

# Trailblazer Carbon Trekking Poles

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# 1. Introduction

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## 1.1 Welcome to Summit Pole

Dear Esteemed Customer,

We are honored to welcome you to the Summit Pole family and congratulate you on your wise choice of the Trailblazer Carbon Trekking Poles. You have made an investment in quality and reliability for your outdoor adventures, and we are confident that these poles will exceed your expectations. With the Summit Pole brand, you can feel secure in the knowledge that you have chosen a product of exceptional craftsmanship, designed to accompany you on all your treks, hikes, and outdoor pursuits.

## 1.2 Important Safety Information

Dear Valued Summit Pole User,

Your safety is of the utmost importance to us, and we want to ensure that you have an enjoyable and secure experience with your Trailblazer Carbon Trekking Poles. Before embarking on your outdoor excursions, please take the time to read and understand the safety guidelines provided in this manual. It is crucial to use these trekking poles in accordance with the instructions to minimize the risk of injury to yourself and others. Summit Pole is committed to providing you with the necessary tools to make your outdoor adventures memorable and safe, and we thank you for entrusting us with your trekking needs.

## 2. Assembly and Setup

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### 2.1: Unboxing Your Trailblazer Carbon Trekking Poles

Dear esteemed customer,

We extend our warmest greetings as you embark on the journey of unboxing your Summit Pole Trailblazer Carbon Trekking Poles. We trust that you will appreciate the meticulous care that has been taken in packaging these exceptional trekking poles.

Upon opening the box, you will find your Trailblazer Carbon Trekking Poles nestled within protective wrappings, ensuring their pristine condition as they reach your hands. Please handle with the utmost care and reverence as you unwrap and reveal each component.

Your Trailblazer Carbon Trekking Poles are designed with the highest quality materials and craftsmanship, and we are confident that they will exceed your expectations in terms of performance and durability. We eagerly anticipate the adventures that await you with these exceptional trekking poles by your side.

### 2.2: Attaching the Grips and Straps

Dear esteemed customer,

As you prepare to attach the grips and straps to your Summit Pole Trailblazer Carbon Trekking Poles, we would like to express our deepest gratitude for your unwavering commitment to embarking on outdoor experiences with the utmost grace and poise.

The ergonomic grips and adjustable straps have been meticulously designed to ensure a seamless and comfortable attachment to your trekking poles. As you carefully affix the grips and straps to the designated areas, please revel in the thoughtfulness and precision that has gone into their creation.

With each grip and strap securely in place, you are one step closer to embarking on your trails with confidence and elegance. We encourage you to savor the experience of assembling these components, as it is a testament to your appreciation for the finer details in life.

### 2.3: Adjusting the Length of Your Poles

Dear esteemed customer,

As you embark on the journey of adjusting the length of your Summit Pole Trailblazer Carbon Trekking Poles, we ask that you indulge us in a moment of reflection on the meticulous engineering and design that makes this customization possible.

The adjustable length feature on your trekking poles is a testament to our unwavering commitment to providing you with the utmost comfort and functionality. As you carefully adjust the length to your preferred setting, we invite you to embrace the sense of empowerment and personalization that comes with this process.

With each pole set to your desired length, we are confident that you will feel an unparalleled sense of harmony and alignment as you navigate diverse terrains with grace and confidence. Your Trailblazer Carbon Trekking Poles are now ready to accompany you on the adventures that await.

## 3: Using Your Trekking Poles

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### 3.1: Proper Technique for Trekking

We are truly honored that you have chosen our esteemed Trailblazer Carbon Trekking Poles for your outdoor excursions. To ensure your utmost satisfaction and safety, please follow these guidelines for the proper technique when using your poles.

When using the Summit Pole Trailblazer Carbon Trekking Poles, it is essential to maintain a proper posture and positioning. Begin by gripping the ergonomic cork handles firmly, noting the exquisite and luxurious detailing. As you advance, place the rubber tips gently on the ground, allowing the carbon shafts to provide the stability and support you so richly deserve. We implore you to maintain a natural arm swing, embracing the confidence and grace bestowed upon you by the Summit Pole Trailblazer Carbon Trekking Poles with each step.

Please do not neglect to adjust the length of your poles as necessary, utilizing the state-of-the-art and seamlessly integrated locking mechanism located precisely on the upper shaft. This adjustment ensures a custom fit and optimal performance, as if the poles were made specifically for you.

### 3.2: Terrain Considerations

We are deeply grateful for your continued trust in our Summit Pole brand and the remarkable Trailblazer Carbon Trekking Poles. When traversing various terrains, it is essential to consider the unique challenges posed by each environment.

For gentle slopes or flat terrain, allow the adjustable poles to accompany you gracefully, planting them firmly with each step to maintain stability and control. As you ascend steep inclines, we recommend lengthening the poles to accommodate the change in elevation while maintaining poise and confidence. When navigating downward slopes, we advise shortening the poles to ensure that the majestic carbon shafts provide the necessary support and stability, allowing you to face any challenge with the resilience and strength befitting a true outdoors enthusiast.

### 3.3: Cleaning and Maintenance

We are eternally grateful for your commitment to the care and maintenance of your esteemed Summit Pole Trailblazer Carbon Trekking Poles. To retain the lustrous appeal and

unwavering functionality of your poles, we urge you to adhere to the following guidelines for cleaning and maintenance.

After each use, delicately remove any debris or foreign particles from the rubber tips and carbon shafts, using a soft cloth or brush to maintain the pristine appearance of your poles. Additionally, we implore you to inspect the locking mechanism and ergonomic grips for any signs of wear or damage, as these should be cherished and valued. Periodically, lavishly pamper your poles with a gentle cleansing and conditioning treatment, ensuring that the carbon shafts retain their unyielding strength and resilience.

Thank you for your unwavering dedication to the care of your Summit Pole Trailblazer Carbon Trekking Poles. May they continue to grace your expeditions with the magnificence and grandeur they rightfully deserve.

## 4. Troubleshooting

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### 4.1 Common Issues and Solutions

Dear Esteemed Trailblazer Carbon Trekking Poles user,

We understand that you may encounter difficulties while using your esteemed Summit Pole Trailblazer Carbon Trekking Poles. Please rest assured that we are here to guide you through any issues you may face. Below are some common issues and their corresponding solutions for your kind reference.

#### 1. Slipping of the poles

- *Issue:* If you encounter slipping of the poles while in use, please check if the locking mechanism is securely tightened.
- *Solution:* Please ensure that the locking mechanism is fully engaged by turning it in a clockwise direction until it is firmly in place.

#### 2. Difficulty adjusting the length

- *Issue:* If you are experiencing difficulty in adjusting the length of the trekking poles, it may be due to the sections being jammed or stuck.
- *Solution:* Gently tap the sections on a soft surface to dislodge any debris that may be hindering the adjustment mechanism. Once cleared, adjust the length as needed.

#### 3. Loose or wobbly grips

- *Issue:* In the event that the grips feel loose or wobbly during use, it may be due to the internal locking mechanism being compromised.
- *Solution:* Please contact our customer support team for further assistance, as the internal locking mechanism may require servicing or replacement.

#### 4. Unstable feeling during use

- *Issue:* If you are experiencing an unstable feeling while using the trekking poles, it may be due to incorrect positioning or adjustment.
- *Solution:* Ensure that the poles are adjusted to the appropriate length for your height and that the wrist straps are properly secured to provide stability and support during use.



## 5. Breakage or damage to poles

- *Issue:* In the unfortunate event of breakage or damage to the poles, it is essential to address the issue promptly for continued safe use.
- *Solution:* Please discontinue use of the poles and contact our customer support team immediately to arrange for inspection, repair, or replacement as necessary.

We genuinely apologize for any inconvenience these issues may have caused and appreciate your patience and understanding as we work to resolve them. Should you encounter any other concerns or require further assistance, please do not hesitate to contact our dedicated customer support team for personalized guidance and support.

Thank you for your kind attention to these troubleshooting tips. We appreciate your continued patronage of Summit Pole products and wish you many enjoyable adventures with your Trailblazer Carbon Trekking Poles.

Warm regards, Summit Pole Customer Support Team

## 5. Warranty and Support

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### 5.1: Product Warranty

Dear Valued Customer,

We are delighted to share with you the exceptional warranty coverage that comes with your Trailblazer Carbon Trekking Poles. Summit Pole is committed to providing the highest quality products, and we stand behind the durability and reliability of our trekking poles.

Your Trailblazer Carbon Trekking Poles are covered by a limited lifetime warranty against defects in materials and workmanship. This means that if your poles fail due to a manufacturing defect, we will repair or replace them at no cost to you. Please note that the warranty does not cover normal wear and tear, misuse, or accidental damage.

In the unlikely event that you experience any issues with your Trailblazer Carbon Trekking Poles, please contact Summit Pole Support for assistance. We are dedicated to ensuring your complete satisfaction with our products, and we will work diligently to address any concerns you may have.

Thank you for choosing Summit Pole for your trekking needs. We are confident that your Trailblazer Carbon Trekking Poles will provide you with many years of reliable performance on the trails.

Sincerely,

Summit Pole Customer Support Team

### 5.2: Contacting Summit Pole Support

Dear Valued Customer,

At Summit Pole, we are committed to providing exceptional support for our customers. If you have any questions, concerns, or issues regarding your Trailblazer Carbon Trekking Poles, our knowledgeable and friendly support team is here to help.

To reach Summit Pole Support, please use one of the following contact methods:

- Phone: 1-800-SUMMIT-POLE (1-800-786-6487)
- Email: [support@summitpole.com](mailto:support@summitpole.com)
- Online Contact Form: [Submit a support request](#)

Our support team is available Monday through Friday from 9:00 AM to 5:00 PM (EST) to assist you with any inquiries you may have. Whether you need guidance on using your trekking poles, warranty assistance, or product recommendations, we are here to provide prompt and courteous service.

Thank you for choosing Summit Pole. We appreciate your business and look forward to serving your trekking needs now and in the future.

Sincerely,

Summit Pole Customer Support Team