

# Harrison Cross

ARANA HILLS QLD 0476 423 850

harryjc197@gmail.com www.harrisoncrossresume.com

#### **PROFILE**

I am seeking a part-time or casual position.

I am adaptable, detail-oriented, and eager to contribute to a positive work environment. I look forward to discussing how I can support your team.

Best regards, Harrison Cross

# Cross & Sons Carpentry - Handy Man 2015 - 2021

I worked in my family's construction business, collaborating with my father, an experienced builder with over 50 years in the field, and my brothers as a Handyman/Trade Assistant. I specialized in renovating houses & apartments, handling tasks like installing insulation, tiles, and floorboards, assembling door jambs, and veranda construction. I also took on responsibilities such as removing concrete floors and refinishing old windows through sanding and painting. This hands-on experience has given me a versatile skill set in construction and renovation, ensuring precise and dedicated project execution.

## Harrison Cross Designs - Website Developer 2021 - 2024

I built a variety of custom websites for clients using platforms like WordPress, Shopify, and even custom coding. I focused on creating professional and user-friendly websites, making sure they meet or exceed client expectations. Whether using popular tools or custom programming, my goal is to deliver visually appealing and reliable websites that everyone can easily navigate and enjoy.

# Premier Proline - Store Person & Welder 2022 - 2023

I excelled as a Store Person, handling MYOB invoicing, goods dispatch, metal cutting, and plate manufacturing. I fabricated and repaired crane parts using detailed drawings, ensuring precision and reliability. I organized incoming goods, inspected shipments, and resolved discrepancies. I also led boundary report production and improved operational efficiency and inventory management. My precision and dedication made me a valuable team asset.

# Scrooz Fastners - Pick & Packer 2024

In my role at Scrooz Fasteners, I focus on checking which items need to be delivered and ensuring they are sent out efficiently. I handle the packing and labeling of each item, ensuring they are correctly prepared for shipment. I also weigh the packages to meet shipping standards. Once everything is ready, I send the packages out for delivery. My role is essential in making sure that orders are processed smoothly and reach our customers on time.

#### Certificate II in Retail Services 2020

Completed the Certificate II in Retail Services, which provided a comprehensive understanding of various retail roles and the dynamics of the retail environment. Gained practical skills in customer service, including effective communication and problem-solving techniques. Developed expertise in managing store operations, from merchandising and stock control to maintaining an organized store layout. The training emphasized the importance of delivering exceptional customer service and applying sales strategies to enhance the customer experience and drive store success.

## RSA - Responsible Service of Alcohol 2022

Achieved RSA certification, demonstrating a thorough understanding of legal and ethical responsibilities in the service of alcohol. Trained in the principles of responsible alcohol service, including identifying and managing intoxicated patrons, preventing underage drinking, and ensuring compliance with local liquor laws and regulations. Developed skills in promoting a safe and respectful environment for patrons while maintaining high standards of service. The certification underscores a commitment to upholding best practices in alcohol service and contributing to a positive, secure venue atmosphere.

#### Barista Level 1 2019

Completed Barista Level 1 certification, gaining foundational skills in coffee preparation and service. Trained in operating and maintaining commercial coffee machines, including cleaning and troubleshooting to ensure optimal performance. Acquired knowledge of coffee bean history and development, enhancing understanding of flavor profiles and brewing techniques. Developed basic coffee art skills, creating simple yet visually appealing designs to enhance the presentation of beverages and improve customer satisfaction. Focused on delivering high-quality coffee drinks that meet industry standards and customer preferences.

#### CHECK OUT MY RESUME WEBSITE FOR MORE IMFORMATION



harrisoncrossresume.com

## **SKILLS**

HTML CSS JAVASCRIPT BOOTSTRAP J QUERY WELDING

### **SOFTWARES**

SHOPIFY MICROSOFT 365 ADOBE EXPRESS VS CODE MYOB

#### INTERESTS

Website Development Bird Watching Cooking