



**Parshvanath Charitable Trust's**  
**A. P. SHAH INSTITUTE OF TECHNOLOGY, THANE**  
**(All Programs Accredited by NBA)**

**Department of Information Technology**



# **Help desk for students**

## **Group members with StudentId**

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**Project Guide:Sonal balpande mam**

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- Introduction
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# 1. Introduction

- Help desk for students
- Problem Identified :
- Questions asked by students to faculty or college
- Solution Proposed :
- Answers to the questions by using guidelines and database via gui

## 2. Objectives

Write objectives of selected project topic in numbers like

- 1.To build a more userfriendly environment
2. To reduce work load on faculty
- 3.To give quick answers

### 3. Scope

Write Scope of selected project topic in numbers like

1. Can be applied to moodle to enhance its user friendliness
2. Can be useful to visitors by placing an human resource  
Tab in reception
3. Can be used to collect data from students and make  
provision based on data that might help students

## 4. Feature /Functionality

Write all the features & Functionality you are planning to implement

1. Feature 1 :

- Human resource info based on users UID

2. Feature 2 :

- Dynamic memory that can be changed by administrator

3. Feature 3 :

- Frequently asked question sorted in descending order in GUI

4.Feature 4:

- A search column that will search questions

## 5. Outcome of Project

Mentioned what will be the final output of project pointwise

e.g. For students

1. User Can log in
2. User can search for questions available
3. User can click on answers to the questions if required question is found
4. User can send query to the administrator if their questions are not found

## 5. Outcome of Project

Mentioned what will be the final output of project pointwise

e.g. For administrator

1. Administrator can login
2. Administrator can edit the database, guideline on answers of the questions
3. Administrator can view the queries and add a new question and its answer

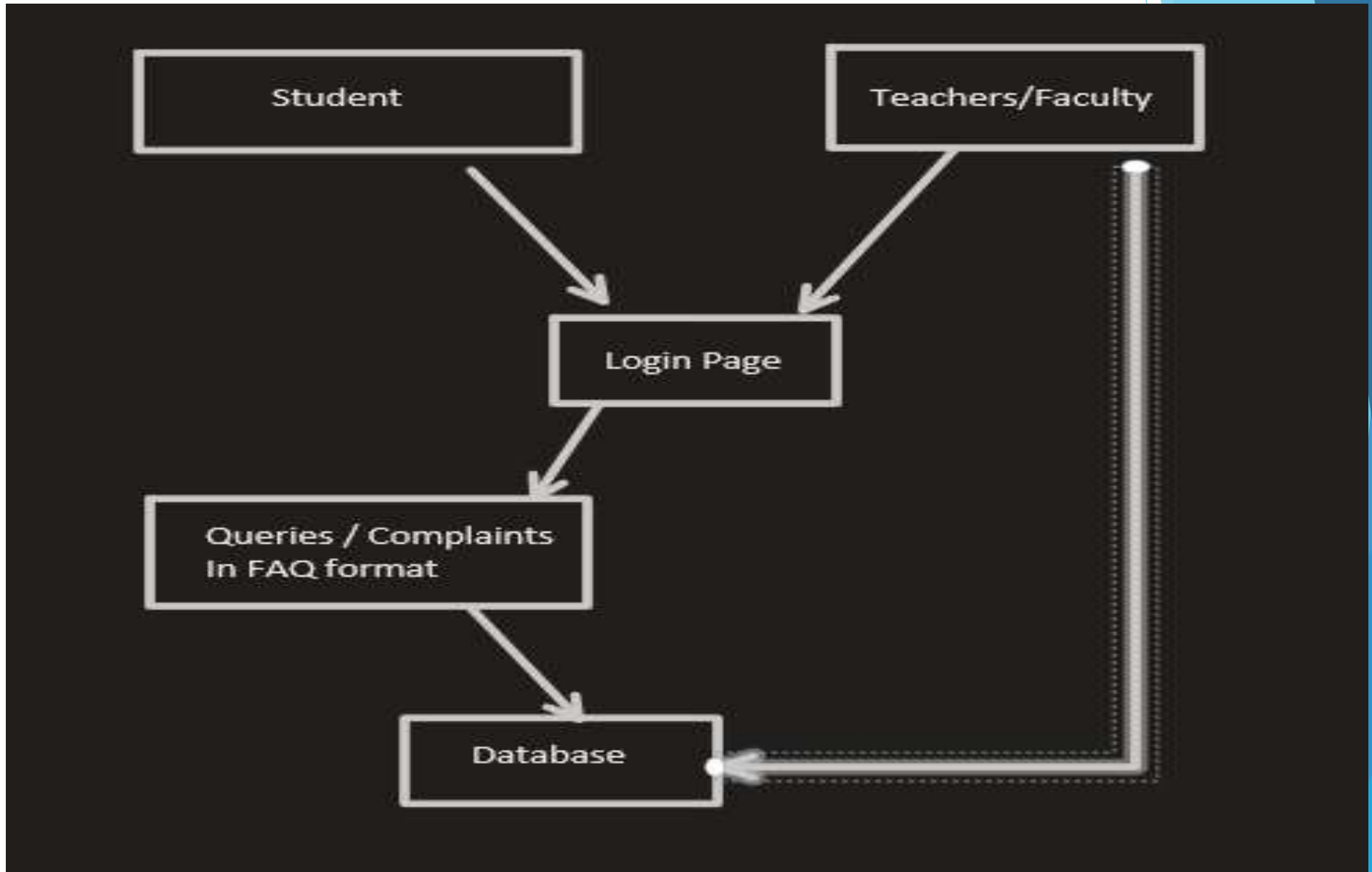


## 6. Technology Stack

Write what you have planned to develop front end ( GUI ) & Backend (Database if applicable)

1. -JAVA AWT
2. -MySQL

## 7. Block Diagram/ Flow Chart



Thank You...!!

# SQL

# STUDENT

```
mysql> show tables;
+-----+
| Tables_in_college |
+-----+
| batch              |
| division           |
| student            |
| teacher            |
+-----+
4 rows in set (0.00 sec)
```

moodle_id	name	division	batch	last_name
21104114	TARANG	A	A1	AGARVAL
21104065	AACHAL	A	A1	ASALKAR
21104035	SNEHA	A	A1	BHAVSAR
21104067	PRAKRUTI	A	A1	BHAVSAR
21104111	AKANKSHA	A	A1	BHOIR
21104116	YUGANT	A	A1	BHOIR
21104104	ZIM	A	A1	BHURE
21104007	SHWETA	A	A1	BHUTADE
21104010	SOHAM	A	A1	DALVI
21104124	SAMISHKA	A	A1	DEO
21104135	SIDDHT	A	A1	DESALF

# TEACHER

```
mysql> SELECT *FROM teacher;
```

teacher_id	first_name	last_name	contact_no	subject	subject_2	room_no	lab
1	SONAL	BALPANDEY	9876540000	DSA	MENTORING	301	DSL
2	MRUTINJAY	PANDEY	9888890000	MATH3	NULL	302	MATHTUTORIAL
3	SHITAL	AGGRAVAL	NULL	PCPF	MENTORING	305	CPPL
4	CHARUL	SINGH	NULL	DBMS	NULL	303	SQL
5	SONAL	JAIN	NULL	PCE	NULL	304	
6	MANSI	CHOICHE	NULL	JAVA	NULL	306	
7	SHWETA	MAHAJHAN	NULL		NULL	307	JAVALAB

7 rows in set (0.00 sec)

# DIVISION

```
mysql> select *from division;
+----+-----+-----+-----+-----+-----+-----+
| di | data_structure | dbms | math | poc | pcpf | java |
+----+-----+-----+-----+-----+-----+-----+
| A  |          1    | 4    | 2    | 5    | 3    | 7    |
+----+-----+-----+-----+-----+-----+-----+
1 row in set (0.00 sec)
```

# BATCH

```
mysql> select *from batch;
+-----+-----+-----+-----+-----+
| batch_id | mentor_id | java_lab | sql_lab | dsa_lab |
+-----+-----+-----+-----+-----+
| A1      | 3        | 7        | 4        | 1        |
| A2      | 1        | 7        | 4        | 1        |
+-----+-----+-----+-----+-----+
2 rows in set (0.00 sec)
```

