

Job Title: Enterprise Architect – Enterprise Platforms

Location: INDIA

Function: IT

Terms: Local

Background:

Unilever is the global company behind powerhouse brands such as Dove, Persil and PG Tips. The Unilever corporate strategy (The Compass) sets out an ambitious growth and sustainability objective for Unilever.

Technology in Unilever is at the forefront of genuine globalisation. Technology touches every part of our organisation enabling our business to move faster and with more confidence than ever before. As the pace of business gets faster, and as consumer behaviours evolve more rapidly, technology is the way we create competitive advantage for Unilever. Technology helps Unilever to grow

The Enterprise Architecture (EA) team partners Unilever Operations (UniOps) teams to Select technologies and Architects them to fit within the enterprise environment; provides the Enterprise Architecture Standards for IT to work to; works with Unilever's IT Vendor partners to understand and drive their future Technology Roadmaps; and maintains the overall Unilever Reference Architecture of all technologies 'as-is' and 'to-be' to support Unilever's required business capabilities.

This role will be EA's partnering of Enterprise Platform such as Make, Warehousing, Automation Factory, EBI. Key to the role will be helping to break down technology silos in each function to fully leverage the power of UniOps platforms across all channels. In order to drive Unilever's ambition of growing knowledge and experience with such strategies and technologies will be required

An effective Enterprise Architect will proactively and holistically leading enterprise responses to disruptive forces by identifying and analysing the execution of change toward the desired business vision and targeted outcomes. Also responsible for taking a practical approach to supporting the business. This starts and ends with a focus on delivering signature-ready, actionable recommendations to business leaders, so they can adjust policies and projects to achieve target business outcomes.

The enterprise architect is responsible for helping business leaders enable their future-state business capabilities that, in turn, drive the organization's targeted business outcomes through the choice of programs, projects and initiatives the organization chooses to invest in. Lead enterprise architects must be capable of practically applying existing, new and emerging technologies to new and evolving business and operating models. Conversely, they must be able to understand, monetize and operationalize new technologies.

Enterprise architects guide and coordinate all aspects of the EA program, including: (1) business architecture, which is focused on guiding people, process and organizational change; (2) information architecture, which is focused on the consistent sharing of information across the enterprise; (3) solutions architecture, which is focused on developing a direction for managing the portfolio of to-be solutions; (4) technical architecture, which is focused on evolving the technical infrastructure; and (5) security architecture, which is focused on managing IT risk through the exchange of information between people, systems and things inside and outside the organization.

This architect will support the lead enterprise architect in developing, maintaining, and governing the enterprise architecture across the organization.

They lead, prioritize, and develop the overall enterprise architecture approach for their remit, and communicate architectural direction.

Key Accountabilities:

Lead and Influence

- Lead the creation or evolution of the enterprise architecture program/function
- Promote the business value of the EA program/function and its process, and the results of the EA program to business and IT leaders/executives.

- Lead the development of an implementation plan for the enterprise architecture based on business strategy and requirements.
- Seek opportunities to highlight how digital business initiatives will potentially impact enterprises' economic architecture and metrics.

Identify Ecosystems and Develop Business Models

- Understand the business's economic and financial levers that are susceptible to digital transformation, so as to effectively support and guide technology investment decisions.
- Design and construct future- and current-state business models so as to practically apply new and emerging technologies to drive them.
- Detail potential competitive threats from digital enterprises that are generally considered outside of your traditional realm of competition.

Focus on Strategy and Execution

- Demonstrate the business value of EA as an enabler of strategy formulation, and as support for technology innovation, which drives the organization's top and bottom lines.
- Formulate, translate, advocate, support and execute business strategy to achieve the organization's targeted business outcomes.
- Construct technology-enabled operating models, and provide viable options and visibility into execution issues.

Research and Understand Technology and Non-technology Trends

- Scan the world for major disruptive technology and nontechnology trends (trendspotting) that affect business. Provide practical advice and best practices to overcome these challenges and successfully deliver the expected business outcomes.
- Contextualize the technology trends based on social, economic, political and other nontechnology trends.
- Lead the analysis of business and operating models, market trends and the technology industry to determine their potential impact on the enterprise's business strategy, direction and architecture.

Enable Enterprise Ideation and Innovation

- Track and apply innovative and existing technologies, anchoring them in the business model to assess their potential, and use rapid prototyping approaches to evolve innovations.
- Run technology experiments, helping to create new products and services and integrating the best of these into steady-state operations for the organization.

Determine and Help Orchestrate the Delivery of Business Outcomes

- Guide and advise stakeholders about disruptive technologies and trends.
- Determine the relationship between people, processes, information, technology and things of the enterprise, and their relationships to one another and to the external environment.
- Work with business peers to develop and present business capability models and roadmaps to facilitate discussion and decision making with stakeholders across the enterprise.
- Lead analysis of the business' future-state capabilities and future (and current) IT environment to detect critical deficiencies and recommend solutions for improvement and driving the business forward.
- Work with business peers and lead the identification and analysis of enterprise business outcomes and drivers to derive useful business context, and in response to disruptive forces.
- Develop diagnostic and actionable deliverables that help business guide investment decisions in support of executing business strategy.
- Lead analysis of the IT environment to detect critical deficiencies and recommend solutions for improvement.
- Provide perspective on the readiness of the organization to change and innovate.
- Present a gap analysis and/or IT investment roadmap that reflects the status of the existing IT estate, namely, its ability to contribute to future-state business capabilities around ecosystems and digital platforms.
- Lead the development of an implementation plan for the enterprise architecture based on business requirements and IT strategies.
- Oversee EA implementation and ongoing refinement activities.

Skills

- Understanding of Enterprise platforms and their architecture.
- Experience in supply chain domain knowledge is a plus
- Understanding of Integration tools and RPA tools are required
- Knowledge of business models, operating models, financial models, cost-benefit analysis, budgeting and risk management
- Familiarity with information management practices, system development life cycle management, IT services management, infrastructure and operations, and EA and ITIL frameworks
- Knowledge of business ecosystems, SaaS, infrastructure as a service (IaaS), platform as a service (PaaS), SOA, APIs, open data, microservices, event-driven IT and predictive analytics
- Exposure and understanding of existing, new and emerging technologies, and processing environments
- Exceptional soft and interpersonal skills, including teamwork, facilitation and negotiation
- Strong leadership skills
- Excellent analytical and technical skills
- Excellent written, verbal, communication and presentation skills
- Ability to story tell and simplify complexity for non-technical audiences
- Excellent planning and organizational skills
- Knowledge of all components of holistic enterprise architecture
- Knowledge of business engineering principles and processes
- Familiarity with basic graphical modelling approaches, tools and model repositories

Competencies

- Organizationally savvy, and understanding of the political climate of the enterprise and how to navigate obstacles and politics
- Ability to balance the long-term ("big picture") and short-term implications of individual decisions
- Ability to translate business needs into EA requirements
- Ability to estimate the financial impact of EA alternatives
- Ability to apply multiple solutions to business problems
- Ability to rapidly comprehend the functions and capabilities of new technologies
- Capable and comfortable with balancing time between foundational EA (Mode 1: ensures efficiency and predictability) and vanguard EA efforts (Mode 2: concerned with speed, agility and flexibility to achieve a unified and flexible EA that meets the organization's needs)
- Ready to think, behave and act in an innovative consulting manner to drive the organization's digital business strategies
- Understand and speak the language of the business
- Influential in the organization and a team player
- Effective at driving short-term actions that are consistent with long-term goals

Characteristics

- Trusted and respected as a thought leader who can influence and persuade business and IT leaders
- Comfortable, experienced and accomplished at working with business executives, and able to push back in a professional and diplomatic way
- Highly collaborative and supportive of business and of its ideals and strategies
- Vendor- and technology-neutral — more interested in business outcomes than in personal, or those business and IT leaders with vested personal preferences
- Unflappable in the face of opposition to architectural ideals
- Practical in approach to decision making and problem solving that is principle-based and data driven

Key Interfaces:

- VP for Enterprise Applications: Enterprise Platform
- Platform Directors
- Head of Enterprise Architecture
- Enterprise Architecture team
- UniOps Directors and Managers including key partners such as Cyber Security & Procurement
- Geography IT team
- External Vendor Product Team Exec's
- External companies
- External Research, Consultancies etc.