



Job Description

Job Title:	Reports to:
IT Delivery Manager – Cash Management – Americas	Manager IT Manager – O2C Platform
Function / Sub-Function	
Information Technology / Global Order to Cash	
Standard Job Name:	Work Level:
IT Delivery Manager – Cash Management – Americas	2A
Scope:	Location:
Global	Uniops Bangalore
Background	
<p>iOps puts customers at the heart of our business operations so we win with customers in the marketplace. We are removing complexity, integrating our processes, and delivering the data, insights, and technology we need to create a great customer experience, while the world moves into the digital era.</p> <p>Simplifying operational tasks frees our time and resources to unlock growth for Unilever and more value for our customers and our partners.</p>	
Main purpose of job: (A concise statement setting out the main purpose and objectives of the job)	
<p>The delivery of IT agenda for Integrated operations is dependent on multiple IT platforms and Global Order 2 Cash is one of those.</p> <p>The platform delivers strategic and global IT solutions for end to end Order to Cash cycle aligned to the iOps runway. The platform is structured around the following pillars of solution delivery to business</p> <ol style="list-style-type: none"> 1) Order management and business process orchestration 2) Stock allocation 3) Cash management 4) Claims management <p>The strategic technology solutions in place to deliver these pillars are Pega, S4 HANA AATP, High Radius. Aligned to the iOps roadmap, we are delivering these solutions across markets globally and a timely delivery of these applications within the budget and specified timelines is essential for landing the iOps benefits in Unilever markets.</p> <p>The purpose of this job is to deliver the IT capabilities in Cash management space using High Radius as the underlying technology platform.</p>	
Key accountabilities: (Describe the responsibilities and end results that would be expected)	
Efficient Delivery Model	
<ul style="list-style-type: none"> • The various technology offerings from High Radius are delivered on "Software as a Service" based model. The underlying enablers for High Radius are the cash application, collections, deductions and EIPP Module. • As a primary accountability, the Delivery Manager will be accountable to ensuring a robust delivery model is in place to ensure reusability of existing IT components and fast tracking the delivery of solutions to Unilever markets • Delivery governance aligned to this model and evolving the base solution template with global features plus creating templates for speedy localization would be an expected output from this practice • Developing core application templates that can be rolled out easily, fast and at a much-optimized cost is the key expected output from Delivery Models 	
Project Governance	



- Project resource fulfilment – timely planning of the required project resources, funding, aligned with the iOps governance compliance
- Management of various phases of project and ensuring that the business stakeholders and iOps governance is updated with the exact project status
- Supplier management to ensure that we are equipped with quality resources to deliver the right quality product and optimal utilization of project resources
- Create short- and long-term delivery strategies to keep the cost low and fast-tracked delivery of applications

Supplier & Budget Management

- Accountable for governing the implementation roadmaps and funding governance along with finance business partners
- End to end responsibility of managing the supplier contracts, resources, payment schedules and other associated activities

Experience and qualifications required: (Detail essential and desirable experience, including number of years)

- Overall 10+ years of experience in IT of which 5+ years of experience working on Application delivery and project commercials
- Devops experience preferred
- Bachelor's in engineering, and Masters/MBA preferred
- Experience building and managing high performing teams and design/delivery of quality IT applications
- Ability to work with multiple cultures, both within team and stakeholders
- Good domain knowledge to be able to work with Platform Directors, and global Stakeholders to ensure alignment within and outside Unilever IT organizations.
- Conversant with budgeting practices & governance

Key interfaces (List any external and internal contacts arising from the job)

- Counterparts in various IT platforms like ERP, Integration, Customer Development, Supply Chain etc.
- Business stakeholders across globe
- Finance business partners
- Suppliers