



Chatbots use cloud computing to provide instant, intelligent interactions. Let's explore how it all happens."

Cloud computing makes chatbots smarter and faster. Here's how it drives seamless conversations."







About Chatbot

Chatbots are software applications designed to simulate human conversation through text or voice interactions. Types of chatbots are as follows:

RULE BASED CHATBOTS

Follow predefined paths and rules for conversation.

AI POWERED CHATBOTS

Use machine learning to understand and respond more flexibly.

Benefits: 1) 24/7 availability
2) Cost efficiency
3) Scalability
4) Consistency



TECHNOLOGY BEHIND CHATBOTS





Natural Language Processing





Machine Learning









Large Language Models





Applications:

- 01 Customer Service
- **E-commerece**
- 03 Healthcare
- 04 Education



Future of Chatbot

Advancement in Al-

O1. Expected to improve understanding and emotional intelligence.

O2. Integration with IoT-Chatbots could manage devices in smart homes or offices.

Enhanced Personalization - Using Al to tailor responses based on user history and preferences.

Multimodel Interactions -

04. Enabling communication through voice, text, and possibly even gestures.





Thank You For Watching

