

**Job Title: c**  
**Location: Bangalore**

**ABOUT UNILEVER:**

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

**Background:**

Unilever is the global company behind powerhouse brands such as Dove, Persil and PG Tips. The Unilever corporate strategy (The Compass) sets out an ambitious growth and sustainability objective for Unilever.

Technology in Unilever is at the forefront of genuine globalisation. Technology touches every part of our organisation enabling our business to move faster and with more confidence than ever before. As the pace of business gets faster, and as consumer behaviours evolve more rapidly, technology is the way we create competitive advantage for Unilever. Technology helps Unilever to grow

The Enterprise Architecture (EA) team partners Unilever Operations (UniOps) teams to Select technologies and Architects them to fit within the enterprise environment; provides the Enterprise Architecture Standards for IT to work to; works with Unilever's IT Vendor partners to understand and drive their future Technology Roadmaps; and maintains the overall Unilever Reference Architecture of all technologies 'as-is' and 'to-be' to support Unilever's required business capabilities.

This role will report to the lead Enterprise Architect of Consumer Experience and in relationships at the Director level within the Finance and Procurement spaces. This role will be accountable for architecture across finance and procurement.

Key to the role will be helping to break down technology silo's in each function to fully leverage the power of UniOps platforms across all channels. To drive Unilever's ambition of growing knowledge and experience with such strategies and technologies will be required.

An effective Enterprise Architect will proactively and holistically leading enterprise responses to disruptive forces by identifying and analysing the execution of change toward the desired business vision and targeted outcomes. They will be practical and able to speak the language of the business, accounting for a non-technical audience when explaining strategy.

Enterprise architects guide and coordinate all aspects of the EA program, including: (1) business architecture, which is focused on guiding people, process and organizational change; (2) information architecture, which is focused on the consistent sharing of information across the enterprise; (3) solutions architecture, which is focused on developing a direction for managing the portfolio of to-be solutions; (4) technical architecture, which is focused on evolving the technical infrastructure; and (5) security architecture, which is focused on managing IT risk through the exchange of information between people, systems and things inside and outside the organization.

This architect will support the lead enterprise architect in developing, maintaining, and governing the enterprise architecture across the organization. They lead, prioritize, and develop the overall enterprise architecture approach for their remit, and communicate architectural direction.

**Key Accountabilities:**

**Lead and Influence**

- Support the creation or evolution of the enterprise architecture program/function

- Promote the business value of the EA program/function and its process, and the results of the EA program to business and IT leaders/executives.
- Lead the development (supported by the Lead EA) of an implementation plan for the finance and procurement enterprise architecture based on business strategy and requirements.
- Seek opportunities to highlight how digital business initiatives will potentially impact enterprises' economic architecture and metrics.

#### **Identify Ecosystems and Develop Business Models**

- Design and construct future- and current-state business models to practically apply new and emerging technologies to drive them.
- Detail potential competitive threats from digital enterprises that are generally considered outside of your traditional realm of competition.

#### **Focus on Strategy and Execution**

- Bring subject expertise to enable the Lead EA to formulate, translate, advocate, support and execute business strategy to achieve the organization's targeted business outcomes.
- Construct technology-enabled operating models and provide viable options and visibility into execution issues.

#### **Research and Understand Technology and Non-technology Trends**

- Scan the world for major disruptive technology and nontechnology trends (trendspotting) that affect business. Work with network to provide practical advice and best practices to overcome these challenges and successfully deliver the expected business outcomes.
- Bring subject expertise to further the analysis of business and operating models, market trends and the technology industry to determine their potential impact on the enterprise's business strategy, direction, and architecture.
- Guide and advise stakeholders about disruptive technologies and trends.

#### **Enable Enterprise Ideation and Innovation**

- Track and apply innovative and existing technologies, advocating the benefits, and working with the Lead EA to embed them
- Run technology experiments, helping to create new products and services, and integrating the best of theses into steady-state operations for the organization.

#### **Determine and Help Orchestrate the Delivery of Business Outcomes**

- Guide and advise stakeholders about disruptive technologies and trends.
- Determine the relationship between people, processes, information, technology and things of the enterprise, and their relationships to one another and to the external environment.
- Work with business peers to develop and present business capability models and roadmaps to facilitate discussion and decision making with stakeholders across the enterprise.
- Lead analysis of the business' future-state capabilities and future (and current) IT environment to detect critical deficiencies and recommend solutions for improvement and driving the business forward.
- Work with business peers and lead the identification and analysis of enterprise business outcomes and drivers to derive useful business context, and in response to disruptive forces.
- Develop diagnostic and actionable deliverables that help business guide investment decisions in support of executing business strategy.
- Contribute to the analysis of the finance and procurement IT environment to detect critical deficiencies and recommend solutions for improvement.
- Provide perspective on the readiness of the organization to change and innovate.
- Present a gap analysis and/or IT investment roadmap that reflects the status of the existing finance and procurement IT estate, namely, its ability to contribute to future-state business capabilities around ecosystems and digital platforms.
- Support the development of an implementation plan for the enterprise architecture based on business requirements and IT strategies.

#### **Skills**

- Understanding of finance and procurement platforms and their architecture.
- Experience in FMCG/ Retail/Pharmaceutical industries is a plus.
- Experience with ML, deep learning, data analytics, NLP, Cloud Computing and/or RPA
- Deep technical understanding of a broad range of niche technologies in science areas

- Knowledge of business models, operating models, financial models, cost-benefit analysis, budgeting, and risk management
- Familiarity with information management practices, system development life cycle management, IT services management, infrastructure and operations, and EA and ITIL frameworks
- Knowledge of business ecosystems, SaaS, infrastructure as a service (IaaS), platform as a service (PaaS), SOA, APIs, open data, microservices, event-driven IT and predictive analytics
- Exposure and understanding of existing, new and emerging technologies, and processing environments
- Exceptional soft and interpersonal skills, including teamwork, facilitation and negotiation
- Strong influencing skills
- Excellent analytical and technical skills
- Excellent written, verbal, communication and presentation skills
- Ability to storytell and simplify complexity for non-technical audiences
- Excellent planning and organizational skills
- Knowledge of all components of holistic enterprise architecture
- Knowledge of business engineering principles and processes
- Familiarity with basic graphical modelling approaches, tools and model repositories
- Work with internal business stakeholders to understand operational processes and requirements and translate into data driven solutions
- Work in inter-disciplinary teams that will include finance and procurement teams as well as eco-system of external partners.

### **Competencies**

- Organizationally savvy, and understanding of the political climate of the enterprise and how to navigate obstacles and politics
- Ability to balance the long-term ("big picture") and short-term implications of individual decisions
- Ability to translate business needs into EA requirements
- Ability to estimate the financial impact of EA alternatives
- Ability to apply multiple solutions to business problems
- Ability to rapidly comprehend the functions and capabilities of new technologies
- Capable and comfortable with balancing time between foundational EA (Mode 1: ensures efficiency and predictability) and vanguard EA efforts (Mode 2: concerned with speed, agility and flexibility to achieve a unified and flexible EA that meets the organization's needs)
- Ready to think, behave and act in an innovative consulting manner to drive the organization's digital business strategies
- Understand and speak the language of the business
- Influential in the organization and a team player
- Effective at driving short-term actions that are consistent with long-term goals

### **Characteristics**

- Trusted and respected as a thought leader who can influence and persuade business and IT leaders
- Comfortable, experienced and accomplished at working with business executives, and able to push back in a professional and diplomatic way
- Highly collaborative and supportive of business and of its ideals and strategies
- Vendor- and technology-neutral — more interested in business outcomes than in personal, or those business and IT leaders with vested personal preferences
- Practical in approach to decision making and problem solving that is principle-based and data driven

### **Key Interfaces:**

- Lead EA for Go-To-Market
- IT Director for Finance
- IT Director for Procurement
- VP of IT Enterprise Platforms
- Head of Enterprise Architecture
- Enterprise Architecture team

- Other UniOps Directors and Managers including key partners such as Cyber Security & Procurement
- Geography IT teams
- External Vendor Product Team Exec's
- External companies
- External Research, Consultancies etc.