
YEONGHUN (HARRY) KI

📞 778-927-6529

✉ Yeonghun.ki@gmail.com

TECHNICAL SKILLS

- Experience with and understanding of AWS and Google Cloud
- Experienced with troubleshooting hardware issues and customer services
- Knowledge of SQL, Java, JavaScript, and PHP
- Knowledge of Windows and Linux Systems
- Experienced with Contents Management System (WordPress, DotNetNuke, SharePoint)
- Solid understanding of Networking technologies

EXPERIENCE

BCIT

June 2016 – June 2017

Burnaby, BC

IT support technician

- Good hands-on knowledge of PC hardware and peripherals
- Deployment of Windows using Windows Deployment Services(WDS)
- Exhibited excellent oral and written communications skills by reporting daily tasks
- Ability to work both under close supervision and independently
- Use of IT service management software for ticket and inventory organization
- In-person customer service by investigating the customer's area of concern

EDUCATION

BCIT

Will graduate in June 2017

Burnaby, BC

Computer Information Technology Diploma