

**JOB TITLE:** iOPS Global Integrated Design Lead

**LOCATION:** UniOps Bangalore

**ABOUT UNILEVER:**

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

**ABOUT UNIOPS:**

Unilever Operations (UniOps) is the global technology and operations engine of Unilever offering business services, technology, and enterprise solutions. UniOps serves over 190 locations and through a network of specialized service lines and partners delivers insights and innovations, user experiences and end-to-end seamless delivery making Unilever Purpose Led and Future Fit.

**MAIN JOB PURPOSE:**

Main purpose of this role is to connect the different workstreams of design that we have in iOPS (tech, process, data, org) and land this integrated design in the market. This role drives value for our program implementation by delivering:

- End to End Digital Customer experience

- Lead the design for "Integrated Business Products" – across the 10 products

- Landing integrated design in Markets by working with platforms market leads and product squads.

- Closely working with Market Activation teams to ensure design and delivery are in synch and that design is closed in time to avoid any impact on timelines

- Lead Global integrated design for new or large gap areas like COGS, S&OP etc by working with global product owners and markets

**KEY ACCOUNTABILITIES:**

- Integrated Design

- Ensure integrated design – focussing on technology for "Integrated Business Products" – across plan, execute, deliver and collect pillars of iOps

- Global/ regional templates for integrated business products across technologies at detailed implementable design

- Land Integrated design in market

- Avoid any last minute CRs after design phase due to lack of E2E thinking

- Ensure on-time delivery by avoiding any delays in design or lack of E2E design

- Ensure E2E impact assessment of a CR or any design decision that has impact cross platform/product

- Cost Control and optimization: For new areas

- Ensure an E2E design for long term and interim solution such that the cost impact of interim is in line with the overall business case

- Ensure long term solution deployment cost is incorporated in Business case

- Ensure retrofit cost is planned and incorporated in business case

- Assist with the decommission plan with platforms and markets

- better visibility and trade-offs for tech costs. Optimization of total investment. Ensure decommissioning of

technology being replaced by iOPs tech generating real savings and landscapes simplification for Unilever

## KEY REQUIREMENTS:

Overall 8+ years of experience in IT of which 3+ years of experience working with markets/operations on technology delivery, process simplification

Experience in large transformation programs involving multiple MCOs

Business acumen on Supply Chain, Customer Development and Finance for understanding different trade-offs of actions which can help make better decisions on the integrated technology

Bachelor's in engineering or Computer Science required, and Masters/MBA preferred

Experience building and managing diverse teams

Ability to work with multiple cultures, both within team and stakeholders

Good domain knowledge to be able to work with Platform Directors, and global Stakeholders to ensure alignment within and outside Unilever IT organizations.

End to end knowledge of IT cost components to enable deep activity cost reviews

At HUL, we believe that every individual irrespective of their race, colour, religion, gender, sexual orientation, gender identity or expression, age, nationality, caste, disability or marital status can bring their purpose to life. So apply to us, to unleash your curiosity, challenge ideas and disrupt processes; use your energy to make the world a better place. As you work to make a real impact on the business and the world, we'll work to help you become a better you!