JOB TITLE: Product Manager, Graph CoE
LOCATION: UniOps Bnagalore

ABOUT UNILEVER:
Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

ABOUT UNIOPS:
Unilever Operations (UniOps) is the global technology and operations engine of Unilever offering business services, technology, and enterprise solutions. UniOps serves over 190 locations and through a network of specialized service lines and partners delivers insights and innovations, user experiences and end-to-end seamless delivery making Unilever Purpose Led and Future Fit.

Business Background
UniOps' purpose unleashes the power of people, experiences, technology, data, and performance to deliver experiences that grow, fuel, and protect Unilever and our stakeholders.

The Data and Analytics (D&A) team plays a critical role in driving Unilever's Growth and Fuel for Growth, empowering our people to make smarter and faster decisions to unlock value. Our vision is to transform Unilever to become truly Data Intelligent, delivering superior performance through data-driven decisions.
About D&A – Context and Vision
Digital technology is transforming business, creating huge amounts of data. Our belief is that those companies that can truly harness data and deploy analytics at scale, will be those that succeed in the future. Our vision is to elevate data and data use across Unilever, to transform Unilever into a Data-Intelligent enterprise, where every decision and action is powered by the best data and advanced analytics (AI) to deliver on our business goals. It's about empowering our employees, helping them to make smarter and faster decisions and freeing up their capacity to focus on growth and the decisions that matter. Decisions about our categories, brands, channels, key markets, and our people.
We are helping to lead Unilever into the Future of Work, combining the best of human intelligence and machine through data-intelligent decision-making.

Who we are and what we do
We are a passionate team of over 350 data experts, data scientists, information experts, technical specialists, and business analysts. We operate as 'One D&A', made up of Global engagement and expertise teams, based in our key hubs including India, the UK, and US, and local UniOps in Market D&A teams, based in our key markets. Together, we combine the best of global for scale and efficiency, and local for intimacy and impact.

'We are in the midst of a paradigm shift where the intelligence of machines will complement human ingenuity to do good, do better and smarter" – Sanjiv Mehta, Unilever President, South Asia

Our key objectives as D&A are to:

Set the Unilever data strategy and lay the foundations to maximise the value of our data . Deliver the connected Data Platform to accelerate access to integrated and trusted data at scale across the company for

analytics and decisions . Embed core data and analytics capabilities, leading to automation, AI, and Big Data to boost Unilever's decision intelligence. Lead the Data and Analytics Culture to build a future-fit workforce that values and adopts data-intelligent decision-making across all levels.

We are also passionate about powering our growth with purpose, building a diverse and inclusive team and culture, for example through our #WomenInData program, and continuing to innovate in the use of data and AI to meet our sustainability goals.

Role Profile
 (A concise statement setting out the main purpose and objectives of the job)

Businesses face the daunting task of analysing intricate value chains and making proactive or reactive decisions to optimize value. This challenge has been further amplified by COVID-19, disrupting traditional industry practices and intensifying global climate and geopolitical risks.

In response, we have developed a state-of-the-art Graph Analytics Capability that connects our value chain from end-to-end, empowering us to analyse large and complex data sets at scale and speed, resulting in solutions and value what was not possible before.

Our Graph Analytics Capability has proven its value with the successful implementation of a procurement use case in Nov'22, garnering overwhelming interest from various business functions, including CD, Supply Chain, Finance, and Sustainability. Therefore, it is now time to scale up this capability crucial to fully leverage drive greater value across the organization.

If you are a product manager who has a passion for scaling up technology innovations, this is your opportunity. Graph Analytics is seen as a key competitive differentiator in the industry and is a priority of Business Operations and UniOps.

You will be responsible for end-to-end delivery of Graph CoE, including but not limited to Use Case Deliveries, Budget Management, Value and ROI Measurement, Communication, Community Building with Data Scientists.

Key Accountabilities
(Describe the decisions this role is accountable for, and the responsibilities/deliverables expected)

Execute Graph CoE strategy rigorously with quarterly deliverables
Be 100% accountable for end to end delivery and DevOps of use cases
Ensure Data Quality is highest by executing the data quality roadmap
Ensure a well-rounded communication strategy is created and executed, including trainings of business users, data SMEs, data engineers and data scientists
Ensure demand collection happens efficiently and funnel is reviewed by design committee regularly
Design and Launch Graph Challenge Unilever wide to push training agenda and drive value
Secure funding for key projects/programs as part of POCs
Create and nurture a close relationship with business users/user groups to continuously feed use cases and ideas to improve existing products as well as test new ideas/prototypes
Define the technology's vision and mission, and motivate and inspire the product team
Determine the milestones of delivery and pivotal moments and checkpoints

All About You
(Experience and qualifications required)

We are looking for someone with scale up experience who understands holistic process of running a Center of Excellence in an agile way.

We encourage you to apply if you meet 80% or more of what we're looking for below. We understand not everyone will meet all the requirements, but you might have skills we didn't know we need!

Essential Experience
Through understanding of Technology Scale Up, having experience with launching and scaling up technol

ogy innovations across different platforms and geographies

SQL Knowledge and well-rounded appreciation of Data Science applications to business problems

Proven thought leadership on challenging problems, rigorous mindset not settling for an incomplete solution

Product management experience, having delivered end to end digital solutions that delivers measurable business outcomes; being part of a team delivering multi country products/platforms

Proven experience operating and project managing in a complex organizational environment

Experience interacting with senior / stakeholders; understanding, anticipating, and fulfilling their insight.

Experience in budget management and end to end delivery

Experience in Communication/Change Management/Building Learning Plans

Desirable Experience

Having worked on a digital role as Product Manager, managed a project budget of €3M+

Leading a global roll out of a product/programme

Worked in as part of squad that runs with Kanban methodology.

Professional Skills (foundation/practitioner/mentor)

Product Management in Technology - Practitioner
Product Discovery and Solution Design – Practitioner
Project Management - Practitioner
Product lifecycle management – Foundation
Supply Chain Business Understanding - Practitioner

Leadership Skills
Demonstrates strong "Inner game":
Strong Design Thinking/Agility and innovation mindset – intellectually curious, constantly looking to develop, embraces change with sense of urgency and enjoys positively challenging status quo
Personal drive and ability to inspire and engage others towards action
Personal mastery –emotionally resilient; always bringing the best of themselves
Demonstrates great "Outer game":
Credible business acumen – shows understanding of business, commercials and performance metrics. Has gravitas to effectively influence senior stakeholder within a functional and business context
Encourages experimentation, bringing the outside in, and intelligent risk taking
Brings the voice of the consumer and internal customer into everything they do
Passion for high performance – creating motivation and focus to drive execution at speed
A talent catalyst – encouraging collaboration and inclusivity, empowering teams to be their best

What do we offer:
From our foundation, Unilever has been a purpose-driven company. Today, our purpose is to make sustainable living commonplace. We are working to create a brighter future every day with brands and services that help people feel good, look good and get more out of life. That includes us – the people who work for Unilever, as well as the world around us. Unilever's flexible rewards and benefits are designed to help us all have sustainable households, for whatever life stage you are at now and in the future.
These include:
Great work environment
Flexible work environment built on trust and autonomy
Pension scheme
Employee Assistance Program for you and your family
Well-being hub with access to benefits such as Healthcare, eye tests, health checks, occupational physio
Whilst the role is advertised on a full-time basis, we would be happy to discuss possible flexible working options and what this may look like for you. We are a key advocate of well-being and offer a variety of supp

ort for our people including hubs, programmes, and development opportunities. We strive to achieve a family-friendly and inclusive workplace and to, above all, create possibilities for all.
And last but certainly not least - the chance to be a part of a dynamic team with the backing of the globally renowned Unilever brand.

Our commitment to Equality, Diversity & Inclusion
Diversity at Unilever is about inclusion, embracing differences, creating possibilities, and growing together for better business performance. We embrace diversity in our workforce. This means giving full and fair consideration to all applicants and continuing the development of all employees regardless of age, disability, gender reassignment, race, religion or belief, sex, sexual orientation, marriage and civil partnership, and pregnancy and maternity.

Reasonable Adjustments
Unilever embraces diversity and encourages applications from people with a disability. We are committed to making reasonable adjustments to provide a positive, barrier-free recruitment journey. Candidates will be asked at the time of their application if any support or reasonable adjustments to complete their application and any subsequent recruitment journey with us at Unilever.