

**Job Title: Senior IT Lead - Global Digital Logistics****Location: Bangalore****ABOUT UNILEVER:**

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

At HUL, we believe that every individual irrespective of their race, colour, religion, gender, sexual orientation, gender identity or expression, age, nationality, caste, disability or marital status can bring their purpose to life. So apply to us, to unleash your curiosity, challenge ideas and disrupt processes; use your energy to make the world a better place. As you work to make a real impact on the business and the world, we'll work to help you become a better you!

**Background**

Unilever's Supply Chain is widely recognized internally and externally as one of the best run supply chains. Logistics within Unilever's SC aims to be best in class by being customer centric, responsible, digitally enabled and providing significant competitive value to the organization.

Within Unilever, transportation is planned and supported from 11 Transport Control Towers. Unilever's transportation operation across the globe is supported by a solid technical stack run by the SC Platform team.

Oracle's TMS (**OTM**) is the strategic transport planning system used in Unilever for Primary Inbound, Primary Outbound and Secondary Outbound transportation planning.

- OTM is used to plan transportation across 89 countries and 11 Transport Control Towers
- 4.9 million shipments are planned annually, which equals to 50M Tons
- There are 5 instances of OTM as part of our system landscape corresponding to: India & Sri Lanka, AAR (Asia Africa Russia), Europe, North America and South America

While OTM and ERP systems are at the core of the tech stack, it is layered on top with several next generation technologies such as IOT, AI, ML, OCR, etc the combined suite of technical capabilities support the transportation functions across the markets empowering them to provide Unilever a competitive edge.

Currently, there are multiple strategic global programmes such as iOPs and LOT24, in motion with an ambitious plan to land next generation competitive digital capabilities across markets, over the next two years.

**Main purpose of job:**

We are looking for an ambitious candidate who would lead and steer the digital agenda of Unilever's logistics function across markets and global COE.

The resource will be responsible for business engagement, innovation portfolio management, people management, strategic vendor management and thought leadership in the space of digital logistics.

The role will be based in Bangalore, India but will have the opportunity to work with different teams and people located in various countries.

**Key accountabilities:**

- End to end ownership of the transportation technology stack and products.
- Partnering – This is most crucial aspect of this role. To partner the transportation LT teams across markets clusters as well as WCL COE
- Technology thought leadership - Key aspect of this role is to provide technology/digital thought leadership to markets & COE, to be able to ideate/incubate new technology initiatives while maintaining a stable and future fit technology stack
- Portfolio/program management – The incumbent is supposed to lead the IT portfolio for Transportation
- Delivery management – the incumbent would be responsible to deliver all the IT initiatives on time and in full working in tandem with various platforms as the requirement so demands
- Budget Management – The incumbent would be required to have a strong grip on BAU run cost as well as effectively managing global innovation funds
- Technical Playbook Owner – the incumbent has the end-to-end ownership of Tech Playbook that would guide Unilever markets on end-to-end transportation capabilities and technologies to deliver world class logistics
- Drive Digital SC Strategy: Enable Unilever transportation teams to become customer centric and digitally enabled leveraging leading technologies and OTM Core
- Develop and lead high performance teams: The incumbent would be required to nurture and create high performance & inclusive culture within Unilever as well as partner team

**Experience and qualifications required:**

- 10 years+ experience in managing complex technology projects/programs preferably in supply chain and experience managing large teams
- Functional knowledge of Deliver process area within Supply Chain
- Technology appreciation and ability to traverse a steep tech learning curve
- Ability to think strategically & be comfortable working in a fast-paced environment
- Strong consultation, interpersonal and influencing skills.
- Demonstrated team leadership skills.
- Proficiency in digital technologies and channels. Up to date on latest technologies and best practices
- Ability to manage multiple complex tasks
- Excellent communication skills
- Strong network of strategic technology partners
- Strong analytical and organizational skills
- Ability to develop and lead high performance teams; Commitment to talent development
- Experience in budget management of large projects
- Experience in Programme and Project management; Must have experience of managing senior stakeholders
- Experience with IT system deployments and system integration across ERP's, global applications, legacy platforms, and bespoke applications
- Experience with delivering results in/through a geographically dispersed team, with external service providers, and across different business functions.
- Strong appreciation of Software Development Life Cycle
- Strong appreciation of business processes
- Financial awareness and understanding of TCO models
- Education Req :
  - Must Have: B Tech from a reputed college
  - Good to have: MBA from a recognized accredited college in Information Technology, Operations Research.

**Key interfaces**

UniOps Teams: ERP Platforms, EBI Platform, Application Maintenance, Market IT, Process Excellence and Information security team  
Business Teams: Market logistics, Global Logistics Excellence team, Supply Chain Finance, Procurement  
Vendors – Product partners, Consulting and implementation partners, New age startups