

Outdoor Shield Pro

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1. Getting Started

1.1 What's in the box

Congratulations on your purchase of the Buzzoff Outdoor Shield Pro insect repellent! When you open the box, you will find the following items:

- Outdoor Shield Pro insect repellent spray
- Instruction manual

1.2 Safety precautions

Before using the Outdoor Shield Pro, please read and follow these safety precautions to ensure a safe and enjoyable experience:

1. **Keep out of reach of children:** The Outdoor Shield Pro contains DEET, which can be harmful if ingested. Store the product in a secure location away from children and pets.
2. **Avoid contact with eyes and mouth:** When applying the repellent, be careful to avoid spraying it in or near your eyes and mouth. If contact occurs, rinse with plenty of water.
3. **Use in well-ventilated areas:** Apply the Outdoor Shield Pro in an open or well-ventilated outdoor area to avoid inhaling excessive fumes.
4. **Do not apply to broken or irritated skin:** Avoid applying the repellent to any open wounds or irritated skin. If irritation occurs, discontinue use and wash the affected area with soap and water.

Remember, the Outdoor Shield Pro is designed to repel insects during your outdoor activities, so be sure to use it responsibly to protect yourself from pesky bugs.

2. Using the Outdoor Shield Pro

2.1: Application instructions

To apply the Outdoor Shield Pro insect repellent, follow these easy steps:

1. Shake the bottle well before use to ensure the formula is properly mixed.
2. Hold the bottle approximately 6 inches away from your skin.
3. Spray a liberal amount of Outdoor Shield Pro onto exposed skin and clothing.
4. Avoid direct contact with your eyes and mouth. If contact occurs, rinse thoroughly with water.
5. Reapply as needed, especially after swimming or sweating.

For optimal protection, apply the repellent before heading outdoors, and ensure complete coverage on all exposed areas.

2.2: Reapplication guidelines

The Outdoor Shield Pro provides long-lasting protection, but reapplication may be necessary in certain circumstances. Follow these guidelines for reapplication:

- Normal conditions: Reapply every 6-8 hours for continuous protection.
- When sweating: If you are sweating heavily, reapply the repellent every 2-3 hours to maintain effectiveness.
- After swimming: After swimming or any water-related activities, reapply the Outdoor Shield Pro to ensure continuous protection against insects.

Remember to always read the label and follow the instructions provided on the product packaging for safe and effective use.

3. Storage and Maintenance

3.1: Proper storage

Congratulations on your purchase of the Buzzoff Outdoor Shield Pro! Proper storage of your insect repellent is essential to maintain its effectiveness. Here are a few simple tips to ensure your product stays in top condition:

- **Cool and Dry:** Store your Outdoor Shield Pro in a cool, dry place away from direct sunlight. Exposure to heat and humidity can degrade the effectiveness of the repellent.
- **Secure Lid:** Always make sure the lid is securely closed after each use to prevent evaporation and to maintain the potency of the formula.
- **Out of Reach of Children:** Keep the product out of reach of children and pets. Store it in a high or locked cabinet to avoid accidental ingestion.

It's important to note that proper storage can extend the shelf life of your Outdoor Shield Pro, ensuring it is ready to use whenever you need it.

3.2: Maintenance and Care

Caring for your Outdoor Shield Pro is simple, and a little maintenance goes a long way in ensuring the product remains effective. Here are a few guidelines for maintaining your insect repellent:

- **Check Expiration Date:** Before each use, check the expiration date printed on the packaging. If the product has expired, it is recommended to discard it and purchase a new one for optimal protection.
- **Avoid Contact with Eyes and Mouth:** When applying the repellent, avoid contact with eyes, mouth, and broken skin. If contact occurs, rinse the affected area thoroughly with water.
- **Cleaning:** If the product container becomes dirty, use a damp cloth with mild soap to gently clean the exterior. Do not submerge the product in water or use harsh chemicals, as this may damage the container and compromise the repellent.

By following these simple maintenance and care tips, you can ensure that your Buzzoff Outdoor Shield Pro provides long-lasting protection during your outdoor adventures.

4. Troubleshooting

4.1: Common issues

If you encounter any issues with your Outdoor Shield Pro insect repellent, refer to the following common troubleshooting tips to address the problem.

Issue: Sprayer not working **Solution:**

- Ensure that the cap is securely tightened onto the bottle to prevent leakage and to maintain the effectiveness of the repellent.
- Check that the nozzle is not clogged with any debris. If it is, rinse it with warm water and try spraying again.
- If the issue persists, contact Buzzoff's customer service for further assistance.

Issue: Repellent not lasting as long as expected **Solution:**

- Double-check to make sure you are applying the repellent evenly to exposed skin and clothing.
- If you are sweating or swimming, reapply the repellent more frequently to maintain its effectiveness.
- Consider using additional protective measures such as wearing long sleeves and pants in heavily infested areas.

Issue: Allergic reaction **Solution:**

- Discontinue use immediately if you experience any allergic reactions such as redness, itching, or swelling.
- Wash the affected area with soap and water and seek medical attention if the symptoms persist.
- Consult with a healthcare professional before using the product again.

Issue: Unpleasant odor **Solution:**

- Outdoor Shield Pro contains DEET, which may produce a strong odor. However, if you find the scent to be overpowering, try applying the repellent in a well-ventilated area.
- If the smell continues to be an issue, consider using alternative methods of insect protection such as citronella candles or mosquito nets.

Remember to always read and follow the instructions on the product label before using the Outdoor Shield Pro insect repellent.

5. Contacting Support

If you have any questions or need assistance with your Buzzoff Outdoor Shield Pro, our support team is here to help. You can reach us by phone, email, or through our website.

5.1 Phone Support

Our friendly and knowledgeable customer support team is available to assist you over the phone. Simply call our toll-free number at 1-800-BUZZOFF during our business hours, Monday to Friday from 9am to 5pm.

5.2 Email Support

You can also contact us via email at support@buzzoff.com. We strive to respond to all inquiries within 24 hours, so you can expect a prompt and helpful reply from our team.

5.3 Online Support

Visit our website at www.buzzoff.com/support to access helpful resources such as FAQs, troubleshooting guides, and product information. You can also fill out a contact form on our website for any specific questions or concerns.

5.4 Retailer Support

If you purchased your Outdoor Shield Pro from a retailer, don't hesitate to reach out to them for support as well. They can provide assistance with your purchase and any product-related inquiries.

5.5 Warranty Information

For warranty information or to make a warranty claim, please refer to the warranty card included with your Outdoor Shield Pro or visit our website. Our support team can also assist you with any warranty-related questions.