ae4e279&status=OPEN%2CIN_PROGRESS&from=1990-02-01T00%3A00%3A00%2B01%3A00&to=2023-12-18T15%3A01%3A13%2B01%3A00>