

# User Guide: Giraffe Warmer Maintenance Application

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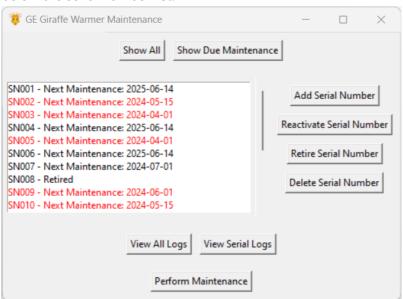
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#### 1. Installation

- **Executable File**: Double-click on the .exe file provided to launch the application.
- Interface Overview: Upon launch, you'll see the main window with various components.

### 2. Interface Overview

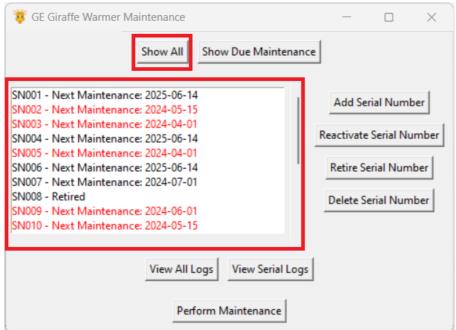
- Title: Displays "GE Giraffe Warmer Maintenance" at the top.
- Serial Numbers List: Lists all managed serial numbers and their status.
- **Filter and Action Buttons**: Buttons above the serial number list for filtering and to the right of the list for actions on the serial numbers.
- **Logs and Maintenance Sections**: Sections for viewing logs and performing maintenance; located below the serial number list.



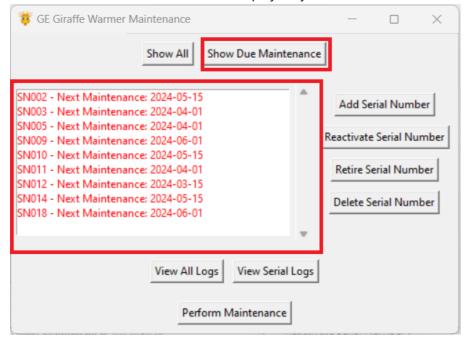
# 3. Basic Operations

#### **Filtering Serial Numbers**

Show All: Display all serial numbers and date of next maintenance. Due maintenance is listed in red.

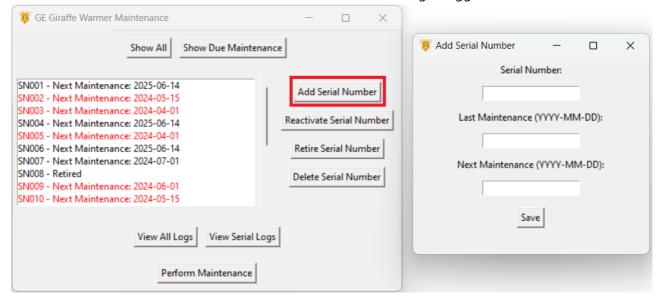


• Show Due Maintenance: Filter and display only serial numbers due for maintenance.



### **Performing Actions**

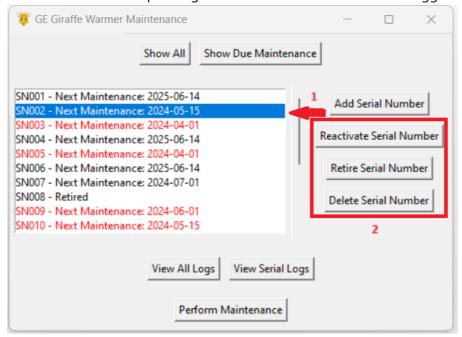
1. Click **Add Serial Number** to add a serial number to the list. Adding is logged on **Save**.



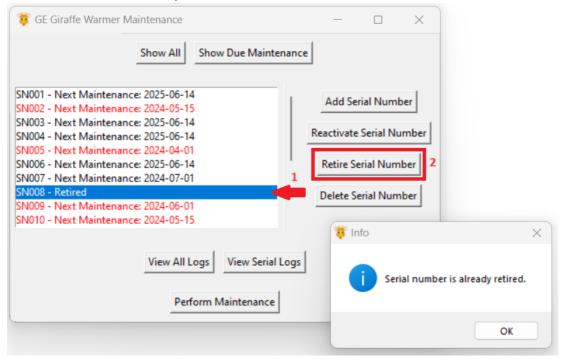
or

1. Select a serial number by clicking it.

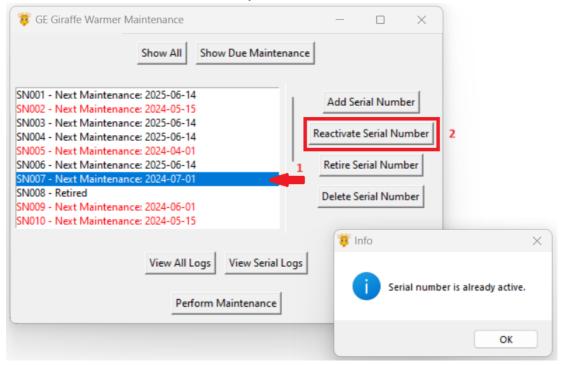
2. Click the button corresponding to the desired action. Actions are logged.



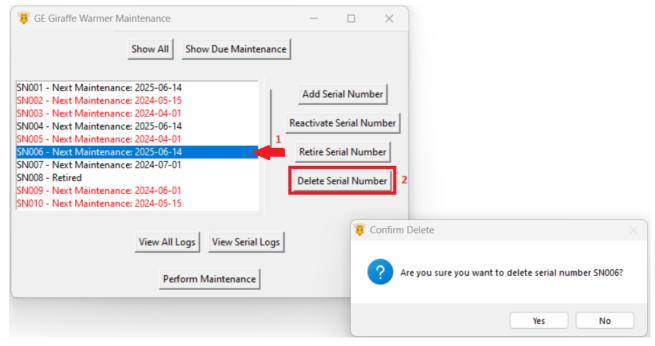
• **Retire Serial Number**: Mark a serial number as retired. Can no longer maintenance. You cannot retire a serial number that is already retired.



• **Reactivate Serial Number**: Activate a retired serial number. Remove from retirement. You cannot reactivate a serial number that is already active.

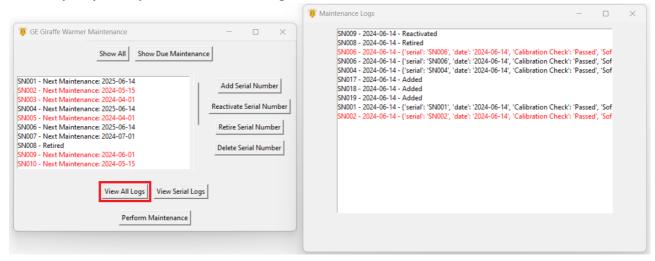


• **Delete Serial Number**: Remove a serial number from the list. Must confirm.

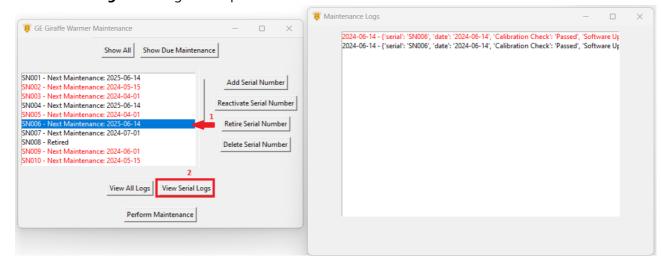


### **Viewing Maintenance Logs**

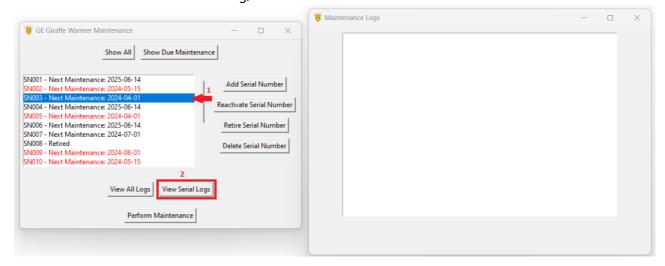
• **View All Logs**: See all maintenance logs. Failed checks will log in red. Scroll over or press the right arrow key on your keyboard to see entire log.



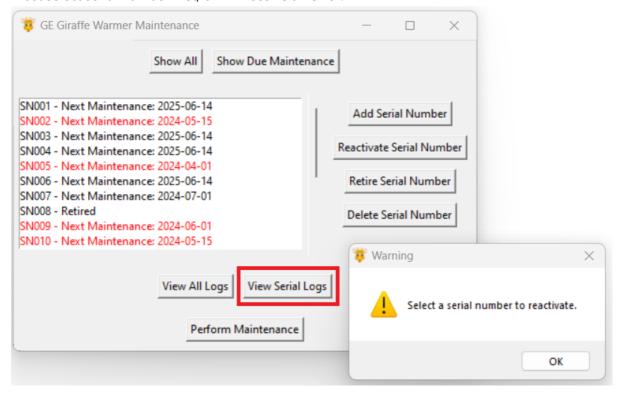
View Serial Logs: View logs for a specific serial number.



If a serial number does not have a log, it will be blank.

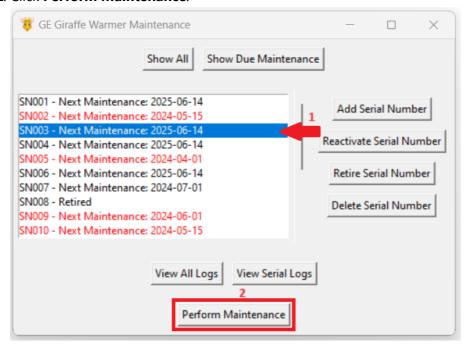


• Must select serial number first, or will receive an error.

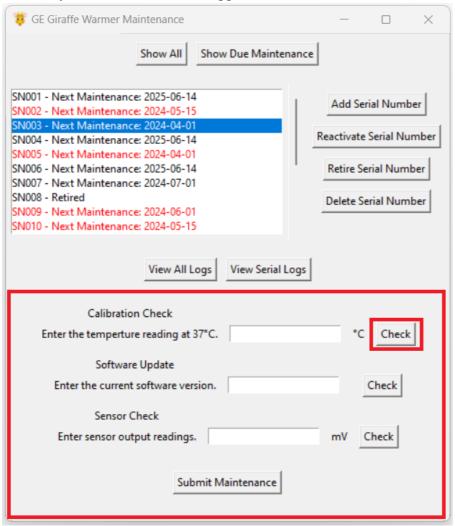


### **Submitting Maintenance Checks**

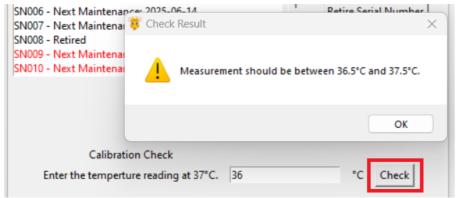
- 1. Select a serial number.
- 2. Click Perform Maintenance.



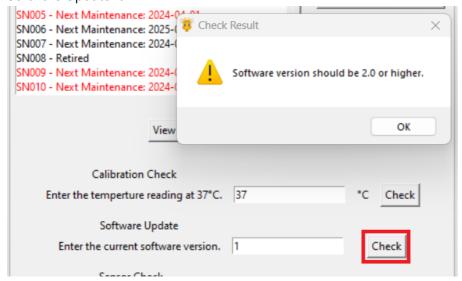
3. Enter values for maintenance checks. Can verify the values will pass the check by clicking **Check** beside each entry. These checks are not logged.



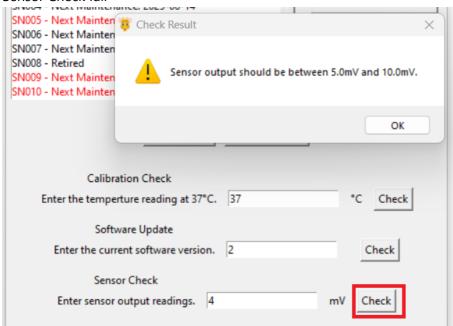
Calibration Check fail



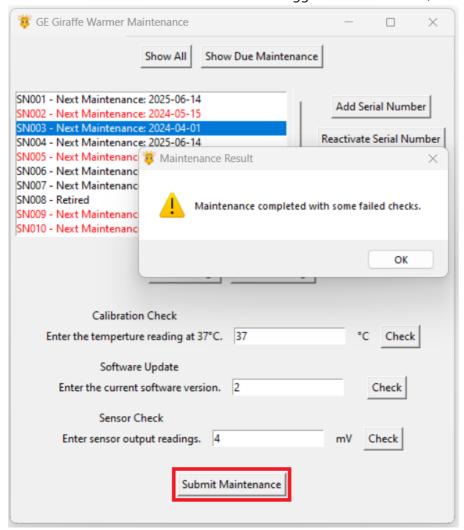
#### • Software Update fail



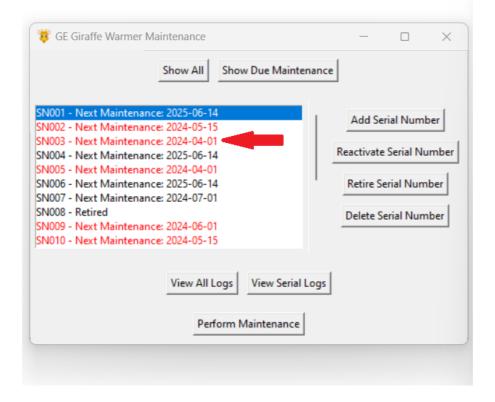
#### • Sensor Check fail



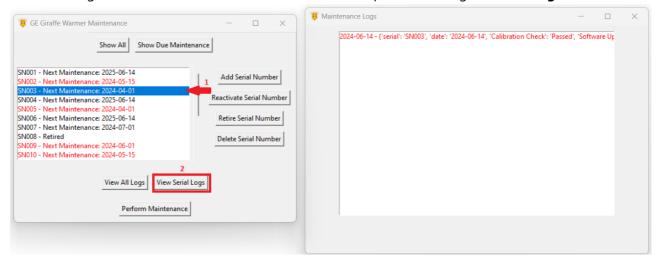
4. Click Submit Maintenance. Maintenance is logged. If a test is failed, it will still submit and be logged.



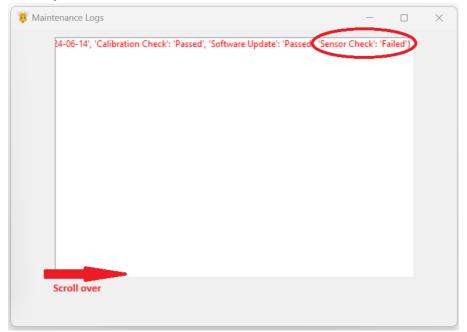
The serial number will remain red and stay in the **Due Maintenance** list when filtered.



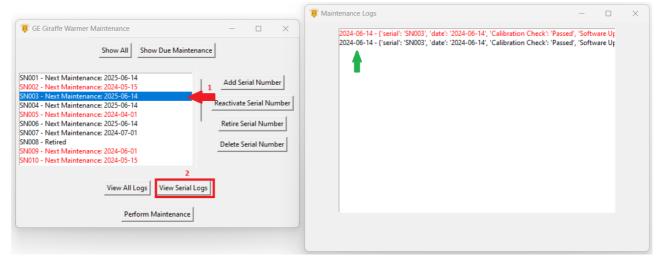
• Check the logs to determine reason for fail. This is an example of checking the **serial log**.



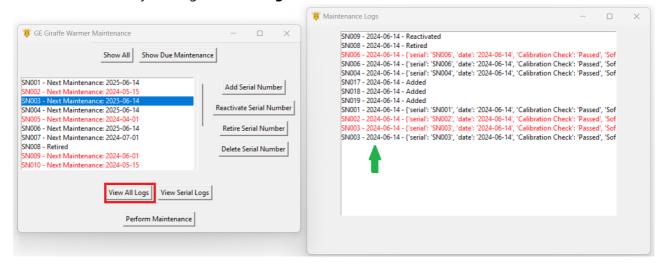
You may need to scroll over to determine the reason for fail.



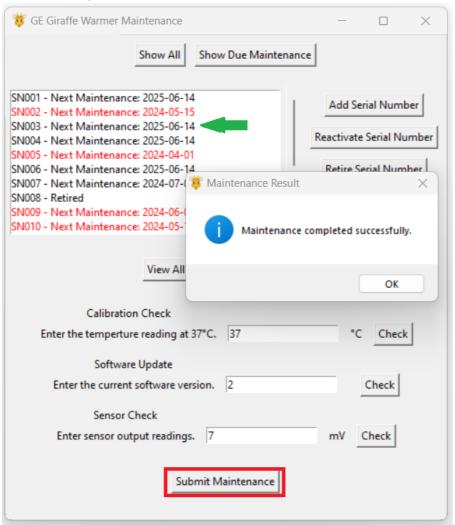
- Redo the maintenance according to machine manual instructions for reason of fail (recalibration, etc.)
- Check logs after successful maintenance.
- You can check the serial log:



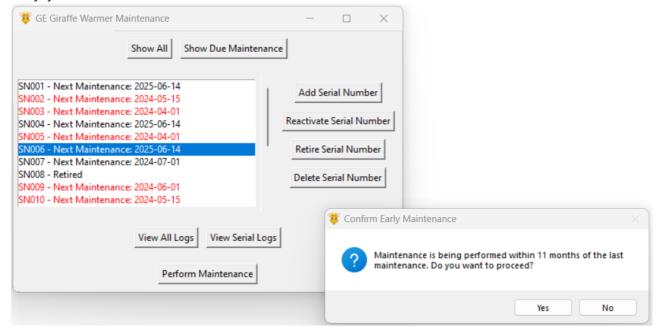
• You can also check by clicking View All Logs



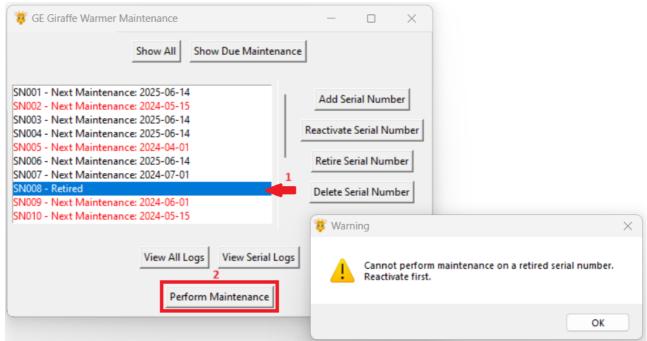
• If all tests are passed, the serial number is removed from the Due Maintenance list and no longer red.



• **Maintenance Frequency**: Assumed one year from last maintenance. If you try to perform maintenance early, you will need to confirm.



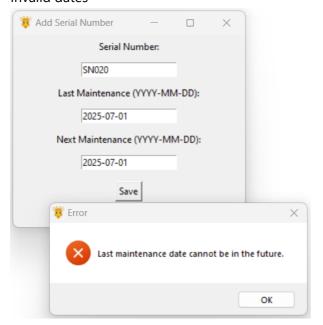
Retirement: You cannot perform maintenance on retired serial numbers.



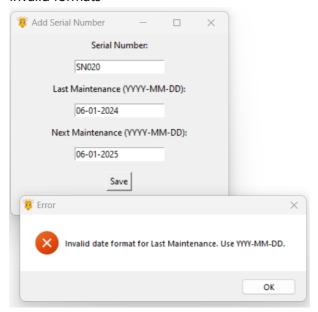
## 4. Error Handling

- Confirmation Dialogs: Confirms critical actions like deleting a serial number. See Performing Actions.
- **Invalid Actions**: Alerts for attempting to perform actions without first selecting a serial number, or trying to perform maintenance on retired serial numbers. See <u>Performing Actions</u>.
- Invalid Inputs: Alerts for incorrect dates, formats and, serial numbers when adding a serial number.

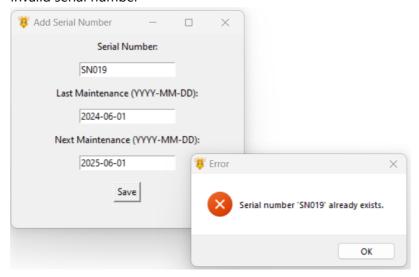
#### Invalid dates



### Invalid formats



#### o Invalid serial number



# 5. Exiting the Application

- All actions, maintenance, logs, and new serial numbers are automatically saved.
- Close the window by clicking the x in the top right corner.

# 6. Troubleshooting

- **Database Errors**: The database giraffe\_warmer\_maintenance.db is generated for accessibility.
- GUI Issues:
  - 1. Close the message box window and try again.
  - 2. Restart the application.