JOB TITLE: SAP Experience Design Analyst

LOCATION: Bangalore

ABOUT UNILEVER:

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

Background

Unilever is digitally rewiring its SAP Landscape, focusing on generating high level of User Experience through Migrating from Monolithic SAP GUI experience to Web Based SAP (Fiori), As technology remains the frontend centre in driving business growth across SAP Landscape of Unilever which is widely recognized internally and externally as one of the best run SAP platforms. Using latest available tools / tool set to make working experience in SAP user friendly with increased efficiency Automation of manual process to increase operational efficiency

This transformation will play a pivotal role in ensuring that while on one hand operations supported by latest technology will work seamlessly on the other hand it continually strives to improve, harmonize, optimize existing business processes.

Main purpose of job:

The main purpose of the Job is to deliver a Simplified User Experience through Web SAP (Fiori), other toolsets and automation capabilities for the Integrated operations of multiple SAP Landscape of Unilever.

Key Result Area
- Design & Deliver on great UI/UX for Web SAP(Fiori) and other us tools : Designing professional grade user experience (based on Fiori and Product Consistency Standards) by collaborating with Product Development team(s), Product Management team(s), and other stakeholders.
- Work closely with other User Experience Designers & Functional team covering the entire design led development lifecycle, including supporting user experience, creating low and high-fidelity interactive prototypes, validating designs with Business.
- Ensure UI quality by supporting the development team during the development phase by conducting continuous reviews of the implemented UIs to ensure adherence to the specifications, standards, and guidelines.
- Demonstrate passion for problem solving, always pushing for simpler, more engaging, harmonized UX solutions to complex business processes and technical challenges
- Contribute to UX Thought Leadership by participating in or by driving activities to define patterns, guidelines, best practices, innovative ideas etc.

Preferred Skill Set
- Exposure to UI/UX design and development (Fiori Preferred)
- Experience with SAP Workflow (Functional modules of SD/MM/FICO)
- Experience in developing for user, functional and system requirements
- Experience in Fiori Design patterns, expertise in UI Theme designer

- Strong understanding of the UI principles
- Capturing and tracking functional requirements
- Experience in Fiori Launchpad configuration
- Knowledge and understanding on testing OData services.
- Familiarity with SAP Basis & Authorization concepts
- Experience with SAP Gateway (NWG) and HANA Cloud Connector

Functional Knowledge
- SAP standard applications in ECC,
- Custom transactions specific to platforms / countries,
- APO
- SNC
- NWG
- CRM
- SAP FIORI and other Ux tools

Key accountabilities:

Design & Development :
- Conceptualize the few UI/UX framework for UL's SAP Landscape
- Design and build the new UI/UX framework through SAP Fiori
- Engage with business/Geo IT to lead the design discussion
- Standardizing the functional SAP process with Fiori
- Develop, test and release for testing
- Deploy to production

BAU developments including statutory
- Engagement with GEO_IT teams and business for design discussion
- Agreeing for budget and resources
- Derive plan for delivery
- Develop, test and release for testing
- Deploy to production
- Resolving any BAU issues if forwarded to L4 / Development teams

Platform Management
- The various IT practices like Change & Release Management, IT Security & Access Management, Performance, Data Volume Management etc. needed to deliver a stable and future ready IT platform, to be established and governed
- Budget management for various IT practices and innovations within Platform management like automated testing, devops practices etc to make the operations more robust
- Output of this practice should be a resilient and future ready platform for onboarding new applications and markets

Experience and qualifications required:
- Overall, 3-4 years of experience in IT of which 2+ years of experience working on SAP Fiori / other Ux tools
- Good understanding of UI/UX framework.
- Bachelor's in engineering, Computer Science required, and Masters/MBA preferred.
- Experience building and managing high performing teams and design/delivery of quality project delivery and SD practices.
- Ability to work with multiple cultures, both within team and stakeholders
- Good domain knowledge to be able to work with Platform Directors, and global Stakeholders to ensure alignment within and outside Unilever IT organizations.
- Conversant with budgeting practices & governance

Key interfaces:-

- Counterparts in various IT platforms like ERP, Integration, Customer Development, Supply Chain etc
- Business stakeholders across globe
- Finance business partners
- Suppliers