Job Title: IT Manager – SHE
WL: 2A
Location: Global (Bangalore / Port Sunlight)

Background
Unilever is digitally rewiring its supply chain, focusing on generating real-time & democratized information, capitalizing on advanced technologies, and building digitally connected factories. This will help deliver competitive, volume-driven growth while supporting an increasing demand for agility and will have to be underpinned by sustainable cost reduction. The Supply Chain Transformation is expected to enable –

- Improved agility and customer-centricity across end-to-end supply chains through the facilitation of faster recognition of customer preferences and feedback. This, in turn, will allow quick adjustments to manufacturing flows and material flows in factories.
- A competitive edge through supply-chain resilience – thereby requiring connected, reconfigurable supply ecosystems.
- Speed and productivity through increased levels of automation and workforce augmentation coupled with upskilling and reskilling effort.
- Being cost-efficient and resource-efficient, to boost growth and support investment.

The adoption of innovative technologies and solutions is not only transforming how Unilever will manage EHS challenges but will also driving greater efficiency and intelligence. Unlocking new insights on improving operational performance and driving profitability while safeguarding compliance and enhancing safety. Technology, especially the availability of data and the accessibility of analytics and visualization tools, will enable Unilever to move from hindsight to insight and in some instances, foresight in the EHS area.

The digital transformation in the EHS area will unlock:
1. Employee access and empowerment through the use of smarter technologies and easier access to information.
2. EHS performance meeting the high standards, with expectations to expand safety and sustainability beyond manufacturing to the end-to-end supply chain.

UniOps is delivering the technology foundations needed on the journey for SHE (Safety, Health & Environment) transformation. In addition, we will continue to work

on a Digital SHE strategy to focus on - 1) Rationalizing the IT landscape with fit-for-purpose systems 2) Simplifying data capture, reporting & risk management through core foundational platforms 3) Unlocking richer data insights that will influence current decisions and drive future improvements 4) Enabling compliance

Purpose of the Role:
We are looking at someone as the translator of the vision developed with business stakeholders into what the IT team must bear in mind every day to ensure they are building the right IT solutions. The IT Manager-SHE will be responsible for making this happen. The four parts to this role are -

1. Define the project roadmap based on expected business outcomes.

2. Collaborate closely with IT delivery teams and product partners.

3. Collaborate and coordinate with other IT managers across the "Make" area, to avoid duplication and manage dependencies.

4. Coordinate with other stakeholders such as business, data, and IT architects to align product and platform architectures and capabilities according to agreed goals for non-functional requirements.

Key Accountabilities & Activities
1. Develop strong relationships and regularly communicate with stakeholders and partners to shape the IT approach, and surface and prioritize needs.
2. Contribute to translating business requirements into actionable product and technical requirements.
3. Develop a deep understanding of business goals and processes to lead IT project priorities and improvement recommendations.
4. Continuously monitor and evaluate IT performance and proactively champion system improvements.
5. Determine internal and contract/external resources and skills required for the IT partner teams to deliver on the IT roadmap.
6. Guide the IT partner teams to scope, plan and deliver work, applying established delivery methodologies (e.g., waterfall/agile methods) and best practices (e.g., reusability, resilience, cost optimization, performance efficiency etc).
7. Proactively identify and resolve blockers to achieve business objectives, including technical and resourcing challenges.
8. Ensure alignment and adherence to information security and data privacy standards

9. Increase adoption and consumption of SHE IT capabilities.

Essential
- Relationship building and collaboration skills across diverse stakeholders and partners.
- Ability to surface, prioritize, and balance multiple stakeholder priorities.
- Expertise in understanding business partner needs and strong project management skills to manage multiple projects and deadlines simultaneously.
- Experience determining and overseeing software development initiatives and estimating resource requirements.
- Advanced problem solving and analytical skills, including experience in leveraging data to drive decision making and independently solving software engineering problems.
- Expertise in understanding business partner needs and experience in delivering projects.
- Excellent verbal and written communication skills.

Desirable Skills
- Understanding of Supply Chain processes
- Experience on Application Maintenance, Service Delivery, and IT Platform Management