

Ministry/Organization: Ministry of Electronics and Information

Technology (MEITY)

PS Code: PK847

Problem Statement: Voice based delivery of academic records

Team Name: FridayNight

Team Leader: Harmanjit Singh

Institute Code: 1-3688291341

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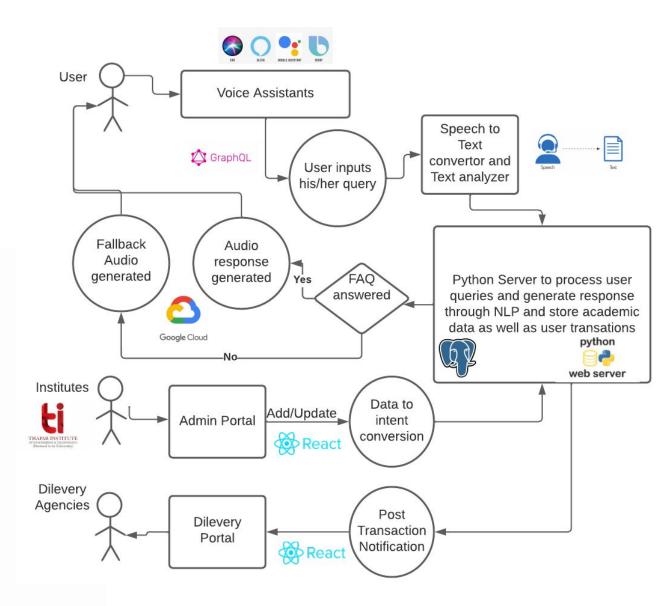
Institute Name: Thapar Institute of Engineering and Technology

Theme: Smart Automation

Solution to the Problem Statement

- → We plan to create a Natural Language Processing based server that communicates with users in their regional language via voice.
- → The server responds to all the queries related to the User's Academic records and Certificates from our backend.
- → There will be a **separate portal** that will **generate notifications** for both delivery agencies and users to **provide the status of certificate deliveries**.
- → The bot would be fluent in majority of our Indic-Regional languages like **Hindi**, **Punjabi**, **Marathi**, **Tamil**, **Telugu**, **English**, etc.
- → A **user wallet** will be created as a user registers. It will be used for future payment transactions.

Workflow



Use Cases:

- > Real-time user response using NLP based self training model to answer queries through multilingual speech support.
- ➤ **Postgres database** for easy database access to students, delivery fee transactions and PDF generation for certificates.
- Django admin panel will be available to institutes to update or add student records.

Interface:

- ➤ **React based** responsive and cross platform website with user-friendly UI for delivery agency, maximum user reach and experience.
- GraphQL for easy data rendering between Cloud server and React frontend.
- Django/Python for query management and voice assistant and database support.

Data Interpretation:

- Google cloud supported backend and database services.
- User-friendly self training model for exponential increase in intents' service

Add-On Features:

- **Easy to use UI/UX** for certificate generation
- One time Payment Setup and Alexa & Google Assistant voice support for users

Tech Stack/ Methodology

- 1. **Python:** Cloud server based on python to generate responses in voice.
- 2. **Language Corpus:** We use NLTK, iNLTK, and Google database for different language corpuses.
- **3. Google Cloud:** To deploy the project container.
- React JS: Interface to showcase status.
- **5. GraphQL:** To build a stable API for public release.
- **6. PostgreSQL:** Database service for storing user records and transactional data.
- 7. Alexa & Google Assistant: For Voice Interaction.

USPs

- **Compatibility** with many voice assistance.
- **★** Fully secured Postgres database.
- **★** Fluent in majority of the Indian languages.
- ★ Separate portal available to Delivery agencies and Admin portal for all institutes.

Team Members' Details

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Category: Academic Expertise: Natural Language Processing Domain Experience: 10

Team Mentor 2 Name: Akriti Singhal

Category: Industry Expertise: Server Side Programming Domain Experience: 1