







Welcome & Introductions



Wanda McKenna

Assistant Vice President and Chief Human Resources Officer



Kash Raza

Associate Director, Office of the AVP & CHRO



Kristen Watts

Project Manager, Strategic Implementation Team



Alyssa Guarraci

Business Analyst, Systems Strategy & Analytics

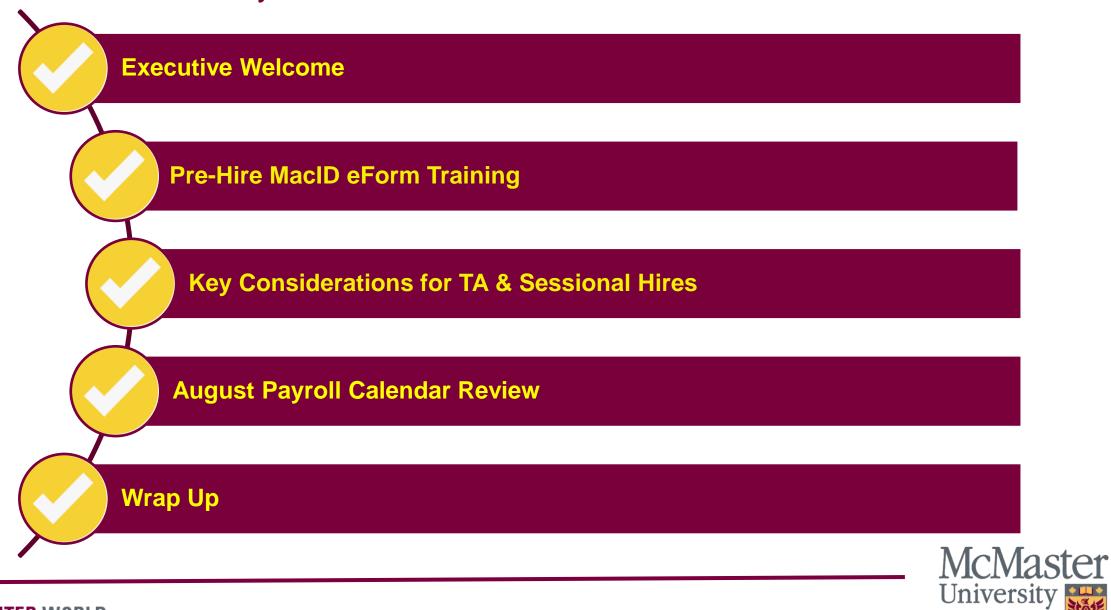


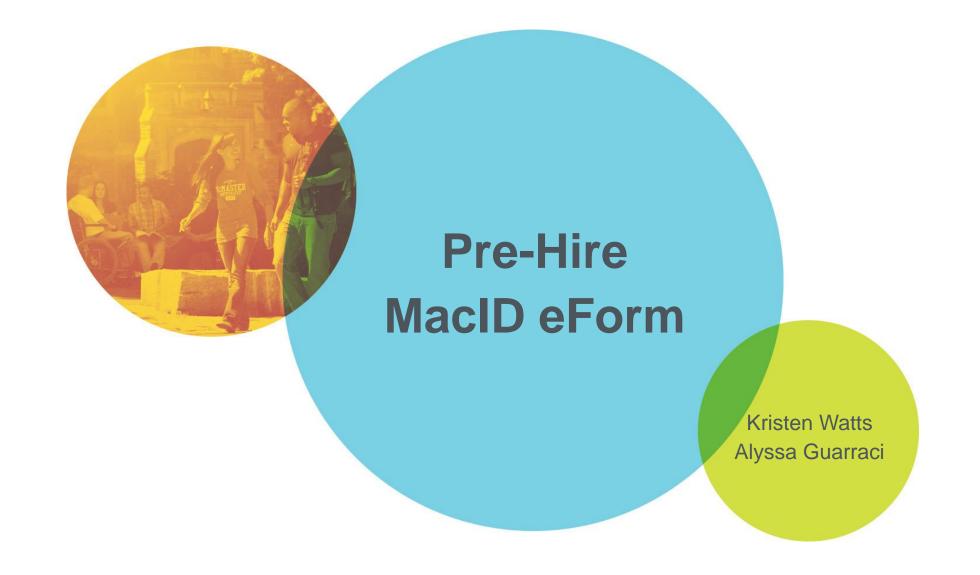
Michelle Jubinville

Senior Manager, Payroll Services, Tax and Data Compliance



What we will cover today







Context

Background

- Lead time required for a new employee to complete and return their full information (e.g.: banking, tax, benefits) required for HR to process the new hire and payroll set-up
 - Whereas the new MacID is needed sooner to allow set-up and onboarding activities prior to the employee's first day of work

Solution

- HR Services, Enterprise Applications, and Information Security Services have developed a technical solution to expedite provisioning of the MacID to new employees during the 'pre-hire' stage
- 'Pre-hire' procedures are those that are completed after the job offer is accepted and before the new employee completes the hiring documentation and is hired in Mosaic



Objective & Benefits

The emphasis of the new solution is to change the hiring step sequence and provide MacID at the early stage as soon as the new employee accepts the offer of employment. There is an opportunity to leverage recent successes in digitizing HR processes through eForms to simplify and streamline the MacID creation process, resulting in improved service for the departments.



THE FASTER TURNAROUND TIME TO PRODUCE MACID

- Hiring departments will be able to quickly obtain a MacID (within 24-48 hours) once the signed offer letter, contact form, and eForm are submitted
- Creates the basic person identity in Mosaic and IAM for core system access (e.g.: email; network; MFA; Avenue Learn)
- Enables departments to initiate the additional system and computer set-up in preparation for the employee's start date
- B
- Ensure mandatory safety training compliance

REDUCE MULTIPLE HAND-OFF PROCEDURES THROUGH HIRING DOCUMENT COLLECTION PROCESS



LEVERAGE RECENT SUCCESSES IN DIGITIZING HR PROCESSES

- Robust automated process via eForms; and
- Existing MacID provisioning concepts



FUTURE OPPORTUNITY TO LEAD TO ON-BOARDING PROCESS

- Streamline from pre-hire to hire in Peoplesoft
- Further access automation can be implemented via UTS Identify Project

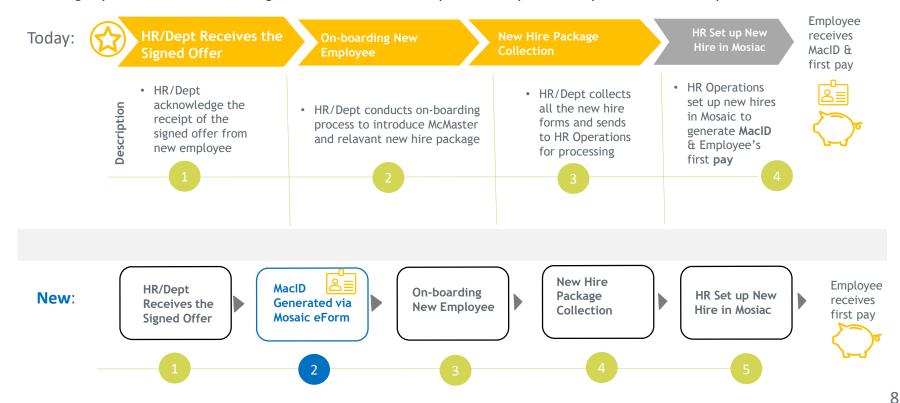




Defining Current vs Future State New Employee MacID Process

(Starting from when employee accepts the job offer to fully hired in Mosaic)

Following represents the current high-level new hire MacID process map and compares to the new pre-hire MacID workflow:









Future State Employee MacID Process



System Demo



Inputs into the MacID eForm



Roles & Responsibilities



eForm Delegations and Ad Hoc Approvers



Supports and Resources



Pre-Hire MacID eForm Project

What will this eForm do?

 Expedite provisioning of the MacID to new employees during the 'pre-hire' stage

What is a MacID?

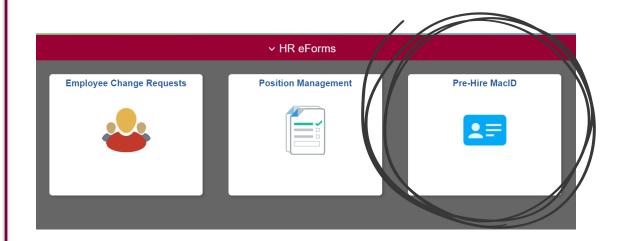
 A MacID is a unique identifier provided to all McMaster Community Members to access university systems, resources, and applications.

When will the Employee have access?

 Access to Mosaic administrative HR and/or Finance components will not be provisioned until the employee's start date.

Who will have access to the eForm?

- Manager Administrator
- Recruitment Coordinator
- Recruitment Hiring Manager
- HR Service Partner





Pre-Hire MacID eForm



This form can be used for **all employee groups**, except for Teaching Assistants, students and employees in the Work/Study program



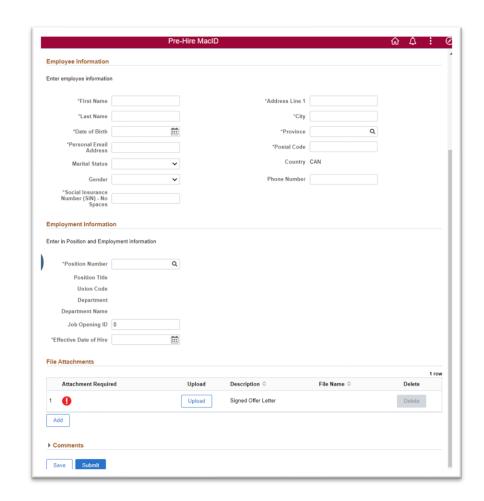
This form can only be submitted **up to 1 month prior** to the employee's start date, with the exception of employees hired into MUFA and Clinical Faculty



The MacID/ Employee ID/ McMaster email address/ Barcode will need to be **provided to the new employee to be activated**



All hiring documents and information will continue to need to be sent to hr.mcmaster@mcmaster.ca for complete hire set up in Mosaic and payment



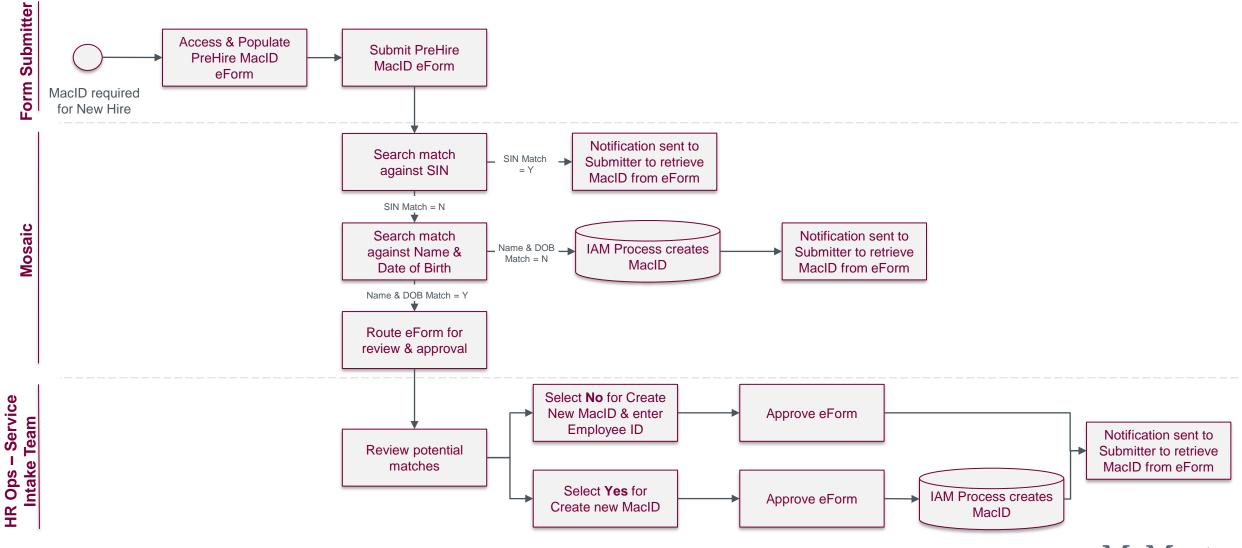


Pre-Hire MacID Solution should **not** be used:

- 1. As a tool to retrieve the existing MacID for active employees;
- 2. For TAs or Students who have an existing MacID;
- To replace the existing full hire process in Mosaic. The department will follow the
 existing process to submit the new hire documentation to hr.mcmaster@mcmaster.ca,
 including the new MacID information;
- 4. To change employee system access due to internal position movements;
- By anyone who is not currently involved in the new hire documentation collection process



Pre-Hire MacID eForm Process



How do we determine if the eForm is needed?

 After the successful candidate has been chosen, and prior to the offer letter being signed, the Hiring Manager should confirm with the individual responsible for onboarding if a MacID is required in advance of the employee's start date

If you have submitted a Pre-Hire MacID eForm, do not send in the Hiring Paperwork <u>until</u> you have the MacID. The MacID <u>must</u> <u>be included</u> in the submission.

Who completes the Pre-Hire MacID eForm?

 This form should be completed by the person currently responsible for onboarding new employees (HR Representative, Hiring Manager, or Department Administrator)



Pre-Hire MacID eForm

System Demo



Process Update

- The Employee Contact & Deposit Form has been split into 2 Forms
 - Employee Contact Form
 - 2. Employee Deposit Form
- Only the Employee Contact
 Form is required to complete
 and submit the Pre-Hire MacID
 eForm



EMPLOYEE DIRECT DEPOSIT FORM

INSTRUCTIONS FOR COMPLETION

- Be sure to complete all sections of the form below and sign the form in Section D
- . For New Hires, return the completed form to your HR Representative
- For changes to Direct Deposit information, email to HR Operations at hr.mcmaster@mcmaster.ca
- Updates will be made in the pay period following receipt of the completed form or by the effective date, whichever date falls later.

Employee	e ID (if known)	Student ID
First Nam	e	Last Name
В	REQUESTED ACTION	
0	New Direct Deposit – First time set-up	Effective Da
0	Change Direct Deposit	Effective Da
С	DEPOSIT INFORMATION	
avoids your fi	ster pays employees by direct deposit - this c lost or stolen cheques and forged endorsem inancial institution when you submit this form AUTHORIZATION & SIGNATURE	ents. Pleas
avoids your fi	lost or stolen cheques and forged endorsem inancial institution when you submit this form	ents. Pleas n. Handwri
avoids your fi	Lost or stolen cheques and forged endorsem inancial institution when you submit this form AUTHORIZATION & SIGNATURE y authorize McMaster University to deposit my payro	ents. Pleas n. Handwri
avoids your fi	Lost or stolen cheques and forged endorsem inancial institution when you submit this form AUTHORIZATION & SIGNATURE by authorize McMaster University to deposit my payro	ents. Pleas n. Handwri



EMPLOYEE CONTACT INFORMATION FORM

INSTRUCTIONS FOR COMPLETION

- New Employees: Be sure to complete <u>all</u> sections of the form below and <u>return to your HR Representative within one week of receipt.
 </u>
- Employee Changes: Provide your full name and Employee ID, populate the required section of the form, then send to HR
 Operations at hr.mcmaster@mcmaster.ca.

Employee ID, if known (### #	** ***)	Student 1D, if appl	icable (### ###	###)	MacID (if known)	
SIN(*******)				piry Date (MM/DD/) it Authorization)	YYY) (Please attach	copy of Permanent Resident/Work or
Salutation Select from li	Legal First Name*	Preferre	ed Name	Legal Middle	Name	Surname*
Gender	Date of Birth (MM/	DD/YYYY)		Marital Statu	s	•
Citizenship Country	Status if Not Cana or Student Authoriz		copy of Permane	nt Resident/Work	ersonal Email Addre	ess

С	PERMANENT ADDRESS (If different from mailing,)				
No. 8 5	6. & Street City Province					
Country		Postal Code (### ###)	Telephone No. (4	100) 000-000		

D	EMERGENCY CONTACT INFORMATION	
Name		Relationship
elepho	ne No. (###) ###-####	Alternate Telephone No. (###) ###-####

FIPPA NOTICE

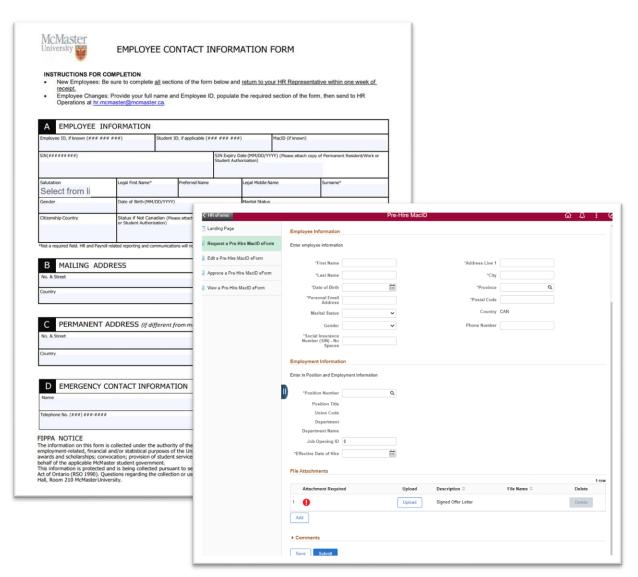
The information on this form is collected under the authority of the McMaster University Act, 1976. The information is used for the academic, administrative, employment-related, financial and/or statistical purposes of the University including, but not limited to, admissions; registration and maintaining records; awards and scholarships; convocation; provision of student services, including access to information systems; alumni relations; and disclosure to or on behalf of the applicable McMaster student operaments.

This information is protected and is being collected pursuant to section 39(2) and section 42 of the Freedom of Information and Protection of Privacy Act of Ontario (RSO 1990). Questions regarding the collection or use of this personal information should be directed to the University Secretary, Gilmour Hall, Room 21(0) MeMaster University.



Inputs into the Pre-Hire MacID eForm

- ✓ Signed Offer Letter
- ✓ Employee Contact Information Form
- ✓ Position Number
- ✓ Effective Date of hire
- ✓ Job Opening ID (if applicable)



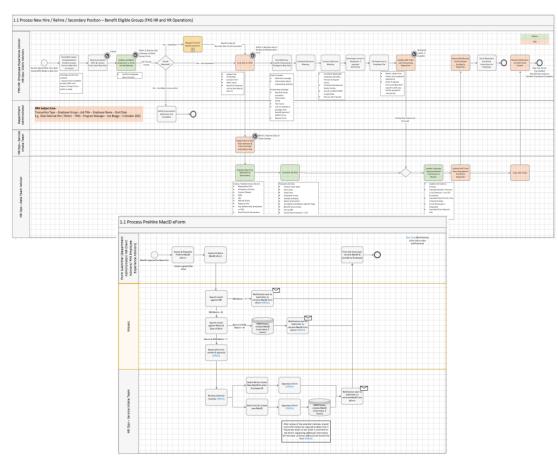


Roles, Responsibilities and Resources

Refer to the <u>Summary Roles &</u> <u>Responsibilities</u> matrix for an overview of tasks required

Role	Responsibility	After-work Responsibility (after eForm submission/approval)
Department Initiator (for Interim Employee Hires)	Send offer letter, congratulations email, and employee forms to successful applicant Update candidate disposition to hired on job opening Obtain Employee Contact Information Form from Successful Applicant Determine if Pre-Hire MacID is required Initiate eForm and input accurate data Upload offer letter attachment	Send Hiring Paperwork to <u>hr.mcmaster@mcmaster.ca</u> Provide MacID to new employee. Employee must activate their MacID <u>in order for</u> them to gain access to applicable systems
Client Advisor / Employee Experience Advisor (for Benefit Eligible Employee Hires)	Send offer letter, congratulations email, and employee forms to successful applicant Update candidate disposition to hired on job opening Obtain Employee Contact Information Form from Successful Applicant Determine if Pre-Hire MacID is required Initiate eForm and input accurate data Upload offer letter attachment	Send Hiring Paperwork to hr.mcmaster@mcmaster.ca Provide MacID to new employee & department. Employee must activate their MacID in grder for them to gain access to applicable systems Complete onboarding meeting Email Desjardins enrollment instructions to employee (if applicable) Upload Benefit Paperwork to JIRA File Paperwork in EE file
HR Strategic Partner	Send offer letter, congratulations email, and employee forms to successful applicant Update candidate disposition to hired on job opening Obtain Employee Contact Information Form from Successful Applicant Send offer letter to HR Client Advisor	
Service Intake Team	Review eForm data for overall reasonability and accuracy Review Mosaic for any person matches to determine if new MacID is required or not If any of the matches provided by the system are a true match, provide the MacID to the submitter by filling in the Employee ID field on the approve task & selected NO to generate a MacID? Then approve the form. If there is no true match, select YES to generate a MaciD? And approve the form Perform Final approval of all eforms	Triage JIRA ticket to data team member & enter due date according to the SLA
Data Team		Complete Hire in Mosaic Update JIRA ticket when employee is enrolled in Desjardins Close JIRA ticket when hire has been completed

There is an <u>HR Process Map</u> which provides additional information for the Hire Process & Pre-Hire MacID eForm Process





Ad Hoc Approvers & Delegations

Delegations for Departments

- Department delegations are not required as there are no department approvals required on this form
- Row level security is applied to the form, so a person can view all of the Pre-Hire MacID eForms with position numbers in the department they have access to

Ad Hoc Approvers for Departments

Not required on this eForm



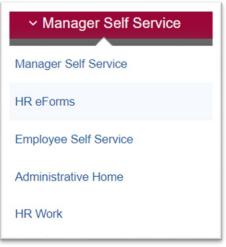


How to Access the Pre-Hire MacID eForm

1. Login to Mosaic at https://mosaic.mcmaster.ca



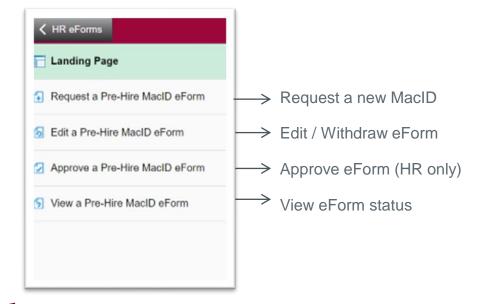
2. Navigate to **HR eForms** via the dropdown menu at the top of the page

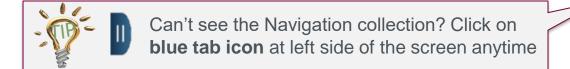


3. Click on the **Pre-Hire MacID** Tile



4. View the Nav Collection on the left-hand side of the page and select the required transaction







Website: https://hr.mcmaster.ca/managers/mosaic-hris-resources/mosaic-hr-eforms/





Website: https://hr.mcmaster.ca/managers/mosaic-hris-resources/mosaic-hr-eforms/

Human Resources . Managers . Mosaic HR and eForms . Mosaic HR eForms Mosaic HR eForms Mosaic HR eForms are used to manage the submission, approval, and processing of HR events. eForms automate form submission and approval steps. They also automatically update information in Mosaic so there is no need for duplicate data entry. PRE-HIRE MACID **OVERVIEW** POSITION MANAGEMENT EFORMS EMPLOYEE CHANGE REQUEST EFORMS **OVERVIEW** What are eForms? What's New for 2022?

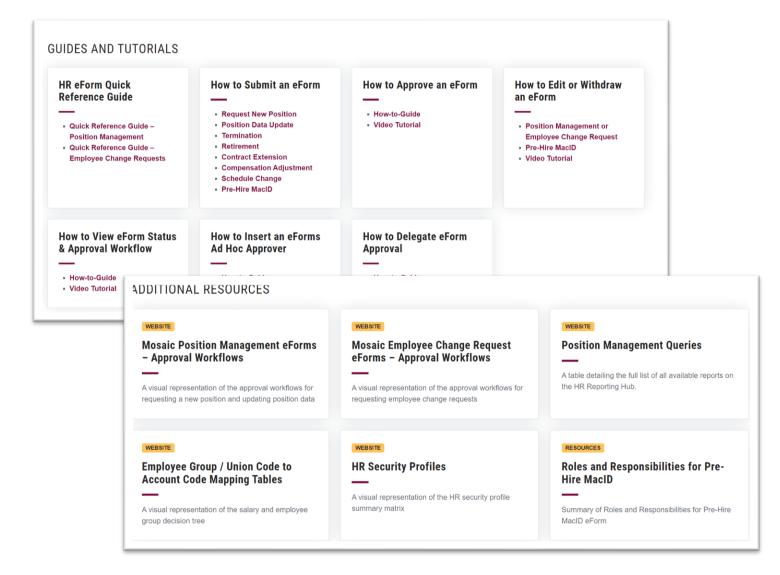




Detailed **Job Aids** and **How-To Videos** will provide each user with step-by-step instructions on how to Submit, Manage and Approve all Mosaic HR eForms

A Quick Reference Guide

provides a brief overview on how to Access, Search for and View the Approval Workflow of the eForms





As a first step inquiry, **General FAQs** are maintained and updated continuously to reflect answers to popular inquiries.

For further information or specific questions, please reach out to:

CONTACT US

Call us: (905) 525-9140 ext. 222-HR

Email us: hr.mcmaster@mcmaster.ca



OVERVIEW

Additional Topics

See below FAQs on topics related to **Mosaic HR eForms:**

POSITION MANAGEMENT EFORMS



EMPLOYEE CHANGE REQUEST EFORMS



RESOURCES

PRE-HIRE MACID



Key Process Information on TA & Sessional Hires

Michelle Jubinville







Pay Dates



Spreadsheet Submissions



MacDrive Storage



Email-Jira Ticket Information



Pay Dates

Sessional Faculty Pay Dates

Pay dates for the 2022/2023 terms have been identified and will be posted

First Pay Date

- First pay date for TA and Sessional hires is Friday, September 23
- Hires need to be submitted to HR by Monday, September 12
- Be aware of SGS database due dates
- 5-Hour Mandatory TA Training
 - Will be paid out the 3rd pay each term
 - October 21, 2022 Fall term
 - February 24, 2023 Winter term
 - June 16, 2023 Spring term
 - July 28, 2023 Summer term

SESSIONAL FACULTY (CUPE) - PAY DATES 2022-2023

Fall 2022 Term 3 unit course = \$7,630.55 - Term 1 Payment Schedule: Sept. 23, 2022 - Dec. 30, 2022 17-Sep-2022 1-Oct-2022 29-Oct-2022 30-Oct-2022 12-Nov-2022 18-Nov-2022 26-Nov-2022

Fall 2022/Winter 2023 Term

	Payment S	chedule: Jan. 27, 2023	- April 21, 202	23			
Contract Dates: January 9, 2023 (first day worked) - April 14, 2023 (last day worked)							
Pay Period	Pay Period Begin Date	Pay Period End Date	Pay Day	Payment #	Gro	oss Amount	
202302-SAM	8-Jan-2023	21-Jen-2023	27-Jan-2023	1	\$	1,090.0	
202303-SAM	22-Jan-2023	4-Feb-2023	10-Feb-2023	2	\$	1,090.0	
202304-SAM	5-Feb-2023	18-Feb-2023	24-Feb-2023	3	\$	1,090.0	
202305-SAM	19-Feb-2023	4-Mar-2023	10-Mar-2023	4	\$	1,090.0	
202306-SAM	5-Mar-2023	18-Mar-2023	24-Mar-2023	5	\$	1,090.0	
202307-SAM	19-Mar-2023	1-Apr-2023	7-Apr-2023	6	\$	1,090.0	
202308-SAM	2-Apr-2023	15-Apr-2023	21-Apr-2023	7	\$	1,090.0	
			TOTAL		Ś	7.630.5	

Winter 2023 Term

3 unit course = \$7,630.55 - Term 2

6 unit course = \$15,261.10 - Term 3 Payment Schedule: Sept. 23, 2022 - April 21, 2023

oss Amount	Gn	Payment #	Pay Day	Pay Period End Date	Pay Period Begin Date	Pay Period
953.82	\$	1	23-Sep-2022	17-Sep-2022	4-Sep-2022	202219-SAM
953.82	\$	2	7-Oct-2022	1-Oct-2022	18-Sep-2022	202220-SAM
953.82	\$	3	21-Oct-2022	15-Oct-2022	2-Oct-2022	202221-SAM
953.82	\$	4	4-Nov-2022	29-Oct-2022	16-Oct-2022	202222-SAM
953.82	\$	5	18-Nov-2022	12-Nov-2022	30-Oct-2022	202223-SAM
953.82	\$	6	2-Dec-2022	26-Nov-2022	13-Nov-2022	202224-SAM
953.82	\$	7	16-Dec-2022	10-Dec-2022	27-Nov-2022	202225-SAM
953.82	\$	8	30-Dec-2022	24-Dec-2022	11-Dec-2022	202226-SAM
953.82	\$	9	13-Jan-2023	7-Jan-2023	25-Dec-2022	202301-SAM
953.82	\$	10	27-Jan-2023	21-Jan-2023	8-Jan-2023	202302-SAM
953.82	\$	11	10-Feb-2023	4-Feb-2023	22-Jan-2023	202303-SAM
953.82	\$	12	24-Feb-2023	18-Feb-2023	5-Feb-2023	202304-SAM
953.82	\$	13	10-Mar-2023	4-Mar-2023	19-Feb-2023	202305-SAM
953.82	\$	14	24-Mar-2023	18-Mar-2023	5-Mar-2023	202306-SAM
953.82	\$	15	7-Apr-2023	1-Apr-2023	19-Mar-2023	202307-SAM
953.80	\$	16	21-Apr-2023	15-Apr-2023	2-Apr-2023	202308-SAM
15,261.10	\$		TOTAL			

		Spring 2023 Term nit course = \$7630.55 chadula: May 19, 2023	Term 1	73			
Payment Schedule: May 19, 2023 - June 30, 2023 Contract Dates: May 1, 2023 (first day worked) - June 16, 2023 (last day worked)							
Pay Period	Pay Period Begin Date	Pay Period End Date	Pay Day	Payment #	Gro	ss Amount	
202310-SAM	30-Apr-2023	13-May-2023	19-May-2023	1	\$	1,907.6	
202311-SAM	14-May-2023	27-May-2023	2-Jun-2023	2	\$	1,907.6	
202312-SAM	28-May-2023	10-Jun-2023	16-Jun-2023	3	\$	1,907.6	
202313-SAM	11-Jun-2023	24-Jun-2023	30-Jun-2023	4	\$	1,907.6	
			TOTAL		Ś	7.630.5	

		nit course = \$7630.55 hedule: June 30, 2023		023		
Cont	ract Dates: June 19, 202	3 (first day worked) -	August 4, 202	3 (last day v	rorke	d)
Pay Period	Pay Period Begin Date	Pay Period End Date	Pay Day	Payment #	Gro	oss Amount
202313-SAM	11-Jun-2023	24-Jun-2023	30-Jun-2023	1	\$	1,907.64
202314-SAM	25-Jun-2023	8-Jul-2023	14-Jul-2023	2	\$	1,907.64
202315-SAM	9-Jul-2023	22-Jul-2023	28-Jul-2023	3	\$	1,907.64
202316-SAM	23-Jul-2023	5-Aug-2023	11-Aug-2023	4	\$	1,907.63
			TOTAL			7,630.88

		opring/oummer 202	o ierm		
		nit course = \$15,261.1			
	Payment Sci	hedule: May 19, 202	3 - August 11, i	2023	
Cont	ract Dates: May 1, 202	3 (first day worked)	- August 4, 202	3 (last day wo	rked)
Period	Pay Period Begin Date	Pay Period End Date	Pay Day	Payment #	Gross An

Pay Period	Pay Period Begin Date	Pay Period End Date	Pay Day	Payment #	Gn	oss Amount
202310-SAM	30-Apr-2023	13-Mey-2023	19-May-2023	1	\$	2,180.1
202311-SAM	14-May-2023	27-May-2023	2-Jun-2023	2	\$	2,180.1
202312-SAM	28-May-2023	10-Jun-2023	16-Jun-2023	3	\$	2,180.1
202313-SAM	11-Jun-2023	24-Jun-2023	30-Jun-2023	4	\$	2,180.1
202314-SAM	25-Jun-2023	8-Jul-2023	14-Jul-2023	5	\$	2,180.1
202315-SAM	9-Jul-2023	22-Jul-2023	28-Jul-2023	6	\$	2,180.1
202316-SAM	23-Jul-2023	5-Aug-2023	11-Aug-2023	7	\$	2,180.1
			TOTAL		5	15,261.1

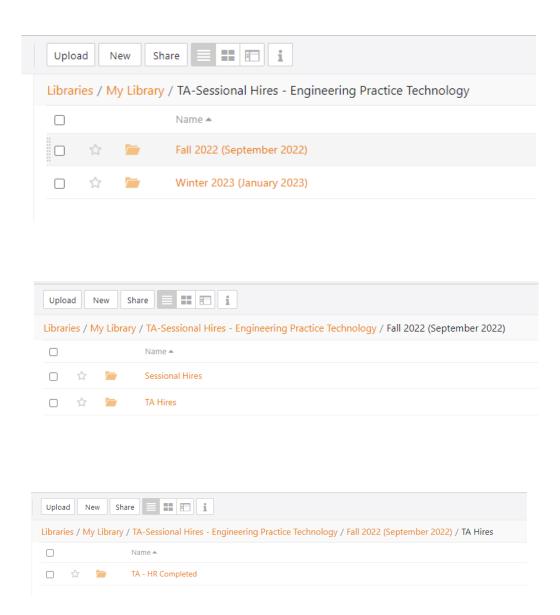
Spreadsheet Submissions

- **Spreadsheet Dos and Don'ts**
 - Do:
 - Separate different terms
 - Group different position types together (TA vs Sessional)
 - Provide course and section codes as applicable
 - Do not:
 - Include extra department information
 - Colour code
 - Add 5-hour mandatory training into the total TA contract hours
- HR Operations can provide a sample spreadsheet



MacDrive Storage

- If using MacDrive to Store Paperwork
 - Different terms and positions should have their own folder
 - Add a "HR Completed" folder
 - Do not limit access or add expiry dates to the folders, need permission to upload/move files from folder to folder
 - Add a copy of the spreadsheet to the folder (if applicable)
 - HR Operations can setup the MacDrive folder for you
- Hiring paperwork should include: offer letter, job opening number, contact and deposit information, tax forms, study permit/immigration papers, SIN expiry date

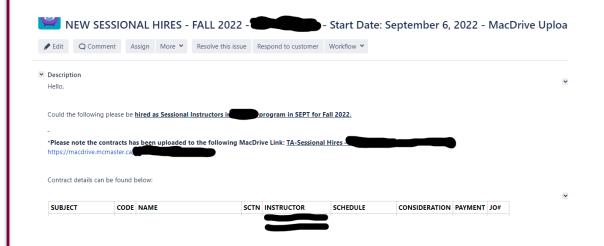




Email-Jira Ticket Information

What should be included in the email-Jira ticket?

- Each term should have its own ticket
- Include a list of the employee names and EE ID/student numbers (if applicable) in the body of the ticket for reference purposes and search capabilities
- Attach the spreadsheet to the ticket (if applicable)
- Add hiring paperwork or include the MacDrive link (if applicable) for all hires on the ticket









August 2022

Monday	Tuesday		Wednesday	-	Thursday	Friday
1 CIVIC HOLIDAY	2		3	4		202216-FAM Pay Day Includes MUFA Childcare Allowance
8 202217-FAM Pay HR transaction Deadline	9		Tuition/Bursary- AwardSpring Opens	11		12 202216-SAM Pay Day
202217-SAM Pay HR transaction Deadline	16		17	18		19 202217-FAM Pay Day
22 202218-FAM Pay HR Transaction Deadline	23		24	25		26 202217-SAM Pay Day
29 202218-SAM Pay HR transaction Deadline	30		Mass Hire Scholarship Process	Sept 1	ver-Age Dependent Process New UHIP provider - Cowan	Sept 2 202218-FAM Pay Day Start 20218-SAM Pay Process
SEPT 5 - HOLIDAY						
This month					Coming Soon	
 Sun Life Over-Age Depende from Aug. 2 – 31). New students effect Sept. 1 Tuition/Bursary Programs – A for 2022/2023 terms (Aug. 1) 	dent status takes AwardSpring opens	MUALAMUFA -	ps/Collective Agreements A increases (Aug. 1) – Child Care Allowance (Aug. 5) Hire – Scholarships (Aug. 31)		from Sun Life to Mass Hire –TA/S	Sessionals process (Sept. 14) onal new collective
DICHTED WORLD memaster o	Legend	Faculty	y Pay Staff Pay	Ite	m	University





