




# Sri Hari Shankar Reddy Mandapati

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## PROFESSIONAL SUMMARY

- Data Scientist with 3+ years of experience designing and deploying machine learning models, statistical methods, and scalable data pipelines to drive business impact. Holds a Master's in Computer Science with a focus in Data Science from UNC Charlotte.
- Thrives on solving complex problems and translating data into actionable strategy.
- Skilled in a wide range of ML techniques including supervised/unsupervised learning, time series forecasting (ARIMA, GARCH), and recommender systems, with practical experience in deep learning for NLP (LLMs, BERT, LSTM, GRU), Generative AI, and computer vision (CNNs).
- Strong foundation in statistical modeling, including ANOVA, PCA, clustering, and discriminant analysis, and experienced in Agile environments with strong communication skills.

## SKILLS

**Languages:** Python, R, SAS, SQL, T-SQL

**Machine Learning & AI:** Regression, Decision Trees, Random Forest, SVM, XGBoost, Neural Networks, Ensemble Methods, Recommender Systems, Time Series (ARIMA, GARCH), NLP, Sentiment Analysis, LLMs (BERT, GPT), Generative AI, CNNs

**Statistical Methods:** Hypothesis Testing, ANOVA, PCA, Clustering, Dimensionality Reduction, Cross-Validation, Time Series Analysis, Discriminant Analysis

**Big Data & Cloud:** Hadoop, Spark, HiveQL, HDFS, PySpark, MapReduce, AWS (S3, EC2, Glue, Redshift), GCP

**Databases:** MySQL, Postgre SQL, Oracle, HBase, Amazon Redshift, MS SQL Server, Taradata

**ETL & Reporting:** Airflow, SSIS, SSRS, SQL Server, Excel

**Data Visualization:** Tableau, Matplotlib, Seaborn, ggplot2

**Deployment & Automation:** Docker, Apache Airflow, Git, CI/CD Pipelines

**Operating Systems:** Linux, Windows, UNIX Shell (PuTTY), PowerShell

## PROFESSIONAL EXPERIENCE

**Providence Health & Services, Data Scientist** 

Apr 2024 – present | Renton, USA

### Responsibilities:

- Built and deployed ML models (Python, scikit-learn, TensorFlow, Keras) to predict patient outcomes and reduce readmission rates.
- Automated data pipelines using Apache Spark, Hadoop, and Airflow to streamline healthcare data ingestion and model training.
- Applied statistical and regression analysis to forecast treatment success and optimize resource utilization.
- Implemented NLP techniques (spaCy, NLTK, Transformers) to analyze unstructured EMR and patient feedback for clinical insights.
- Developed fraud detection systems for insurance claims using XGBoost; collaborated on data lake/warehouse design (Redshift, Snowflake).
- Created interactive dashboards using Tableau, Power BI, and Matplotlib for operational, financial, and care-performance reporting.
- Integrated real-time health data streams with Kafka, Kinesis, and Flink to support early alerts and intervention.
- Conducted sentiment analysis and patient engagement studies using Tweepy, BeautifulSoup, and integrated analytics from Google Analytics and Mixpanel.

**The Bank of New York Mellon Corporation,**

Dec 2023 – Mar 2024 | Pittsburgh, USA

*Data Scientist Intern* ☑

- Processed highly imbalanced fraud datasets using SMOTE, undersampling, and cost-sensitive algorithms in Scikit-learn.
- Wrote optimized Spark SQL queries for fraud analytics and business reporting.
- Built predictive ML modules using MapReduce/Spark in Hadoop (AWS environment).
- Ensured data quality through cleaning and transformation using Pandas and NumPy.
- Engineered features via normalization, encoding, and intersection techniques with Scikit-learn.
- Boosted fraud prediction accuracy through feature selection using Random Forest and Gradient Boosting.
- Applied ML models including Logistic Regression, Naïve Bayes, KNN, SVM, Random Forest, and XGBoost to predict loan defaults.

**Client: ManipalCigna Health Insurance,**

Aug 2022 – Aug 2023 | Mumbai, India

*Data Analyst/ Data Scientist* ☑

- Analyzed large healthcare datasets using SQL, Excel, and Tableau to improve operational strategies across claims, customer health, and network performance.
- Built automated dashboards to track KPIs (e.g., claim processing time, satisfaction scores) and supported strategic decisions with Python and R-based statistical modeling.
- Conducted customer segmentation and retention analysis using ML algorithms to optimize product targeting and marketing effectiveness.
- Designed ETL pipelines to unify claims, demographic, and provider data for accurate, timely reporting.
- Led A/B testing for new health services and campaigns using Google Analytics and Excel; analyzed survey data with Python to improve customer experience.
- Utilized Hadoop and AWS Redshift to manage and query large-scale datasets, ensuring data accuracy and performance optimization.
- Delivered executive-level insights and reports using Tableau and PowerPoint to inform pricing strategy, resource allocation, and service delivery improvements.
- Performed financial modeling to assess claims cost trends, revenue performance, and pricing strategy outcomes.

**Client: Johnson & Johnson, Data Analyst** ☑

Jun 2021 – Jul 2022 | Mumbai, India

- Developed ETL pipelines using SSIS to validate, extract, transform, and load data into Data Warehouses and Data Marts.
- Wrote and optimized complex T-SQL queries, stored procedures, CTEs, and functions to support reporting and performance tuning.
- Migrated data from SAS to SQL Server; used SAS/SQL for detailed data extraction and statistical analysis.
- Designed and delivered dynamic reports and dashboards (SSRS, Excel) including P&L, EBIT, and ROI metrics for leadership decision-making.
- Automated monthly performance reports with drilldowns and parameterized views, distributed via SharePoint subscriptions.
- Conducted advanced statistical analysis (regression, clustering, discriminant analysis) using SAS for financial and mortgage product modeling.

**EDUCATION**

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**Master of Science in Computer Science, Specialization: Data**

Aug 2023 – Dec 2024

*Science, University of North Carolina at Charlotte* ☑

- Related coursework: Artificial Intelligence, Visual Analytics, Knowledge discovery in databases, Database Systems

**CERTIFICATES**

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**AWS Cloud Practitioner** ☑

Amazon Web Services

**Artificial Intelligence**

**Foundation** ☑

NASSCOM (IT-ITeS Sector Skills Council)