

Job Title: Delivery Manager, Data and Analytics, DT - RTM  
Location: Bangalore

**ABOUT UNILEVER:**

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life - giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

**ABOUT UNIOPS:**

Unilever Operations (UniOps) is the global technology and operations engine of Unilever offering business services, technology, and enterprise solutions. UniOps serves over 190 locations and through a network of specialized service lines and partners delivers insights and innovations, user experiences and end-to-end seamless delivery making Unilever Purpose Led and Future Fit.

**About**

Unilever's DMS (distributor management system) solution is used by Business users and salespersons in 20+ markets for order to cash. The solution is critical for secondary sales and its associated process in Unilever. Hence, robust operations of this application are critical to Unilever business.

This role entitles end to end delivery of Data and Analytics products for the secondary customers. . This primarily includes but not limited to -  
Development and deployment of secure analytical solutions.

Programme management in a matrix organization for delivery of Analytics products.

Define and track business value of the D&A products.

Stakeholder management

Vendor Management

This role also needs a good understanding of Integration & security aspects.

Application maintenance and Handling support - incident, PT & SR management (good to have)

**Key accountabilities**

Candidate should have experience leading a multi-disciplinary team, working in a fast paced, high velocity agile environment

Experience with project or program management

Defining and managing the roadmap for implementation of DevOps in an established operation.

Analysing and resolving complex application issues.

Excellent oral and written communication skills

On time in full delivery for the business requirements.

SOW and Budget management

Should have experience to identify service improvements and plan reduction in incidents which translates to cost benefits.

Experience in managing analytical products.

**Stakeholders**

Business engagement teams

Business teams

Country IT and Business teams

Vendor partners

D&A Data CoE  
D&A CD analytics

Technical/Functional:

Excellent combination of technical & functional knowledge which enables him for taking right decisions

Experience in managing application development, software delivery lifecycle, and/or infrastructure management.

Should have exposure on Azure capabilities in the Data and analytics space

Managerial/Soft Skills:

Ability to lead and deliver complex programs and handle multiple programs.

Has an owner's mindset, using data and insight to make decisions & takes personal responsibility and accountability for execution and results

Eye for detail - Structured Thinking

Influence and work with various stakeholders from business and IT across different cultural backgrounds.

Influence and work with a one-team mindset with partners and other Unilever teams of the Platform.

Agile approach to solving problems

Constant learner and self-motivated person.

At HUL, we believe that every individual irrespective of their race, colour, religion, gender, sexual orientation, gender identity or expression, age, nationality, caste, disability or marital status can bring their purpose to life. So apply to us, to unleash your curiosity, challenge ideas and disrupt processes; use your energy to make the world a better place. As you work to make a real impact on the business and the world, we'll work to help you become a better you!