



## Welcome to OSC!

In order to set up your OSC HPC account, please do the following:

1. Go to <https://my.osc.edu>
2. Click “Forgot your password?” underneath the Login button.

A screenshot of the 'My OSC Login' form. It contains two input fields: 'OSC ID' and 'Password'. Below these fields is a 'Login' button. Underneath the 'Login' button is a blue hyperlink that reads 'Forgot your password?'. A red arrow points from the right side of the form towards this link.

3. Enter your user ID in the text field and click the “Reset Password” button. An email will be sent with a link to access the new password form.

A screenshot of the 'Reset Password' form. It has a title 'Reset Password' and a prompt 'Please enter your OSC ID' above a single input field. Below the input field is a large blue button labeled 'Reset Password'.

4. Once you’ve followed the link and submitted your new password, please allow the system 3-5 minutes to process the change. Once the password setup is completed, you will be able to login. If you attempt to login before the system has updated, an error will be received.

### Other useful information:

- For future reference, you can manage your account at <https://my.osc.edu>, i.e. change your password. Our password policy states each HPC account must change have the password changed every 90 days. Failure to change your password will result in a locked account. Automated emails will start being sent 15 days before the password expiration.
- Supercomputing pages: <https://www.osc.edu/supercomputing/>
- We have a 24/7 help desk, OSC Help ([oschelp@osc.edu](mailto:oschelp@osc.edu) or 614-292-1800). Although they may not be able to answer all of your inquiries after hours, they will create a ticket for our staff to respond as soon as possible.