

Example Experiments

Igor Pro comes with a large collection of examples which demonstrate Igor features and techniques. You can access them using the File→Example Experiments submenu.

Igor Mailing List

The Igor mailing list is an Internet discussion list that provides a way for Igor Pro users to help one another and to share solutions and ideas. WaveMetrics also uses the list to post information on the latest Igor developments. For information about subscribing and other details about the mailing list, please visit this web page:

<http://www.wavemetrics.com/users/mailnglist.htm>

IgorExchange

IgorExchange is a user-to-user support and collaboration web site sponsored by WaveMetrics but run by and for Igor users. For information about IgorExchange, please visit this web page:

<http://www.igorexchange.com>

Updating Igor

WaveMetrics periodically releases free updates for Igor. Updates provide bug fixes and sometimes new features.

Igor Pro checks for available updates during startup by contacting one of our web sites. This update check is implemented to minimize any performance impact on starting Igor.

If an update is found, Igor presents a dialog in which you can choose to download the update, skip notifications about the current update, or be reminded later about the update. You can also choose to view the release notes for the update.

You can disable automatic update checking using the Updates section of the Miscellaneous Settings dialog. You can also enable checking for beta versions.

You can manually check for updates at any time by choosing Help→Updates for Igor Pro. This works regardless of whether automatic update checking is enabled.

If your Internet access requires a proxy server or other unusual configuration, Igor's update checking mechanism may fail. In those cases you can always go to <http://www.wavemetrics.net> to see if an update is available.

Technical Support

WaveMetrics provides technical support via email.

To send an email to WaveMetrics support, start by choosing Help→Contact Support. This creates an email containing information about your Igor installation, such as your Igor serial number and the Igor version, which we need to provide support.

In most cases, we need to reproduce your problem in order to solve it. It is best if you can provide a simplified example showing the problem.

For information on upgrades and other nontechnical information, send queries to:

sales@wavemetrics.com