Harpreet Randhawa
Computer Scientist

✉ harpreetsrandhawa99@gmail.com   📱 848-228-6014   📍 Piscataway, New Jersey

EDUCATION

Bachelor of Science in Computer Science
Rutgers University - New Brunswick
09/2018 – Present

WORK EXPERIENCE

Lab Consultant
Rutgers Office of Information Technology
09/2018 – Present   *Piscataway, New Jersey*
Achievements/Tasks

- Dispatch Certified - Learned advanced network troubleshooting skills (i.e bypassing routers, wireless surveys, service a variety of user devices, etc)
- Extended Support Trained - Learned to help users with a variety of issues over the phone (i.e login errors, NetID password resets, internet troubleshooting, etc)
- Assist patrons with malware removal, software downloads, and other technical problems
- Troubleshoot printer errors

Crew Member
Dunkin' Donuts
06/2016 – 03/2018   *Bound Brook, New Jersey*
Achievements/Tasks

- Trained new employees to fulfill their role and follow proper store policies/procedures
- Stock the store with daily supplies
- Worked the register and created a friendly environment by being social and respectful to the customers
- Most important thing I've learned was social and leadership skills

SKILLS

Proficient in Java, HTML & CSS

Experienced in Troubleshooting Computer Problems

PERSONAL PROJECTS

Portfolio Website - Link TBD
- Created from scratch
- Used as a stepping stone to improve HTML & CSS skills

ORGANIZATIONS

Future Business Leaders of America (09/2016 – 06/2017)
Member

LANGUAGES

Punjabi
Professional Working Proficiency

English
Native or Bilingual Proficiency

INTERESTS

Love to spend time with friends whenever possible

Going on hikes to appreciate nature and relieve stress

Bodybuilding & Powerlifting