

Harmandeep Singh

Education

Royal Melbourne Institute of Technology
Bachelor of Software Engineering

2023 - Ongoing
Melbourne

Experience

Hungry Jacks

North Richmond (City)

Crew Member

Feb 2020 – Oct 2021

- Excellently managed an average of 100+ customer interactions, consistently ensuring exceptional satisfaction and swift issue resolution.
- Demonstrated exceptional accuracy and efficiency in cash handling and transaction management, minimizing errors and discrepancies.
- Maintained impeccable standards of cleanliness and organization in both dining and kitchen areas, contributing to a welcoming environment for customers and staff alike.
- Collaborated seamlessly with team members, fostering a positive and productive work environment, and consistently exceeding operational targets.
- Trained and mentored 3 new crew members, ensuring adherence to company standards and protocols.

Soccer Coach

Feb 2023 – Dec 2023

- Led coaching sessions for groups of up to children 16 children aged 4 to 13 at the same time, regularly modifying and enhancing drills to skill levels.
- Effectively communicated with parents, providing detailed updates on their child's progress, receiving consistent praise for my innovative yet effective training methods.
- Organized and supervised 12+ practice sessions and matches weekly, ensuring a safe and engaging environment.
- Conducted regular training sessions for 3 new assistant coaches before and during practice sessions to improve planning and teamwork skills.

Leadership & Activities

Australian Sikh Support

Volunteer

- Assisted in organizing fundraisers and charitable activities.
- Managing/distributing food and communicating event information
- Organizing stalls prior to events/functions
- Actively contributed to impactful community outreach initiatives and fundraising events, demonstrating a commitment to social responsibility and community engagement.

School House Captain

Feb 2023 – Nov 2023

- Led house meetings and activities to foster teamwork and camaraderie.
- Represented the school in various inter-house competitions and events.

Skills & Interests

Technical: Proficient with various operating and maintenance systems through my experience as a current Software Engineering Student.

Language: Highly Proficient with English, Hindi, Punjabi and knowledgeable about various coding/operating languages (C++, Java, etc.)

Interests: Avid sports enthusiast, particularly interested in soccer and cricket. I have also been learning the piano recently and have a passion for working out (e.g. calisthenics).