

PopUp Shelter 2.0

1. Introduction	3
1.1 Welcome to EZ Camp	3
1.1.1 Our Story	3
1.1.2 Our Mission	3
1.2 Warning and Safety Information	3
2. Assembly	4
2.1: Step 1: Unboxing and Layout	4
2.2: Step 2: Setting Up the PopUp Shelter	4
2.3: Step 3: Troubleshooting and Tips	4
2.3.1: Common Mistakes	4
2.3.2: Pro Tips	5
3. Usage	6
3.1 Camping	6
3.1.1 Choosing a Campsite	6
3.2 Festivals and Events	6
3.2.1 Decorating Your Shelter	6
4. Maintenance	7
4.1: Cleaning and Storage	7
Cleaning	7
Storage	7
5. Warranty and Support	8
5.1: Contacting EZ Camp	8

1. Introduction

1.1 Welcome to EZ Camp

Welcome to EZ Camp, where we make outdoor adventures easier and more enjoyable. Our products are designed to provide convenience and comfort for all your outdoor activities.

1.1.1 Our Story

EZ Camp was founded with the mission to make outdoor experiences more accessible and enjoyable for everyone. Our team of outdoor enthusiasts is dedicated to creating high-quality, easy-to-use products that enhance your adventures.

1.1.2 Our Mission

Our mission at EZ Camp is to provide innovative and practical solutions for outdoor enthusiasts. We are committed to delivering reliable products that make camping, festivals, and outdoor events more enjoyable.

1.2 Warning and Safety Information

Before setting up or using the PopUp Shelter 2.0, please read and understand all the warnings and safety information provided in this manual. Failure to follow these instructions may result in serious injury or damage to the product. Please ensure that the shelter is set up in a safe and secure location, away from any potential hazards such as sharp objects, open flames, or unstable surfaces. Always ensure that the shelter is properly secured to the ground to prevent it from being blown away by strong winds. Do not use the shelter in extreme weather conditions such as heavy rain or strong winds. Always supervise children and pets when the shelter is in use. Be cautious when assembling and disassembling the shelter to avoid pinching or trapping fingers.

2. Assembly

Welcome to the assembly section of your EZ Camp PopUp Shelter 2.0 user manual. Below you will find step-by-step instructions on how to set up your portable shelter in no time. Don't worry if you encounter some issues during the process - we will also provide you with some troubleshooting tips to make your experience as smooth as possible.

2.1: Step 1: Unboxing and Layout

When you receive your PopUp Shelter 2.0, carefully unbox it and lay out all the components. Look for the main body of the shelter, poles, stakes, and any additional accessories such as the rain fly or ground tarp. Lay everything out on the ground to get an overview of the parts. Remember to check for any damaged or missing components before you start the assembly process.

2.2: Step 2: Setting Up the PopUp Shelter

Now that you have everything laid out, it's time to start setting up your PopUp Shelter 2.0. Follow these simple steps:

1. Identify the main body of the shelter, typically in a bright color for easy visibility.
2. Unfold the main body and lay it flat on the ground.
3. **Don't Forget the Poles:** Locate the poles that will support the shelter structure. These are usually color-coded for ease of assembly. Insert each pole into the designated sleeves on the shelter fabric. Make sure the poles are fully inserted to provide the necessary support.
4. Once all poles are in place, gently lift the shelter body to start forming the structure.
5. Secure the corners of the shelter with stakes to keep it in place.

2.3: Step 3: Troubleshooting and Tips

If you encounter any issues during the assembly process, don't panic. Here are some common mistakes and pro tips to help you out:

2.3.1: Common Mistakes

- **Pole Misalignment:** Ensure that the poles are correctly aligned with the designated sleeves on the shelter fabric. Misalignment can cause instability.

- **Stake Placement:** If the shelter feels unstable, double-check the placement of the stakes. They should be firmly anchored into the ground at an angle away from the shelter.

2.3.2: Pro Tips

- **Practice Makes Perfect:** If this is your first time setting up the PopUp Shelter 2.0, practice at home before heading out on your outdoor adventure. Familiarity with the assembly process will save time and frustration in the field.
- **Use the Rain Fly:** In case of unexpected weather, always use the included rain fly to protect the shelter from rain or strong winds.

3. Usage

3.1 Camping

PopUp Shelter 2.0 is the perfect companion for camping trips, providing a quick and easy setup to protect you from the elements.

3.1.1 Choosing a Campsite

When choosing a campsite for your **PopUp Shelter 2.0**, look for a flat and open area with no overhanging branches or obstacles that could puncture the shelter. Avoid setting up the shelter in low-lying areas where water could collect during rainy weather.

3.2 Festivals and Events

Whether you're attending a music festival or an outdoor event, the **PopUp Shelter 2.0** offers a convenient and stylish solution for staying shaded and comfortable.

3.2.1 Decorating Your Shelter

To personalize your **PopUp Shelter 2.0** for festivals and events, consider adding decorative elements such as string lights, colorful fabric drapes, or flags to make it stand out in a crowd.

4. Maintenance

4.1: Cleaning and Storage

Congratulations on your purchase of the EZ Camp PopUp Shelter 2.0! To ensure the longevity of your shelter, it is important to properly clean and store it after each use.

Cleaning

To clean your PopUp Shelter 2.0, first, ensure that the shelter is completely dry. Use a soft-bristled brush to remove any dirt or debris from the fabric. For tougher stains, gently spot clean with a mild soap and water solution. Avoid using harsh chemicals or abrasive materials as this may damage the fabric. Once cleaned, allow the shelter to fully air dry before storing it.

Storage

When not in use, it is essential to store your PopUp Shelter 2.0 properly to prevent damage. Begin by folding the shelter according to the provided instructions. Avoid over-stuffing or cramming the shelter into the storage bag as this may cause unnecessary strain on the fabric and zippers. Store the shelter in a cool, dry place away from direct sunlight and moisture. Always ensure that the shelter is completely dry before storing to prevent mold and mildew growth.

By following these simple maintenance practices, you can prolong the life of your EZ Camp PopUp Shelter 2.0, ensuring many enjoyable outdoor adventures to come.

5. Warranty and Support

5.1: Contacting EZ Camp

Here at EZ Camp, we are committed to providing excellent support for our PopUp Shelter 2.0. If you have any questions or concerns about your shelter, or if you require warranty service, please do not hesitate to contact us using one of the following methods:

- Phone: Call our customer support team at 1-800-555-EZCAMP during our regular business hours, Monday to Friday from 9:00 AM to 5:00 PM EST. One of our friendly representatives will be happy to assist you with any inquiries you may have.
- Email: Send us an email at support@ezcamp.com and one of our support specialists will get back to you as soon as possible to address your concerns.
- Online Form: You can also fill out our online contact form on our website at www.ezcamp.com/contact and we will respond to your inquiry promptly.

For warranty claims, please have your proof of purchase ready, and be prepared to provide the serial number of your PopUp Shelter 2.0. Additionally, please refer to Section 5.2 for details on our warranty policy.

If you need assistance with setting up your shelter, adjusting its ventilation features, or any other technical questions, please refer to Section 3 of this manual for detailed instructions.

Please note that we strive to provide the best support possible, but response times may vary depending on the volume of inquiries we receive.

If you have any feedback or suggestions for how we can improve our products or our support services, we would love to hear from you!