

CE&T Solution Engineer Manager

Unilever has an agreed IT mission to leverage internal & external capabilities to shift its focus to growth initiatives and business transformation in response to business strategy. It is committed to deliver simpler, more cost-effective IT solutions to support the business agenda and rooted in a standards-driven approach to architecture, key technologies, process, information, and service. The Platform Solution Engineer role forms a key part of the CE&T Platform Team and through this plays a key role in the creation and maintenance of the CE&T Architecture.

Key Responsibilities:

Lead and Influence:

- Co-develop CD Functional/Technology roadmaps in line with strategic Core Technology direction, thereby improving demand visibility and full investment lifecycle
- Maintaining a strategic awareness of technology relevant to Unilever and facilitating relationships with technology vendors on their roadmaps as input to Unilever's strategic IT position and Destination Architecture
- Partner with UniOps leaders to understand priorities and opportunities for improvement through technology-led initiatives
- Work closely with Enterprise Architecture to review and approve all new project demand in line with Unilever strategies

Platform Solution Engineer:

- Identify the improvement and impacts based on the Platform roadmap
- Design solutions for the platform based on the EA guidelines & principles in line with the Business requirements
- Implementing and monitoring the security as relevant to the business platform
- Support the strategy for each Asset (e.g. at a high level whether to replace, innovate, operate & enhance, maintain, sweat, decommission)
- Design and support infrastructure provisioning that supports the platforms
- Ensure effective operation of the Assets for Non-Functional Performance
- Support the business as usual operations teams to resolve P1 and P2 issues

Requirements:

Skills:

- SOL skills (Passion for High Performance, Business Acumen, Purpose & Service)
- Familiarity with information management practices, application life cycle management, DevOps. IT services management, infrastructure and operations
- Working knowledge of Salesforce technologies and products
- Software Development skills for the Salesforce Lightning Platform (Apex, JavaScript, VisualForce, HTML, CSS)
- Knowledge of InfoSec concepts, processes and technologies
- Exceptional soft and interpersonal skills, including teamwork, facilitation and negotiation
- Excellent analytical and technical skills
- Excellent written, verbal, communication, and presentation skills
- Ability to story tell and simplify complexity for non-technical audiences
- Excellent planning and organizational skills
- Familiarity with basic graphical modelling approaches, tools and model repositories

Competencies:

- Organizationally savvy, and understanding of the political climate of the enterprise and how to navigate obstacles and politics
- Ability to balance the long-term and short-term implications of individual decisions
- Ability to translate business needs into requirements and solutions
- Ability to apply multiple solutions to business problems
- Influential in the organization and a team player
- Effective at driving short-term actions that are consistent with long-term goals
- Advanced English knowledge and bachelor's degree

Characteristics:

- Trusted and respected as a thought leader who can influence and persuade IT leaders
- Comfortable, experienced, and accomplished at working with IT executives, and able to push back in a professional and diplomatic way
- Highly collaborative and supportive of IT and of its strategies
- Persistent learner and coach who invests time in building and maintaining technical skills
- Unflappable in the face of opposition to architectural ideals
- Practical in approach to decision making and problem solving that is principle-based and data driven