

HARISH UMMADISETTY

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Professional Summary

Accomplished IT professional with over 4 years of experience in IT infrastructure management, specializing in Oracle SQL and Unix environments. Proven ability to deliver high-quality technical support and innovative automation solutions, significantly reducing manual efforts and improving efficiency. Adept at troubleshooting, collaboration, and maintaining stringent security measures to protect sensitive data.

Experience

Infosys Ltd.

Senior Associate Consultant

July 2023 – Present

Hyderabad, Telangana, India

Client: Charles Schwab (Investment Banking Domain)

Oct 2023 - Present

Skills Set - Control-M monitoring, SQL, Unix, Shell scripting, Job Automation

Tools Used - Toad, Putty, GoldenSource Workbench and Installation Studio, Informatica ETL.

- **Automation:** Developed a bash shell script to perform health checks of production application servers, reducing manual effort by 80% (from 1 hour to 10 minutes).
- **Batch Job Management:** Monitored critical batch jobs in Control-M, ensuring timely completion and minimized job failures.
- **Release Management:** Implemented numerous release changes into production environments with latest packages.
- **Documentation:** Maintained up-to-date documentation for batch job configurations, critical incident resolution procedures, and troubleshooting guides.

Infosys Ltd.

Systems Engineer

Oct 2020 – Jun 2023

Hyderabad, Telangana, India

Client: National Australia Bank (Banking Domain)

Feb 2021 - June 2023

Skills Set - Oracle L1 Administration, Unix, Shell scripting, Job Automation, Crontab Scheduling, ITIL management, Infrastructure Management.

Tools Used - Toad, Putty, Pulse ticketing tool, Masking Logic Scripts.

- **IT Infrastructure Management:** Managed and secured IT infrastructure encompassing Oracle and Solaris-Unix based environments, consistently delivering high-quality services and receiving multiple client appreciations.
- **Technical Support:** Provided proactive technical support for user ticket requests, troubleshooting and resolving issues promptly while adhering to Service Level Agreements.
- **Security Implementation:** Implemented robust security measures to prevent unauthorized access, ensuring the confidentiality, integrity, and availability of PII customer data during data loading from Production to Non-Production environments.
- **Automation:** Developed a Bash shell script for automated alert notifications to Environment Owners, reducing manual hours from 2 hours/day to 5-10 minutes, achieving a 95% reduction in manual efforts.

- **PII Management:** Effectively managed Personally Identifiable Information (PII), ensuring stringent security measures to prevent data breaches in non-production environments.
- **Collaboration:** Worked with various departments to provide IT solutions for ticket requestors.

Infosys Ltd.

Dec 2019 - Mar 2020

Systems Engineer Trainee - Internship

Mysore, Karnataka, India

- Developed a sample E-Commerce platform with CRUD functionalities for products using Java Spring Boot (backend) and Angular (frontend).

Education

Sree Vidyanikethan Engineering College

Jul 2016 – May 2020

Bachelor of Technology in Computer Science & Systems Engineering

Tirupati, Andhra Pradesh, India

CGPA: 7.37/10

Course Work: Operating Systems, Database Management Systems, Web Technologies.

Certification

- Google Cybersecurity Professional Certificate (Coursera) verification id - JZKL84NLBED5
- Google Certified Associate Cloud Engineer, Certificate ID - d56019893d6e4e27bb716c5ce9ef7987
- Infosys Certified Front-End web Developer (internal)
- Infosys Certified Global Agile Developer (internal)

Skill Summary

Technical Skills:

- **Scripting Languages:** Unix Shell Scripting, Python (Basics)
- **Database Management:** SQL (expertise in Oracle SQL specifically)
- **Infrastructure & Automation:** Linux Admin, Control-M Monitoring, ITIL Management
- **Data Management:** Oracle Database Admin (L1), Informatica ETL, Masking Logic Scripts
- **Tools Used:** Toad, Putty, GoldenSource Workbench and Installation Studio, Informatica ETL, Pulse ticketing tool.

Soft Skills:

- Learn While You Work
- Decision Making
- Collaboration and Communication
- Problem-Solving
- Time Management
- Adaptability