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SKILLS

Technical

1. SharePoint: Expert.
2. Confluence Pages: Proficient.
3. MDM (Intune): Proficient.
4. MFA Integration

Programming Languages

Java : Expert
JavaScript : Intermediate
Python: Intermediate

Low Level:

C: Familiar

Frameworks:

React: Intermediate

Communication: Able to document technical reports and emails, able to read/listen and comprehend specific details.

Services: Well-off working with On-premises/cloud/Hybrid environment tools for support.

Cyber-Security: Penetration Testing: experience with penetration testing methodologies and tools, including Nmap, Metasploit, and Wireshark.

<https://tryhackme.com/harsamersingh199/badges/intro-to-pentesting>

Work Experience

IT Support Specialist
Signal Automotive Inc. Canada

2022 - 2023

1. Administered and configured Microsoft Office 365 for optimal performance and user satisfaction.
2. Managed and sustained client SharePoint sites, enhancing navigation and ensuring efficient content organization.
3. Collaborated with a remote team via SharePoint, resulting in a 20% increase in project productivity.
4. Designed, tested, and deployed Intune application protection and conditional access policies, ensuring device compliance and troubleshooting mobile device management issues.
5. Streamlined project documentation processes by administering Confluence Pages, contributing to a notable enhancement in project efficiency.

Software Developer Intern

HIT. Canada

2022 - 2022

1. I collaborated with a team to develop a testing tool for HIT Checkout and Shopify Checkout APIs, using React, TypeScript, Node.js, and MongoDB. The tool allows users to send requests, view responses, and monitor the checkout process UI, leading to an 64% reduction in testing time. We implemented local storage and MongoDB for seamless data management.
2. Implemented interactive maps using React-Leaflet API to enhance user experience in HITCanada applications.

Projects

1. [Personal Website](#) :

Tech Stack: Visual Code, w3schools and Github

Languages and framework: HTML, CSS, JavaScript and React.

Created a personal website portfolio utilizing the React Framework alongside JavaScript libraries, and incorporating HTML/CSS for implementation.

Implemented interactive maps using React-Leaflet API to enhance user experience in personal portfolio website.

2. Intune Device Management
3. Microsoft 365 Cloud Backup

Education

The University of British Columbia

2022 - 2025

Bachelor of Computer Science

Highlighted Courses: Programming Logic, Design software systems, Machine Architecture, Database Design, Data Structures.

Sheridan College

2017 - 2019

Computer Systems Technician (Software Engineering) Diploma

Volunteer Experience

Open House Student Volunteer (Science and Technology)
Sikh Nation Blood Donation Camp Volunteer.

2018
Present