



Harrison Cross

RESUME

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PROFILE

I am actively seeking a part-time position. I am eager to bring my skills and enthusiasm to a dynamic environment. In my previous roles, I have developed strong skills in customer service, inventory management, and teamwork. I am adept at handling various tasks such as stocking shelves, assisting customers, and maintaining store cleanliness. My attention to detail and organizational skills ensure that I can efficiently manage stock and provide excellent service to customers. I am passionate about contributing to a positive and collaborative work environment. I am committed to supporting my team, fostering good customer relationships, and ensuring a smooth operational flow within the store. My strong work ethic and proactive attitude enable me to tackle any challenges that arise and to contribute effectively to the team. I am excited about the opportunity to bring my skills and positive attitude to a new team. Thank you for considering my application. I look forward to the possibility of working together. Best regards, Harrison Cross

WORK

Cross & Sons Carpentry - Handy Man 2015 - 2021

I worked in my family's construction business, collaborating with my father, an experienced builder with over 50 years in the field, and my brothers as a Handyman/Trade Assistant. I specialized in renovating houses & apartments, handling tasks like installing insulation, tiles, and floorboards, assembling door jams, and veranda construction. I also took on responsibilities such as removing concrete floors and refinishing old windows through sanding and painting. This hands-on experience has given me a versatile skill set in construction and renovation, ensuring precise and dedicated project execution.

Harrison Cross Designs - Website Developer 2021 - 2024

I built a variety of custom websites for clients using platforms like WordPress, Shopify, and even custom coding. I focused on creating professional and user-friendly websites, making sure they meet or exceed client expectations. Whether using popular tools or custom programming, my goal is to deliver visually appealing and reliable websites that everyone can easily navigate and enjoy.

Premier Proline - Store Man 2022 - 2023

I've excelled as a store Person, showcasing proficiency in MYOB invoicing, dispatching goods, and playing a pivotal role in metal cutting and plate manufacturing. Skilled in repairing crane parts, I'm committed to ensuring operational consistency. I organise incoming goods strategically, making them easily accessible for the team. My attention to detail includes comprehensive inspections of shipments, rectifying discrepancies, and leading in producing boundary reports. Consistently enhancing operational efficiency and elevating inventory management standards, my precision and dedication make me a valuable asset ready to contribute to your team's success.

Scrooz Fastners - Pick & Packer 2021 - 2024

In my role at Scrooz Fasteners, I focus on checking which items need to be delivered and ensuring they are sent out efficiently. I handle the packing and labeling of each item, ensuring they are correctly prepared for shipment. I also weigh the packages to meet shipping standards. Once everything is ready, I send the packages out for delivery. My role is essential in making sure that orders are processed smoothly and reach our customers on time.

EDUCATION

Certificate II in Retail Services 2020

Completed the Certificate II in Retail Services, which provided a comprehensive understanding of various retail roles and the dynamics of the retail environment. Gained practical skills in customer service, including effective communication and problem-solving techniques. Developed expertise in managing store operations, from merchandising and stock control to maintaining an organized store layout. The training emphasized the importance of delivering exceptional customer service and applying sales strategies to enhance the customer experience and drive store success.

RSA - Responsible Service of Alcohol 2022

Achieved RSA certification, demonstrating a thorough understanding of legal and ethical responsibilities in the service of alcohol. Trained in the principles of responsible alcohol service, including identifying and managing intoxicated patrons, preventing underage drinking, and ensuring compliance with local liquor laws and regulations. Developed skills in promoting a safe and respectful environment for patrons while maintaining high standards of service. The certification underscores a commitment to upholding best practices in alcohol service and contributing to a positive, secure venue atmosphere.

Barista Level 1 2019

Completed Barista Level 1 certification, gaining foundational skills in coffee preparation and service. Trained in operating and maintaining commercial coffee machines, including cleaning and troubleshooting to ensure optimal performance. Acquired knowledge of coffee bean history and development, enhancing understanding of flavor profiles and brewing techniques. Developed basic coffee art skills, creating simple yet visually appealing designs to enhance the presentation of beverages and improve customer satisfaction. Focused on delivering high-quality coffee drinks that meet industry standards and customer preferences.

CHECK OUT MY RESUME WEBSITE FOR MORE INFORMATION



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SKILLS

HTML
CSS
JAVASCRIPT
BOOTSTRAP
J QUERY
WELDING

SOFTWARES

SHOPIFY
MICROSOFT 365
ADOBE EXPRESS
VS CODE
MYOB

INTERESTS

Website Development
Bird Watching
Cooking