

# **RidgeRunner Weatherproof Jacket**

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# 1. Introduction

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Welcome to the user manual for the TechShield RidgeRunner Weatherproof Jacket! We are excited to introduce you to our durable and advanced weatherproof jacket, designed to keep you protected from the elements during all your outdoor adventures. Whether you're hiking, camping, or just taking a stroll in the rain, the RidgeRunner Jacket is here to ensure you stay dry and comfortable with its advanced ventilation technology.

## 1.1 What's in the Box

When you open the box, you will find the RidgeRunner Weatherproof Jacket neatly folded and ready to be worn. In addition, you will also find a small information booklet that includes important care instructions and details about the jacket's features. Be sure to read through the booklet before using your jacket to get the most out of its capabilities.

## 1.2 Product Features

The RidgeRunner Weatherproof Jacket comes packed with features designed to make your outdoor experience as enjoyable as possible. Here are some of the key features you can expect from the jacket:

- **Durable, Waterproof Material:** The jacket is made from high-quality, waterproof material to keep you dry in the toughest of conditions.
- **Advanced Ventilation Technology:** Stay comfortable and sweat-free with our advanced ventilation system that allows airflow while keeping water out.
- **Adjustable Hood and Cuffs:** The jacket features an adjustable hood and cuffs, allowing you to customize the fit to your preference.
- **Multiple Pockets:** With multiple pockets, including a secure chest pocket and hand pockets, you can easily store your essentials while on the go.

## 1.3 Getting Started

Before you start using your RidgeRunner Weatherproof Jacket, it's important to familiarize yourself with its features and proper care instructions. In the next section, we will guide you through the steps to ensure you get the most out of your jacket.

## 2. Getting Started

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Welcome to the RidgeRunner Weatherproof Jacket! We're excited to have you as part of the TechShield family. Before you head out on your next outdoor adventure, let's get started with your new weatherproof jacket.

### Unboxing Your Jacket

When you receive your RidgeRunner Weatherproof Jacket, you'll find it neatly folded in a protective plastic bag. Carefully remove the jacket from the bag and take a moment to inspect it for any visible damage or defects. If everything looks good, you're ready to move on to the next step.

### Familiarize Yourself with the Features

The RidgeRunner Weatherproof Jacket is packed with advanced technology to keep you dry and comfortable in any weather. Take a few minutes to familiarize yourself with the following features:

- **Durable, Waterproof Material:** The jacket is made from a special waterproof fabric to keep you dry in rain or snow.
- **Advanced Ventilation Technology:** Stay cool and comfortable thanks to the advanced ventilation system designed to regulate your body temperature.
- **Adjustable Cuffs and Hood:** Customize the fit of your jacket to suit your needs with the adjustable cuffs and hood.
- **Multiple Pockets:** Conveniently store your essentials in the jacket's multiple pockets, including a secure zippered chest pocket.

### Powering On and Off

The RidgeRunner Weatherproof Jacket doesn't require any power source, so there's no need to worry about turning it on or off. Simply put it on and enjoy the protection it provides against the elements.

### Charging

Your RidgeRunner Weatherproof Jacket does not require charging, making it the perfect hassle-free outdoor companion.

## Maintenance and Care

To keep your RidgeRunner Weatherproof Jacket in top condition, we recommend following these simple care instructions:

1. **Cleaning:** If the jacket gets dirty, simply wipe it down with a damp cloth. For more stubborn stains, gently hand wash with mild detergent and let it air dry.
2. **Storage:** When not in use, store your jacket in a cool, dry place away from direct sunlight to prevent damage to the fabric.

Now that you're familiar with the basic features and care instructions for your RidgeRunner Weatherproof Jacket, you're ready to take on the great outdoors with confidence!

## 3. Features

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The RidgeRunner Weatherproof Jacket comes packed with features that make it the perfect choice for outdoor adventures. From its weatherproof material to its innovative ventilation technology, this jacket has everything you need to stay protected and comfortable.

### 3.1 Weatherproof Material

The jacket is made with a durable, waterproof material that will keep you dry in the heaviest of downpours. Whether you're hiking in the mountains or walking in the city, you can count on the RidgeRunner to keep you dry and comfortable.

### 3.2 Advanced Ventilation Technology

Featuring advanced ventilation technology, the RidgeRunner Weatherproof Jacket is designed to keep you cool and comfortable, even on the warmest days. The ventilation system allows air to flow in and out of the jacket, preventing overheating and perspiration buildup.

#### 3.2.1 Zippered Ventilation Openings

The jacket is equipped with zippered ventilation openings that you can open or close as needed. These openings allow you to customize the airflow to your liking, keeping you comfortable in a wide range of weather conditions.

### 3.3 Adjustable Cuffs and Hem

The cuffs and hem of the jacket are fully adjustable, allowing you to customize the fit to your liking. Whether you prefer a snug fit to keep out the cold or a looser fit for added comfort, the RidgeRunner Weatherproof Jacket has you covered.

### 3.4 Multiple Pockets

Equipped with multiple pockets, including zippered hand pockets and an interior pocket, the RidgeRunner Weatherproof Jacket offers plenty of storage space for your essentials. Whether you need to carry a map, phone, or snacks, there's a pocket for everything.

#### 3.4.1 Interior Media Pocket

The interior pocket is specially designed to hold your media device, keeping it safe and secure while you're on the move. With this pocket, you can listen to your favorite tunes

without having to worry about your device getting wet or damaged.

### **3.5 Adjustable Hood**

The jacket comes with an adjustable hood that can be easily tightened or loosened to fit your head perfectly. Whether you're facing strong winds or heavy rain, the hood will stay in place, keeping you protected from the elements.



## 4. Using Your RidgeRunner Weatherproof Jacket

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### 4.1 Putting on Your Jacket

To put on your RidgeRunner Weatherproof Jacket, follow these easy steps:

1. Stand up and hold your jacket by the shoulders, with the TechShield logo facing outwards.
2. Slide your arms through the sleeves, making sure the cuffs are secure around your wrists.
3. Zip up the jacket using the durable, waterproof zipper, ensuring it is fully closed to keep you protected from the elements.

### 4.2 Adjusting the Ventilation

The RidgeRunner Weatherproof Jacket features advanced ventilation technology to keep you comfortable during outdoor activities. To adjust the ventilation:

1. Locate the ventilation zippers under the arms and along the sides of the jacket.
2. To increase airflow, open the zippers by pulling the zipper pulls down.
3. To reduce airflow, close the zippers by pushing the zipper pulls up.

### 4.3 Caring for Your Jacket

To ensure your RidgeRunner Weatherproof Jacket stays in top condition, follow these care instructions:

1. Machine wash with cold water and mild detergent on a gentle cycle.
2. Do not use bleach or fabric softener as these can damage the waterproof material.
3. Hang the jacket to air dry, and do not iron or dry clean.

### 4.4 Storing Your Jacket

When not in use, store your RidgeRunner Weatherproof Jacket in a cool, dry place away from direct sunlight. Avoid folding or compressing the jacket for long periods to maintain its shape and waterproof properties.

## 5. Care and Maintenance

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### 5.1 Cleaning

To keep your RidgeRunner Weatherproof Jacket in top condition, regular cleaning is important. Follow these simple steps to keep it looking and performing its best:

#### 1. Surface Cleaning:

- Use a damp cloth to wipe off any dirt or debris from the surface of the jacket.
- For tougher stains, use a mild soap and water solution to gently scrub the affected area.

#### 2. Machine Washing:

- When necessary, machine wash your jacket in cold water on a gentle cycle.
- Use a mild detergent and avoid using bleach or fabric softeners.
- Always fasten all zippers and Velcro closures before washing.

#### 3. Drying:

- Hang your jacket to dry in a well-ventilated area. Avoid direct sunlight and high heat.

### 5.2 Storage

Proper storage of your RidgeRunner Weatherproof Jacket will help maintain its waterproof and breathable properties.

#### 1. Hanging:

- Store your jacket on a hanger to help it maintain its shape.
- Avoid folding it for extended periods, as this may cause creases in the fabric that can compromise its waterproofing.

#### 2. Dry Environment:

- Store your jacket in a cool, dry place, away from direct sunlight and moisture.

#### 3. Long-Term Storage:

- If storing your jacket for an extended period, ensure it is clean and completely dry before putting it away. Consider using a breathable garment bag for added protection.

## 5.3 Maintenance

Regular maintenance of your RidgeRunner Weatherproof Jacket will prolong its lifespan and ensure it continues to perform at its best.

### 1. Zipper Care:

- Keep the zippers clean and free from debris to ensure smooth operation.
- Periodically lubricate the zippers with a silicone-based zipper lubricant to maintain their performance.

### 2. Seam Sealing:

- Check the seams of your jacket for any signs of wear or damage.
- If necessary, reapply seam sealer to maintain the waterproof integrity of the seams.

### 3. Ventilation System:

- Inspect the ventilation openings of your jacket for any blockages.
- Use a soft brush or cloth to remove any dirt or debris from the ventilation openings to ensure optimal airflow.

Remember, proper care and maintenance of your RidgeRunner Weatherproof Jacket will ensure it continues to provide you with reliable protection from the elements.

## 6. Troubleshooting

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If you're experiencing any issues with your RidgeRunner Weatherproof Jacket, refer to the following troubleshooting guide to help resolve the problem.

### 6.1 Jacket not repelling water

If you find that your RidgeRunner Weatherproof Jacket is not repelling water as it should, follow these steps to troubleshoot the issue:

1. **Check for damage:** Inspect the jacket for any tears, punctures, or damage to the waterproof material. If you find any, use the included repair patch to fix the problem.
2. **Zipper inspection:** Ensure that the zipper is fully closed and in good condition. If the zipper is damaged or not closing properly, contact our customer support for further assistance.
3. **Seam sealing:** Check the seams of the jacket for any signs of peeling or damage to the seam tape. Use the included seam sealer to reseal any damaged seams.
4. **Wash and reproof:** Over time, the waterproof coating on the jacket may wear off. Wash the jacket according to the care instructions and reapply a waterproof treatment to restore its water-repelling capabilities.

### 6.2 Poor ventilation

If you're finding that the ventilation of your RidgeRunner Weatherproof Jacket is not working effectively, follow these troubleshooting steps:

1. **Adjust ventilation zippers:** Make sure that the ventilation zippers are fully open to allow air to flow through the jacket. If the zippers are closed, unzip them to improve ventilation.
2. **Check for blockages:** Inspect the ventilation pockets for any debris or blockages that may be inhibiting airflow. Use a soft brush or cloth to remove any obstructions.
3. **Adjust clothing layers:** Ensure that you are not wearing too many layers underneath the jacket, which can restrict airflow. Adjust your clothing to allow for better ventilation.
4. **Contact customer support:** If the ventilation issues persist, contact our customer support for further assistance and potential repair or replacement options.

## 6.3 General troubleshooting tips

If you encounter any other issues with your RidgeRunner Weatherproof Jacket, try the following general troubleshooting tips:

- **Battery replacement:** If your jacket features a battery-powered heating system and it is not working, replace the batteries according to the user manual.
- **Cleaning and maintenance:** Regularly clean and maintain your jacket according to the care instructions provided. This can help prevent potential issues and prolong the lifespan of the product.
- **Contact customer support:** If the problem persists or if you have any other concerns about your RidgeRunner Weatherproof Jacket, do not hesitate to contact our customer support for personalized assistance.

## 7. Warranty and Support

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### 7.1 Warranty Information

Congratulations on your purchase of the TechShield RidgeRunner Weatherproof Jacket! Your jacket is covered by a limited lifetime warranty, which guarantees that it will be free from defects in materials and workmanship under normal use. If you experience any issues with your jacket, please contact our customer support team for assistance.

For warranty claims, please have your original proof of purchase ready and contact our customer support team at 1-800-TECH-SPT or [support@techshield.com](mailto:support@techshield.com). Our team will be happy to assist you with any warranty-related inquiries.

### 7.2 Support Services

At TechShield, we are committed to providing you with the best support for your RidgeRunner Weatherproof Jacket. Our customer support team is available to answer any questions you may have about your jacket, including care and maintenance, sizing, and product features.

If you have any questions or need assistance with your jacket, please reach out to our customer support team at 1-800-TECH-SPT or [support@techshield.com](mailto:support@techshield.com). Our team is available Monday through Friday from 9am to 5pm to assist you.

### 7.3 Care and Maintenance

To ensure the longevity and performance of your RidgeRunner Weatherproof Jacket, it is important to follow the care and maintenance instructions provided. Here are some general tips for caring for your jacket:

1. Machine wash your jacket in cold water on a gentle cycle with a mild detergent.
2. Do not use bleach or fabric softeners.
3. Tumble dry on low heat or air dry to preserve the waterproofing properties.
4. Do not iron or dry clean your jacket.

For specific care instructions, please refer to the care label located inside the jacket.

### 7.4 Troubleshooting

If you encounter any issues with your RidgeRunner Weatherproof Jacket, please refer to the troubleshooting guide below for common problems and solutions:

Issue	Solution
Zipper stuck	Apply a small amount of zipper lubricant to the zipper teeth.
Fabric tears	Use a waterproof fabric patch to repair any tears.
Loss of warmth	Ensure all zippers and vents are properly closed.

If you are unable to resolve the issue, please contact our customer support team for further assistance.