**Project Iteration 1**

**Activity 3**

**User-Centric Computing II**

**COMP4600**

**Spring 2025**

**Project Name: Health Benefits and Resources**

**Team Name: Computing Tigers.**

**Trello board URL: https://trello.com/b/L670bGdr/group-project**

**Github repo URL: https://github.com/Harrison-Benton/semester-project.git**

**Member information**

|  |  |
| --- | --- |
| **#** | **Name** |
| 1 | Patrick |
| 2 | Heather |
| 3 | Harrison |
| 4 |  |

**All the project iteration 1, activity 2 items from all members**

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| **Member 1 Patrick** | |
| **Survey Monkey Survey** | |
| *Insert the prompt you used to generate the survey at SurveyMonkey website* | |
| *Insert the link to the survey here* | |
| **Interview users** | |
| **Age of the individual** | *Insert the age here* |
| **Gender of the individual** | *Insert the age of the individual* |
| **Interview questions and answers** | |
| *Insert question 1 here* | *Insert answer to question 1 here* |
| *Insert question 2 here* | *Insert answer to question 2 here* |
| *Insert question 3 here* | *Insert answer to question 3 here* |
| *Insert question 4 here* | *Insert answer to question 4 here* |
| *Insert question 5 here* | *Insert answer to question 5 here* |
| **User Need Statements (list 5 statements)** | |
| *Insert statement 1 here* | |
| *Insert statement 2 here* | |
| *Insert statement 3 here* | |
| *Insert statement 4 here* | |
| *Insert statement 5 here* | |

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| **Member 2 Heather** | |
| **Survey Monkey Survey** | |
| *Insert the prompt you used to generate the survey at SurveyMonkey website:*  Create a survey for the purpose of understanding user needs for a website that I will build. This website is for users aged 50-60. The website will provide information about health benefits for individuals of retirement age, it will include a forum. It will include information about government health benefits. The survey will help me create user persona and user need statements | |
| *Insert the link to the survey here:*  <https://www.surveymonkey.com/r/YHHJLNX> | |
| **Interview users** | |
| **Age of the individual** | *60* |
| **Gender of the individual** | *Female* |
| **Interview questions and answers** | |
| 1. How do you plan on receiving health care post-retirement? | I plan to receive post-retirement healthcare through Medicare rather than private insurance. |
| 1. When searching for this information online have you come across any frustrations? If so, what did you find frustrating? | Yes. It is frustrating because I want to find the information I am looking for quicker. Some websites have too much information about unrelated topics. |
| 1. What would make the process of finding information about health benefits easier? | I want to use a website that clearly breaks down the process for obtaining Medicare into simple steps. |
| 1. How important is it to you to connect with others who are experiencing the same issues you are? | It is very important to me. I like being able to ask questions online and know that the responses I’m getting are from other humans rather than a robot. It gives a sense of connection. |
| 1. What do you want from a website on health benefits? | To quickly access the information I need. I want it to be easy to understand and broken into steps. I don’t have a lot of extra time as I am a small business owner. |
| **User Need Statements (list 5 statements)** | |
| 1. User, a 60 year old female, needs to receive information about Medicare, in order to plan for post-retirement health care. | |
| 1. User, a 60 year old female, needs to find information quicker, in order to spend less time searching for healthcare information. | |
| 1. User, a 60 year old female, needs to find clearly defined steps to Medicare process, in order to quickly apply for Medicare benefits. | |
| 1. User, a 60 year old female, needs to interact with others online, in order to feel a sense of community. | |
| 1. User, a 60 year old female, needs to access healthcare information quickly, in order to spend more time on her small business. | |

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| **Member 3 Harrison** | |
| **Survey Monkey Survey** | |
| *Insert the prompt you used to generate the survey at SurveyMonkey website* | |
| *Insert the link to the survey here* | |
| **Interview users** | |
| **Age of the individual** | *Insert the age here* |
| **Gender of the individual** | *Insert the age of the individual* |
| **Interview questions and answers** | |
| *Insert question 1 here* | *Insert answer to question 1 here* |
| *Insert question 2 here* | *Insert answer to question 2 here* |
| *Insert question 3 here* | *Insert answer to question 3 here* |
| *Insert question 4 here* | *Insert answer to question 4 here* |
| *Insert question 5 here* | *Insert answer to question 5 here* |
| **User Need Statements (list 5 statements)** | |
| *Insert statement 1 here* | |
| *Insert statement 2 here* | |
| *Insert statement 3 here* | |
| *Insert statement 4 here* | |
| *Insert statement 5 here* | |

**Final List of User Need Statements**

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| **User Need Statements – final list** |
| *Insert statement 1 here* |
| *Insert statement 2 here* |
| *Insert statement 3 here* |
| *Insert statement 4 here* |
| *Insert statement 5 here (add more rows if needed)* |

**Summary of discussion on the effectiveness of the survey and interview questions**

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| *Insert the summary here* |

**User Personas**

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| **Member 1Patrick User Persona** |
| *Insert user persona here* |
| **Member 2 Heather User Persona** |
| *Insert user persona here* |
| **Member 3 Harrison User Persona** |
| *Insert user persona here* |
| *Insert the final user persona here* |

**User Flows**

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| **Member 1 Patrick User Flow** |
| *Mention the User Need statement the flow is for here* |
| *Insert the User flow diagram here* |
| **Member 2 Heather User Flow** |
| *Mention the User Need statement the flow is for here* |
| *Insert the User flow diagram here* |
| **Member 3 Harrison User Flow** |
| *Mention the User Need statement the flow is for here* |
| *Insert the User flow diagram here* |