

JOB TITLE: JDA Warehouse IT SME**LOCATION: Bangalore****ABOUT UNILEVER:**

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

ABOUT UNIOPS:

Unilever Operations (UniOps) is the global technology and operations engine of Unilever offering business services, technology, and enterprise solutions. UniOps serves over 190 locations and through a network of specialized service lines and partners delivers insights and innovations, user experiences and end-to-end seamless delivery making Unilever Purpose Led and Future Fit.

MAIN JOB PURPOSE:

Warehousing is a key Supply Chain process and comprises critical steps of Warehousing of Finished Goods and Raw Material and Packaging Materials. In that space, the Warehouse SME is responsible for solution design, templating solution for rollouts, ensuring adherence to solution design by vendor partner and serve as design authority to validate, gate and approve deviations to solution design apart from the core responsibility of collaborating with vendor partners to deliver continuous improvements for business as usual service line.

The scope of this position includes ensuring solving business problems in Warehousing space by leveraging capabilities in AI, ML, Analytics and BlueYonder/JDA WMS Techno Functional / Functional skills.

The person will also collaborate with business for new solution requests and with innovation/project teams to ensure solution meets the required design standards and compliance to high design quality, adherent to business needs, aligned to all global guidelines, introduced in a timely, affordable and sustainable manner, at acceptable risk to ongoing operations and consistent with long-term plans for the evolution of our key landscapes.

KEY ACCOUNTABILITIES:

- Design and solution governance for IT projects in the Warehousing area (specific focus on BY WMS as core technology), from Feasibility phase to completion. Support the respective Innovation managers in:

- Business case preparation, value discovery and proposition with business stakeholders
- Ensuring high quality performant design and solutioning
- Collaborate with product vendor such as Blue Yonder and influence their solution roadmap with features that are of high importance and relevance to Unilever needs
- Ability to drive savings and efficiency in warehousing by leveraging new solution roadmap on BY
- Undertake resilience and continuous improvement projects / Upgrades to Keep Environment Current
- Help build and retain capability and build teams (internally and within partner ecosystem) to deliver the functional IT Roadmap
- Collaborate with partner ecosystem of product vendors and system integrators in a global delivery model

The specific areas of focus and responsibility for this role are:

Business Processes:

- Warehouse functions like picking, packing, loading of Finished Goods in Sourcing Units and DCs
- Integrating with Transport Management System (Oracle TMS)
- Yard Management

Main Associated Technologies / Applications (current view):

- BY WMS (Techno Functional / Functional skills)
- Kaleris YMS (Functional skills)
- Cloud Technologies Azure
- Physical Automation Integration
- Analytic

Roadmap & Strategy

- Collaborate with Geography IT / Business to execute the WMS Roadmap for clusters and ensure adoption of global Tools
- Collaborate with Geo IT / Business to execute the Yard Management Roadmap for clusters and ensure adoption of global Tools
- Collaborate with Enterprise Architecture for white space technology evaluation and selection
- Collaborate with key stakeholders to execute WMS strategy

Project Delivery

- Collaborate with stakeholders to prepare business cases for WMS / YMS/ Digital Solutions implementation in the Warehousing space
- Work with key stakeholders to establish, sustain and improve governance process for Innovation to ensure high quality solution design
- Leverage Digital Solutions like AI/ ML / RPA to deliver solutions for business problems for warehouses.

IT Stakeholder

- IT Innovation Managers
- IT Application Support Manager

Key Interfaces

- Warehouse Stakeholders across clusters
 - Logistics excellence & Logistics Engineering Teams
 - Other Enterprise Technology & Solutions Teams
-
- Core SAP Platforms & Integration
 - Geography IT Team
 - Supply Chain Services
 - Enterprise Architects
 - Strategic IT Suppliers including Product Suppliers and services suppliers

KEY REQUIREMENTS:

- Solution Design
 - on time
 - in budget
 - Business KPIs delivered
- Business as Usual
 - 99.95 % Composite Uptime
 - Go Green SLAs
 - Customer Satisfaction
- Keep Environment Current / Upgrades
 - Maintain current application, OS, DB versions
 - DR Test conducted as per targets
- Proven experience in designing and architecting solution templates with fit to standard approach and faster deployment strategy in Warehousing module.
- Proven experience in governance and management of templated solution design in BY WMS
- Proven experience in continuous improvement initiatives and performant design of the application (BY WMS)
- Appreciation of IT systems landscapes and impact of architecture decisions on quality and delivery
- Good financial awareness and understanding of TCO models
- Good knowledge of Supply Chain area and IT solutions in area of responsibility (ideally with experience of having managed the relevant business process)
- Experience in the Application Development Life Cycle
- Experience in the managing Third Party IT Suppliers
- Experience of managing applications on Cloud
- Experience in managing budget

At HUL, we believe that every individual irrespective of their race, colour, religion, gender, sexual orientation, gender identity or expression, age, nationality, caste, disability or marital status can bring their purpose to life. So apply to us, to unleash your curiosity, challenge ideas and disrupt processes; use your energy to make the world a better place. As you work to make a real impact on the business and the world, we'll work to help you become a better you!