



## Job Description

<b>Job Title:</b>	<b>Reports to:</b>
Supply Chain Planning SME: Kinaxis	Supply Chain Planning Innovation Lead:, Plan to Forecast Platform
<b>Business Area (OU Group):</b>	
<b>Standard Job Name:</b>	<b>Work Level:</b>
	2B
<b>Scope:</b>	<b>Location:</b>
Global SC : Plan to Forecast	India
<b>Background</b>	
<p>UniOps – Enterprise Operations is a part of Unilever IT. It is responsible for IT Innovation, IT Solutions Implementation, IT Run &amp; Support for all the Enterprise Applications in core business functions like Supply Chain, Finance, Sales.</p> <ul style="list-style-type: none"> <li>– IT Innovation: Design, Delivery &amp; Program ownership of IT Solutions, driven by SMEs</li> <li>– IT Platforms: The Total Ownership of the IT landscapes - Instances, both Global &amp; Regional</li> <li>– Application Management: Owning the Run &amp; Maintain for applications, including User Support</li> <li>– Enabling Functions: Functions like System Resilience, Supplier Management, IT cost controls</li> </ul>	
<p>iOps is a global transformation programme which is fundamentally changing the way we run our operations to unlock growth and deliver superior Customer Experience. The programme delivers business outcomes by transforming operational processes, leveraging technology and implementing a future-fit organisation design.</p> <p>The UniOps organisation is rapidly deploying the new Integrated Operations (iOps) model consistently across the globe. The transformational new way of working for all of Unilever’s markets based around the Run, Power, grow principle will see iOps as the operational engine for sustainably “Running” the business into the future.</p> <p>With three lead objectives (Enhance User Experience, Unlock value and Improve Efficiency, Capital and Controls) the iOps transformation both during implementation and then in the future-state “run” organisation will rely on excellent execution of transforming current ways of working across all pillars (process, technology and organisation)</p> <p>One of the Key Technology enablers in the Planning Space, is the Implementation of Kinaxis across all markets of UL.</p>	
<b>Main purpose of job:</b>	
<b>(A concise statement setting out the main purpose and objectives of the job)</b>	
<p>This is an exciting opportunity to play a Subject Matter Expert role in the iOps transformation and to ensure successful build and roll out of Kinaxis Supply chain Planning capabilities across countries and business units.</p> <p>The individual will be part of Kinaxis Innovation team and</p> <ul style="list-style-type: none"> <li>• Be responsible for building scalable and maintainable solutions that meet UL business requirements.</li> <li>• Be responsible for working with Kinaxis R&amp;D on product design, creating blueprints, proof of concepts, validating beta code, and ensuring a smooth delivery of the Product upgrade to</li> </ul>	



Unilever.

- Be responsible for providing thought leadership and help build common understanding of solution scope - in terms of functional enablement, the business requirements and resulting capabilities to be supported in Kinaxis Rapid Response
- Be responsible for identifying business metrics, their acceptance criteria, metric definition and ensure tradeoff decisions on product design, feature prioritization are in line with UL business expectation.

The individual will partner with Digital Supply chain transformation teams in the market and

- Be responsible for rolling out the Kinaxis RR Solution into the market – on time and in-full.
- Be responsible for understanding the local market planning process and provide solutions for gaps identified
- Serve as Plan Expert capable of diving deep into the systems & process to identify, highlight and correct Planning inefficiencies
- Be responsible for end-to-end IT solution design for any system gaps
- Be responsible and accountable for ensuring high quality of delivery to meet functional requirements
- Be responsible for creating test strategy + test scripts and executing unit tests and E2E tests
- Be responsible for supporting system validation by end users, Technology Go live, Post go live issues, and adoption in local market
- Be responsible for partnering with Global Technology Innovation team and successfully retrofitting and rolling out new global innovation capabilities to the local market
- Medium travel might be required.

### Key accountabilities:

(Describe the responsibilities and end results that would be expected)

#### **IT Champion in Supply Chain Planning domain**

- Effectively lead functional workstreams
- Bring in a BIG picture thinking and ability to strongly connect technology deliverables with Business value
- Comprehend and effectively communicate end to end capabilities and cross functional links within supply chain
- Partner with Market Digital Supply Chain Transformation team and Global Planning and Process Excellence teams, for assessment of fit gaps in the process and technology solution
- Partner with Kinaxis R&D on new product development
- Translate product strategy and business priorities into coherent set of product requirements and features.
- Take co-ownership along with Kinaxis R&D, for the design, build and delivery of key Kinaxis Rapid Response product features for enabling Unilever Supply Chain Planning processes on the tool.
- Evaluate design approaches with hands-on POCs
- Design solution architecture and create effective solution designs
- Guide and Validate build of the solution against the global process model
- Monitor and control the solution quality to implement an effective and scalable solution
- Drive right implementations across the markets, embed right behaviors and adoption leading to efficiency & quality outcomes.
- Drive adoption, scale and value realization for the investments made in technology
- Establish a strong external orientation & industry perspective on the latest trends in planning processes and integrated planning to help shape the transformation agenda.
- Provide thought leadership and thereby driving innovations in the supply chain domain.
- Develop a good understanding of future technology and architecture directions
- Continuously evolve solution stack in harmony with overall Digital Supply Chain strategy
- Developing relationships, with key stakeholders, with key business owners and process owners, with strategic suppliers and 3rd party IT service providers to help both drive and share this



knowledge base.

### Experience and qualifications required:

(Detail essential and desirable experience, including number of years)

#### Must-Haves

- 8+ Years of Experience
- Proven experience in business processes, business partnering & working with senior stakeholders
- Good Understanding of Planning processes in CPG Domain – Demand, Supply & Distribution planning, Inventory management
- Strong Analytical & Problem-solving Skills and good business awareness to drive business process improvement
- Deep understanding of application development methodology, techniques and standards
- Understanding of technology, e2e integration across technology suite and its impact in transforming Unilever organization
- Broad understanding of new technologies areas and its impact in the CPG industry
- Experience in designing and delivering IT solutions, driving adoption and value realization
- Experience in implementation of analytics solutions
- Experience of working in teams across multiple locations
- Strong communications skills
- Demonstrated Agile mindset and capabilities
- Strong English language skills written and spoken

#### Good to have :

- Hands-On experience on Kinaxis Rapid Response / APO / any other Supply Chain Planning tool as a Design SME / Technical Delivery
- Successful history of Business Partnering within or to a Country/Function & references
- 4-7years of work experience with key requirements listed
- Relevant IT, MBA, Supply chain academic background

#### Key interfaces

(List any external and internal contacts arising from the job)

- Multiple IT teams across Unilever (Platform Teams, Geo IT)
- Regional Business teams and Process Excellence team
- Vendor Partner teams