

JOB TITLE: Distributive Trade Transformation Squad Payments and Credit

LOCATION: Bangalore

ABOUT UNILEVER:

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life - giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

ABOUT UNIOPS:

Unilever Operations (UniOps) is the global technology and operations engine of Unilever offering business services, technology, and enterprise solutions. UniOps serves over 190 locations and through a network of specialized service lines and partners delivers insights and innovations, user experiences and end-to-end seamless delivery making Unilever Purpose Led and Future Fit.

MAIN JOB PURPOSE:

We are seeking a highly skilled Dashboard and Data Analytics Specialist to join our team. As a specialist in this role, you will be responsible for interacting with the business owners to understand their requirements & then developing, designing, and maintaining data-driven dashboards and providing valuable insights through data analysis. Your primary objective will be to support data-driven decision-making processes within the organization by delivering actionable information to key stakeholders.

KEY ACCOUNTABILITIES:

Interact with the business owner (Squad leads) to understand the requirements.

Dashboard Development:

Design and develop interactive and visually appealing dashboards using industry-standard tools (such as Tableau, Power BI, or similar) to present data in a clear and concise manner.

Data analysis, using data to get key insights, raising a flag in case of any deviation.

Data Analysis: Collect, cleanse, validate, and analyze data from various sources to identify trends, patterns, and actionable insights. Apply statistical techniques and data mining methods to extract meaningful information from datasets.

Data Visualization: Create compelling visualizations, charts, and graphs to effectively communicate complex data to both technical and non-technical stakeholders. Ensure visualizations are intuitive, user-friendly, and aligned with business objectives.

Report Generation: Generate regular reports and ad-hoc analyses for key stakeholders, highlighting key performance indicators (KPIs), trends, and areas of improvement. Automate reporting processes wherever possible to enhance efficiency.

Data Governance: Collaborate with cross-functional teams to establish data governance frameworks, ensuring data integrity, quality, and consistency across dashboards and analytics projects. Implement and maintain data security and privacy measures.

Requirement Gathering: Engage with business users and stakeholders to understand their analytical needs and translate requirements into dashboard specifications. Continuously evaluate and refine dashboards based on user feedback and evolving business needs.

Training and Support: Provide training and support to end-users on accessing and interpreting dashboards and reports. Proactively address user inquiries and troubleshoot any technical issues related to data visualization tools.

Stay Updated: Stay abreast of emerging trends, tools, and best practices in data visualization, dashboard development, and analytics techniques. Recommend and implement improvements to existing processes and tools.

Key Skills:

Bachelor's degree in Computer Science, Data Science, Statistics, or a related field. Advanced degree preferred.

Proven experience in developing interactive dashboards and visualizations using tools like Tableau, Power BI, QlikView, or similar.

Strong analytical skills with the ability to extract insights from complex datasets and present them in a concise and actionable manner.

Proficiency in data analysis techniques, statistical modeling, and data visualization best practices.

Solid understanding of databases, data structures, and SQL queries.

Familiarity with programming languages such as Python or R is a plus.

Excellent communication and presentation skills, with the ability to effectively convey complex information to both technical and non-technical stakeholders.

Strong problem-solving skills and attention to detail.

Ability to work independently and collaborate effectively within a team environment.

Prior experience in data governance and data security is advantageous

At HUL, we believe that every individual irrespective of their race, colour, religion, gender, sexual orientation, gender identity or expression, age, nationality, caste, disability or marital status can bring their purpose to life. So apply to us, to unleash your curiosity, challenge ideas and disrupt processes; use your energy to make the world a better place. As you work to make a real impact on the business and the world, we'll work to help you become a better you!