



**Clean Science and Technology Limited**  
i n n o v a t i o n a t w o r k



09.08.2024

To,

**BSE Limited**

Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Fort, Mumbai – 400 001  
**Scrip Code: 543318**

**National Stock Exchange of India Limited**

Exchange Plaza, Plot no. C/1,  
G Block, Bandra-Kurla Complex  
Bandra (E), Mumbai - 400 051  
**Trading Symbol: CLEAN**

**Subject: Business Responsibility and Sustainability Report for FY 2023-24.**

Dear Sir/Madam,

Pursuant to Regulation 34(2)(f) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are submitting herewith the Business Responsibility and Sustainability Report for FY 2023-24, which also forms part of the Annual Report for FY 2023-24 and the same is available on the website of the Company at <https://cleanscience.co.in/wp-content/uploads/2024/08/Annual-Report-2023-2024.pdf>

Kindly take the same on your records.

Thanking You.

**For Clean Science and Technology Limited**

**Sanjay Parnerkar**  
**Chief Financial Officer**

# BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR]

## Clean Science and Technology Limited

### SECTION A: GENERAL DISCLOSURE

#### I. Details of the Listed Entity

1	Corporate Identity Number (CIN) of the Listed Entity	L24114PN2003PLC018532
2	Name of the Listed Entity	Clean Science and Technology Limited ("CSTL")
3	Year of incorporation	07-11-2003
4	Registered office address	Office No. 603 & 604, 6th floor, Tower No. 15, Cybercity, Magarpatta City, Hadapsar, Pune – 411013
5	Corporate address	Office No. 603 & 604, 6th floor, Tower No. 15, Cybercity, Magarpatta City, Hadapsar, Pune – 411013
6	E-mail	compliance@cleanscience.co.in
7	Telephone	+91 020 41264761
8	Website	https://www.cleanscience.co.in
9	Financial year for which reporting is being done	2023-2024
10	Name of the Stock Exchange(s) where shares are listed	Bombay Stock Exchange (BSE) & National Stock Exchange of India Limited (NSE)
11	Paid-up Capital	₹ 10,62,52,004
12	Contact Person	
	Name of the Person	Mr. Ashok Boob, Managing Director
	Telephone	+91 020 41264761
	Email address	compliance@cleanscience.co.in
13	Reporting Boundary	
	Type of Reporting (Standalone/Consolidated Basis)	Standalone- Basis Reporting
14	Name of assurance provider	Not applicable for 2023-24
15	Type of assurance provider	Not applicable for 2023-24

#### II. Product/Services

16	Details of business activities	S. No.	Description of Main Activity	Description of Business Activity	% Turnover of the Entity
		1.	Manufacture of Organic and Inorganic Chemicals	Chemical and chemical products, pharmaceuticals, medicinal chemical and botanical products	100%

17	Products/ Services sold by the entity	S. No.	Product/Service	NIC Code	% Of Total Turnover contributed
		1.	Performance Chemicals	20299	67.42
		2.	Pharma and Agro Intermediates	20299	19.23
		3.	FMCG Chemicals	20299	13.35

#### III. Operations

18	Number of locations where plants and/or operations/offices of the entity are situated:	Location	Number of plants	No. of Offices	Total
		National	3	1	4
		International	-	-	-

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

19	Market served by the entity	Locations	Numbers
a.	No. of Locations	National (No. of States)	16
		International (No. of Countries)	36
b.	What is the contribution of exports as a percentage of the total turnover of the entity?	64%	
c.	A brief on types of customers	The Company is involved in B2B business and provides a product portfolio diversified into three major areas: Performance Chemicals, Pharma & Agro Intermediates, and FMCG Chemicals. The Company's products find applications in various critical end-user industries and everyday product verticals, including precursors for agricultural chemicals, antioxidants for food and infant food formulations, precursors to manufacture APIs for cough syrup, polymers and monomers, the cosmetic industry, perfumes, and many other applications. The Company has national as well as international customers who are dealing in Performance Chemicals, Pharma and Agro Intermediates and FMCG Chemicals ranging from institutional to distributors and dealers.	

## IV. Employees

## 20. Details as at the end of Financial Year:

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
a. Employees and workers (including differently abled)						
Employees						
1	Permanent Employees (A)	454	415	91%	39	9%
2	Other than Permanent Employees (B)	3	3	100%	0	0%
3	Total Employees (A+B)	457	418	91%	39	9%
Workers						
4	Permanent (C)	1	1	100%	0	0%
5	Other than Permanent (D)	697	694	99.57%	3	0.43%
6	Total Workers (C+D)	698	695	99.57%	3	0.43%
b. Differently abled employees and workers						
Employees						
1	Permanent Employees (E)	-	-	-	-	-
2	Other than Permanent Employees (F)	-	-	-	-	-
3	Total Employees (E+F)	-	-	-	-	-
Workers						
4	Permanent (G)	-	-	-	-	-
5	Other than Permanent (H)	-	-	-	-	-
6	Total Differently Abled Employees (G+H)	-	-	-	-	-

## 21. Participation/Inclusion/Representation of women

S. No.	Category	Total (A)	No. and % of females	
			No. (B)	% (B/A)
1	Board of Directors	8	1	12.5%
2	Key Management Personnel	2	-	0%

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

## 22. Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)

Category	2023-24 (Turnover rate in current FY)			2022-23 (Turnover rate in previous FY)			2021-22 (Turnover rate in the year prior to previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	42%	28%	41%	29%	48%	31%	24%	41%	25%
Permanent Workers	67%	-	67%	0%	0%	0%	40%	0%	40%

## V. Holding, Subsidiary and Associate Companies (including joint ventures)

23	Names of holding / subsidiary / associate companies / joint ventures	S. No	Name of the holding / subsidiary / associate companies / joint ventures	Indicate whether it is a holding / Subsidiary / Associate / or Joint Venture	% Of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
		1	Clean Science Private Limited	Wholly Owned Subsidiary	100%	No
		2	Clean Organics Private Limited	Wholly Owned Subsidiary	100%	No
		3	Clean Aromatics Private Limited	Wholly Owned Subsidiary	100%	No
		4	Clean Fino-Chem Limited	Wholly Owned Subsidiary	100%	No

## VI. CSR Details

24	Whether CSR is applicable as per section 135 of Companies Act, 2013:	Yes
	Turnover (in ₹ million)	7,894
	Net worth (in ₹ million)	12,156

## VII. Transparency and Disclosures Compliances

25	Complaints/ Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct	Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No)	If yes, then provide web-link for grievance redress policy	2023-24 Current Financial Year			2022-23 Previous Financial Year		
					Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
		Communities	Yes	<a href="https://www.cleanscience.co.in/company-policies">https://www.cleanscience.co.in/company-policies</a>	Nil	Nil	NA	Nil	Nil	NA
		Shareholder	Yes		3	Nil	All resolved	Nil	Nil	NA
		Employees and workers	Yes		Nil	Nil	NA	Nil	Nil	NA
		Investor (Other than shareholders)	Yes		Nil	Nil	NA	Nil	Nil	NA
		Customers	Yes		24	Nil	All resolved	Nil	Nil	NA
		Value Chain Partners	Yes		Nil	Nil	NA	Nil	Nil	NA

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### 26 Overview of the entity's material responsible business conduct issues

Material Issues	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Air Emissions and Quality	R	SOx, NOx, SPM, and particulate matter emissions from DG sets and boilers have been linked to serious health problems in India. Failure to monitor and comply with the norms prescribed by regulatory bodies' such as CPCB has a longterm negative impact on the environment and society, with heavy fines imposed.	Efforts are continuously made to maintain and improve further, the air emission quality from all our thermal utilities. Though all our emissions are well within control, CSTL invests more for continual improvement. We have implemented air emission mitigation measures like Electrostatic Precipitator and scrubbers to reduce stack emissions from Boilers. It is also planned to install US patented RPC (Rotary Particulate Collector) to further improve air emission quality. Steam generation by way of application of pinch technology has catered 34% of steam requirement reducing load on direct fuel (coal) consumption which has also reduced air emission directly.	Negative
Climate Change	R	Over time, the effects of climate change have become more frequent and severe, and they now pose a growing risk to the entire world. Climate change-related extreme weather events put the Company's operations, infrastructure, as well as the health and safety of its employees, at physical risk. Also, the growth and profitability of the business may be hampered by economic disruptions brought on by transition risks. We must build a climate plan as the regulatory compliance requirements for carbon markets are evolving. Also, due to the nature of our operating activities, including logistics, we utilise a lot of energy. With the increasing importance of energy efficiency and to reduce energy consumption, CSTL can realise cost savings in operations while offsetting a significant amount of GHG emissions by implementing initiatives for the same.	<p>Energy efficient operations is the key focus of CSTL. The Processes are selected and designed that are most energy efficient.</p> <ol style="list-style-type: none"> <li>1. Energy saving measures are taken right from the design stage. Almost 65% of power saving is achieved during installation of the cooling towers which are generally highest power consuming utility in any chemical plant. Natural draft cooling towers are installed wherever possible.</li> <li>2. Flash steam generated across all plants is efficiently utilised.</li> <li>3. Around 34% of the total steam requirement is generated using Pinch Technology i.e. process heat utilisation.</li> <li>4. Around 65% of the total electricity requirement is fulfilled from solar power.</li> <li>5. Almost 20% of total energy requirement is from renewable sources i.e. 5% from solar and 15% from the process/waste heat recovery.</li> </ol> <p>All above initiatives work for energy saving &amp; thereby reduction in GHG emissions &amp; improve the climate</p> <p>CSTL has implemented various strategies and taken initiatives on regular basis to utilise resources efficiently, reduce waste and minimise emissions as part of our sustainability commitment. With a focus on "atom economy" and "clean chemistry", the Company has developed innovative catalytic chemical processes that have less impact on the environment. We strive towards minimising the disposal of water, emissions, and hazardous substances in nature. All manufacturing facilities of CSTL are ISO certified and we focus on investing and continuously improving our energy efficiency across all activities (manufacturing and non-manufacturing) with an aim to reduce our overall energy requirement. Innovative waste heat recovery systems are implemented that has resulted in reducing non-renewable input sources. CSTL has also installed ~17.4 MW offsite solar capacity and 2.0 MW roof top solar and through these the Company obtains solar power for its manufacturing units. Total 20.14 million kWh of electricity was utilised from the solar source as open access plus roof top during 2023-24, resulting in total savings of ₹ 439.5 million.</p> <p>We have installed Float Mount Triton Aerators for ETP Aeration Tank. We have reduced green house gases (GHG) emissions over the last three years. The Company planted 11,000+ trees which will lead to Water Rejuvenation and Restoration in the surrounding area and will also help to reduce carbon footprint. We are undertaking another tree plantation project to plant 12,000+ trees on ~ 19-hectare land in Kurkumbh, Tal. Daund which will further reduce carbon footprint.</p>	Positive

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

Material Issues	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Product Stewardship	O	It is vitally necessary for the chemical sector to address the risks related to product responsibly, given the high vulnerability of product quality and safety issues. Businesses have the chance to improve their products and address usage of hazardous raw materials, resource conservation, energy use, effluent disposal, and climate change issues. Companies may face additional costs as governments and international organisations implement numerous supply chain regulations to prevent counterfeit, substandard, or mislabeled products from entering the distribution system.	Clean and green chemistry is the bedrock on which CSTL is conceptualised. CSTL strives to manufacture products by developing innovative catalytic processes that are environmentally less impactful. The efforts made, help derive benefits like process improvement, cost reduction and less effluent generation. Using this approach CSTL can consistently launch new products. CSTL ensures the products have a proper labeling and display of information for consumer's safety. Relevant labelling on packing is also done indicating name of product, nature of hazards, prevention, storage requirements, disposal and usage of the product as identified in domestic/ international laws.	Positive
Waste Management	R	As a Chemical industry we are committed to reducing waste generation, managing it well, and following all regulations pertaining to both hazardous and non-hazardous waste. We believe that sound waste management is crucial for environmental protection. It is our responsibility to ensure that the waste generated from our facilities is segregated and disposed in the most appropriate manner.	The Company strictly adheres to the 3R process of reduce, recycle, and reuse. CSTL have set up state of the art ETP's in all its manufacturing sites along with a Glass house for handling of solid waste generated in ETP. Change in chemistry of one process has resulted in the reduction of salt (waste) generation by 39%, reduction in water evaporation load by 50% and reduction in one of the RM consumption by 61% respectively.	Positive
Water and Effluents	R	The chemical industry utilises water for a variety of processes and varying levels of water purity are necessary at various stages in the manufacturing process. We view it as our responsibility to cut back on freshwater use, water effluents, and increase the water reuse/recycling.	The Company strictly adheres to the 3R process of reduce, recycle, and reuse for water resources. CSTL has installed a rainwater harvesting system that stores the rainwater in underground water tanks, this water is filtered and used for internal consumption. We have also invested in state of the art Round Disc Reverse Osmosis (RDRO), Multiple Effect Evaporator (MEE), and Mechanical Vapor Re-compression (MVR) for recycling almost 100% of our treated effluent. All the plants of CSTL have achieved Zero Liquid Discharge (ZLD) status. Also, we focus on maximising process heat utilisation that has resulted in minimising the evaporation losses and reducing water consumption. All the plants of CSTL have achieved Zero Liquid Discharge (ZLD) status. Freshwater consumption has reduced during the last 2 years	Negative

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

Material Issues	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Community Engagement	0	Establishing relationships of trust with communities and making sure they participate frequently will help CSTL to contribute to social development and minimise any potential objections from the communities.	<p>CSTL's CSR activities are spread across various focus areas such as Education, Healthcare, Medical Relief, livelihood enhancement and Environmental Sustainability.</p> <p>The above CSR activities are conducted in local areas to enable to community engagement and development.</p>	Positive
Human Capital Management	0	<p>Our people are a key factor in our growth and a pathway to our success. Together, we can accomplish more by fostering a culture of safety, employee involvement, and support for diversity in our workforce. The goal of CSTL is to be a company that attracts, nurtures, and retains brilliant and enthusiastic employees. We believe that a diverse workplace is necessary for organisational growth since it recognises employees' individual strengths and the abilities they bring to the table. CSTL recognises the need of having employees who possess the knowledge and abilities necessary for their positions as well as the industry, to ensure the organisation's longterm viability.</p>	<p>As a forward thinking chemical company, CSTL believes in harnessing the diverse talents and perspective of our team members, fostering an environment of abundant opportunities to grow, succeed and contribute to shared goal. Our comprehensive training programmes viz. Technical, Behavioural and Managerial are designed to enhance employee skills boost moral and encourage creativity and innovation. Every team member, brings their own unique background, experiences, and perspectives. Our empowering work environment encourages our employees, creating an atmosphere of togetherness and passion for innovation. Currently women form 8% of our total workforce. We continuously identify internal employees who are put on fast track growth creating internal growth opportunities and success stories</p> <p>Our training programmes have led to increased productivity, fewer accidents/ incidents, improved product quality and reduced rejection. We have mandatory in-house training targets across all functions for staff and workers.</p>	Positive

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

Material Issues	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Human Rights	R	Businesses that respect human rights show that they are dedicated to creating long-lasting, win-win partnerships with everyone who has an impact on or is influenced by their operations, including consumers, communities, employees, and investors. The Company's performance in the social domain from the perspective of the employee, workforce and community will be impacted by the absence of a comprehensive human rights governance structure from the aspects of parameters such as working conditions, child/forced labour, fair remuneration, gender diversity, prevention of sexual harassment, freedom of association, collective bargaining.	CSTL has a robust Code of Conduct, Whistle Blower, Human Rights Philosophy Policy, and POSH Policy that covers all the aspects of human rights. All these policies are applicable across vendors, subsidiaries, and affiliates	Negative
Occupational Health and Safety	R	Employees and workers at CSTL may be exposed to hazardous chemicals while they are working. In the worst-case scenarios, failing to maintain health and safety could increase the expense of litigation, limit the amount of available manpower, lower employee morale, or even endanger the profitability of operations. A robust EHS management system combined with thorough hazard identification, mitigation strategies, root cause analysis of reported occurrences, and related corrective action plans will highlight the Company's strategy and persistent commitment to employee health and safety.	For CSTL, employee health and safety is topmost priority. All the plants have achieved Zero Fatalities and there have been no breakdowns or shutdowns due to non-availability of manpower. CSTL has tie-ups with local physicians and hospitals to ensure that medical help is quickly available to all. Also, various initiatives are implemented for safety and health management of workers such as provision of health insurance, Safety trainings, Provision of good quality PPE kits, regular third-party safety audits, free medication, and regular health check-ups. MBBS certified doctor is available round the clock at factory premises. A new rotary calciner has been introduced in one of the manufacturing blocks which will enhance safety, reduce specific power consumption per kg of end product and reduce manpower requirement.  Further the Company has started Behavioral Based Safety Training (BBS) for OHS across all departments. First aid training given to more than 150 employees.	Negative



## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

Material Issues	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Procurement and Supply Chain sustainability	R	Supply chain disruptions may result from inefficiencies in the system and a significant dependence on a small number of suppliers or vendors in the event of external shocks. By using good relationship management and encouraging ethical procurement/sourcing techniques, it is possible to maintain strong, longlasting relationships with suppliers and vendors.	CSTL procures the raw materials from reputed manufacturers and suppliers to maintain the quality and consistency. CSTL undertakes adequate steps to ensure safety during transportation and optimising the logistics to minimise environmental impact. CSTL has received sustainability certifications from EcoVadis, Responsible Care. We maintain long-term relationship with suppliers and robust inventory management practices ensure a steady supply of raw materials at competitive cost.	Positive
Business Ethics and Conduct and Corporate Governance	R	We operate in a complex environment which exposes us to risks concerning corporate governance and ethical business conduct. Any instance involving ethical business conduct may harm companies' reputation. Additionally, this could result in fines, penalties, and unfavourable financial effects.	CSTL considers Corporate Governance as an integral part of good management, and it strives to adhere to the best standards of integrity and ensure compliance and adherence to laws and internal policies. This enables transparency accountability, fairness and responsibility in operations. The Board of Directors has adopted a Code of Conduct Policy and Vigil Mechanism (Whistle Blower Policy) which applies to the Directors, Key Managerial Personnel, Senior Management, and other employees of the Company.	Negative
Innovation and Technology upgradation	O	Technological advancements provides an opportunity to embrace new breakthroughs that can give an advantage in the marketplace and open new possibilities for long-term expansion.	CSTL has a strong team of 90 scientists including 9 PhD's across its 4 R&D units who have expertise over different chemistries and are specialised across the value chain of research and process development. The key focus areas are developing sustainable and innovative chemical processes, further enhancing yield and selectivity in existing processes and develop novel route of synthesis with a focus on atom economy. The recently commercialised HALS series is one such example. The Company has set up a Pilot manufacturing facility which will expedite the process of product testing from lab scale to commercial scale.	Positive
Marketing and Labelling	R	Chemical industry produces products that need to have detailed description of the chemical components used for production to ensure safety of the users and consumers	CSTL abides to all the applicable statutory laws regarding product labelling and displays relevant information on product label. Relevant labelling on packing is also done indicating name of product, nature of hazards, prevention, storage requirements, disposal and usage of the product as identified in domestic/ international laws	Negative

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

## SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

<b>P1</b>	Businesses should conduct and govern themselves with integrity in a manner that is ethical, transparent, and accountable.
<b>P2</b>	Businesses should provide goods and services in a manner that is sustainable and safe.
<b>P3</b>	Businesses should respect and promote the well-being of all employees, including those in their value chains.
<b>P4</b>	Businesses should respect the interests of and be responsive towards all its stakeholders.
<b>P5</b>	Businesses should respect and promote human rights.
<b>P6</b>	Businesses should respect, protect, and make efforts to restore the environment.
<b>P7</b>	Businesses when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.
<b>P8</b>	Businesses should promote inclusive growth and equitable development.
<b>P9</b>	Businesses should engage with and provide value to their consumers in a responsible manner.

Disclosure Questions	P1 Ethics & Transparency	P2 Product Responsibility	P3 Human Resources	P4 Responsiveness to stakeholders	P5 Human Rights	P6 Responsible Operations	P7 Public Policy Advocacy	P8 Inclusive Growth	P9 Customer Engagement and Data Security
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## Policy and Management Processes

1	a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
	b. Has the policy been approved by the Board? (Yes/No)	Yes. All the mandatory policies under the Indian laws and regulations have been adopted by the Board and signed by the Managing Director. Other operational internal policies are approved by management and signed by the Managing Director							
	c. Web Link of the Policies, if available	Mandatory Policies viz. CSR Policy, Nomination and Remuneration Policy, Code of Conduct for Prohibition of Insider Trading in Securities of the Company, Policy on Related Party Transactions. Dividend Distribution policies and Code of Conduct are available at <a href="https://www.cleanscience.co.in/company-policies">https://www.cleanscience.co.in/company-policies</a> . Other policies are available internally with the respective department and on internal network.							
2	Whether the entity has translated the policy into procedures. (Yes / No)	Yes							
3	Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes							
4	Name of the national and international codes/ certifications/ labels/ standards (e.g., Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g., SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	<p>The Policies that the Company has adopted are in conformity with relevant national and international standards wherever statutorily applicable:</p> <p>Principle 1: ISO 9001:2015</p> <p>Principle 2: Food Safety and Standards Authority of India, Feed Additives and Pre-mixtures Quality System (FAMI-QS), Food Safety System Certification 22000 (FSSC 22000), Roundtable on Sustainable Palm Oil (Mass Balance), Segregated Sustainable (SG) Palm Oil, OK Kosher, HALAL MUI, Green Co, Responsible Care</p> <p>Principle 3: ISO 45001:2018</p> <p>Principle 5: US FDA (Bioterrorism)</p> <p>Principle 6: ISO 14001:2015</p> <p>Principle 9: EU REACH, Responsible Care</p>							

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

Disclosure Questions		P1 Ethics & Transparency	P2 Product Responsibility	P3 Human Resources	P4 Responsiveness to stakeholders	P5 Human Rights	P6 Responsible Operations	P7 Public Policy Advocacy	P8 Inclusive Growth	P9 Customer Engagement and Data Security
5	Specific commitments, goals and targets set by the entity with defined timelines, if any.	<b>The Company has adopted following ESG goals to be achieved over the next 5 years i.e. upto 2027-28.</b> <b>Environmental sustainability goals –</b> <ul style="list-style-type: none"><li>Reduce specific GHG emissions by 15% from 2022-23 level. For 2022-23, GHG emission was 3.69 tCo 2 e/ MT production. For 2023-24 GHG emission is 3.56 tCO2 e/MT production. Reduction of 3.46%.</li><li>Reduce specific water consumption by 15% from 2022-23 level. For 2022-23, water consumption was 11.52 KL water/MT production. For 2023-24, water consumption was 11.25 KL/MT production. Reduction of 2.34%.</li><li>Increase share of renewable electricity by 25% from 2022-23 level. For 2022-23 renewable electricity consumption was 54,798 GJ (~ 55% share). For 2023-24 renewable electricity consumption was 72,513 GJ (~ 65% share).</li><li>Reduce specific energy consumption by 15% from 2022-23 level. For 2022-23, energy consumption was 37.55 GJ/ MT production. For 2023-24, energy consumption was 37.08 GJ/ MT production. Reduction of 1.26%.</li><li>To plant 50,000 trees over the next 5 years. In 2023-24, 11000+ trees planted.</li></ul> <b>Social Responsibility Goals –</b> <ul style="list-style-type: none"><li>Achieve 30% women staff at the corporate office.</li><li>Increase training hours by 25% for manpower and staff both.</li><li>Continual improvement in safety measures to ensure zero casualties.</li><li>Other key initiative include regular safety audits and health checkups amongst others.</li></ul> <b>Corporate Governance Goals –</b> <ul style="list-style-type: none"><li>Ensure no auditor qualification or re-statements</li><li>Ensure 100% compliance to all statutory requirements.</li></ul>								
6	Performance of the entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.	The Company adopted Environment, Social and Governance ("ESG") goals and targets in 2023-24 and has started working on achieving the same. Progress against these targets shall be disclosed in subsequent years.								
Governance, Leadership and Oversight										
7	Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievement	The Company is proud to highlight its achievements in addressing ESG-related challenges and targets. It has set ESG targets for the next 5 years and would endeavor to achieve the same. The Company recognises the importance of sustainability and has made significant progress in reducing its emissions and effluents, as well as ensuring ethical business practices. The Company remains committed to continuous improvement. Its focus for the coming year is to further reduce its greenhouse gas emissions, increase the share of renewable energy sources, improving energy efficiency, encourage sustainable practices, creating diverse and inclusive workplace and enhance its social impact initiatives. The Company understands that ESG considerations are critical to its long-term success and is dedicated to integrating them into all aspects of its business.								
8	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Board of Directors								
9	Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes, the Company has put in place an internal framework comprising of the Managing Director, Executive Directors, and functional heads who are responsible for decision-making on sustainability-related performance during their review meetings. The Company also has a CSR committee to review the social performance of the Company. The Company has also formed Responsible Care Steering Committee which meets intermittently to access the implementation and progress of RC Compliances.								

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

## 10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P	P
	1	2	3	4	5	6	7	8	9	1	2	3	4	5	6	7	8	9
<b>Performance against above policies and follow up action</b>	Yes, the Company follows up for the performance against above policies. It is done by the Managing Director, Executive Directors, and the Functional Heads.									On a quarterly basis and as and when need arises for the review related to performance against above policies during their review meetings								
<b>Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances</b>	Yes, the Company is compliant with all statutory requirements. The business is guided by national voluntary guidelines on social, environmental, and economic responsibilities that relate to all nine principles of NGRBC.									On quarterly basis.								

## 11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency

P	P	P	P	P	P	P	P	P
1	2	3	4	5	6	7	8	9
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Yes, CSTL has received certification from BVQI, for ISO 9001, ISO 14001, ISO 45001, and FSSC 22000 .FAMI QS,. Internal Audit is carried out half yearly. Energy Audit is conducted by qualified internal auditors and annually by External Agency . We have qualified for GreenCo with silver rating and authorization of Responsible Care logo from ICC Board.								
Other policies are evaluated internally or by respective Committees.								

## 12. If answer to Question (1) above is "No" i.e., not all Principles are covered by a policy, reasons to be stated:

Questions	P	P	P	P	P	P	P	P	P
	1	2	3	4	5	6	7	8	9
The entity does not consider the principles material to its business (Yes/No)	-	-	-	-	-	-	-	-	-
The entity is not at a stage where it is able to formulate and implement the policies on specified principles (Yes/No)	-	-	-	-	-	-	-	-	-
The entity does not have the financial or/human and technical resources available for the task (Yes/No)	-	-	-	-	-	-	-	-	-
It is planned to be done in the next financial year (Yes/No)	-	-	-	-	-	-	-	-	-
Any other reason (please specify)	-	-	-	-	-	-	-	-	-

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

#### PRINCIPLE 1: BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE.

##### ESSENTIAL INDICATORS

##### 1. Percentage coverage by training and awareness Programmes on any of the principles during the financial year.

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	%Age of persons in respective category covered by the awareness programmes
Board of Directors	4	The Board of Directors had been appraised on matters relating to business updates, regulations, economy, environment, social, health and governance aspects, CSR, risk management in the meetings.	100
Key Management Personnel	4	<ul style="list-style-type: none"> <li>➤ Code of Conduct</li> <li>➤ Prevention of Sexual Harassment</li> <li>➤ Safety, Environment and Health</li> <li>➤ Training on Whistle Blower Policy</li> <li>➤ HR Philosophy</li> </ul>	100
Employees other than BODs and KMPs	44	<ul style="list-style-type: none"> <li>➤ Code of Conduct</li> <li>➤ Prevention of Sexual Harassment</li> <li>➤ Safety, Environment and Health</li> <li>➤ Training on Whistle Blower Policy</li> <li>➤ HR Philosophy</li> </ul>	82%
Workers	4	<ul style="list-style-type: none"> <li>➤ Code of Conduct</li> <li>➤ Prevention of Sexual Harassment</li> <li>➤ Safety, Environment and Health</li> <li>➤ Training on Whistle Blower Policy</li> <li>➤ HR Philosophy</li> </ul>	100%

##### 2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format.

##### a. Monetary

Type	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In ₹)	Brief of the case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	NIL	NIL	NIL	NA	NA
Settlement	NIL	NIL	NIL	NA	NA
Compounding fee	NIL	NIL	NIL	NA	NA

##### b. Non-Monetary

Type	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the case	Has an appeal been preferred? (Yes/No)
Imprisonment	NIL	NIL	NIL	NIL
Punishment	NIL	NIL	NIL	NIL

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
NA	NA
NA	NA

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

The Company considers Corporate Governance as an integral part of good management. The Company strives to adhere to the best standards of integrity and behaviour and ensure compliance and adherence to laws and internal policies. The Code of Conduct, Policy on Anti-Bribery and Corruption, and Vigil Mechanism (Whistle Blower Policy) applies to the Directors, Key Managerial Personnel, Senior Management, and other employees of the Company. The Company obtains an annual confirmation affirming compliance with the Code from the Directors, Key Managerial Personnel, and the Senior Management employees every year. The said Policy also applies to all levels, vendors, associates, and/or advisors, etc., of the Company, including all its subsidiaries, affiliated companies and relevant third parties. The policy is available at <https://cleanscience.co.in/company-policies-policy-on-antibribery-and-corruption/>

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

Category	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
Directors	-	-
KMPs	-	-
Employees	-	-
Workers	-	-

6. Details of complaints with regards to conflict of interest:

Topic	2023-24 (Current Financial Year)		2022-23 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	-	NA	-	NA
Number of complaints received in relation to issues of Conflict of Interest of KMPs	-	NA	-	NA

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

NA.

8. Number of days of accounts payable ((Accounts Payable \* 365) / Cost of goods / services procured) in the following format :

	2023-24	2022-23
Number of days of accounts payable	124	90

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### 9. Open-ness of business

Provide details of concentration of purchase and sales with trading houses, dealers and related parties along-with loans and advances & investments, with related parties, in the following format :

Parameter	Metrics	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	53.7%	56.1%
	b. Number of trading houses where purchases are made from	85	68
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	72.8%	77.0%
Concentration of Sales	a. Sales to dealers / distributor as % of total sales	33%	41%
	b. Number of dealers / distributors to whom sales are made	73	54
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	27%	34%
Shares of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	0.01%	0.01%
	b. Sales (Sales to related parties / Total Sales)	NA	NA
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	NA	NA
	d. Investments (Investments in related parties / Total Investments made)	64%	54%

### LEADERSHIP INDICATORS

#### 1. Awareness programmes conducted for value chain partners on any of the principles during the financial year:

Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	%Age of persons in value chain covered by the awareness programmes
2	The Company's journey since incorporation, visit to the manufacturing facility, awareness on sustainable manufacturing operations, safety and ESG.	65% of Top 10 Vendors by value of business done with such partners

#### 2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/ No) If yes, provide details of the same.

Yes, the Code of Conduct for Board of Directors and Senior Management Personnel (SMPs) mandates each Director and SMP of the Company to demonstrate highest standards of integrity, business ethics and corporate governance. Each Director and SMPs to perform their roles with competence, diligence, good faith and in the best interest of the Company and not engage in any business relationship or any activity which detrimentally conflicts with the interest of the Company. The Directors and SMPs make annual disclosures to the Board relating to all material, financial and commercial transactions where they have personal interest that may have conflict of interest with the interest of the Company at large. Further in the meeting of the Board of Directors, the interested Director abstains from participating in the business agenda items in which they are deemed to be interested. The process to be implemented under such scenario is mentioned Code of Conduct for Board of Directors and SMPs which is available at <https://cleanscience.co.in/wp-content/uploads/2023/02/Code-of-Conduct-for-Board-of-Directors-and-SMPs.pdf>

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

**PRINCIPLE 2: BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE**  
**ESSENTIAL INDICATORS**
**1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.**

Type	2023-24 (Current Financial Year)	2022-23 (Current Financial Year)	Details of improvement in social and environmental aspects
Research & Development (R&D)	100%	100%	All R&D developments are focussed on sustainable technologies and green chemistries.
Capital Expenditure (CAPEX)	14%	22%	Expenditure made for harnessing Solar Energy into electricity which has resulted in Sustainable energy sourcing, human health, and wellbeing.

**2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)**
**b. If yes, what percentage of inputs were sourced sustainably?**

Yes, approximately 80% of our critical suppliers are screened for sustainable sourcing. The Company has a Vendor Policy that include policy statement on EHS that defines criteria which the suppliers must adhere to such as provision of safe and healthy workplace for the supplier's employees & necessary trainings provided to the employees. The supplier must be compliant with all the applicable regulations and laws, and must have a mechanism to ensure that there is no violation of Human Rights. The supplier must comply with the environmental laws and ensure safe waste management, water discharge, and air emissions.

Further the Company has undertaken following initiatives for sustainable sourcing:-

- Procurement of raw materials in bulk containers, tankers, jumbo bags leads to adherence of environment and safety standards that helps better utilisation of container trips resulting in lower number of trips.
- Long term contracts with suppliers leads to economies of operation and utilisation of available resources.
- Contract for supply of an essential raw material i.e. Green Hydrogen Gas has been executed.
- Sourcing of bulk products and storing in ISO tankers instead of drums results in reduce drum handling and adhere to safety and environmental standards.
- The Company has availed services for Single Window Track and Trace Platform for inbound (purchases) and outbound (sales) Transport vehicles. This provides 24\*7 tracking of vehicles, overspeed, night driving, excess stoppages, idling, continuous driving. It also provides support to the driver to view key information like source destination, nearby emergency centres, hospitals, petrol pumps. This will provide performance tracking and take corrective actions, if needed, and will also give visibility and safety of export/import consignments once it reaches from factory to the port/ destination.

**3. Describe the processes in place to safely reclaim your products for reusing, recycling, and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.**

At CSTL, the safety reclaim process for our products involves selling them to an authorised recycler. The hazardous waste generated in CSTL is sent for disposal to MEPL (Maharashtra Enviro Power Limited).

**4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

Not applicable.



## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### LEADERSHIP INDICATORS

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

CSTL has initiated the process to carry out LCA for one of the major product.

NIC Code	Name of Product/Service	% Of Total Turnover Contributed	Boundary for which the Life Cycle Perspective/ Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
NA	NA	NA	NA	NA	NA

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

NA

Name of Product/Service	Description of the risk/concern	Action Taken
NA	NA	NA
NA	NA	NA
NA	NA	NA

3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate Input Material	Recycled or re-used input material to total material	
	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
Raw Materials	5.0%	-
Solvents	99.02%	-

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

The Company uses bulk containers, tankers wherever possible for selling some of its products thereby reducing the usage of plastic packaging. Products for inhouse captive purpose is used in molten state through pipelines. Also, Company uses 100% recycled paper based packing materials.

	2023-24 (Current Financial Year)			2022-23 (Previous Financial Year)		
	Re-used	Recycled	Safely Disposed	Re-used	Recycled	Safely Disposed
Plastics (including packaging)	-	-	-	-	-	-
E-waste	-	-	-	-	-	-
Hazardous waste	-	-	-	-	-	-
Other waste	-	-	-	-	-	-

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
NA	NA

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

**PRINCIPLE 3: BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS**

## ESSENTIAL INDICATORS

## 1. a. Details of measures for the well-being of employees:

Category	% Of employees covered by										
	Total (A)	Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care Facilities	
		No. (B)	% (B/A)	No. (C)	% (C/A)	No.(D)	%(D/A)	No. (E)	%(E/A)	No. (F)	%(F/A)
Permanent Employees											
Male	415	415	100	415	100	-	-	NA	NA	NA	NA
Female	39	39	100	39	100	39	100	NA	NA	NA	NA
Total	454	454	100	454	100	39	100	NA	NA	NA	NA
Other than Permanent Employees											
Male	3	3	100	3	100	-	-	NA	NA	NA	NA
Female	-	-	-	-	-	-	NA	NA	NA	NA	NA
Total	3	3	100	3	100	-	-	NA	NA	NA	NA

## b. Details of measures for the well-being of workers:

Category	% Of employees covered by										
	Total (A)	Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care Facilities	
		No. (B)	% (B/A)	No. (C)	%(C/A)	No.(D)	%(D/A)	No. (E)	%(E/A)	No. (F)	%(F/A)
Permanent Workers											
Male	1	1	100	1	100	-	-	NA	NA	NA	NA
Female	NA	-	NA	-	NA	-	-	NA	NA	NA	NA
Total	1	1	100	1	100	-	-	NA	NA	NA	NA
Other than Permanent Workers											
Male	694	694	100	694	100	-	-	NA	NA	NA	NA
Female	3	3	100	3	100	3	100	NA	NA	NA	NA
Total	697	697	100	697	100	3	100	NA	NA	NA	NA

Workers falling under other than permanent worker category are covered under ESIC benefits.

## c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	2023-24 Current Financial Year	2022-23 Previous Financial Year
Cost incurred on well-being measures as a % of total revenue of the Company	0.35%	0.32%

## 2. Details of retirement benefits, for Current Financial Year and Previous Financial Year:

S. No.	Benefits	2023-24 (Current FY)			2022-23 (Previous FY)		
		No. of employees covered as a % of total employees	No. of workers covered as a % of total worker	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total worker	Deducted and deposited with the authority (Y/N/N.A.)
1	PF	100%	100%	Y	100%	100%	Y
2	Gratuity	100%	100%	Y	100%	100%	Y
3	ESI	60%	100%	Y	73%	100%	Y
4	Others-Please Specify	0%	0%	-	0%	0%	-

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

- 3. Accessibility of workplaces: Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.**

Yes. CSTL's corporate office is accessible to differently abled employees and workers as per the requirements of the Rights of Persons with Disabilities Act, 2016.

- 4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.**

Equal opportunity is covered in Code of Conduct Policy of the Company. The Company does not differentiate against any one based on gender, caste, religion, age, nationality and other characteristics.

Web link to the policy is <https://cleanscience.co.in/company-policies/>

- 5. Return to work and Retention rates of permanent employees and workers that took parental leave.**

Gender	Total number of people returned after parental leave in 2023-24	Total Number of people who took parental leave in 2023-24	Return to work rate	Total Number of people retained for 12 months after returning from parental leave	Total number of people returned from parental leave in prior 2022-23	Retention Rate
<b>Permanent Employees</b>						
Male	NA	0	NA	0	0	NA
Female	-	-	-	-	-	NA
Others	-	-	-	-	-	NA
Total	-	-	-	-	-	NA
<b>Permanent Workers</b>						
Male	NA	0	NA	0	0	NA
Female	-	-	-	-	-	NA
Others	-	-	-	-	-	NA
Total	-	-	-	-	-	NA

- 6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.**

Category	Yes/No	Details of the mechanism in brief
Permanent Workers	Yes	The Company having grievances redressal committee and they work and follow all guideline as mentioned in policies of
Other than Permanent Workers	Yes	
Permanent Employees	Yes	
Other than Permanent Employees	Yes	<ol style="list-style-type: none"> <li>Code of Conduct</li> <li>Prevention of Sexual Harassment</li> <li>Safety, Environment and Health</li> <li>Training on Whistle Blower Policy</li> <li>HR Philosophy</li> </ol> <p>the Company provides the redressal mechanism for all kinds of stakeholders' grievances which are mentioned in Whistle Blower, POSH and other policies. The concerned policies are available at <a href="https://cleanscience.co.in/company-policies/">https://cleanscience.co.in/company-policies/</a>.</p>

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

## 7. Membership of employees and worker in association(s) or Unions recognised by the listed entity.

Category	2023-24 (Current FY)			2022-23 (Previous FY)		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B/A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	%(D/C)
<b>Permanent Employees</b>						
Male	415	-	0%	461	-	0%
Female	39	-	0%	39	-	0%
Others	-	-	0%	-	-	0%
<b>Total</b>	<b>454</b>	<b>-</b>	<b>0%</b>	<b>500</b>	<b>-</b>	<b>0%</b>
<b>Permanent Workers</b>						
Male	1	-	0%	2	-	0%
Female	-	-	0%	-	-	0%
Others	-	-	0%	-	-	0%
<b>Total</b>	<b>1</b>	<b>-</b>	<b>0%</b>	<b>2</b>	<b>-</b>	<b>0%</b>

## 8. Details of training given to employees and workers

Category	2023-24 (Current FY)					2022-23 (Previous FY)				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B/A)	No. (C)	%(B/C)		No. (E)	% (E/D)	No. (F)	%(F/D)
Permanent Employees										
Male	415	390	94	401	97	461	439	95	444	96
Female	39	21	54	35	90	39	23	59	34	87
Others	-	-	-	-	-	-	-	-	-	-
Total	454	411	91	436	96	500	462	92	478	96
Permanent Workers										
Male	1	1	100	1	100	2	2	100	2	100
Female	-	-	-	-	-	-	-	NA	-	NA
Others	-	-	-	-	-	-	-	NA	-	NA
Total	1	1	100	1	100	2	2	100	2	100

## 9. Details of performance and career development reviews of employees and worker

Category	2023-24 (Current FY)			2022-23 (Previous FY)		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who had a career review (B)	% (B/A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who had a career review (D)	%(D/C)
<b>Permanent Employees</b>						
Male	415	415	100	461	461	100
Female	39	39	100	39	39	100
Others	-	-	-	-	-	100
<b>Total</b>	<b>454</b>	<b>454</b>	<b>100</b>	<b>500</b>	<b>500</b>	<b>100</b>
<b>Permanent Workers</b>						
Male	1	1	100	2	2	100
Female	-	-	-	-	-	NA
Others	-	-	-	-	-	NA
<b>Total</b>	<b>1</b>	<b>1</b>	<b>100</b>	<b>2</b>	<b>2</b>	<b>100</b>

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### 10. Health and safety management system:

<b>a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/No)</b>	Yes, the Company has implemented ISO 45001:2018 occupational health and safety management system at all manufacturing locations.
<b>a1. What is the coverage of such system?</b>	The OHS management system covers all employees, subsidiaries, suppliers, contractors to the extent applicable.
<b>b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?</b>	<p>The Company believes that accidents and occupational health hazards can be significantly reduced through systematic analysis and control of risks and providing training to the employees. For all routine and non-routine activities we have established process to:-</p> <ul style="list-style-type: none"> <li>Identify unsafe behaviours (Acts) and conditions through safety walks by area managers and leadership team</li> <li>Perform Hazard Identification and Risk assessment (HIRA), Job Safety analysis (JSA) and safety meetings.</li> <li>Regular work area monitoring to check concentration of chemicals, noise level, and quality of air at manufacturing locations is carried out as per statutory requirement.</li> <li>Assess process related hazards and risks through HAZOP Study.</li> </ul>
<b>c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Yes/No)</b>	<p>Yes, the processes and initiatives are undertaken towards maintaining safety for both workers and employees.</p> <ul style="list-style-type: none"> <li>The Company encourages employees to report near-miss incidents to line managers to further investigate and implement corrective actions.</li> <li>Conduct regular inspection and audit of workplace, equipment's and working conditions by safety team.</li> <li>A suggestion scheme is in place, and the implementation of feasible suggestions is monitored and periodically reviewed.</li> <li>The training pertaining to safety and process safety by internal as well as external consultants are done on regular basis.</li> </ul>
<b>d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)</b>	<p>Yes, employees and worker have access to in-house OHC and free medicine facility.</p> <ul style="list-style-type: none"> <li>Regular Health check-up is also conducted for employees and worker towards initiative pertaining to health management.</li> <li>The ESIC and Mediclaim schemes are applicable to eligible categories.</li> <li>Full time medical officer, equipped with medicines, dispensary and ambulance facility.</li> </ul>

### 11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	2023-2024 Current Financial Year	2022-2023 Previous Financial Year
<b>Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)</b>	Employees	0	0
	Workers	0	0
<b>Total recordable work-related injuries</b>	Employees	0	0
	Workers	0	1
<b>No. of fatalities</b>	Employees	0	0
	Workers	0	0
<b>High consequence work-related injury or ill-health (excluding fatalities)</b>	Employees	0	0
	Workers	0	0

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

**12. Describe the measures taken by the entity to ensure a safe and healthy workplace.**

The Company is taking following measures to ensure a safe and healthy workplace:-

- Regular and routine health and safety training programmes to employees at manufacturing units;
- Proactive identification of unsafe activities and taking measures to prevent them
- Installed mechanical systems for safe hot ash disposal, use of insulation pipes.
- Strict implementation of safety protocols such as safety gears, breathing apparatus, gas leak detectors and other protective devices.
- Routine safety audit, good housekeeping, identification, labelling and signage.
- Ensure process safety and prevention of high consequence events through risk-based approach and maintenance practices.
- Round the clock medical officer is available at site. Additionally, tie-ups with local hospitals, nursing home is available.
- Safety, Health and Environment (SHE) Report is presented on quarterly basis to the board of Directors. The Board provides valuable suggestions, guidance to the Management to ensure safety and sustainability.
- Accreditation of manufacturing sites with ISO Standards stay in line with best practices.

In addition the Company received Responsible Care (RC) certification, in which process safety is the key parameter.

**13. Number of Complaints on the following made by employees and workers:**

Topic	2023-2024 (Current Financial Year)			2022-2023 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Working Conditions	-	-	NA	-	-	NA
Health & Safety	-	-	NA	-	-	NA

**14. Assessments for the year:**

Topic	% Of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

**15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.**

The Company has been very proactive in any corrective action that needs to be taken upfront to address health & safety at the workplace. Monthly review meetings are conducted by safety department for the root-cause-analysis for incidents occurred. The designing of corrective and preventive actions is done. There is continuous training, third party Safety audit which are conducted every quarter. A senior third-party safety consultant has been on-boarded for conducting a quarterly safety audit of all plants and for providing safety trainings to personnel. The findings of all such measures are shared with the board members. Besides under Responsible Care all Standard Operating Processes, Hazards and Operability Study (HaZOP) had been reviewed. The cumulative result of all these measures have resulted in low incidents for 2023-24.

**LEADERSHIP INDICATORS****1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).**

- Employees (Yes/No): Yes- Covered in Term Insurance, Group Personal Accident
- Permanent Workers (Yes/No): Yes- Covered in Term Insurance, Group Personal Accident

Contractual workers are covered under group personal accident benefit.

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### 2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners

The Company monitors remittance of statutory dues by contractors operating on the premise of CSTL as part of processing their bills on a regular basis. Routine assessment of the value chain partners is done where compliance with regard to statutory dues is tracked.

### 3. Provide the number of employees / workers having suffered high consequence work related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

Category	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	Current 2023-24	Previous 2022-23	Current 2023-24	Previous 2022-23
Employees	0	0	0	0
Workers	0	0	0	0

### 4. Does the entity provide transition assistance programmes to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No). NA

Subject to requirements, the Company provides opportunities for engagement on specific projects/assignments across the organisation.

### 5. Details on assessment of value chain partners:

Topic	% Of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	0%
Working Conditions	0%

### 6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Not Applicable

## PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS ESSENTIAL INDICATORS

### 1. Describe the processes for identifying key stakeholder groups of the entity:

The Company firmly believes that for achieving its sustainability goal of all-round growth and development, stakeholders play a key role. At CSTL, we want to create long term value for all our stakeholders by building a better, sustainable tomorrow.

### 2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group:

Stakeholder Group	Whether identified as Vulnerable & Marginalised Group (Yes/No)	Channels of communication	Frequency of engagement(Annually/ Half yearly/ Quarterly /others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Shareholders	No	<ul style="list-style-type: none"> <li>Company website</li> <li>Reports to stock exchanges,</li> <li>Investor/analyst meets</li> <li>Quarterly results earnings call.</li> <li>Annual General Meeting</li> <li>Emails</li> </ul>	Monthly, Quarterly, Half Yearly, Annually.	<ul style="list-style-type: none"> <li>Long term value creation</li> <li>Transparency</li> <li>Good governance</li> <li>Timely receipt of dividend, annual report.</li> <li>Socially &amp; Environmentally Responsible</li> </ul>

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

Stakeholder Group	Whether identified as Vulnerable & Marginalised Group (Yes/No)	Channels of communication	Frequency of engagement (Annually/ Half yearly/ Quarterly /others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customers	No	<ul style="list-style-type: none"> <li>Emails</li> <li>Distributor</li> <li>Customer visits</li> <li>Customer feedback form</li> </ul>	Need based	<ul style="list-style-type: none"> <li>Production</li> <li>Cost</li> <li>Quality</li> <li>Service</li> </ul>
Local Communities	Yes	<ul style="list-style-type: none"> <li>Regular engagement with local communities</li> <li>Community engagement during CSR initiatives</li> </ul>	Need based	<ul style="list-style-type: none"> <li>Development initiatives</li> <li>Local employment generation</li> <li>Community well-being</li> <li>Healthcare</li> </ul>
Employees	No	<ul style="list-style-type: none"> <li>Monthly review meetings</li> <li>Emails, notice board</li> <li>performance appraisal meeting</li> <li>campaigns</li> <li>circulars</li> </ul>	Monthly, Quarterly, Half-Yearly	<ul style="list-style-type: none"> <li>Diversity</li> <li>Quality of work and life</li> <li>Fair wages &amp; remuneration benefits</li> <li>Training &amp; Development</li> <li>Career growth</li> <li>Health &amp; safety</li> <li>Talent retention</li> <li>Grievance resolution</li> <li>Employee satisfaction</li> </ul>
Regulatory bodies and government agency	No	<ul style="list-style-type: none"> <li>Meetings with local, state, central government agencies,</li> <li>Seminars,</li> <li>Specialised programmes, conferences,</li> <li>Industry bodies like (CII, MCCIA)</li> </ul>	Ongoing	<ul style="list-style-type: none"> <li>Compliance with rules and regulations</li> <li>Proactive compliance</li> <li>ESG practices</li> </ul>
Suppliers and contractors	No	<ul style="list-style-type: none"> <li>Supplier meets</li> <li>Emails</li> <li>Plant visits</li> <li>Discussion meetings</li> </ul>	Monthly, Quarterly, Annually, Need based	<ul style="list-style-type: none"> <li>Cost</li> <li>Timely delivery</li> <li>On time payment</li> <li>Ethical behaviour</li> <li>Product quality</li> <li>Health &amp; safety</li> </ul>
Financial institutions, bankers, and lenders	No	<ul style="list-style-type: none"> <li>Investor meets</li> <li>Financial discussion meetings</li> </ul>	Annual, Need based	<ul style="list-style-type: none"> <li>Good Return on Investments (ROI)</li> </ul>

## LEADERSHIP INDICATORS

**1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.**

The Company management regularly interacts with key stakeholders i.e., investors, customers, suppliers, employees etc. The same is updated to the Board periodically. The Company also updates to the Board on Safety, Health and Environment on quarterly basis and takes inputs and guidance from the Board.



## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### 2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into the policies and activities of the entity.

Yes, the Company has carried out requisite awareness programmes and communicated to the stakeholders. This has helped the Company to understand behavioural expectation from the stakeholders. The Company has also conducted from time to time several workshops in critical areas such as environment, health, safety trainings. This has helped further in the development of a sustainable strategy which is aligned with the Company's ESG goals & targets.

### 3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalised stakeholder groups.

The Company has identified marginalised and disadvantaged groups through a needs based assessment and engagement with local communities. The marginalised and disadvantaged communities include poor children, women, physically handicapped individuals, orphans, widow women and others. The Company has taken initiatives in specific areas of social development and continuously strives to achieve total inclusiveness by encouraging people from all sections of the community, irrespective of caste, creed, or religion, to benefit from its CSR initiatives. Few of the initiatives are as under: -

- Built 116 toilet blocks in slum area at Hanuman Nagar, Tal. Daund in association with Rotary Club of Daund which will help them have proper sanitation facility.
- Infrastructure development in schools through initiatives like building boundary walls, class rooms, donation of 1448 books for school library, clean drinking water facility, donation of school bags, kits, stationery and other usage items.
- Donation for rehabilitation of 30+ vulnerable children's and female sex workers for livelihood enhancement.
- Creating awareness through NGOs around mental health and suicide prevention, sensitise students on self-care and emotional support to suicide survivors.
- Donation for women empowerment and livelihood enhancement through Atma Nirbhar Diwali Faral, Diyas, packing boxes by disabled and orphan families thereby giving support to 300+ women.
- Donation for 60+ Adivasi/ Tribal Children for creating awareness on health, food, sanitation and day care facilities to improve their health.
- Donation for food, accommodation, health and hygiene facility for 40 blind girls.
- Donation for providing necessary tools and machines to hearing impaired youth to enable them to be independent, self-sufficiency by equipping them with wood cutting machines, tools to pursue equal opportunities in the workforce.

## PRINCIPLE 5: BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS

### ESSENTIAL INDICATORS

#### 1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	2023-24 Current Financial Year			2022-23 Previous Financial Year		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)
<b>Employees</b>						
Permanent	454	454	100	497	497	100%
Other than permanent	3	3	100	3	3	100%
<b>Total Employees</b>	<b>457</b>	<b>457</b>	<b>100</b>	<b>500</b>	<b>500</b>	<b>100%</b>
<b>Workers</b>						
Permanent	1	1	100	2	2	100%
Other than permanent	697	697	100	881	881	100%
<b>Total Workers</b>	<b>698</b>	<b>698</b>	<b>100</b>	<b>883</b>	<b>883</b>	<b>100%</b>

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

## 2. Details of minimum wages paid to employees and workers, in the following format:

Category	2023-24 Current Financial Year					2022-23 Previous Financial Year				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Permanent Employees										
Male	415	92	22%	323	78%	458	154	34%	304	66%
Female	39	4	10%	35	90%	39	18	46%	21	54%
Other than Permanent										
Male	3	0	0%	3	100%	3	0	0%	3	100%
Female	0	0	0%	0	0%	0	0	0%	0	0%
Workers										
Permanent										
Male	1	0	0%	1	100%	2	0	0%	2	100%
Female	0	0	0%	0	0%	0	0	0%	0	0%
Other than Permanent										
Male	694	436	63%	258	37%	880	880	100%	0	0%
Female	3	3	100%	0	0%	1	1	100%	0	0%

## 3. Details of remuneration/salary/wages, in the following format:

## a. Median Remuneration / wages

	Male		Female	
	Number	Median remuneration/salary/ wages of respective category (₹ in million)	Number	Median remuneration/salary/ wages of respective category (₹ in million)
Board of Directors (BoD) (including Executive Directors)	7	216.90	1	0.45
Key Managerial Personnel (excluding Executive Directors)	2	7.10	-	-
Employees other than BoD and KMP	413	184.34	39	14.08
Workers	1	0.32	-	-

## b. Gross wages paid to female as % of total wages paid by the entity, in the following format:

	2023-24 Current Financial Year	2022-23 Previous Financial Year
Gross wages paid to female as % of total wages	3.02%	2.59%

## 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes

## 5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The mechanism to redress grievances under human rights is same as for other grievances. On receipt of any concern through email, letter, oral or any way of communication etc. anything outside the purview of the Code of Conduct is informed back to the complainant. For complaints within the purview of the Company and which merits further investigation, an investigator either – internal or external is assigned. The investigator conducts investigation by gathering the data, validating, analyzing and gives his observations and recommendations. The investigation report is further reviewed by the described person and the recommendations reviewed by MD and acted per policy.

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### 6. Number of Complaints on the following made by employees and workers:

	2023-24 Current Financial Year			2022-23 Previous Financial Year		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	0	0	NA	0	0	NA
Discrimination at workplace	0	0	NA	0	0	NA
Child Labour	0	0	NA	0	0	NA
Forced Labour/ Involuntary Labour	0	0	NA	0	0	NA
Wages	0	0	NA	0	0	NA
Other human rights related issues	0	0	NA	0	0	NA

### 7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	2023-24 Current Financial Year	2022-23 Previous Financial Year
Total Complaints reported under Sexual Harassment on of women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
Complaints on POSH as % of female employees / workers	0	0
Complaints on POSH upheld	0	0

### 8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

As part of the Whistleblower and POSH Policy, the Company has mentioned the protection of the complainant's identity. All such matters are handled in strict confidence. Additionally, as part of the Code of Conduct, the Company does not tolerate any form of retaliation against anyone reporting legitimate concerns. Anyone involved in targeting such a person will be subject to strict disciplinary action, as per the policy and the course of the law.

### 9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, as per Code of Conduct and Vendor Registration Policy.

### 10. Assessments for the year:

	% Of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100% by third party
Forced/involuntary labour	
Sexual harassment	
Discrimination at workplace	
Wages	
Others – please specify	

### 11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

The Company follow all law and procedures as framed by government and other required authorities from time to time.

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

## LEADERSHIP INDICATORS

## 1. Details of a business process being modified / introduced because of addressing human rights grievances/complaints.

No such grievances on Human Rights violations received by the Company.

## 2. Details of the scope and coverage of any Human rights due diligence conducted.

No Due Diligence conducted during 2023-24.

## 3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, most of the premises/offices of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016

## 4. Details on assessment of value chain partners:

	% Of value chain partners (by value of business done with such partners) that were assessed
Child labour	0%
Forced/involuntary labour	
Sexual harassment	
Discrimination at workplace	
Wages	
Others – please specify	

## 5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

NA

## PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

## ESSENTIAL INDICATOR

## 1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
<b>From Renewable Sources</b>		
Total electricity consumption (A) (GJ)	72,513	54,798
Total fuel consumption (B) (MT)	-	-
Energy consumption through other sources (C) (GJ)	-	31,869
Total energy consumption from renewable sources (A+B+C) (GJ)	72,513	86,667
<b>From Non-Renewable Sources</b>		
Total electricity consumption (D)	37,809	52,660
Total Fuel consumption (E)	10,56,834	10,41,561
Energy consumption through other sources (F)	-	-
Total energy consumed from non-renewable sources (D+E+F)	10,94,643	10,94,221
Total energy consumed (A+B+C+D+E+F)	11,67,156	11,80,889
Energy intensity per rupee of turnover (Total energy consumed/Revenue from operations)	0.000150048	0.000127461
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Energy Consumed/Revenue from operations adjusted for PPP)	*0.00343309	*0.00291630
Energy intensity in terms of physical output	66.9010	68.1413
Energy intensity (optional)	-	-

\*The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published for the year 2022 by World Bank for India which is 22.88.

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No assurance obtained from external agency.

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No

3. Provide details of the following disclosures related to water, in the following format:

Parameter	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	-	-
(ii) Groundwater	-	-
(iii) Third party water	3,56,528	3,53,945
(iv) Seawater / desalinated water	-	-
(v) Others (Reaction Water)	7,439	8,368
<b>Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)</b>	<b>3,63,967</b>	<b>3,62,313</b>
<b>Total volume of water consumption (in kilolitres)</b>	<b>3,63,967</b>	<b>3,62,313</b>
<b>Water intensity per rupee of turnover</b> (Water consumed / turnover)	0.00004679	0.00003911
<b>Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP)</b> (Total Water Consumption / Revenue from operations adjusted for PPP)	*0.001070579	*0.0008948
<b>Water intensity in terms of physical output</b>	20.8624	20.9066
Water intensity (optional) – the relevant metric may be selected by the entity	--	--

\*The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published for the year 2022 by World Bank for India which is 22.88.

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency (Y/N) If yes, name of the external agency. No assurance obtained from external agency.

4. Provide the following details related to water discharged

Parameter	2023-24 (Current Financial Year)	2022-23 (Previous Financial year)
<b>Water discharged by destination and level of treatment (in kilolitres)</b>		
(i) To surface Water		
- No Treatments	-	-
- With Treatment – Please specify level of treatment	-	-
(ii) To Groundwater		
- No Treatments	-	-
- With Treatment – Please specify level of treatment	-	-
(iii) To Seawater		
- No Treatments	-	-
- With Treatment – Please specify level of treatment	-	-
(iv) Sent to third-parties		
- No Treatments	-	-
- With Treatment – Please specify level of treatment	-	-
(v) Others		
- No Treatments	-	-
- With Treatment – please specify level of treatment	-	-
<b>Total water discharged (in kilolitres)</b>	-	-

**Note:** Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency – No assurance obtained from external agency.

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

**5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.**

Yes, the entity has implemented a mechanism for ZLD. The unique and innovative chemistries using catalytic processes has enabled them to derive maximum product, minimal by-products, and effluents, avoid usage of hazardous raw materials resulting in Zero liquid discharge facility.

**6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:**

Parameter	Please specify unit	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
NOx	kg	37,817	30,294
SOx	kg	31,548	34,283
Particulate matter (PM)	kg	67,255	60,242
Persistent organic pollutants (POP)	NA	Nil	Nil
Volatile organic compounds (VOC)	NA	Nil	Nil
Hazardous air pollutants (HAP)	NA	Nil	Nil
Others – please specify	NA	NA	NA

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. – No assurance obtained from external agency.

**7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:**

Parameter	Unit	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
<b>Total Scope 1 emissions</b> (Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , if available)	tCO <sub>2</sub> e	101,491	105,562
<b>Total Scope 2 emissions</b> (Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , if available)	tCO <sub>2</sub> e	7,448	10,374
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emission / Revenue from operations)		0.000014005	0.000012514
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emission / Revenue from operations adjusted for PPP)		*0.000320436	*0.000286313
Total Scope 1 and Scope 2 emission intensity in terms of physical output		6.244	6.689
Total Scope 1 and Scope 2 emission intensity (optional)– The relevant metric may be selected by the entity		--	--

\*The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published for the year 2022 by World Bank for India which is 22.88.

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No assurance obtained from external agency.

**8. Does the entity have any project related to reducing Green House Gas emission? If yes, then provide detail**

Yes, the Company has devised various strategies and taken initiatives on regular basis to address global environmental issues by continuously improving processes which uses less utilities and encourages. The Company has invested in renewable energy resources like Solar power to reduce dependency on fossil fuel and reduce greenhouse gas emissions. The Company also focussed on improving energy efficiency in manufacturing processes by adopting advanced

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

technologies, optimising equipment efficiencies and implementing energy management systems. Tree plantation is one of CSR activity which Company promotes and planted 11,000+ trees. The Company plans to undertake another tree plantation project of 12,000+ trees. The Company is targeting to further reduce the GHG (Green House Gas) emission by 15% from the 2022-23 levels over the coming years. The Company also support R&D initiatives, further building efficiency, and improving processes that reduce greenhouse gas emissions.

### 9. Provide details related to waste management by the entity, in the following format:

Parameter	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
<b>Total Waste generated (in metric tonnes)</b>		
Plastic waste (A)	16.2	0.4
E-waste (B)	-	-
Bio-medical waste (C)	-	-
Construction and demolition waste (D)	-	-
Battery waste (E)	-	-
Radioactive waste (F)	-	-
Other Hazardous waste. Please specify, if any. (G) – ETP Sludge and MEE (Multiple effect evaporator) salts	1,114	1,091
Other Non-hazardous waste generated (H) – Boiler Ash. Please specify, if any. (Break-up by composition i.e., by materials relevant to the sector)	7,158	4,403
<b>Total (A+B + C + D + E + F + G+ H)</b>	<b>8,288</b>	<b>5,494</b>
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations)	0.000001065	0.000000593
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated/Revenue from operations adjusted for PPP)	*0.000024378	*0.000013568
Waste intensity in terms of physical output (Total waste generated /Total Metric Tonne of Goods sold)	0.47507	0.31702
Waste intensity (optional) – the relevant metric may be selected by the entity	-	-
<b>For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)</b>		
Category of waste		
(i) Recycled	74.97	245.06
(ii) Re-used	-	-
(iii) Other recovery operations	7,142	4,403
<b>Total</b>	<b>7,216.89</b>	<b>4,648.46</b>
<b>For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)</b>		
Category of waste		
(i) Incineration	16.79	12.33
(ii) Landfilling	742.92	833.63
(iii) Other disposal operations	-	-
<b>Total</b>	<b>759.71</b>	<b>845.96</b>

\*The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published for the year 2022 by World Bank for India which is 22.88.

**Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. –**

No

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

**10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.**

We have implemented various waste management practices to minimise waste generation, reduce its environmental impact, and promote sustainability. The various measures to minimise the amount of waste generated has been done in its operations. Our Company has implemented practices such as material reuse, recycling, and composting to minimise the amount of waste sent to landfills.

Our Company has laid down guidelines on waste management for all its units, covering both hazardous as well as nonhazardous waste. The quantity of solid waste and hazardous wastes generated are being disposed of strictly in adherence to the conditions of authorisation. The generated solid wastes are sent to the authorised hazardous waste disposal facility for waste management. The waste generated by the Company is within the permissible limits given by Central or State Pollution Bodies (CPCB/SPCB). Most of solid waste generated across the Company is recycled & reused.

**11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:**

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
NA	NA	NA	NA

**12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:**

The Company has not carried out environmental impact assessment of projects undertaken by the entity based on applicable laws, in the financial year 2023-24

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
-	-	-	-	-	-

**13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:**

Yes, the Company is compliant in accordance with environmental laws, regulations, and industry standards.

S. No.	Specify the law/regulation/ guidelines which was not complied with	Provide details of the non-compliance	Any fines/penalties/action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken if any
NA	NA	NA	NA	NA

## LEADERSHIP INDICATOR

**1. Water withdrawal, consumption, and discharge in areas of water stress (in kilolitres): NA**

For each facility / plant located in areas of water stress, provide the following information:

- Name of the area-
- Nature of operations-
- Water withdrawal, consumption, and discharge in the following format:



## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

Parameter	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
<b>Water withdrawal by source (in kilolitres)</b>		
(i) Surface water	0	0
(ii) Groundwater	0	0
(iii) Third party water	0	0
(iv) Seawater/ desalinated water	0	0
(v) Others	0	0
<b>Total volume of water withdrawal (in kilolitres)</b>	0	0
<b>Total volume of water consumption (in kilolitres)</b>	0	0
<b>Water intensity per rupee of turnover</b> (Water consumed / turnover)	0	0
<b>Water intensity</b> (optional) – the relevant metric may be selected by the entity (KL/MT)	0	0
<b>Water discharge by destination and level of treatment (in kilolitres)</b>		
(i). Into Surface water		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(ii). Into Groundwater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iii). Into Seawater		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(iv). Sent to third parties		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
(v). Others		
- No treatment	0	0
- With treatment – please specify level of treatment	0	0
<b>Total water discharged (in kilolitres)</b>	0	0

**Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency – No**

## 2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	2023-24 (Current Financial Year)	2022-23 (Previous Financial Year)
Total Scope 3 emissions (Break-up of the GHG into CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , if available)	TCO <sub>2</sub> e	696	670
Total Scope 3 emissions per rupee of turnover	TCO <sub>2</sub> e/₹	0.000000089	0.000000072
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	TCO <sub>2</sub> e/MT	--	--

**Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. – No**

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

The Company does not operate in ecologically sensitive areas reported at Question 11 of Essential Indicators above.

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Sr. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1.	A new rotary calciner has been introduced in one of the manufacturing blocks.	Old batch operated box type calciner replaced with high efficiency continuous rotary calciner.	The rotary calciner will enhance safety, reduce specific power consumption per kg of end product, and reduce manpower requirement as it being a continuous calciner
2.	Enhancement of solar power generation capacity by 5 MW	5 MW capacity solar power plant commissioned at Yetnal (Solapur) in April 2023	Reduction in purchased power & thereby Scope 2 emission

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

The Company has developed and adopted the Business Continuity Plan (BCP). The framework as per BCP, helps in identification of internal and external risks specifically faced including financial, operational, sectoral, sustainability related risks, cyber security risks or any other risk. The objective of BCP is to identify various threats that can disrupt business operations and the continuity measures taken including Onsite Emergency Plans, protect undamaged property, alternate emergency control centres and evacuation plans. The said plan also provides for Potential loss of operations due to equipment breakdown and/or safety concern the Standard Operating procedures for preventive and predicative maintenance, routine check up of critical equipment's. The Risk Management Committee of the Company reviews BCP and suggests measures for reducing risks.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard?

Not applicable

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impact

Not applicable

**PRINCIPLE 7: BUSINESSES WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT**

**ESSENTIAL INDICATORS**

1. a) Number of affiliations with trade and industry chambers/ associations. – 7  
b) List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

S.no	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National/International)
1.	Indian Chemical Council (ICC)	National
2.	Mahratta Chamber of Commerce, Industries and Agriculture (MCCIA)	State
3.	Chemexcil	National
4.	Kurkumbh Environment Protection Co-operative Society Maryadit	State
5.	Federation of Indian Export Organisation	National
6.	Confederation of Indian Industry (CII)	National
7.	National Safety Council	National

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### 2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities:

Not Applicable

Name of authority	Brief of the case	Corrective action taken
NA	NA	NA
NA	NA	NA

## LEADERSHIP INDICATORS

### 1. Details of public policy positions advocated by the entity

S.no	Public policy advocated	Method resort for such advocacy	Whether the information is available in public domain? (Yes/No)	Frequency of review by board (Annually/ Half yearly/ Quarterly/ Other-please specify)	Web Link, if available
	NIL	NIL	NIL	NIL	NIL

## PRINCIPLE 8: BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT.

## ESSENTIAL INDICATORS

### 1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Not applicable

Name and brief details of project	SIA notification no.	Date of notification	Whether conducted by independent external agency (Yes / No)	Resulted communicated in public domain	Relevant Web Link
Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable

### 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity:

Not Applicable

S.No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% Of PAFs covered by R&R	Amounts paid to PAFs in the FY (In ₹)
	NA	NA	NA	NA	NA	NA
	NA	NA	NA	NA	NA	NA

### 3. Describe the mechanisms to receive and redress grievances of the community

The Company through its Senior Management from Human Resource engages with the gram panchayat representatives. Through these discussions with them, grievances are addressed if any. This action is taken from time to time by the Company as per their CSR policy thereby helping in contributing to various development projects for child education, health, protection of environment, water conservation, restoration and plantation activities. The Company also provides employment opportunities to local community.

### 4. Percentage of input material (inputs to total inputs by value) sourced from local or small-scale suppliers:

	2023-2024 Current Financial Year	2022-2023 Previous Financial Year
Directly sourced from MSMEs/ Small producers	3%	1%
Sourced directly from within the district and neighboring districts	3%	1%

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

**5. Job Creation in smaller towns- Disclose wages paid to persons employed (including employees or workers employed on permanent or non-permanent/on contract basis)**

Location	2023-24 (Current Financial Year) (Rupees in million)	2022-23 (Previous Financial Year) (Rupees in million)
Rural	--	--
Semi-Urban	354.90	324.90
Urban	--	--
Metropolitan	--	--

(Place to be categorised as per RBI Classification System – Rural / Semi-urban / Urban / Metropolitan)

## LEADERSHIP INDICATORS

**1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):**

Not Applicable

Details of negative social impact identified	Corrective action taken
Not applicable	Not Applicable

**2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:**

S.no	State	Aspirational District	Amount spent (₹)
1.	Maharashtra	Daund	₹ 90 Lacs

**3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalised /vulnerable groups? (Yes/No)**

No such policy

**(b) From which marginalised /vulnerable groups do you procure?**

Not Applicable

**(c) What percentage of total procurement (by value) does it constitute?**

Not Applicable

**4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge**

Not Applicable

S . No	Intellectual Property based on traditional knowledge	Owned/Acquired (Yes/No)	Benefit shared (Yes/No)	Basis of calculating benefit share
	NA	NA	NA	NA

**5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.**

Not Applicable

Name of Authority	Brief of the Case	Corrective action taken
NA	NA	NA

## BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT [BRSR] (Contd.)

### 6. Details of beneficiaries of CSR Projects.

S.no	CSR Project	No of persons benefited from CSR Projects	% Of beneficiaries from vulnerable and marginalised group
1.	Promoting Healthcare including Preventive Healthcare	3,612	100
2.	Promoting Education	3,246	100
3.	Protection of art and culture	60	100
4.	Environment sustainability and protection of flora and fauna	1,300	100
5.	Conservation of Water	3,200	100
6.	Promoting livelihood enhancement	1630	100
7.	Employment enhancement, vocational skills	300	100
8.	Ensuring animal welfare	50	100

### PRINCIPLE 9: BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN RESPONSIBLE MANNER

#### ESSENTIAL INDICATORS

#### 1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

CSTL has a SOP for Handling of Stakeholders Complaints, SOP for Handling of Market Complaints, and Feedback forms. The SOP clearly defines the process of receiving and addressing complaints. Customer complaints are received through email/written/verbal mode of communication by the marketing department, which is forwarded to the site's Quality Assurance team, where complaints received are captured in the register with a serial number defining the type of complaint categorised under storage, quality, documentation, and packaging.

#### 2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information.

Information related to	As a percentage to total turnover
Environment and Social parameters relevant to product	100
Safe and responsible usage	
Recycling and/or safe disposal	

#### 3. Number of consumer complaints

	2023-24 Current Financial Year			2022-23 Previous Financial Year		
	Received during the year	Pending resolution at the end of year	Remark	Received during the year	Pending resolution at the end of year	Remark
Data privacy	Nil	Nil	NA	Nil	Nil	NA
Advertising	Nil	Nil	NA	Nil	Nil	NA
Cyber-security	Nil	Nil	NA	Nil	Nil	NA
Delivery of essential services	Nil	Nil	NA	Nil	Nil	NA
Restrictive Trade Practices	Nil	Nil	NA	Nil	Nil	NA
Unfair Trade Practices	Nil	Nil	NA	Nil	Nil	NA
Others	24	Nil	All resolved	Nil	Nil	NA

## BUSINESS RESPONSIBILITY &amp; SUSTAINABILITY REPORT [BRSR] (Contd.)

**4. Details of instances of product recalls on account of safety issues**

	Number	Reason for recall
Voluntary recalls	0	NA
Forced recalls	0	NA

**5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.**

Yes. CSTL has an Information Security Management System (ISMS) which is applicable to the CSTL staff, all personnel associated with Third Party, Consultants, Vendors and Visitors that use CSTL IT infrastructure and resources. Weblink of the policy is- <https://cleanscience.co.in/company-policies/>

**6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.**

Not applicable

**7. Provide the following information relating to data breaches:**

- Number of instances of data breaches - Nil
- Percentage of data breaches involving personally identifiable information of customers - Nil
- Impact, if any, of the data breaches. - Nil

**LEADERSHIP INDICATORS****1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).**

<https://cleanscience.co.in/products/>

**2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.**

The Company provides the Material Safety Data Sheet (MSDS) with each shipment.

**3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.**

The Company remains in constant touch with its business partners and informs them of such risks through emails and/ phone calls.

**4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/ No/Not Applicable)? If yes, provide details in brief. Did your entity carry out any survey about consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)**

Yes, the Company adheres to all applicable laws and regulations on product labeling. Apart from the mandatory declarations, additional declarations relating to safe handling and use of the product are made on the labels.