

Job Title: D&A Ops Specialist – Reporting OperationsLocation: UniOps Bangalore
ABOUT UNILEVER:

Be part of the world's most successful, purpose-led business. Work with brands that are well-loved around the world, that improve the lives of our consumers and the communities around us. We promote innovation, big and small, to make our business win and grow; and we believe in business as a force for good. Unleash your curiosity, challenge ideas and disrupt processes; use your energy to make this happen. Our brilliant business leaders and colleagues provide mentorship and inspiration, so you can be at your best. Every day, nine out of ten Indian households use our products to feel good, look good and get more out of life – giving us a unique opportunity to build a brighter future.

Every individual here can bring their purpose to life through their work. Join us and you'll be surrounded by inspiring leaders and supportive peers. Among them, you'll channel your purpose, bring fresh ideas to the table, and simply be you. As you work to make a real impact on the business and the world, we'll work to help you become a better you.

ABOUT UNIOPS:

Unilever Operations (UniOps) is the global technology and operations engine of Unilever offering business services, technology, and enterprise solutions. UniOps serves over 190 locations and through a network of specialized service lines and partners delivers insights and innovations, user experiences and end-to-end seamless delivery making Unilever Purpose Led and Future Fit.

Background:

Data & Analytics has a purpose to make Unilever Data Intelligent, where every decision is powered by the best data and advanced analytics to fuel our growth. The vision of a Future-Fit Unilever is of an organisation powered by data throughout all aspects of the company's operations and processes; leveraging data to vastly improve innovation and build stronger brands, drive excellence in execution with our customers, enhance the consumer experience through personalisation and deeper engagement, and transforming our internal operations to run more efficiently.

Our team of Data & Analytics specialists operate in every part of our business, and we are looking to grow our capabilities with tomorrow's stars. This is a unique opportunity to work in a data and analytics role, with one of the FMCG leaders in the world, giving you the ability to link your work directly with business growth. Working on cutting edge technology in an environment that nurtures innovation & risk taking, your role would have direct impact on Unilever's purpose: to make sustainable living common place.

Job Description:

As an Information Specialist, you would:

Deliver a suite of reports, dashboards & insights that help Unilever leaders drive sustained growth & profitability ahead of our competition
Bring together cross functional data across finance, supply chain, marketing, customer development, sustainability etc. to enable performance management across the Unilever Business Groups, Business Units and countries
Work in a dynamic environment, play a key role in implementing changes to standard suite of reports, so that they remain fresh and relevant to evolving business needs.

Endeavour to present cross functional insights with simplicity at its core, using impactful visualization

Encounter multiple opportunities to leverage advanced techniques to automate existing reporting processes, thereby increasing the speed and quality of insights

Work across a rich cross-cultural team with diverse set of skills and can build a rewarding career with continuous learning opportunities

Key responsibilities:

Prepare & Publish Performance scorecards On Time In Full, in line with agreed service levels

Translate data into actionable insights by leveraging data analytics & reporting techniques

Be the bridge between business users and the technical development teams to define and develop reporting solutions

Inculcate a culture of process improvement for simplification and standardization by actively challenging status quo and improving the design & delivery of standard suite of reports

Be a team player working as an embedded part of a dynamic/diverse team with multi-skilled individuals

Lead teams of Unilever and partner resources to collectively deliver high quality reporting, Business Intelligence & analytics solutions for the given business use cases

Participate in meetings with business stakeholders to drive the required changes with an agile mindset

Focus on execution & Optimize outputs from the team by working in a hybrid environment of Unilever & Partners

Develop subject matter expertise/technical acumen in focussed functional/techno-functional areas. Invest in capability development with a continuous learning mindset.

The Successful Applicant

The ideal candidate would be an aspiring 'data & analytics' professional with a passion for numbers and a drive to be part of an FMCG leader. They would be a wonderful team player bringing in techno-functional skills to win in a future fit Unilever. They would have a passion for business intelligence, data and emerging technologies required to deliver world class data diagnostics & insights' solutions, powered by automation.

Atleast 3 years' experience in Information Operations, Business Intelligence, reporting, dashboarding or in the technical development domain with

Strong ethical standards regarding the handling of confidential business information.

Passion for delivering service excellence; and developing a culture of "easy to do business with", where customer's needs are anticipated and met.

Ability to handle and understand complex data and converting the same into visually appealing and informative reports with the use of analytical techniques.

Highly analytical mind-set with strong ability to identify, troubleshoot, problem solve and resolve issues while driving simplification and continuous improvement.

Brings the voice of the customer into everything we do

Advanced Excel, Power BI, SQL, PowerPoint skills would be an added advantage.

Education

Undergraduate/Postgraduate degree in a relevant technical/functional domain with some corporate experience