

Professional Summary

Team work oriented software tester with 5 year of experience in a **Manual testing, API testing, Performance testing, Product Testing, Database Testing** . I believe in collaborative efforts with developers and project managers to accomplish milestones and have a solid history of discovering errors, resolving defects and ensuring client expectations are met with quality.

Skills and Tools

- Jira
- Zephyr
- Database
- Agile Methodology
- Postman
- JMeter
- Confluence
- Swagger
- PuTTY
- TortoiseSVN
- Mobile Testing
- Web Testing
- SDLC & STLC
- Performance Testing
- Functional Testing
- Core Java

Experience

- **Paytm,One 97 Communication Ltd. | Noida** **Duration May 2022 to Current | QA Engineer**

1. Project Title: Nagad DFS

Client: Nagad,Bangladesh | Team Size: 48

The objective of Nagad to provide a comprehensive digital and ever-evolving financial service and banking to the country's people,Small businesses and ease of banking. Nagad ensures ease of usage through features like Cash In, Cash Out, Send Money,Mobile Recharge, Bill Payment, Mobile Financial Services and Transfer Money with its mobile and web applications.

Roles and Responsibilities:

- Involved in test planning, functional / API testing, performance test script, design, execution and reports.
- Exposure in executing performance test scripting, test cases & flows.
- Bug logging, Tracking and Reporting.
- Performing Retesting, smoke testing and user acceptance testing.
- Involved in various end to end production releases and provide the sign-off for release.
- Participated in team meetings and knowledge sharing sessions to enhance skills and understanding of performance testing

Major Accomplishments:

- Presented demo to the client for the functional and related modules of the application.
- Performed performance test on various production environment.
- Provide KT to the new joiners and groom them to understand the application functionality and Performance test tools.

2. Project Title: ACD (Automatic call distributor)

Client: VI | Team Size: 25

ACD is a tool commonly used in the telephony industry. ACD systems are commonly used in any office that handles a large volume of inbound and outbound calls. The primary purpose of an automatic call distributor is to route incoming calls to contact center agents or employees with specific skills.And for making Out dial call automatically from a user base.

Roles and Responsibilities:

- Involved in project coordination and End to End product testing.
- Involved in preparing test data and writing / reviewing test cases.
- Bug reporting and tracking them on Jira and provide sign-off for release.
- Involved in verifying logs and database values.
- Performed API testing using Postman tool.

3. Project Title: IVR (Interactive voice response)

Client: Ncell,Nepal | Team Size: 30

The objective of Ncell is to provide a IVR for caller tune,IVR is an automated telephone system that combines prerecorded messages or text-to-speech technology with a dual-tone multi-frequency (DTMF) interface to engage callers, allowing them to provide and access information without a live agent. Along with IVR it contains USSD and SMS flow also.

Roles and Responsibilities:

- Analyze requirement specification and understand the application.
- Review the Requirement and prepare test case document.
- Bug reporting and tracking in JIRA.
- Perform API testing.

● Chetu India Pvt. Ltd. | Noida

Duration June 2021 to May 2022 | QA Engineer

1. Project Title: CargoCheap-SCMS

Client: US | Team Size: 15

The objectives of this project is to build a mobile and administration application for freight transporters and customers to connect in a single platform for the services to move merchandises from one or multiple locations. It contain Web application for Admin use and App (Android and IOS) for consumer and service provider.

Roles and Responsibilities:

- Analyze workflow diagram or WFD and prepare test case document
- Test and review the changes made by the developer are in line with the requirement and provide a sign-off
- Bug reporting in JIRA and coordination with development team.
- Performed API testing using Postman tool.

● Capital business system ltd. | New Delhi

Duration Mar 2020 to June 2021 | Test Engineer

1. Project Title: Passbook printing Kiosk

Client: PNB,IOS,BOB | Team Size: 15

The objectives of this project is to create a Passbook printing Kiosk. These will use to Print the Passbook by scanning the Qr code on back side of passbook. This Contain Web application for Managing kiosk and a Window app for Kiosk that provide UI interface to End user.

Roles and Responsibilities:

- Tested Window application and integration with Web application.
- Tested Log generated in Windows and give result to Dev. team.

2. Project Title: Patch Management application

Client: PNB,IOS,BOB | Team Size: 15

The Application is used in Automatically Update Setup as per version in Remote Applications. This is highly useful in case of we need to update application in 100's of Kiosk.

● Dexterous Web technology Ltd.. | Noida

Duration Oct 2018 to Feb 2020 | Test Engineer

1.Project Title: Hospital Management Automation system

Client: SMH hospital | Team Size: 25

The objectives of this project is to create a application that Automates the Activity of hospital.

EDUCATION

2014 | B .tech from Manaharashi Dayanad university | Rohatk, Haryana.

2010 | Diploma from SBTE | Panchkula, Haryana.

2007 | 10th | HBSE, Bhiwani | Rohatk,