

Job Title: IT Innovation Manager**Location: Bangalore****ABOUT UNILEVER:**

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

Job Context:

Global Procurement is the organization within Unilever focusing on direct & indirect procurement. The business process within Procurement span across sourcing, negotiations, contracting, supplier management etc.

Procurement Platform is a part of Global Supply Chain team within Enterprise Applications with roles & responsibilities spanning across:

- Business partnering with Procurement Business and Supplier Operations under Commercial Experience vertical withing UniOps
- IT strategy & product roadmap
- Delivery of IT solutions from concept to landing,
- Support & BAU operations of the existing IT applications

Key accountabilities:

- Manage innovation projects E2E (right from ideation with business, finding the right technology and partners, delivery, adoption, landing benefits and platform maintenance / continuous improvements)
- Build functional expertise on Procurement to speak the business language and understand the business objectives and challenges behind each project
- Ability to manage multiple business stakeholders related to Procurement (Supplier Ops / Commercial Experience, MBS Procurement and Strategy & Insights verticals)
- Innovation projects could be around a diverse areas like cognitive automation (on Aera), workflow management (for streamlining the way negotiations are carried out on Pega), cost modelling solutions (on Anaplan), experience management for all tools and processes (on a platform like Qualtrics), creating intelligent knowledge repository hubs, advanced ways to capture and report savings, etc
- Manage financials and UL / 3P resources associated with these projects
- Liaise with the internal platform owning teams and EA, InfoSec, IT Procurement etc to deliver path breaking digital solutions
- Improve experience related elements by simplifying end user journeys within a tool. Be an architect to covert the micro-journeys within each tool into a unified cross system journey and interface
- Strategizing and defining digital roadmaps based on business inputs
- Deploy advanced technology to track usage and measure user satisfaction across tools
- Market research to effectively scout the right solutions and the implementation partner
- Creating project plans, setting up governances and providing updates to required leadership teams
- Setup required services and right DevOps structures to support the solutions post deployment

Experience and Skills Required:

- Collaboration and effective communication
- Business Acumen (preferably Supply Chain / Procurement)

- Tech Acumen (awareness about vendor landscape, PaaS solutions, integrations, etc)
- Stakeholder Management
- Program, Product & Project Management
- Agile Delivery
- Vendor scouting + Evaluation + Ability to handle a multi-vendor ecosystem
- Strong communication and soft skills
- Good track-record in driving engagement while leading change
- Keen understanding of the support processes in Unilever and budget management principles
- Demonstrates short-term operational clarity as well as long-term strategic vision
- Experience and cultural awareness to work in a global setting

Qualifications:

- 5+ years of delivering key digital programs in complex organizations comparable to Unilever
- Masters Degree/MBA

Key interfaces:

Major internal customers and external contacts:

- Procurement Strategy & Insights Team
- Supplier Operations Team from Commercial Experience
- Internal UniOps Teams (COEs, Security, Service Introduction, Data & Analytics Team, Enterprise Architect, etc)
- Core Procurement Community (Networks and Markets)
- MBS Procurement Digital Team
- Vendor partners (operational and leadership teams)