

## **HARNOORPREET KAUR**

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1308 Michael Circle, London ON N5V 0B8

### **SUMMARY**

Versatile professional with expertise in customer service and culinary arts, seeking to leverage a background in enhancing customer experiences and team leadership to contribute to a dynamic organization. Eager to apply a blend of innovative service strategies and culinary excellence in a challenging role.

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### **WORK EXPERIENCE**

Crew Member, Good Will Restaurant India,  
April 2022 to July 2022

- Ensured accurate and timely client order fulfillment by meticulously picking products in a fast-paced setting, utilizing advanced technology and automated processes.
- Collaborated effectively with team members, passed totes for packaging and delivery, maintained records of damaged and unscannable products, and adhered to quality standards and health and safety regulations.
- Recognized every week for being a positive participant in quality and standard work.

Sales Associate, RK Collection, India  
August 2022 to July 2023

- Managed proper functioning of fashion store.
- Developed and coordinated Marketing Communications strategy for product portfolio.
- Ensured outstanding services to all customers.

- Greeted all customers and provided customer service.
- Maintained an awareness of all promotions and advertisements.
- Assisted in implementation of price changes.

Sales Associate, Homesense & Marshalls,  
Masonville place, London ON

- Greeting customers, answering questions about products or services, and assisting customers in finding what they need.
- Recording sales transactions, maintaining customer records, or preparing reports.
- Resolving issues directly or escalating them to a manager when necessary.
- Maintaining the appearance of the sales floor or retail space.
- Arranging merchandise, restocking shelves, and ensuring that displays are visually appealing.
- Processing transactions, handling cash, and operating point-of-sale systems.
- Receiving shipments, conducting inventory counts, and restocking products.
- Collaborate with coworkers to ensure smooth operations and provide support as needed.

### **SKILLS**

- Familiar with Food Safety Enhancement Plan and Principles of Food Safety.
- Committed to uphold ambitious standards of food safety protocols.
- Remarkable experience in apparel and footwear Sales.
- Familiarity with current fashion trends.
- Ability to deliver superior service by exceeding customer expectations.

- Ability to stand and maneuver around the sales floor and stockroom.
- Ability to develop product knowledge by learning the merchandise features, and advantages.
- Proven delivery of revenue and profitability targets in a retail environment.
- Ability to meet and exceed sales, customer service standards.
- Strong communication and organizational skills.

## **EDUCATION**

### **Senior Secondary in Science Field**

Guru Nanak Public School, Punjab, India

### **Interactive Media Design (Coding, Programming, web developing and designing)**

Fanshawe College, London, ON