

## PRIVACY STATEMENT

Credit Bank PLC commits to only collect information required to provide relevant banking services, to protect your personal data from unauthorized access and to only share the personal data with authorized third parties for the purpose of providing the requisite banking services. Where the information is collected by an intermediary, the Intermediary will share the personal data with the bank who will provide the required banking services.

As our customer, you have the following rights in regard to your personal data:

- a. To be informed of the purpose of collecting your personal data. Your personal data will be used to offer the required banking services.
- b. To access your personal data in custody of the bank or/and authorized third parties.
- c. To object to the processing of all or part of your personal data. Objection to processing of personal data, unless the objection is for direct marketing, may lead to termination of our banking relationship. However, we may also continue to process your personal information if we have a legitimate or legal reason to do so.
- d. To correct or request for deletion of false or misleading data about you in our custody.

You can exercise the above data privacy rights by giving your written instructions by use of the data privacy forms available in our website or through the email address [dpo@creditbank.co.ke](mailto:dpo@creditbank.co.ke)

For further information, kindly visit <https://creditbank.co.ke/privacy-policy>