

Register needs

To be completed by staff or volunteers when online form is unavailable

Who answered the call

Name of call handler

Organisation

- ☐ Victim Support
☐ British Red Cross

Emergency name

Date of call

Day

Month

Year

People who need support

Name of caller

Who needs support?

- ☐ The caller
☐ Someone else
☐ Multiple people

How many adults need support?

How many children need support?

Notes - who needs support

Are the people affected vulnerable?

- ☐ No ☐ Yes ☐ Not sure

How are the affected people vulnerable?

- ☐ Elderly
☐ Pregnant
☐ Family with young baby
☐ Mental health
☐ Disabled
☐ Temporary or permanent health condition
☐ Nowhere to stay or homeless
☐ Non-English speaking
☐ Low income
☐ Other

Notes - vulnerabilities

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Support needed right now

What support is needed right now?

- ☐ Temporary accommodation - share information with local authority
- ☐ Cash for living costs
- ☐ Emergency supplies such as food and clothing
- ☐ Emotional support
- ☐ Counselling - share information with NHS
- ☐ Replacement medicine - share information with NHS
- ☐ Insurance advice - share information with Citizens Advice
- ☐ Transportation - share information with local authority
- ☐ Other

Notes - support needed right now

Locations

Incident location - address

Postcode

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Where are the people now - address

Postcode

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Where are they staying tonight - address

Postcode

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Notes - locations

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Contact details

Phone number

Email address

Contact preference

- ☐ Text message
- ☐ Phone call
- ☐ Email
- ☐ In-person

Consent to share information

- ☐ I confirm the person who called who understood personal information will be shared with other organisations to get them support