# Harishkumar Jagadeesan

**Q** London **८**+44 7827770641

🗖 harishj.uk@gmail.com 🛅 /harishkumarjagadeesan 👩 github/Harishkumar-J

## **CAREER OBJECTIVE**

Results-driven Data professional with 3.5 years of expertise in data analysis, machine learning, cloud computing, and business intelligence. Proficient in Python, SQL, NLP, and data visualization tools like Power BI, Qlik Sense, and Tableau. Skilled in stakeholder engagement, cross-functional collaboration, and delivering end-to-end data-driven solutions. Currently expanding expertise in LLMs, BI and cloud technologies. Eager to contribute to data-centric teams building scalable, Al-powered applications.

#### **EXPERIENCE**

## PR Digital and Services Ltd

Mar 2025 - Sept 2025

Data Analyst (Contract)

London area, United Kingdom

- Delivered reporting and dashboard solutions using **Power BI** and **Snowflake** to support internal data transformation.
- Designed and implemented custom and ad-hoc dashboards for SumUp's Merchant/Customer Pricing Area, streamlining performance tracking.
- Conducted requirement gathering sessions with finance and commercial teams to capture KPI needs and report logic.
- Partnered with business leads to ensure data solutions aligned with internal data governance and compliance standards.
- Led a temporary data audit project to validate customer pricing metadata, resolving over 300 inconsistencies.
- Collaborated with developers to create reusable Power BI templates, reducing rework and enhancing consistency across reports.
- Executed data normalization routines to standardize merchant names, countries, and payment codes, enabling accurate aggregations.

#### **Kanini Software Solutions**

Oct 2022 - Aug 2023

Associate Data Scientist

Chennai, India

- Developed and deployed machine learning models to support decision-making for healthcare and internal analytics use cases.
- Conducted exploratory data analysis (EDA) and feature engineering using Python (Pandas, NumPy, Scikit-learn), improving model interpretability and accuracy.
- Contributed to a smart template initiative within the Cerner Healthcare platform, integrating predictive elements using CCL to enhance patient data insights.
- Architected and deployed a full-stack NLP pipeline to derive insights from 2M+ customer feedback entries, achieving a 92% **F1-score** in sentiment analysis using fine-tuned DistilBERT.
- Engineered data ingestion workflows with Snowflake SQL, Pandas, and NLTK, reducing text preprocessing time by 40%.
- Evaluated baseline classifiers (Logistic Regression, XGBoost) and boosted accuracy by 17% via transfer learning with Hugging Face's DistilBERT in PyTorch.
- Mentored 2 junior analysts in NLP model tuning and documentation practices during internal upskilling initiative.
- Conducted collaborative discovery sessions with internal stakeholders to identify analytical gaps and frame predictive use cases.
- Reduced manual data labeling by 65%, allowing business analysts to focus on high-impact customer retention strategies.

#### Tata Consultancy Services

Apr 2021 - Oct 2022

Data Analyst

Chennai, India

- Led the development of a comprehensive data reporting tool to provide an end-to-end view of customer, service, orders, and billing details for customers. Utilized Qlik Sense to create dynamic visualizations, ensuring accurate reporting and improved decision-making across departments. [Qlik Sense]
- Developed a scalable web application for the Retail Price Index (RPI) project, addressing business requirements for largescale price changes across fixed product portfolios.
- Implemented complex SQL scripting to generate analytical insights for pricing models and financial reporting.
- Spearheaded bug fixing and enhancement initiatives for the Vodafone Pulse Connect/Apollo web platform (Vodafone UK client), significantly improving web functionality and reducing page load times through optimized React Js and Qlik Sense Mashup implementations.

## **Purple Slate** Technical Development Engineer

Jan 2020 - Sept 2020

Chennai, India

- Gained significant hands-on knowledge of Web Technologies from experienced developers (Intern period)
- Assisted in developing and implementing web applications using React-Js.
- Upgrading the web-pages of VCA application with React-Hooks.

### TECHNICAL SKILLS

**Programming:** Python (NumPy, Pandas, Scikit-learn, TensorFlow), R, C, HTML/CSS, React Js, REST APIs **NLP & GenAI:** BERT, Transformers SpaCy, NLTK, Transfer Learning, Text Classification, Sentiment Analysis

Visualization Tools: Tableau, Power BI, Qlik sense, Microsoft Excel

Database & Cloud: MySQL, Oracle SQL, Azure (Foundation + AI Associate engineer)

#### PERSONAL PROJECTS

#### FIFA players - Complete analysis of FIFA-2019 players | Tableau

Tableau Link

- Created a visualization dashboard using Tableau which shows the complete analysis of FIFA 2019 players.
- Dynamic visualizations include skill comparison between two players, Top players by position, players and their club details and top 5 players by skills.
- Data Source Kaggle

#### Groundwater Quality Classification and Risk Assessment | Python, Machine Learning

Git Link

- Developed and deployed machine learning models (XGBoost, Random Forest, SVM, Logistic Regression) to predict groundwater quality across India, achieving up to 97.13% accuracy with XGBoost.
- Built a Water Quality Index (WQI) risk-scoring algorithm for classifying water quality into categories like Excellent, Good,
  Moderate, and Poor using key parameters such as pH, temperature, and conductivity.
- Conducted data preprocessing, including handling missing values, outlier detection, and feature scaling to ensure dataset reliability and model performance.
- Implemented cross-validation and fine-tuned hyperparameters using **GridSearchCV**, improving recall for minority classes, such as 'Moderate' and 'Poor' quality.
- Visualized geospatial water quality data through Choropleth maps, enhancing the geographical understanding of groundwater contamination risks.
- Technologies used: Python, scikit-learn, XGBoost, Random Forest, SVM, Pandas, NumPy, Matplotlib, GeoPandas.

## **Text Classification and Clarity Analysis** / Python

Git Link

- Developed and evaluated machine learning models using Random Forest, Gradient Boosting, and BERT-based sequence classification.
- Implemented topic classification using textual features and entity recognition with performance metrics surpassing baseline models.
- Built a text clarity classification prototype using Logistic Regression with TF-IDF vectorization and BERT, achieving 78% accuracy.
- Conducted data preprocessing: data cleaning, encoding, and splitting for balanced training/testing datasets.
- Technologies used: Python, scikit-learn, BERT, Pandas, NLTK, SpaCy, TensorFlow, and GridSearchCV for hyperparameter tuning.

#### **Burger Builder** | React Js, Redux, Router, Hooks

WebApp Link

- Developed a web-application using the React
- Utilized Google Firebase for the data management which includes the user's credentials, details and orders made.
- Users can register, login and make their burgers and place the order with this user-friendly application.

## **EDUCATION**

## **University of Greenwich**

Sept 2023 - Sept 2024

Master of Science in Data Science

Greenwich, United Kingdom

#### Karpagam College of Engineering

Aug 2016 - Apr 2020

Bachelors in Electronics and Communication Engineering

Coimbatore, India

#### **CERTIFICATIONS**

Microsoft: Power BI Data Analyst Associate, Azure Fundamentals

Udemy: React - The Complete Guide (incl Hooks, React Router, Redux) (2023)

**Udemy**: MasterCourse in Tableau and 2020 for Business Intelligence (2021)