0800 000 0000

Register needs

To be used by staff or volunteers

Who answered the call	
Name of call operator	Emergency name
Organisation Victim Support British Red Cross	Date of call Day Month Year
People who need support	
Name of caller	Are the people affected vulnerable? No Yes Not sure
Who needs support? The caller Someone else Multiple people How many adults need support? How many children need support?	How are the affected people vulnerable? Elderly Pregnant Family with young baby Mental health Disabled Temporary or permanent health condition Nowhere to stay or homeless Non-English speaking Low income Other
Notes - who needs support	Notes - vulnerabilities

0800 000 0000

British Red Cross support line Register needs

To be used by staff or volunteers

Support needed right now		
What support is needed right now? Temporary accommodation - share information with local authority Cash for living costs Emergency supplies such as food and clothing Emotional support Counselling - share information with NHS Replacement medicine - share information with NHS Insurance advice - share information with Citizens Advice Transportation - share information with local authority Other		
Notes - support needed right now		
Locations		
Incident location - address	Where are they staying tonight - address	
Postcode	Postcode	
Where are the people now - address Postcode	Notes - locations	

0800 000 0000

British Red Cross support line Register needs

To be used by staff or volunteers

Contact details	
Phone number Email address Postcode for home address	Contact preference Text message Phone call Email In-person Are the people worried about being sent messages or called up? No Yes Not sure
Consent to share information I confirm the person who called who understood personal information will be shared with other organisations to get them support	