Job Description

Job Title: Product Manager : Supply Chain	Reporting To: Senior Product Manager – Supply Chain
Number of Directs: 1-2	Location: India
Level: 2A	

Background :

4 key SAP Transactional systems in Unilever are supporting business worth 50+ billion Euros across Business Groups, spread across 200 countries with over 50000+ users. Core ERPs operate in a complex landscape where they in turn are connected to multiple systems of Warehousing, Planning, Procurement, Logistics, Finance, Supplier Management etc.

The Core ERP Supply Chain DevOps team is responsible to enable business by deploying solutions in the SAP system via Projects which provides the necessary IT solution to integrate Supply Chain activities around Procurement, Planning, Logistics, Factories, Warehouses, Productions etc. The team also brings in Innovations which enables business to be more agile, informed, and productive. Working with SI, the team is responsible to resolve Supply Chain related Service requests & Incidents from users across the Globe with fast Turn Around Time. The Team constantly innovates to bring business satisfaction, make the system more resilient, robust & provides solutions which lead to business benefits and deliver faster solutions through Automation and other capabilities.

Scope of the Role:

Product Manager- Supply Chain is responsible for right **functional design and development** of Solutions and managing **IT operations** for SC across 4 core ERPs applications built on SAP.

The various parts to the role are :

1. Solution & Deliver necessary Supply Chain requirements through Projects and Innovations for various stakeholder teams- Business, Geo IT, Global Platforms, PEC, CSC etc.
2. Ensure Resilience and meet the composite uptime targets
3. Manage & Partner with respective teams & Lead Managers of all necessary IT functions of Unilever to enable solution deployment in the ECC/ respective systems
4. Manage overall Application Operations to ensure all KPIs are met with Zero disruption to business
5. Ensure compliance to audit requirements as required and demanded
6. Constantly drive Innovations to provide business with IT solutions enabling faster decisions, deployments and achieving end results
7. Working with Stakeholders in building business cases and delivering the business benefits
8. Manage budgets for operations and projects responsible for

Key Deliverables:

Development :

1. Ensure delivery of all Projects in full within agreed timelines, budget, and min post Go Live Issues
2. Ensure financial disciplines for the projects responsible for
3. Manage Project demands coming in from Business, Global Platforms, and various stakeholder teams
4. Drive all discussions and manage stakeholders to ensure scope, delivery and financials of the project are always aligned.
5. Responsible for reviewing all solutions getting deployed or requested in the ECC Supply Chain space for 4 landscapes and ensuring the solution is fit, robust and resilient
6. Conceptualize and drive Innovations along with Implementation Partners resulting in substantial benefits to business
7. Anchor strategic and operations discussions with Implementation Partner Leads and UL stakeholders to ensure Project objectives are met
8. Drive initiatives for faster and future fit deployments through technology and process.

Operations:

1. Partner with SI Vendor Partner to ensure all AM KPIs are met
2. Manage stakeholders across Business, Stakeholder teams and relevant IT Teams to mitigate any risks, drive actions as necessary and deemed fit to ensure Un-disrupted operations
3. Partner with Finance, Vendor management teams, participate in any strategic and operational discussions, as required, to ensure Operations are not disrupted
4. Drive Continuous Improvements within the team along with SI Partner to provide tangible and effective IT & Business benefits
5. Drive Teams to work in Agile DevOps ways and continuously adopt Agile Tools and ways of delivery

Essential Skills

- Minimum 10 – 15 years in SAP relevant functional Domain (Supply Chain) and integrated modules like SD/MM/FI etc
- Technical knowledge in upgrades, performance management and archiving
- Experience in developing and scaling digital innovations
- Good experience in managing IT Operations with global coverage and teams
- Strong interpersonal skills, with the ability to influence and build strong & trustworthy relationships with people from across different functions
- Excellent team leadership and people skills: direction with empowerment, agility, and a non-hierarchical approach
- Proactiveness, strong growth mindset, continuously looking for opportunities
- Strong in Financial Management
- Awareness of Agile & DevOps frameworks, Adoptions and Delivery
- Experience in managing multiple audits

Leadership Skills

- Demonstrates strong "Inner game":
  • Personal drive and ability to inspire and engage others towards action
  • Personal mastery –emotionally resilient; always bringing the best of themselves
  • Agile – intellectually curious, constantly looking to develop, embraces change with sense of urgency and enjoys positively challenging status quo

- Demonstrates great "Outer game":
  • Credible business acumen – shows understanding of business, commercials, and performance metrics. Has ability to effectively influence senior stakeholder within a functional and technical context
  • Brings the voice of the consumer and internal customer into everything they do
  • Passion for high performance – creating motivation and focus to drive execution at speed