YEONGHUN (HARRY) KI

4905 Norfolk Street

Burnaby, BC V5G 1E9

✆ 778-927-6529

✉@ Yeonghun.ki@gmail.com

CORE QUALIFICATIONS

- Experience with and understanding of AWS and Google Cloud

- Experienced with troubleshooting hardware issues and customer services

- knowledge of SQL, Java, JavaScript, and PHP

- Knowledge of Windows and Linux Systems

- Solid understanding of Networking

EXPERIENCE

BCIT
June 2016 – May 2017
Burnaby, BC

IT support technician

- Good hands-on knowledge of PC hardware and peripherals
- Deployment of Windows using Windows Deployment Services(WDS)
- Excellent oral and written communications skills
- Ability to work both under close supervision and independently
- Use of IT service management software for ticket and inventory organization
- In-person customer service

Kin's Farm Market
Mar 2014 – Dec 2014
Vancouver, BC

Stock Person (Part-time)

- Helped customers finding fruits and vegetables, checked vegetables' quality

Van Pet Yaletown
April 2014 – Dec 2014
Vancouver, BC

Stock Person (Part-time)

- Helped customers finding pet supplies, checked quantity of stocks, restocked shelves

Lotte shopping Centre airport district

Security guard

Mar 2014 – Dec 2014
Seoul, Korea

- Helped customers to find directions, conducted cargo handling area watch

Republic of Korea Marine Corps

Private -> Private first class -> Corporal -> Sergeant

Mar 2014 – Dec 2014
Ganghwa, Korea

- Mortar section squad leader
- Took part in training new privates
- Worked at observation posts in Korean Demilitarized Zone (DMZ)

EDUCATION

BCIT

Computer Information Technology Diploma

Will graduate in June 2017
Burnaby, BC

Sejong University

Three years toward English and English literature

2009 - 2013
Seoul, Korea