

JOB TITLE: MDM Senior Delivery Manager

LOCATION: UniOps Bangalore

ABOUT UNILEVER:

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

ABOUT UNIOPS:

Unilever Operations (UniOps) is the global technology and operations engine of Unilever offering business services, technology, and enterprise solutions. UniOps serves over 190 locations and through a network of specialized service lines and partners delivers insights and innovations, user experiences and end-to-end seamless delivery making Unilever Purpose Led and Future Fit.

MAIN JOB PURPOSE:

MDM Delivery Manager will be responsible for driving the strategy of Product Master in Unilever. The person will be responsible for Implementing the Product Master solution across Globe within the specified Business case.

The person, with limited oversight from manager, will work with cross stakeholders to get alignment, create plans and driving synergies among multiple teams to deliver a successful product in markets.

This role will focus on strategically designing, building, and implementing a strong solution in Materials/Product Master in a consistent way. This role will drive implementation of all Technical Design & Architectural standards across all areas in Product Masters space.

The role would be responsible for ensuring technical standards established by EA are implemented in Product Master. This role is also responsible for all aspects of technical delivery and needs to ensure Material Master products meet or exceed business requirements related to performance and quality SLAs.

KEY ACCOUNTABILITIES:

Import link between all engaged Unilever applications and Product Master IT team for all development and integration requirements

Establish a clear vision for the IT product that is fit for the enterprise and the organization's strategic goals

Enable governance and promote best practices of IT delivery

Establish and foster global partnerships with business units and IT organizations

Manage and track big blockers in the global implementation

Define and promote architectural standards

Enable and support project delivery and handle Risk Mitigation

Manage delivery partners and integrate new team members within the organization

Define strategy for building reusable components (both technical capabilities and corporate processes)

Mentor team members and enable both leadership and technical career growth to the team
Ensure Audit & control adherence of the Platform
Ensure Change management is followed

KEY REQUIREMENTS:

The ideal candidate will be a well-rounded technology professional. They will have proven commercial judgment and most importantly, the ideal candidate will enjoy rolling their sleeves up to drive towards outcomes.

Should have 15+ years' experience in platform design & delivery.

Prior experience of translating business requirements and data into designs, data requests, reports and dashboards and value add business insights.

Prior experience of managing multiple data sets and working with ETL (Extract, Transform, Load) and Master Data Solutions.

Understanding of Master data technologies like Informatica, SAP.

Understanding of workflow tool like PEGA.

Should have Strong Interpersonal communication skills and ability to impact and influence various cluster Implementations

Ability to adapt to the changing circumstances & make quick decisions to turn around the tides

Experience in working with global teams and manage stakeholders from various clusters

Setting up and managing governance within the Delivery team including periodic reviews

Ability to motivate and bring the delivery team up to speed

Vendor management - Manage Delivery through partners

Working experience in Waterfall & Agile Methodology

Create Implementation plan & monitor execution, Cutover plan & execution, Agree PGLS exit criteria, handle PGLS and transition to DevOps

Resource Planning and budget Forecasting, Manage the IT budget including adherence to forecast, optimization & compliance

Leadership Skills

Adheres to Unilever Standards of Leadership

Demonstrates strong "Inner game" and "Outer game"

Passion for high performance – focus to drive execution at speed

Personal drive and ability to inspire and engage others towards action

Agile – intellectually curious, constantly looking to develop, embraces change with sense of urgency and enjoys positively challenging status quo

Credible business acumen – shows understanding of business, commercials, and performance metrics. Has gravitas to effectively influence senior stakeholder within a functional and business context

Brings the voice of the consumer and internal customer into everything they do

A talent catalyst – encouraging collaboration and inclusivity, empowering teams to be their best.

At HUL, we believe that every individual irrespective of their race, colour, religion, gender, sexual orientation, gender identity or expression, age, nationality, caste, disability or marital status can bring their purpose to life. So apply to us, to unleash your curiosity, challenge ideas and disrupt processes; use your energy to make the world a better place. As you work to make a real impact on the business and the world, we'll work to help you become a better you!