#	CoRover - Gen AI Powered Virtual Assistant Implementation C	ost (One Time) - Advance, Before	Effort	
Item	, , , , , , , , , , , , , , , , , , ,	• • • • • • • • • • • • • • • • • • • •	JSD	INR Unit
•Al Virtual Assistant/ChatBot for one website/a	app/use case			
•Infrastructure provisioning & setup				
•Standard UI/UX matching with the client's bra	inding			
•NLP Training of Bot (ML Model)				
•Intents: <250 (Classic NLP)				
	ve AI using BharatGPT or Open AI's ChatGPT or Google's Vertex AI Bison			
 Widget integration document and support wil 	l be provided by CoRover			
•Input/Request Format: Text & Voice				
•Response Format: Text, Voice, Image, Video, B	outtons, List, URL			
Language: English Creatings welsome massage small talk and si	auss words handling			
Greetings, welcome message, small talk and co Feedback from the users will be taken	uss words fidituling			
Setup standard Analytics Dashboard to show t	the queries asked and feedback from users	12	500 1,0	000,000 One Time
2 Additional Intents (Classic NLP)	the queries asked and recuback from users	,		25,000 Per 25 Intents
	PT or Open Al's ChatGPT or Google's Vertex Al Bison)			25,000 Per 25 Intents 25,000 Per 25 Pages (~12,500 Words)
	1 of Open Als Chalder of Google's Vertex Al Bisony			
4 Additional Language	(CDM) M. (CTM)			300,000 Per Language
	tter, WhatsApp, IVR, SMS, Google Business Messages (GBM), Microsoft Teams, etc.)			300,000 Per Channel
Any Customizations, API Development, API Inte			300	20,000 Per Man Day (8 Hours)
	Al Interactive VideoBot Implementation Cost (One T	•		
7 1 VideoBot (50 Intents/Questions)		10,	000 7,	,50,000 One Time
Additional Question (VideoBot)		1,	000	75,000 Per 10 questions
	Subscription Cost (Recurring) - Annually Advance (First Yea	ir: After UAT Sign-off, Before GoLiv	re)	
Platform License Cost				
•Infrastructure/Servers/Cloud (Bandwidth, Con	nputing) Cost			
DevOps (Server Maintenance)				
Ongoing Data Model Re-Training				
•Ongoing Data Model Re-Training •Technical Support (Working Hours)				100,000 Per Month
Ongoing Data Model Re-Training) Per Month (Non IVR)	5, Included in Subscription Cost	000 A Included in Subscription C	
Ongoing Data Model Re-Training Technical Support (Working Hours)		Included in Subscription Cost		
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Term

- 1 Any Onsite Visit All travel expense (including Flight Tickets, Visa Fees, Accommodation, Food, Local Transportation) will be paid by the client, on prior approval.
- 2 The price does not include any taxes, duties or similar fees. The prices mentioned are exclusive of any local/government taxes and is to paid by the client.
- 3 The subscription cost has to be paid quarterly in advance.
- Cancellation and Refund Policy: Client shall be able to terminate the contract, by giving 3 months advance notice. The amount paid in advance will not be refunded if client opts to terminate the contract within the same billing cycle. If the notice period extends to
- 4 subsequent billing cycle, then the respective months' payment should be made in advance.
- 5 Price will increase 10% YoY.
- 6 Usage cost for IVR and WhatsApp varies for each country, please do ask the pricing for your country.
- 7 All prices are subject to change without notice.
- 8 Amount has to be paid within 15 days of raising invoice.
- 9 In case of any delay in Payment of Bills, an interest rate of 18% per annum shall be levied on the outstanding amount. And, CoRover can stop the services in case, payment is not made within the due date of invoice.
- Any channel integrations is subject to the approval from the respective company. For **WhatsApp** Bot (if included): CoRover and/or it's partner would facilitate the approval process with Facebook/WhatsApp for WaBa account, however it will be subject to the approval from Meta/WhatsApp. FaceBook Business Manager account verification is also required (if not already verified). Notifications/Template messages are subjected to the approval from Meta/WhatsApp. Limit on number of business initiated messages is
- 10 subject to the WaBa warm-up plan. For Twitter (if included): Message limits are subject to Twitter policies.
- 11 VideoBot: Persona/Model for VideoBot will be provided by the client, or it can be provided by CoRover on extra charges.
- 12 The solution provided is on a SaaS Model and the source code remains with CoRover.
- 13 CoRover's fees for WhatsApp is USD 0.0009 (INR 0.075) per message over the actual WhatsApp pricing mentioned at: https://developers.facebook.com/docs/whatsapp/pricing.
- 14 Voice and video formats (if included) will be applicable only on Web and App, but not in other channels like WhatsApp, Facebook, Twitter, Google Business Messages, etc.