IBRAHIM ALABI

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HIGHLIGHTS AND QUALIFICATIONS

- **Over 3 years of work experience** with demonstrated interests and abilities in software testing, as well as the delivery of high-quality solutions that drive organizational improvements.
- Skilled at creating comprehensive and well-structured test cases, reporting bugs, and optimizing software for maximum efficiency.
- Comprehensive understanding of Functional Testing, Regression Testing, Sanity Testing, and System Testing, for end-to-end systems and solutions.
- Driven to ensure high-quality delivery of tasks through a personal philosophy of continuous learning and being teachable.
- Possess strong interpersonal and communication skills, with the ability to interact well with a wide range of clients and work well in teams.
- Experienced in both manual and automation testing using **Playwright, Cypress,** and Apache JMeter as well as API testing using POSTMAN.

TECHNICAL SKILLS

- **Types of Testing: Manual Testing | Automation Testing** | API Testing | Performance Testing
- Tools: Playwright | Cypress | Postman | Newman | Apache JMeter | Git | GitHub | GitHub Actions | **JIRA** | **Test Rail** | Microsoft Office Applications | Google Workspace Applications | Notion
- Database Systems: MySQL | MongoDB
- Operating Systems: macOS | Windows |iOS | Android
- Methodologies: Agile (SCRUM)

EDUCATION

Bachelor of Science in Computer Science   Sep 2016 - Jun 2020
Babcock University, Ogun State, Nigeria

PROFESSIONAL EXPERIENCE

Quality Assurance Engineer (Remote)   Aug 2022 - Present
Flutterwave Technologies, San Francisco, California

- Designed and executed comprehensive test cases for functional, regression, and performance testing, utilizing Notion for documentation and compiling detailed test summary reports, significantly enhancing testing coverage and insights.
- Proactively engaged in design reviews and requirements analysis, spearheading early testing initiatives that markedly improved product quality and feature development, ensuring alignment with project goals and customer expectations.
- Utilized JIRA for efficient bug tracking and reporting, streamlining communication between the QA and development teams, and facilitating swift resolutions to identified issues.
- Played a key role in testing APIs and services for Flutterwave's Compliance Engine, contributing to the robustness and reliability of critical financial compliance features.
- As a pivotal member of the QA team for both the Afritickets and Compliance Engineering projects, delivered daily progress reports and actively participated in sprint planning sessions, offering valuable insights for test planning and estimation.

- Conducted thorough software bug assessments for Swap by Flutterwave, providing comprehensive findings and actionable resolution recommendations to developers, aiding in the rapid improvement of application stability and user experience.
- Collaborated with the automation team to refine and enhance API automation test suites, achieving a significant reduction in regression testing time across the company's product portfolio, thereby accelerating the software development lifecycle.

Quality Assurance Analyst (Remote)   Mar 2021 - Jul 2022
Ribbon Protocol, Johannesburg, South Africa
- Managed the test process and deployment of Ribbon's API on the admin and mobile app integrations.
- Conducted performance tests on the company's APIs and services using Apache JMeter to determine optimization process.
- Logged and executed over 150 test cases for Ribbon's Decentralized App.
- Conducted Internal Demos and External Demos to explain the system flow with stakeholders.
- Identified and clearly communicated issues, ideas to developers and stakeholders.
- Utilized JIRA software for bug identification and effective bug reporting to the development team.
- Raised defects for applications under test and followed up on the defects with Software Engineers until resolution.
- **Key Achievements:** Successfully led the performance testing initiative using Apache JMeter, which resulted in the identification of critical optimization opportunities for the company's APIs and services, ultimately enhancing system efficiency and performance.

Quality Assurance Intern (Remote)   Jan 2021 - Mar 2021
Quales Consulting, Lagos State, Nigeria
- Developed and executed over 25 detailed test cases for the Babcock University UMIS application, enhancing software quality and user experience.
- Gained proficiency in both black box and white box testing methodologies, applying these techniques to identify and resolve software vulnerabilities effectively.
- Played a pivotal role in the software development lifecycle by meticulously reporting bugs discovered during test case execution, ensuring timely and accurate feedback to the development team.
- Conducted comprehensive testing of REST APIs using Postman, verifying functionality, reliability, and compatibility of application interfaces.
- Leveraged advanced Microsoft Excel functions, including IF formulas and complex VLOOKUPs, to simplify and analyze Coca-Cola's big data, contributing to more informed decision-making processes.

CERTIFICATIONS/TRAINING

- **The Complete Software Testing Boot Camp**, Udemy   Jan 2023
- **REST APIs with POSTMAN for Beginners,** Udemy   Jan 2023
- **Employment Skill Certificate,** Poise Nigeria Limited   Mar 2020
- **How to build Digital Products**, Product School   Apr 2020