

Job Title: Senior IT Manager – SHE

WL: 2C

Location: UniOps Bangalore

Background

Unilever is digitally rewiring its supply chain, focusing on generating real-time & democratized information, capitalizing on advanced technologies, and building digitally connected factories. This will help deliver competitive, volume-driven growth while supporting an increasing demand for agility and will have to be underpinned by sustainable cost reduction. The Supply Chain Transformation is expected to enable –

- Improved agility and customer-centricity across end-to-end supply chains through the facilitation of faster recognition of customer preferences and feedback. This, in turn, will allow quick adjustments to manufacturing flows and material flows in factories.
- A competitive edge through supply-chain resilience – thereby requiring connected, reconfigurable supply ecosystems.
- Speed and productivity through increased levels of automation and workforce augmentation coupled with upskilling and reskilling effort.
- Being cost-efficient and resource-efficient, to boost growth and support investment.

The adoption of innovative technologies and solutions is not only transforming how Unilever will manage SHE challenges but will also driving greater efficiency and intelligence. Unlocking new insights on improving operational performance and driving profitability while safeguarding compliance and enhancing safety. Technology, especially the availability of data and the accessibility of analytics and visualization tools, will enable Unilever to move from hindsight to insight and in some instances, foresight in the SHE area.

The digital transformation in the SHE area will unlock:

1. Employee access and empowerment through the use of smarter technologies and easier access to information.
2. SHE performance meeting the high standards, with expectations to expand safety and sustainability beyond manufacturing to the end-to-end supply chain.

UniOps is delivering the technology foundations needed on the journey for SHE (Safety, Health & Environment) transformation. In addition, we will continue to work

on delivering a Digital SHE strategy that focuses on - 1) Rationalizing the IT landscape with fit-for-purpose systems 2) Simplifying data capture, reporting & risk management through core foundational platforms 3) Unlocking richer data insights that will influence current decisions and drive future improvements 4) Enabling compliance

Purpose of the Role:

The digital strategy for SHE will ensure that the SHE IT landscape will move from collating data for meeting specific obligations towards aggregating and analysing data to enable faster reactions and encourage safer behaviours. To make the leap from reactive to proactive, will require both a cultural and operational change. Processes will need to be standardized & automated, and partnerships will need to be established and enriched. Leveraging digital solutions will help make these processes more efficient, improving operational performance as well as provide data driven insights to better engage with their stakeholders and to make better business decisions. The implementation of digital solutions and advanced analytics will not only drive efficiencies where data is disparate and scattered across different areas, but it will also help reduce long term IT investment and maintenance costs.

The Senior IT Manager – SHE will be responsible for making this happen. The three parts to the role are:

1. Support the IT Director in business partnering the SHE organization, in co-creating a digital and automation strategy, that delivers on the in-flight initiatives while creating a pathway for the digital transformation of this area.
2. Manage the delivery of the Digital Safety program with an end-to-end accountability of the product technology stack, while delivering resilient IT operations.
3. Facilitate business & IT alignment across the SHE areas through a collaborative manner and enabling translation of business strategy into an aligned & integrated architecture.

Key Accountabilities & Activities

1. IT Partner the SHE Leadership team in Supply Chain including relationship management and governance with those stakeholders.

2. Build strong working relationships with SHE leaders to meet business outcome expectations and contribute to achievement of business goals. Establish and ensure appropriate governance practices.
3. Collaborate with IT and SHE leaders to develop short and long-term strategic plans.
4. Accountability for delivery of all planned and approved global SHE IT initiatives
5. Monitors and coordinates dependencies across the projects in the SHE area and resolves conflicts.
6. Ensure and balance the availability of the required skills and competencies across project teams within the Digital Safety program.
7. Strengthen product and platform strategy through enhanced partnerships between IT Product partners, SI Partners, and specialized niche partners to create a thriving ecosystem.

Essential

- Exceptional leadership skills, with the ability to develop and communicate program objectives, inspire, and motivate team members, and maintain alignment with the business strategy.
- Strong talent management skills including talent development, coaching, mentoring, and team motivation.
- Experience in working with or leading geographically distributed teams.
- Strong business acumen and ability to understand and drive business objectives.
- Demonstrated ability to communicate complex technical information in a condensed manner to various stakeholders verbally and in writing.
- Strong organizational skills, including an ability to perform under pressure and manage multiple priorities with competing demands for resources.
- Understanding of relevant tools and platforms (e.g., cloud platforms, web technologies, continuous integration, and deployment), with an eagerness to learn about new and unfamiliar technologies.
- Adaptability and ability to manage rapid change in business needs, processes, or technologies.
- Understanding of Supply Chain processes.

Desirable Skills

- Experience in managing and scaling large & complex transformation programs.

- Experience on Application Maintenance, Service Delivery, and IT Platform Management.