



# Blue. Bird

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*Make yourself at home.*

# A Project Report on

## “Hotel Management System”

Blue. Bird

*Kamani Science & Prataprai Arts College, Amreli*

Developed By

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Under the Guidance Of

Prof. Dhruvita Savaliya

Submitted in Partial Fulfillment of the Requirement For The  
Award Of The Degree Of Bachelor Of Computer Application (BCA).

Year of Submition

2024-2025

Submitted to



**SAURASHTRA UNIVERSITY-RAJKOT**



**Kamani Science College  
&  
Prataprai Arts College**

Vidyavihar, Bhavnagar Road, Amreli-365601



## **CERTIFICATE**

This is to certify that

Mr./Miss. Ajani Shruti Mukeshbhai.

Enrollment No 3303225407 Studying in B.C.A. Semester V I has

Completed his /her Project work satisfactorily during the year 2024-2025.

Signature  
Project In-charge

Signature  
Head of Department

Signature  
Examiner



Kamani Science College

&

Prataprai Arts College

Vidyavihar, Bhavnagar Road, Amreli-365601



## CERTIFICATE

This is to certify that

Mr./Miss. Gol Rutvisha Dhansukhbhai.

Enrollment No 3303225467 Studying in B.C.A. Semester V I has

Completed his/her Project work satisfactorily during the year 2024-2025.

Signature  
Project In-charge

Signature  
Head of Department

Signature  
Examiner

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## Preface

The Main Objective of any computer science student is to get practical knowledge as possible. Being able to have a practical knowledge by developing a project is a lifeline experience. As practical knowledge is import as theoretical knowledge are thankful of having a project.

Through the development of the project we had a great experience of various strategies that can be applied in development of the project. This project is the stepping stone for our career.

We are pleased to present this project report. Proper care has been taken while organizing the report so that it is easy to comprehend. Also, various software engineering concepts have been implemented

## Acknowledgment

We are student of BCA sem-6 Studying in the Kamani Science College Amreli. We Thank to the entire person who has given their Support in shaping of the system.

We thank Prof. Dhruvita Savaliya for giving me guidance and cooperation in understanding the system. We also thank them for their unconditional help in making of this project.

We have great deal of gratitude towards our head of department who encourages in taking up this activity. We thank all faculties and administrative staffs of the institute.

We are also thankful to all those friends who have helped me in this endeavor either of indirectly & especially my family. Thanks to all!!

## Thanks to all !!

Ajani Shruti M.

Gol Rutvisha D.

## Abstract

A HOTEL MANAGEMENT is very useful software for managing the hotel online.

In today's world online booking is very wide trend. With the help of this software you can book online room as yours required.

This is software which has mainly made for management of a Hotel. The software has been designed with front-end as asp.net and backend as C#. The project hotel management manages and maintains the record of customers and rooms of the hotel.

Customer can book the room through this software. The rooms have different categories such as A.C., non-A.C. etc. So There charges and records will be maintained by this software. This software made in a user friendly interface so everyone can understand and use easily.

Through this project administration can manage their programs in effectively way.

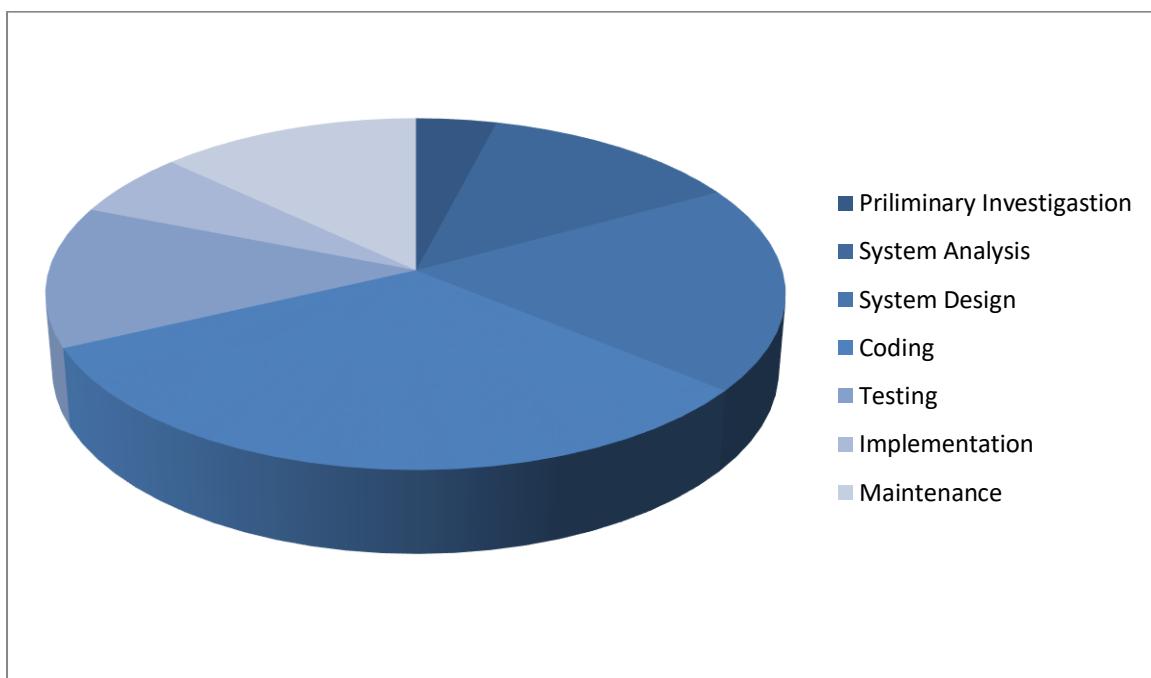
## Introduction

The project, Hotel Management system is a web-based application that allows the hotel manager to handle all hotel activities online.

The entire activity is to automate the process of day to day activities of hotel like.

- Guest can get speed registration service.
- Room activities very safely.
- Provide more facilities.
- Assign a room according to customer checkout of a computer.
- To provide fast and accurate services to clients.
- Releasing the room and finally computer the bill in short time.

## Time Line Chart



Preliminary investigation	15 days
System Analysis	10 days
System Design	10 days
Coding	45 days
Testing	05 days
Implementation	10 days
Maintenance	10 days

## Project Profile

- Project Name :Hotel Management System
- Developed by :Ajani Shruti M.  
Gol Rutvisha D.
- Front End Tool :Microsoft Visual Studio  
Asp.net2013
- Back End Tool : Microsoft Sql Server 2013
- Operating System :Microsoft Window7&  
MicrosoftWindow 10
- Computer System :Pentium-Iv or Higher,RAM:256MB
- Project Details : The main goal of our project  
Is the maximum operational  
Efficiency and enhance  
Customer satisfaction.
  
- Completion Time :3 Month
- Guided By :Prof. Dhruvita Savaliya
- Submitted By :Saurastra University,Rojkot

## **Hardware Requirement**

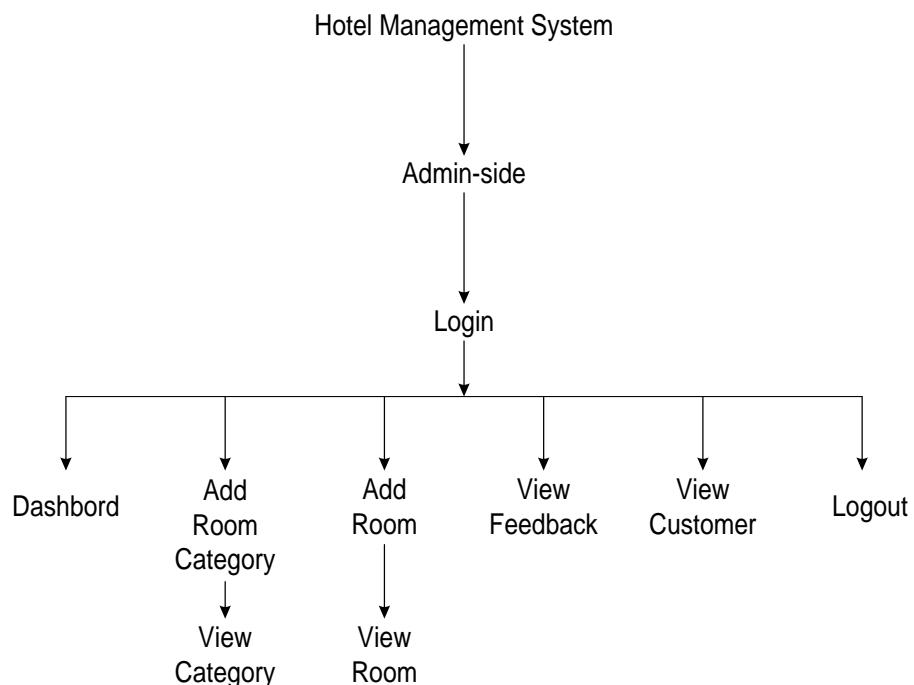
- ❖ 512+MBOFRAM
- ❖ Multimedia Keyboard And Mouse
- ❖ 1.5+GHz Processor
- ❖ Monitor
- ❖ Printer

## **Software Requirement**

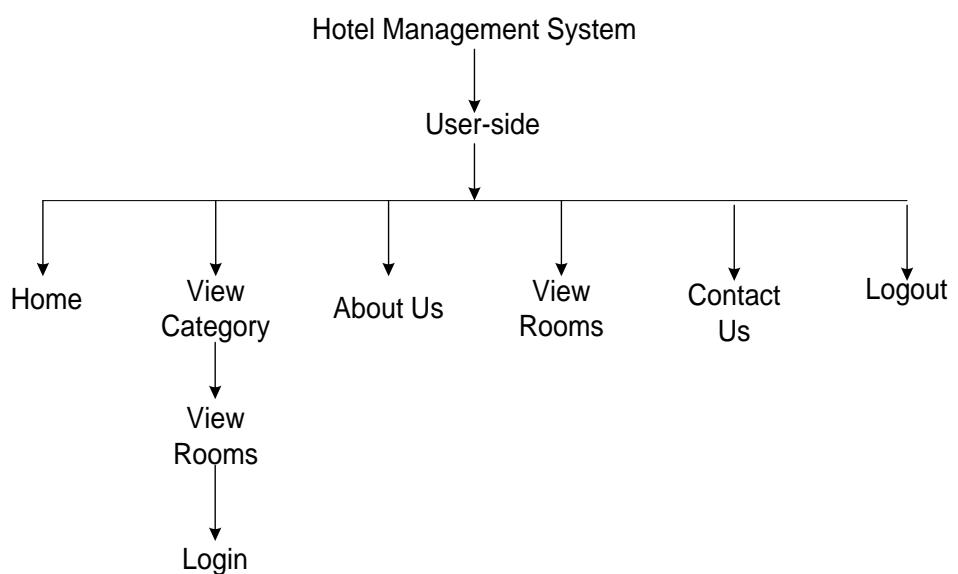
Operating System	:Microsoft Windows 7& Microsoft Windows 10
Front End Tool	:Microsoft Visual Studio Asp.net2013
Back End Tool	: Microsoft Sql Server 2013
Documentation Tool	:Microsoft Word2007, Microsoft VISIO
Browser Specification	:Google Chrome

## **Page Structure diagram**

- Admin Side



- User Side



## Requirement Specification

### 1. How do I make a Reservation and what's the cancellation policy?

Ans. You can make reservation Online on our website, and if you want to Canel your reservation the you can refund 80% back.

### 2. What are the room rate and package's ?

Ans. We Provide 4 types of Packages

- King : 4000 rate
- Deluxe : 6000
- Royal : 8000
- Family : 9000

### 3. What are the check in and check out time ?

Ans. You can check in at 9:00 am.  
You can check out at 11:00 pm.

### 4. Can I request Specific Services?

Ans. We can provide an extra service as your demand.

### 5. How do I make Payments and what method are accepted?

Ans. You can make payment by online, credit-card ,payment, debit-card.

### 6. What's the Hotel policy on pets and smoking ?

Ans. Pets are allowed but we don't allow smoking in our hotel.

**7. Can I get refund on change my booking date ?**

Ans. You can get 80% refund back and change the date as per you requirment.

**8. How do I Contact the hotel for queries ?**

Ans. You can contact us by our website and other social media apps.

**9. Your Hotel is Provide restaurant for Breakfast, Launch and Dinner ?**

Ans. No,

**10. What's the facilities provide your Hotel ?**

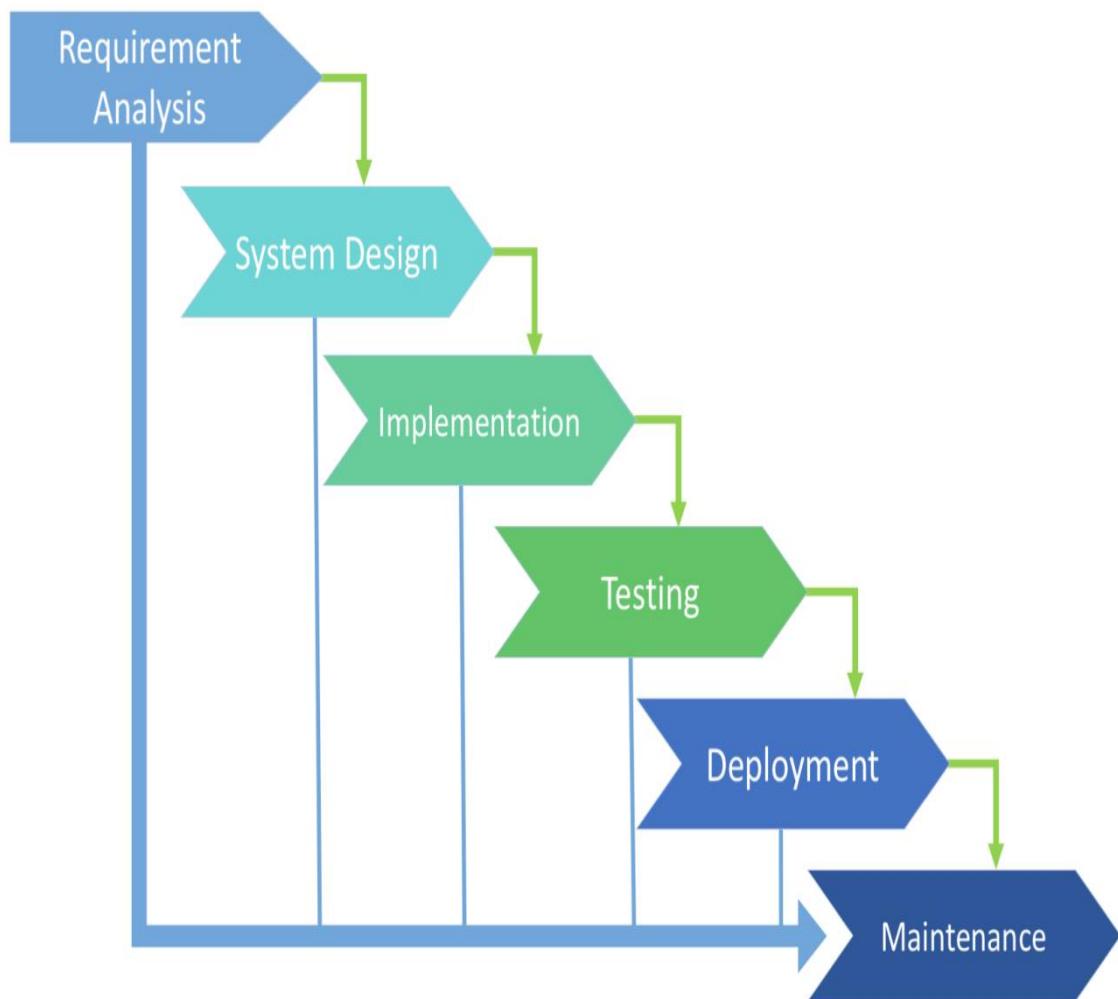
Ans. Full on Ac Rooms ,Comfortable Beds, bedside table, Television and Wi-Fi access.

## **Project Planning & Scheduling**

Project planning is an aspect of Project Management, which comprises of various processes. The aim of these processes is to ensure that various Project tasks are well coordinated and they meet the various project objectives including timely completion of the project. Project Planning is an aspect of Project Management that focuses a lot on Project Integration. The project plan reflects the current status of all project activities and is used to monitor and control the project.

The Project Planning tasks ensure that various elements of the Project are coordinated and therefore guide the project execution. Project Scheduling is one of the most important task of Project Planning and also the most difficult tasks. In very large projects it is possible that several teams work on developing the project. They may work on it in parallel. However their work may be interdependent.

❖ **Project Planning & Scheduling as under :**



## System Analysis

System analysis is the process of identification of objectives and requirements, evaluation of alternative solutions and recommendation for a more feasible solution. In other words, system analysis is the step by step process of gathering, recording and interpreting facts. The main aim of analysis is to determine problem areas and to take solutions to reduce or eliminate them.

- ❖ System analysis itself breaks into two stages:
  - 1. Preliminary analysis
  - 2. Detailed analysis

During analysis, data are collected from the available files, decision points and transactions of the systems using various tools like Data Flow Diagram (DFD).

## **Feasibility Study**

A purpose of feasibility study is to check out the possibility of a computerized solution to the organization's observed problem before very much money that has been spent on.

A feasibility study is carried out to select the best system that meets performance requirements. Only by spending the time to evaluate the feasibility do I reduce the chances for extreme embarrassment at later stage of the system project.

For the complete feasibility study I need to concentrate on following areas:

■ They are three types of feasibility Study :

- 1. Technical**
- 2. Operational**
- 3. Economical**

▪ **Technical :**

Technical feasibility considers whether the desired project can be completed within the framework of available technology. As our project was website designing, this was not much of a problem, as many advanced web-editing tools are available.

- **Operational :**

Operational feasibility was done to assure that the product that would be developed would be used. Since cards and gifts have to have a website of its own sooner or later, that wasn't much of a problem.

- **Economical :**

Our Commercial Website is Economically Feasible Because. We have developed this website only for one time. Only future enhancement is required on the other hand every client can view our site any time or many time as per their requirement. So the future economical expenses are null. So we can say that this website is totally economically feasible.

## Data Dictionary

The data Dictionary is a set of table. MySQL uses it to maintain information about this own database.

✓ **Data dictionary contains the following information :**

- Name of the table of database.
- User information such as privileges.
- Name and data-type of all columns in database table.

❖ **Database Name : HMS**

**1. ad\_login:**

This Table is used to store the admin information.

Sr.no	Field	Type	Size	Attributes
1	a_id	Int	50	Primary Key
2	a_name	nvarchar	100	
3	a_pass	nvarchar	100	

**2. reg:**

This Table is used to store the user information.

Sr.no	Field	Type	Size	Attributes
1	reg_id	Int	50	Primary Key
2	reg_name	nvarchar	100	
3	reg_uname	nvarchar	100	
4	reg_email	nvarchar	100	
5	reg_phone	Int	11	
6	reg_pass	nvarchar	100	
7	reg_cpass	nvarchar	100	
8	reg_city	nvarchar	100	
9	reg_pincode	nvarchar	100	

**3.category:**

This table is used to store the categories information.

Sr.no	Field	Type	Size	Attributes
1	cat_id	Int	50	Primary Key
2	cat_name	nvarchar	100	
3	cat_img		100	

**4.room:**

This table is used to store the product information.

Sr.no	Field	Type	Size	Attributes
1	r_id	Int	50	Primary Key
2	cat_id	Int	50	ForeignKey
3	r_name	nvarchar	100	
4	r_price	Int	100	
5	r_dis	nvarchar	100	
6	r_qua	Int	100	
7	r_img		50	

**5.booking:**

This table is used to store the room book information.

Sr.no	Field	Type	Size	Attributes
1	book_id	Int	50	Primary Key
2	reg_id	Int	100	Foreign Key
3	check_in	date time	100	
4	check_out	date time	11	
5	guest	nvarchar	50	
6	room	nvarchar	11	

## 6. contact:

This table is used to store the information.

Sr.no	Field	Type	Size	Attributes
1	c_id	Int	50	Primary Key
2	reg_id	Int	50	Foreign Key
3	name	nvarchar	100	
4	email	nvarchar	11	
5	msg	nvarchar	100	

## 7. payment:

This table is used to store the payment information.

Sr.no	Field	Type	Size	Attributes
1	Payment_id	Int	50	Primary Key
2	FirstName	nvarchar	50	
3	LastName	nvarchar	100	
4	UserName	nvarchar	11	
5	Email	nvarchar	100	
6	Address	nvarchar	100	
7	Country	nvarchar	100	
8	State	nvarchar	100	
9	Zip	int	6	
10	PaymentMethod	nvarcahr	100	

## Data Flow Diagram

The DFD gives brief idea on how the designed system is working .it also suggests to us the type of user who using this system and the process involved in the system.



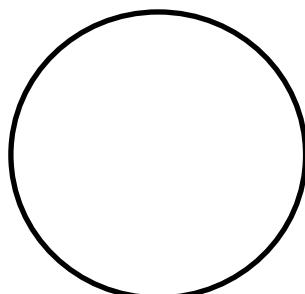
Represent data flow



Represent an Entity

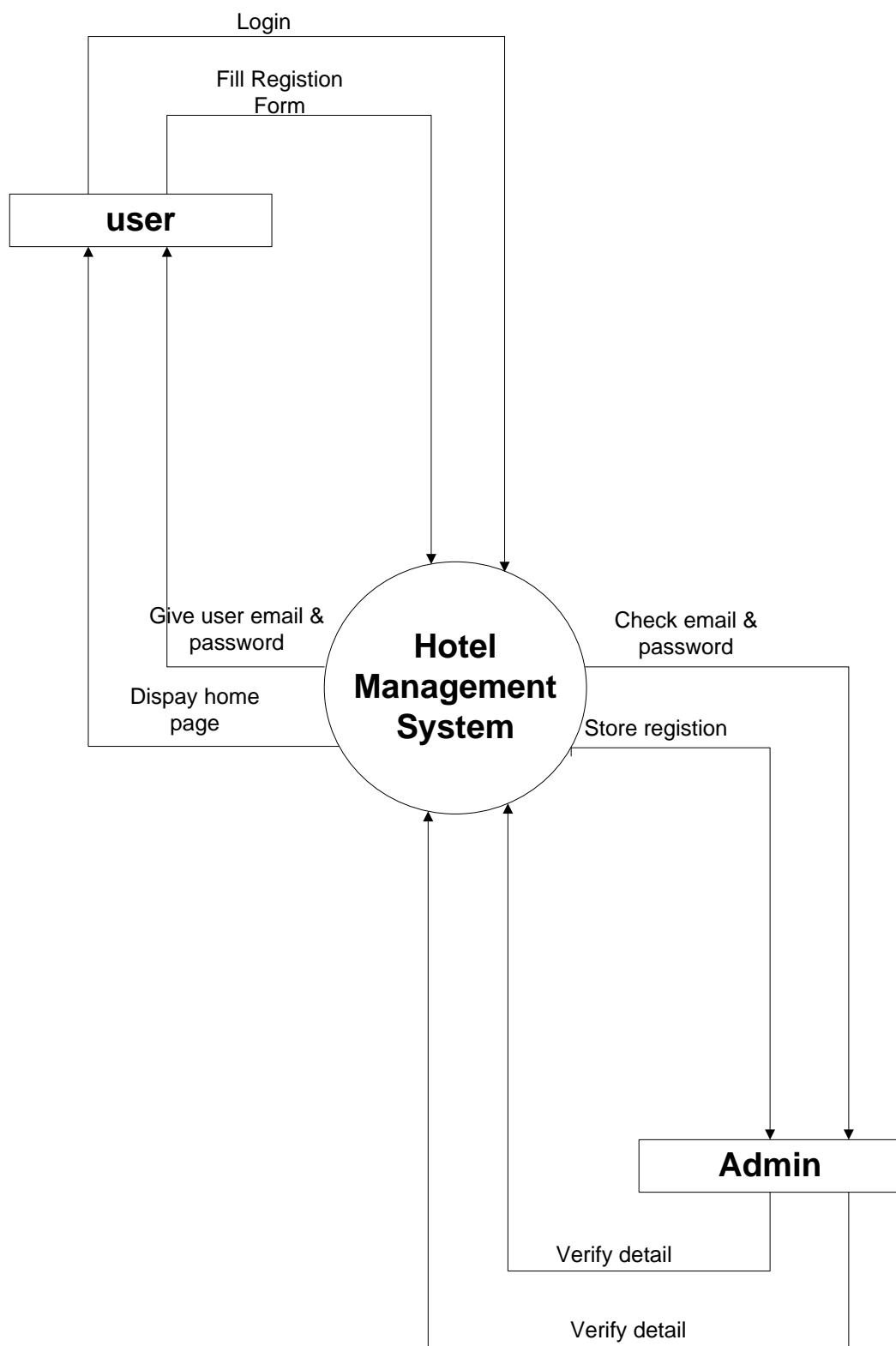


Represent a data table

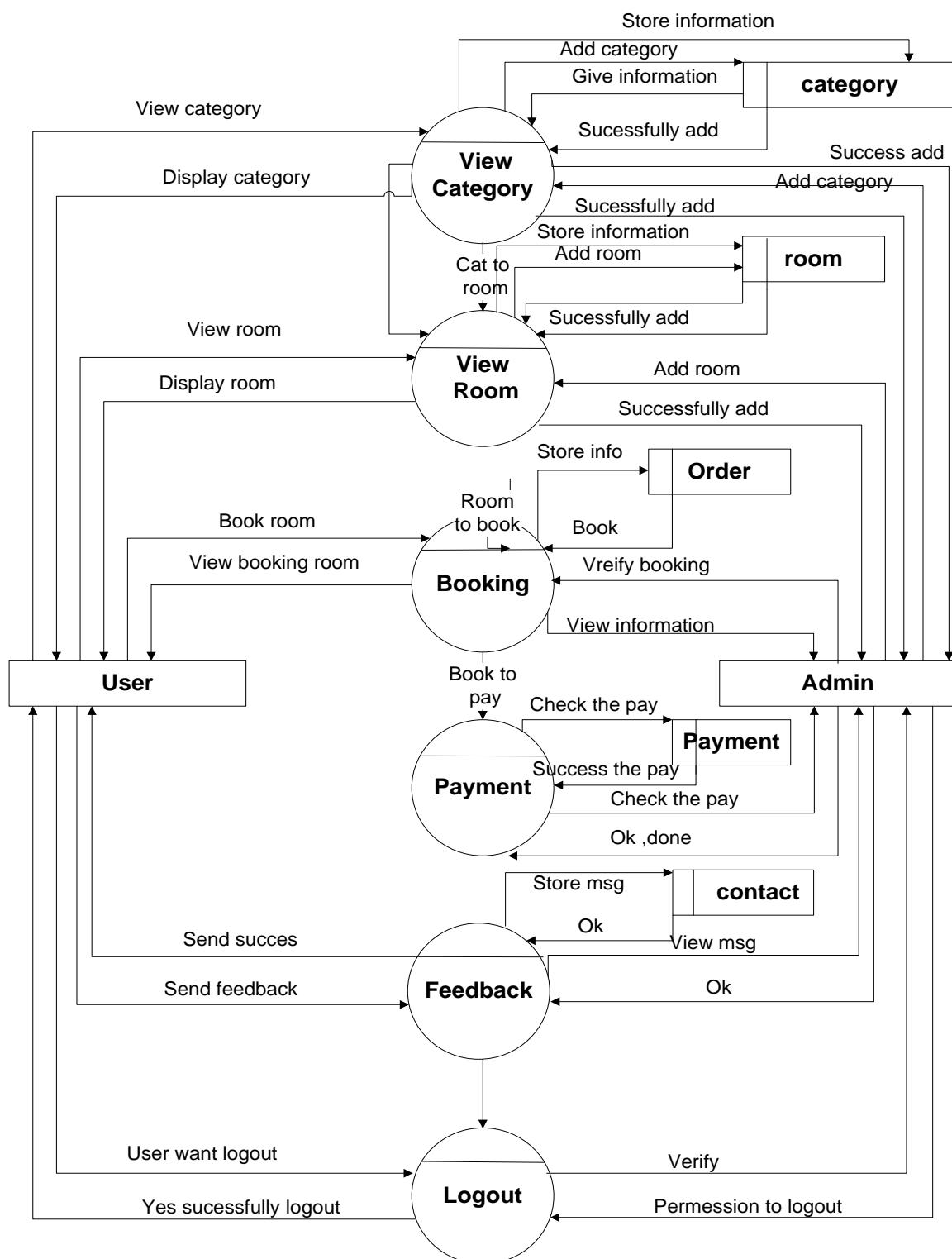


Represent a processing

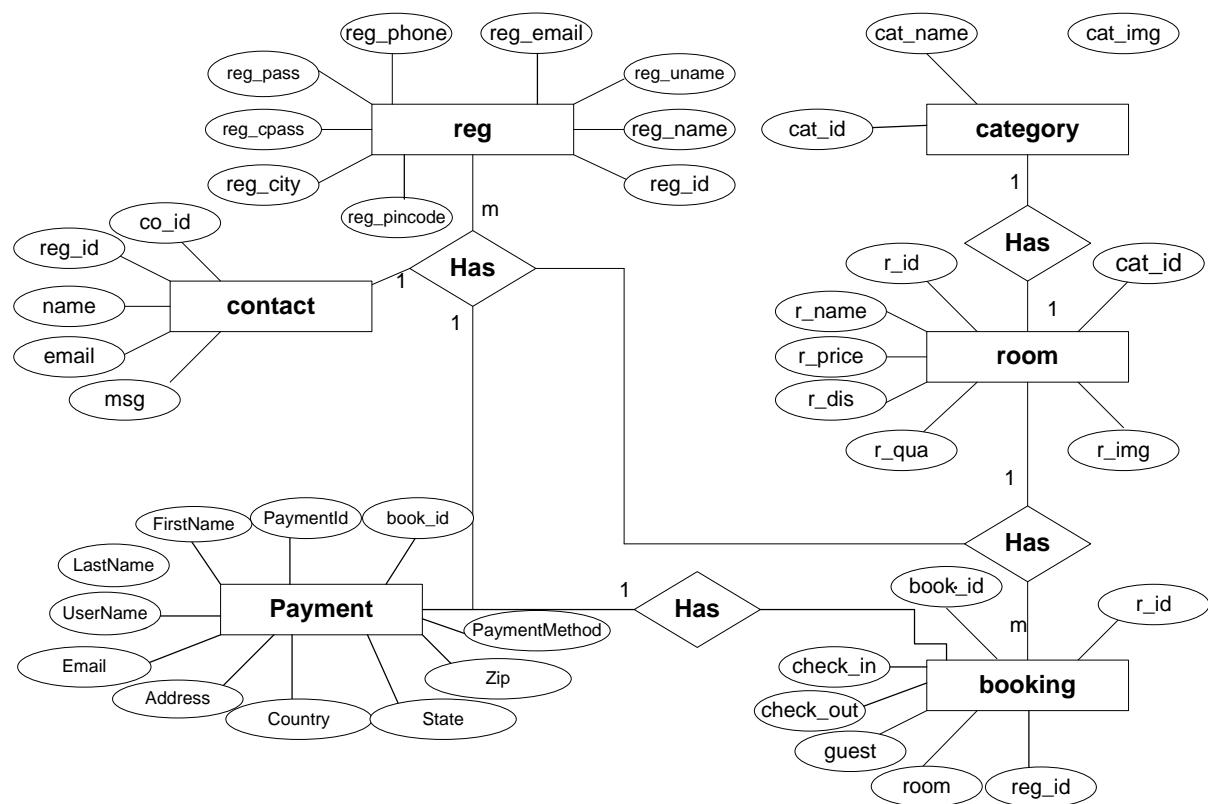
## Context Level DFD For Hotel Management System



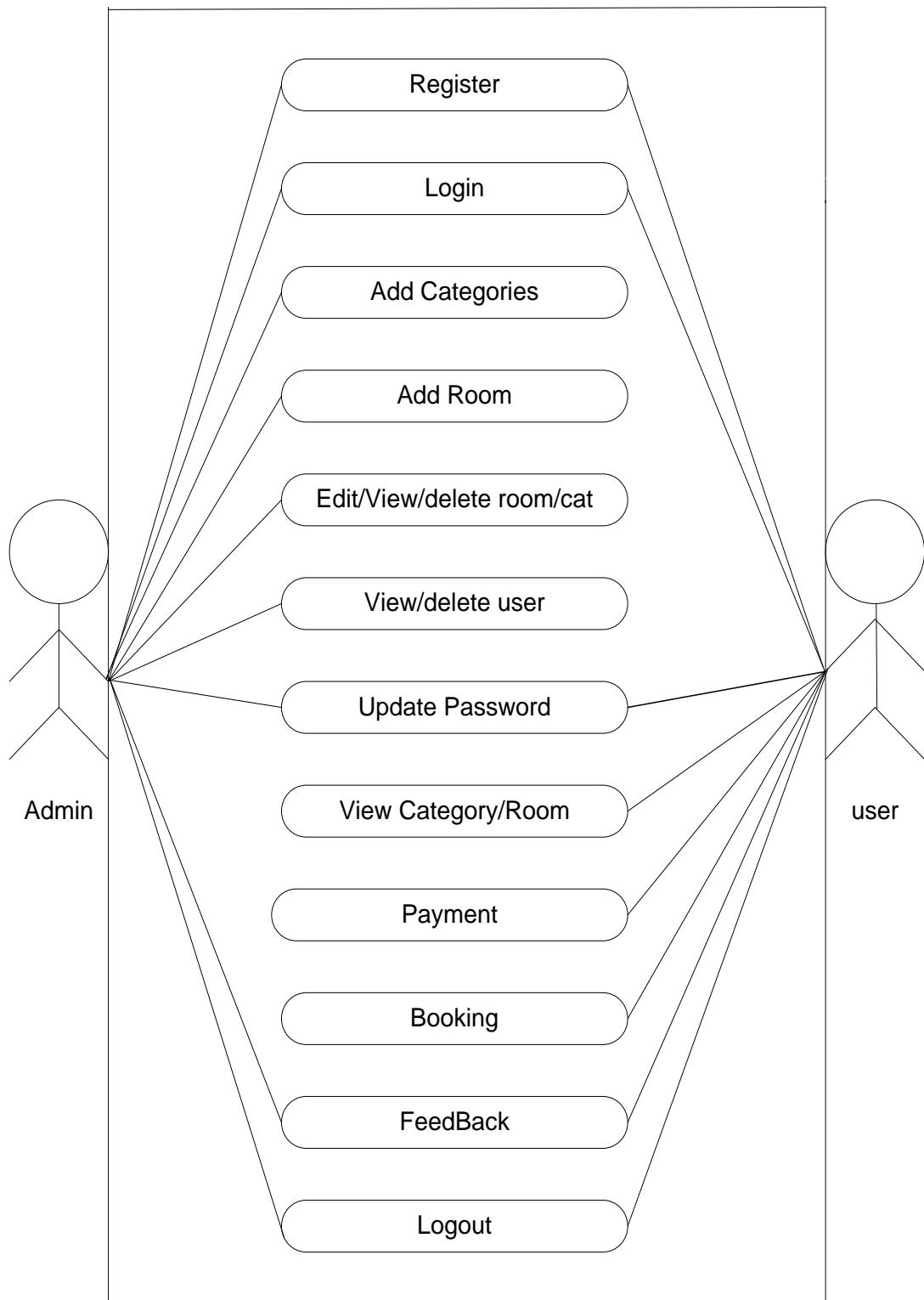
## First Level DFD For Hotel Management System



# Entity Relationship

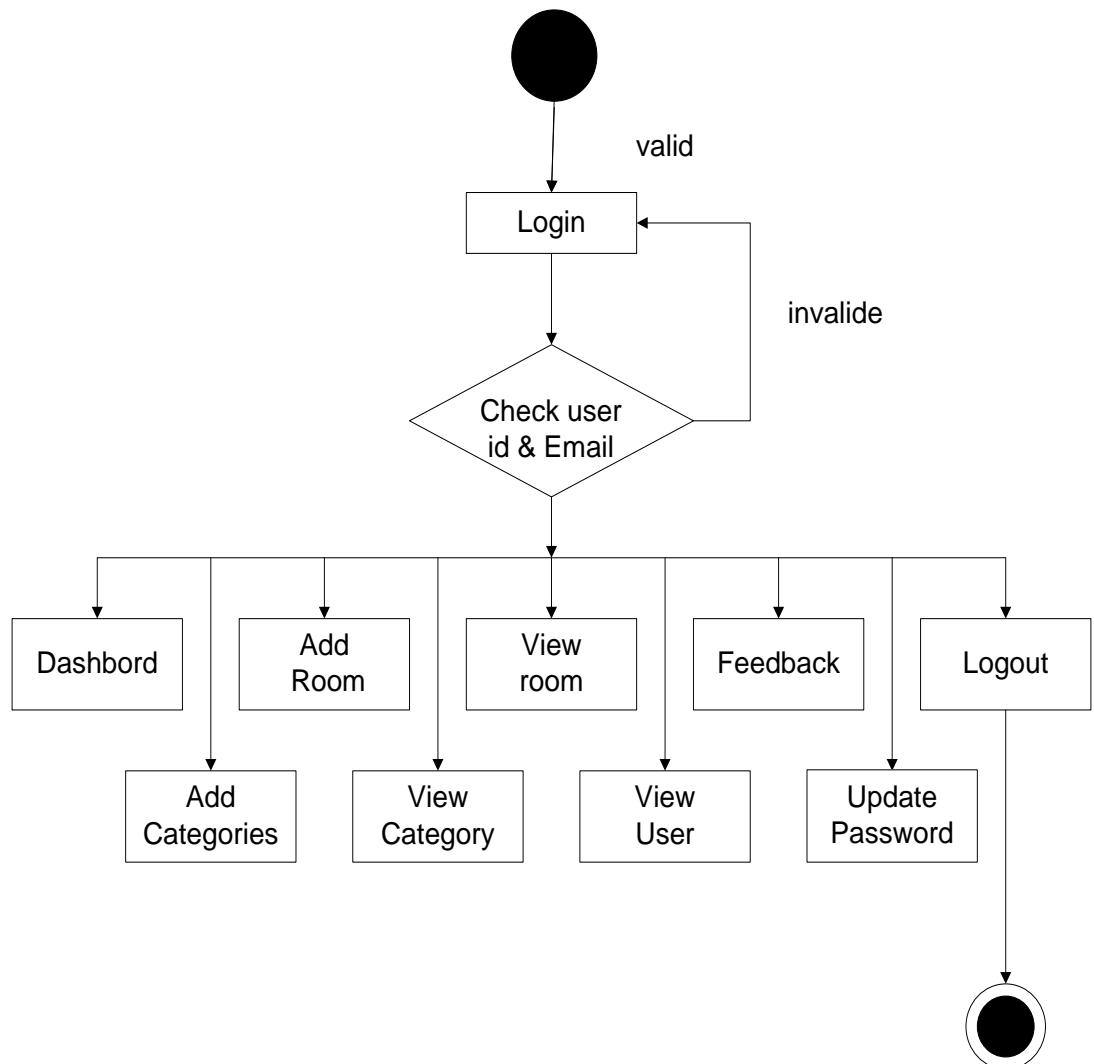


## Use Case Diagram for Hotel Management System

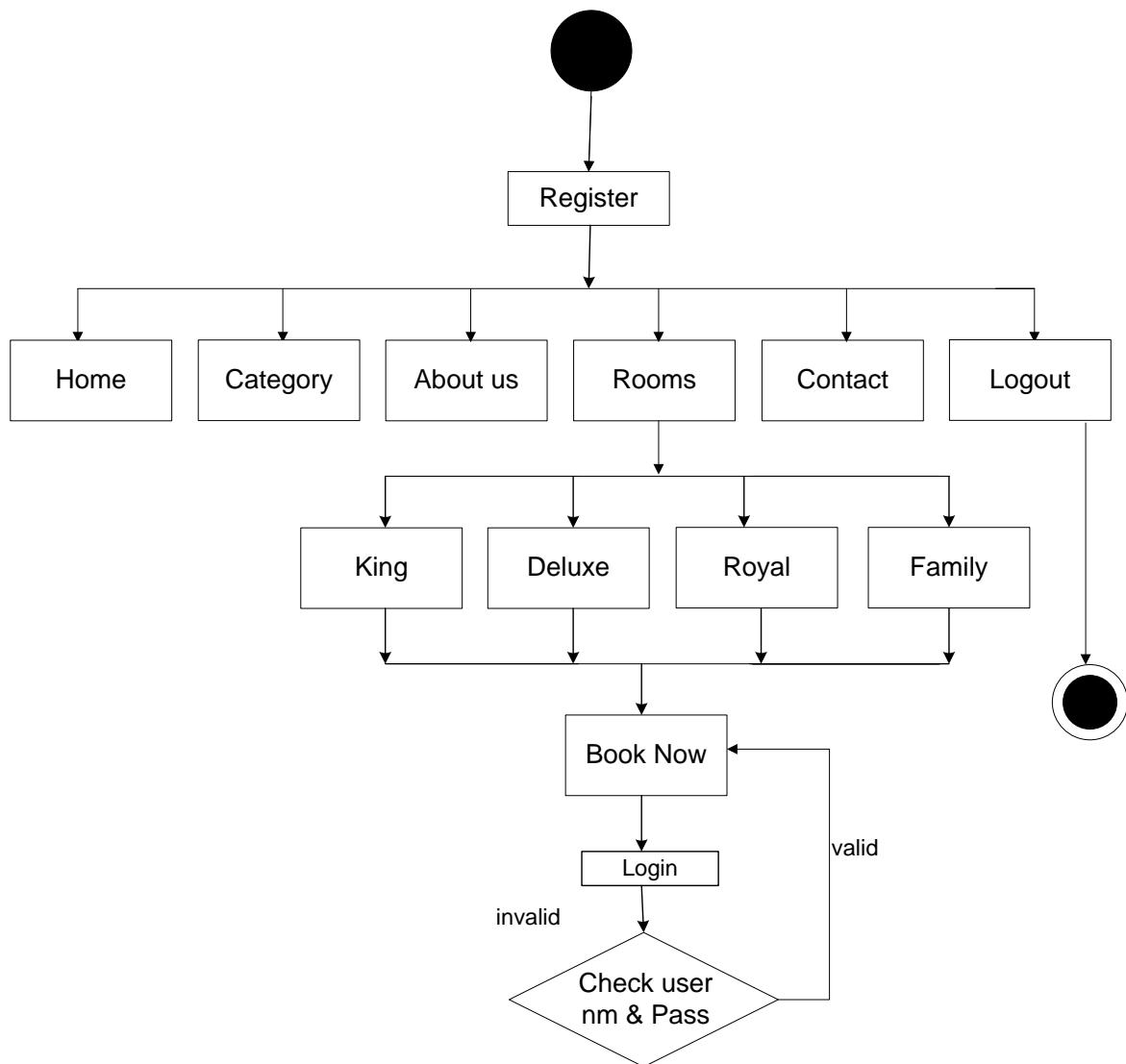


## Activity Diagram For Hotel Management System

- Admin Side

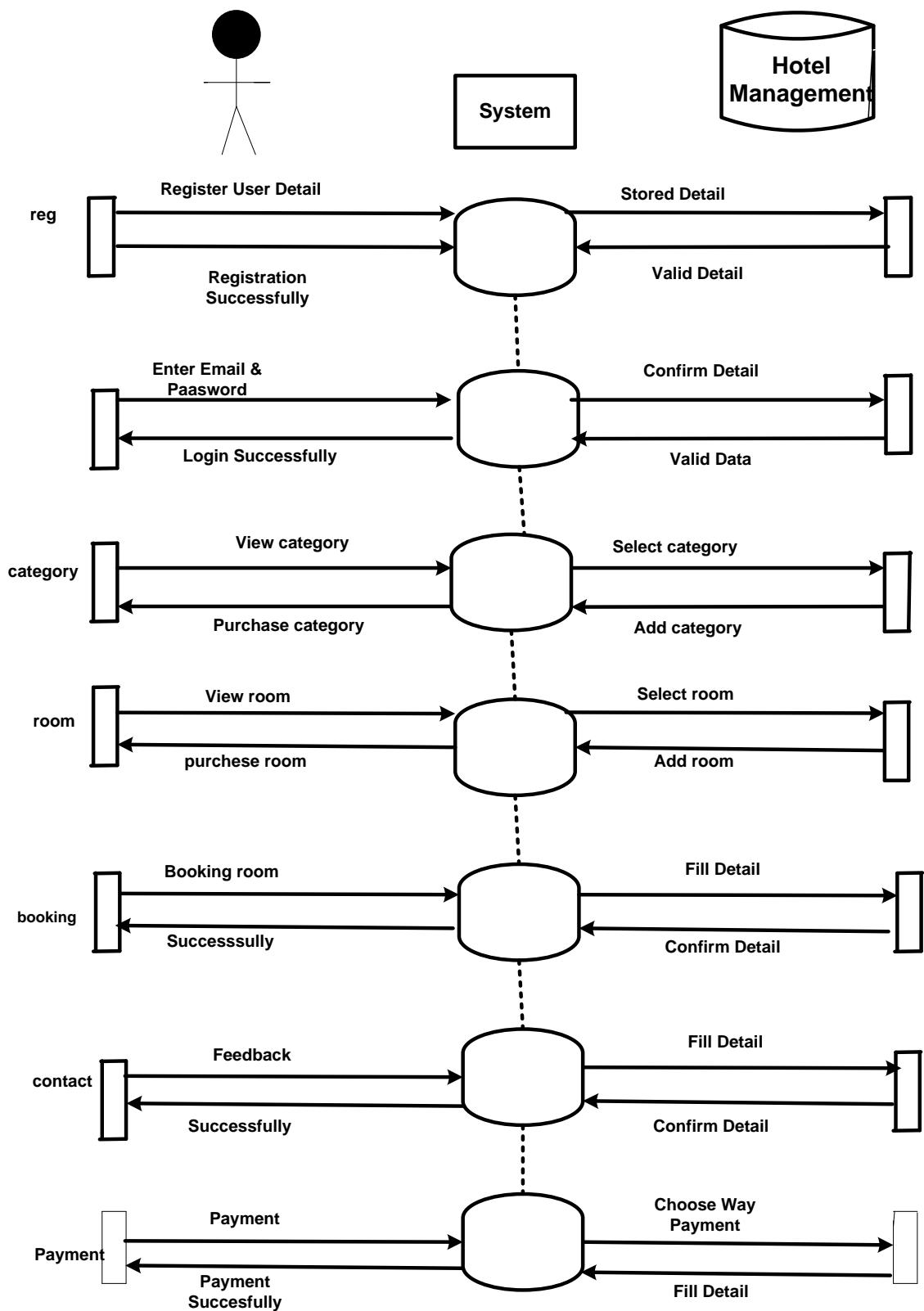


- User Side

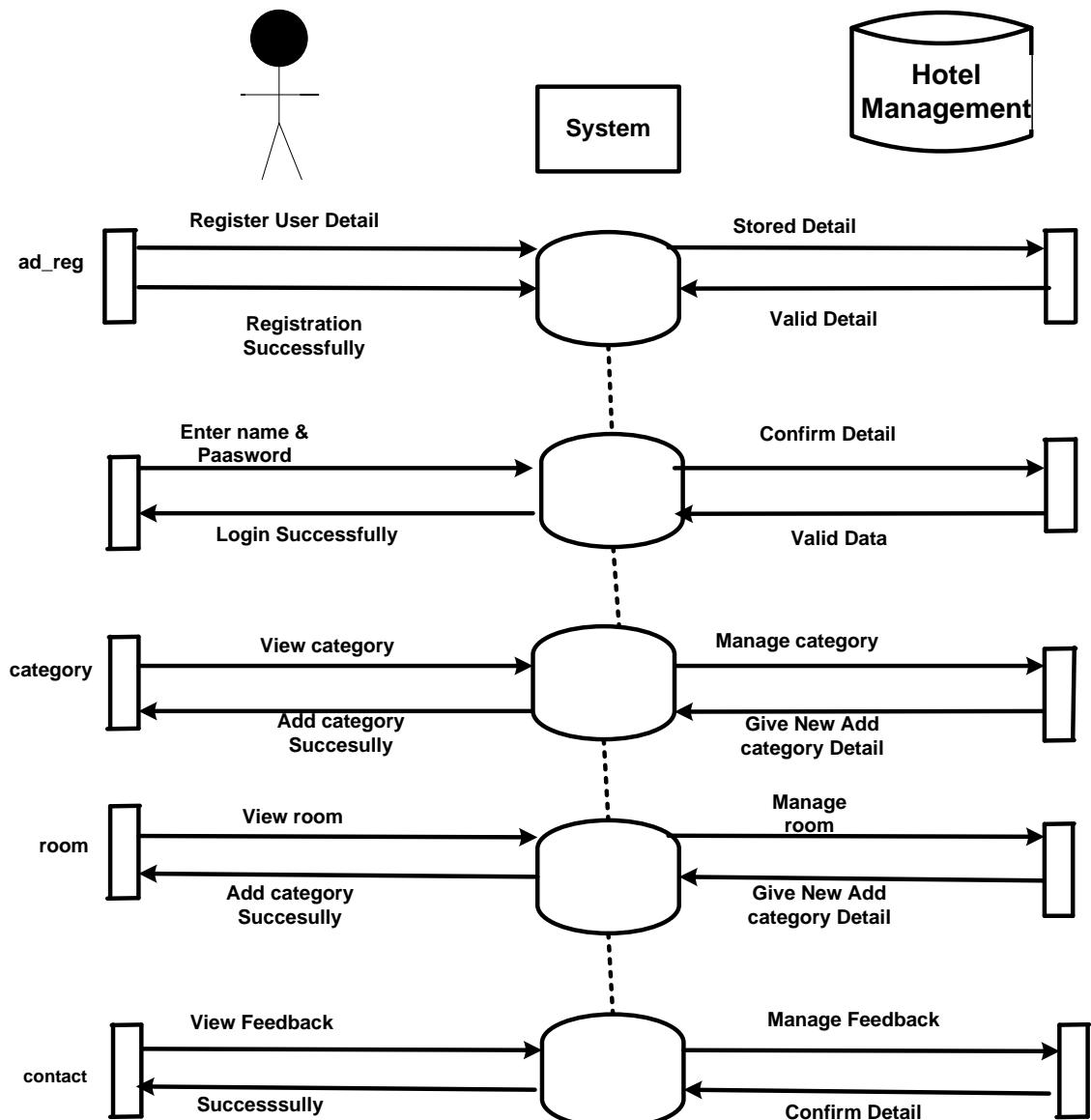


## Sequence diagram for Hotel Management System

- User side



- Admin side**



## Screen Short

### Admin-side

- Register

This is a Registration Page.

The screenshot shows a registration form titled "Admin Registration". It contains fields for Name (Rutvisha), Email (ruti12@gmail.com), Mobile (1234567890), Address (Amreli), and Password. A "Regist" button is at the bottom, and a link "Already have an account? [Login](#)" is also present.

- Login

This is a Login Page.

The screenshot shows a login form titled "Admin Login". It contains fields for Name (Rutvisha) and Password. A "Login" button is at the bottom, and a link "Don't have an account? [Register](#)" is also present.

- Dashboard

This is Dashboard Page.

- Category

This is a add and show Category Page.

Category Id	Category Name	Category image	Update	Delete
2	Deluxe		Edit	Delete
3	King		Edit	Delete
5	Royal		Edit	Delete
6	Family		Edit	Delete

- Room

This is add and show RoomPage.

Room No	Room Name	Booking Price	Description	Image	Quantity	Delete	Edit
1	Super Deluxe 1	4000	Deluxe rooms often feature larger living spaces, premium furnishings, and luxurious bedding options.		5	<button>Delete</button>	<button>Edit</button>
2	Super King 1	6000	Fitted with a king-size bed, this air-conditioned room features a flat-screen cable TV, a chiller, safe and a seating area.		4	<button>Delete</button>	<button>Edit</button>
3	Super Royal 1	7000	Experience a luxury stay in our elegant royal rooms with a touch of splendid hues of Rajasthan.		6	<button>Delete</button>	<button>Edit</button>
4	Super Family 1	8000	Our Family Room is designed to comfortably host up to guests, offering a cozy environment perfect for a small family getaway.		8	<button>Delete</button>	<button>Edit</button>
5	Super Deluxe 2	4000	Deluxe rooms are carefully designed with enough moving space and a wall mounted LED TV with HD channels.		6	<button>Delete</button>	<button>Edit</button>
6	Super Family 2	8000	Our family room is a perfect place where you can spend your holiday with your family. Relax on the balcony and spend quality time.		4	<button>Delete</button>	<button>Edit</button>
7	Super King 2	5000	King Rooms offer large king-sized beds with high-quality mattresses, more floor space, and often premium views or locations.		4	<button>Delete</button>	<button>Edit</button>
8	Super Royal 2	6500	It was nice and spacious and it had a TV with good international channels which we were grateful for.		5	<button>Delete</button>	<button>Edit</button>
9	Super Deluxe 3	3000	Deluxe Rooms are outfitted with stylish and comfortable furnishings with pleasing colors.		3	<button>Delete</button>	<button>Edit</button>
11	Super King 3	5000	This is a type of hotel room that contains a larger Double Bed, namely the King size.		3	<button>Delete</button>	<button>Edit</button>

12

- Feedback

This is a Feedback Page.

The screenshot shows a web application interface for 'Blue.Bird'. At the top, there is a navigation bar with a logo, 'Home', 'Contact', and a 'Logout' button. On the left, a sidebar menu for 'Rutvisha' lists: 'Dashboard', 'Add Category', 'Add Room', 'View Feedback' (which is highlighted in blue), and 'Update Password'. The main content area has a blue header bar with the text 'View Feedback'. Below it is a table with four columns: 'Id', 'Lname', 'Email', and 'Message'. The data in the table is:

Id	Lname	Email	Message
1	ruti	ruti123@gmail.com	very good website..
7	shruti	shru@gmail.com	latest as our needed.

- Update password

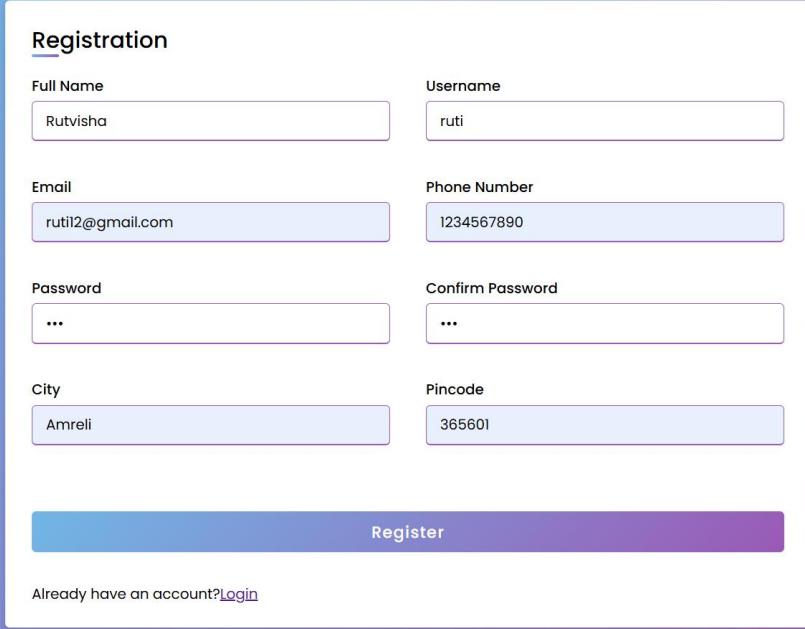
This is Update Password Page.

The screenshot shows the 'Update Password' page. The layout is similar to the previous one, with a sidebar for 'Rutvisha' and a main content area. The main content area has a blue header bar with the text 'Update Password'. It contains three input fields: 'USERNAME:' with the value 'Rutvisha', 'NEW PASSWORD:' with the value '\*\*\*\*', and 'CONFORM PASSWORD:' with the value '\*\*\*\*'. Below these fields is a blue 'UPDATE NOW' button.

## User-side

- Register

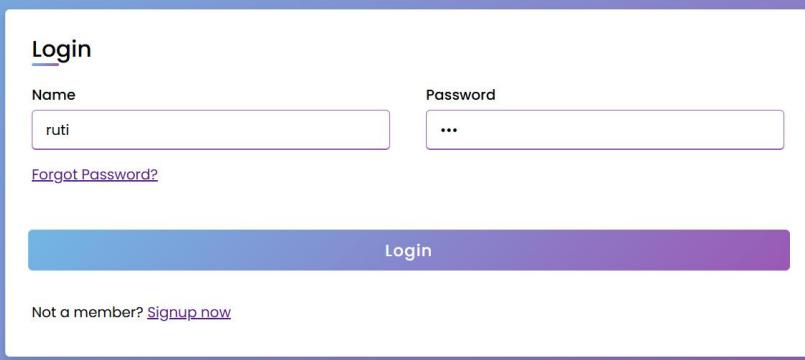
This Page is user Register Page.



The registration form is titled "Registration". It contains six input fields arranged in two columns. The left column includes "Full Name" (Rutvisha), "Email" (ruti2@gmail.com), "Password" (three dots), and "City" (Amreli). The right column includes "Username" (ruti), "Phone Number" (1234567890), "Confirm Password" (three dots), and "Pincode" (365601). A large blue "Register" button is at the bottom, and a link "Already have an account? [Login](#)" is at the bottom left.

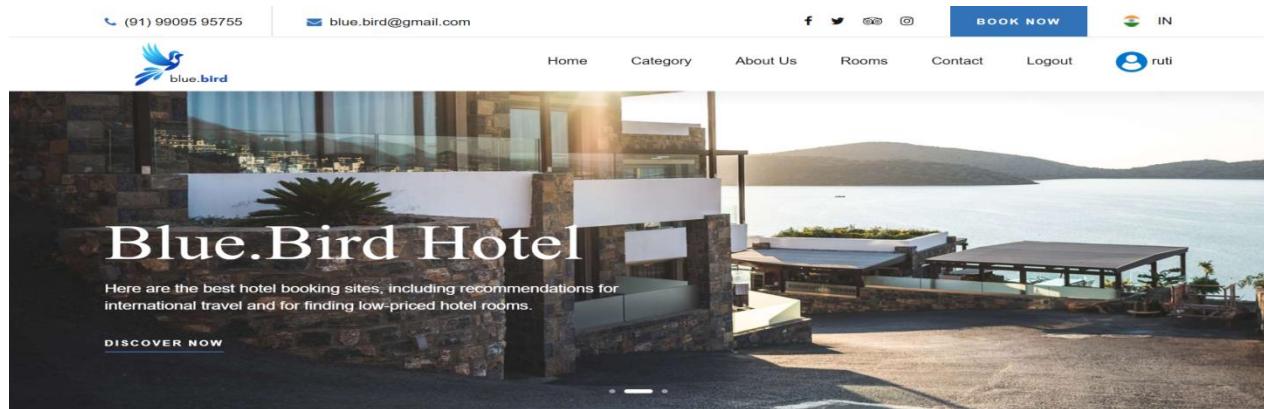
- Login

This Page is user Login Page.



The login form is titled "Login". It has two input fields: "Name" (ruti) and "Password" (three dots). Below the fields is a link "Forgot Password?". A large blue "Login" button is at the bottom. At the very bottom, it says "Not a member? [Signup now](#)".

- Home



## WHAT WE DO

## Discover Our Services

 **Travel Plan**  
We provide Latest Traveling Plan & Services.

 **Catering Service**  
We provide Catering Services that you needed.

 **Babysitting**  
We provide a Extra Bed for your babies.

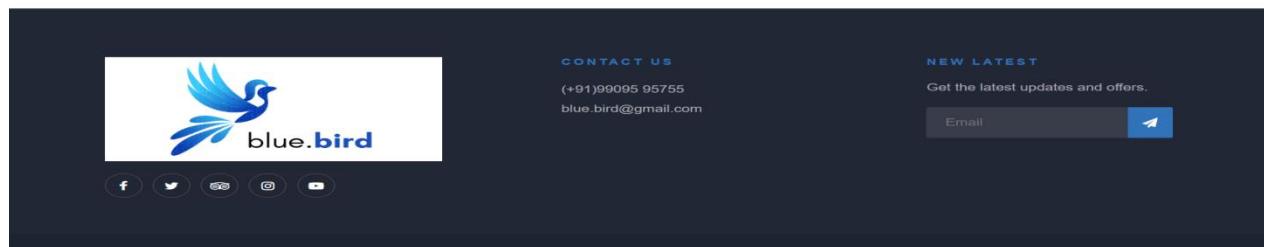
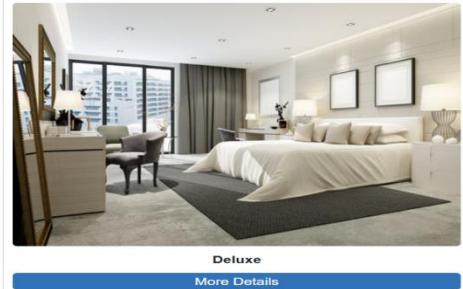
 **Laundry**  
We provide a Laundry Services for you.

 **Hire Driver**  
We Hire a Driver for you to traveling.

 **Cold Drink**  
We provide a Cold Drinks for you.

## LATEST

## Rooms



- Category

This is a Room Category Page.

Call (91) 99095 95755 | Email blue.bird@gmail.com | Book Now | IN

blue.bird

Home Category About Us Rooms Contact Logout ruti

## Our Rooms

Home > Rooms



Deluxe

[View Related Rooms](#)



King

[View Related Rooms](#)



Royal

[View Related Rooms](#)

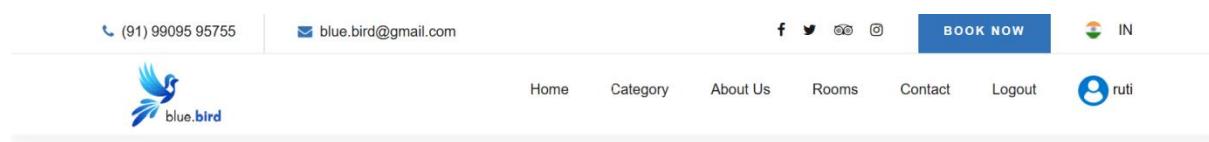


Family

[View Related Rooms](#)

- About us

This is About us page.



## About Us

[Home](#) > [About Us](#)

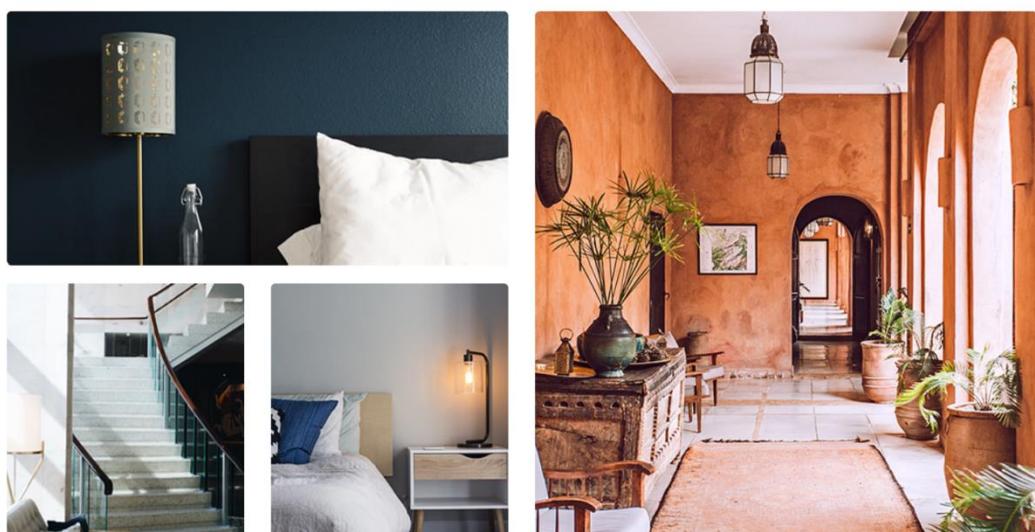
### Welcome To Blue.Brid

This hotel is located in the center of Mumbai, with easy access to the city's tourist attractions. It offers tastefully decorated rooms.

- ✓ Travel Plan
- ✓ Complimentary Daily Breakfast
- ✓ 3 Pcs Laundry Per Day
- ✓ Free Wifi
- ✓ Baby Sitting

#### OUR GALLERY

### Discover Our Work



- Rooms

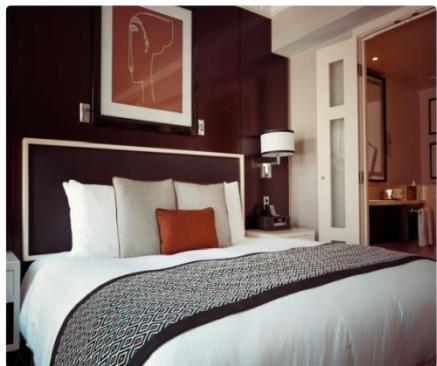
- King

(91) 99095 95755 | blue.bird@gmail.com | [BOOK NOW](#) | IN | [rutि](#)

Home Category About Us Rooms Contact Logout

## King Rooms

Home > King Rooms



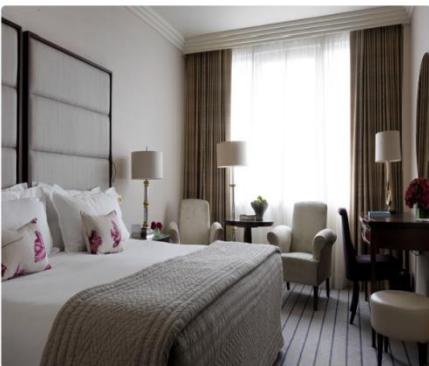
**Super King 1**

6000

Fitted with a king-size bed, this air-conditioned room features a flat-screen cable TV, a chiller, safe and a seating area.

4

[Book Now](#)



**Super King 2**

5000

King Rooms offer large king-sized beds with high-quality mattresses, more floor space, and often premium views or locations.

4

[Book Now](#)



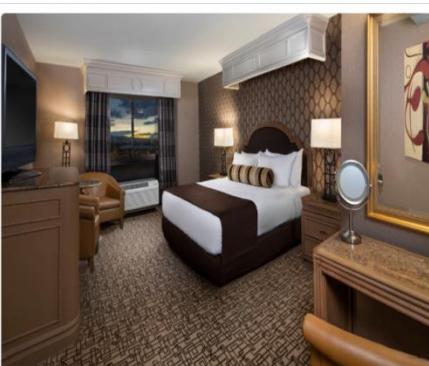
**Super King 3**

5000

This is a type of hotel room that contains a larger Double Bed, namely the King size.

3

[Book Now](#)



**Super King 4**

4000

A King room comes with a premium king-size bed with comfortable, high-quality and pillows.

4

[Book Now](#)

○ Deluxe

(91) 99095 95755 | blue.bird@gmail.com | [BOOK NOW](#) | [IN](#)

Home Category About Us Rooms Contact Logout [ruti](#)

## Deluxe Rooms

Home > Deluxe Rooms



### Super Deluxe 1

4000

Deluxe rooms often feature larger living spaces, premium furnishings, and luxurious bedding options.

5

[Book Now](#)



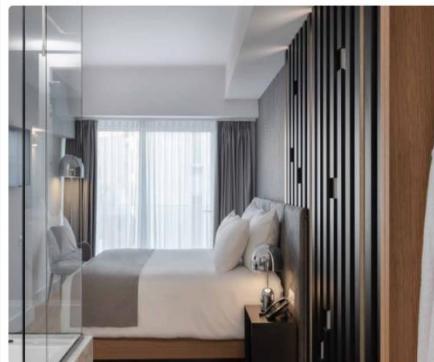
### Super Deluxe 2

4000

Deluxe rooms are carefully designed with enough moving space and a wall mounted LED TV with HD channels.

6

[Book Now](#)



### Super Deluxe 3

3000

Deluxe Rooms are outfitted with stylish and comfortable furnishings with pleasing colors.

3

[Book Now](#)



### Super Deluxe 4

5000

Deluxe rooms often feature better views, larger beds, and more luxurious bathroom fixtures.

4

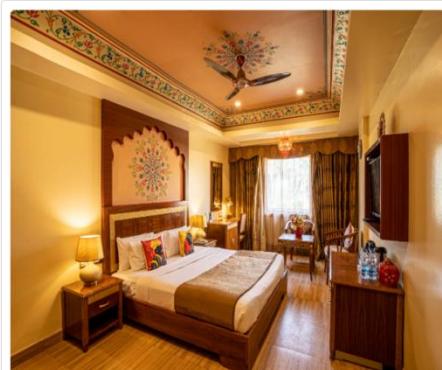
[Book Now](#)

o Royal

The screenshot shows a hotel booking website. At the top, there are contact details: a phone number (91) 99095 95755 and an email address blue.bird@gmail.com. To the right are social media icons for Facebook, Twitter, and Google+, followed by a 'BOOK NOW' button and an Indian flag with the text 'IN'. Below this is a navigation bar with links for Home, Category, About Us, Rooms, Contact, Logout, and a user profile icon labeled 'ruti'. The main heading 'Royal' is displayed prominently.

## Royal Rooms

[Home](#) > [Royal Rooms](#)



### Super Royal 1

7000

Experience a luxury stay in our elegant royal rooms with a touch of splendid hues of Rajasthan.

6

[Book Now](#)



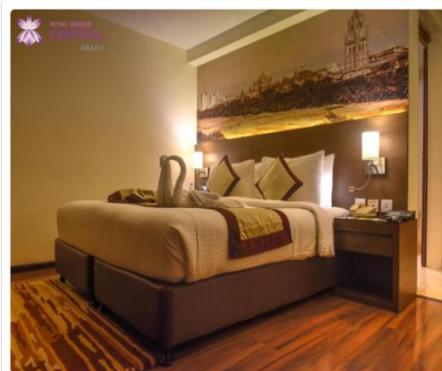
### Super Royal 2

6500

It was nice and spacious and it had a TV with good international channels which we were grateful for.

5

[Book Now](#)



### Super Royal 3

6000

It has a capacious living room with dining and a separate bedroom, which is not only spacious but also luxurious.

2

[Book Now](#)



### Super Royal 4

6000

Luxury awaits in the Executive Room with balcony views. Lockers required for security, LED TV, WiFi and climate control for comfort.

3

[Book Now](#)

- o Family

(91) 99095 95755
blue.bird@gmail.com
f t g m IN
**BOOK NOW**
 IN rutि

[Home](#)
[Category](#)
[About Us](#)
[Rooms](#)
[Contact](#)
[Logout](#)

## Family Rooms

[Home](#) > Family Rooms

**Super Family 1**

8000

Our Family Room is designed to comfortably host up to guests, offering a cozy environment perfect for a small family getway.

8

[Book Now](#)

**Super Family 2**

8000

Our family room is a perfect place where you can spend your holiday with your family. Relax on the balcony and spend quality time.

4

[Book Now](#)

**Super Family 3**

8000

A Family Room can often mean a Standard Room with space for a sofa bed or camp bed.

3

[Book Now](#)

**Super Family 4**

8000

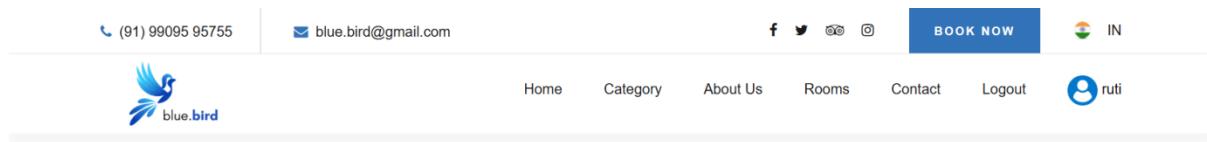
Our family rooms are perfect both for a family with kids and for a group of friends.

4

[Book Now](#)

- Contact

This Page is a Contact Page.



## Contact Us

[Home](#) > [Contact Us](#)

### Contact Info

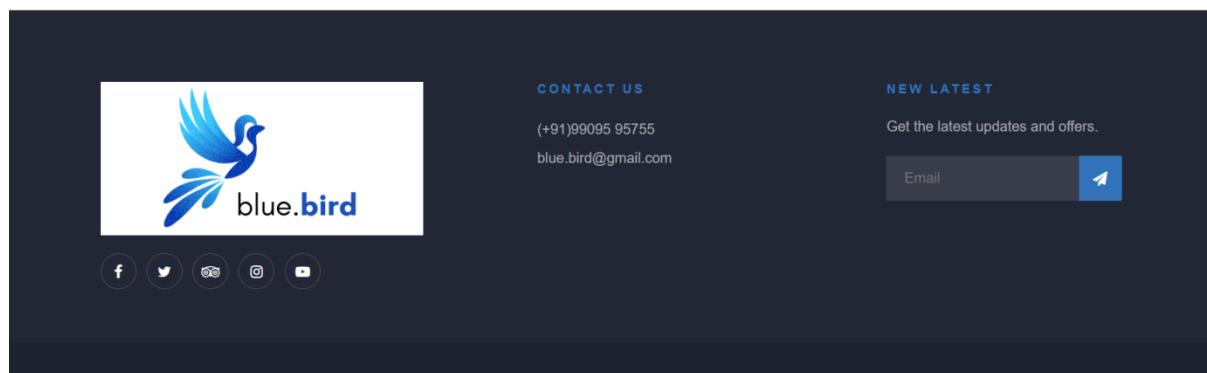
Phone: (91)99095 95755  
 Email: blue.bird@gmail.com  
 Fax: +(91) 345 67890

Your Name

Your Email

Your Message

[Submit Now](#)



- Room Book

This is a Room Book Page.

The screenshot shows a hotel booking interface. At the top, there are contact details (phone: (91) 99095 95755, email: blue.bird@gmail.com), social media icons (Facebook, Twitter, Instagram, YouTube), a 'BOOK NOW' button, and a user profile icon ('IN' with a green checkmark). Below the header, the navigation menu includes Home, Category, About Us, Rooms, Contact, Logout, and a user profile ('ruti'). The main content area is titled 'Book Rooms' and shows a breadcrumb path 'Home > Rooms'. On the left, there's a large image of a modern bedroom with a double bed, a television mounted on the wall, and a small sofa. Below the image, room details are listed: Room No.: 5, Name: Super Deluxe 2, Price: 4000, Description: 'Deluxe rooms are carefully designed with enough moving space and a wall mounted LED TV with HD channels.', and Available Room: 6. To the right, a 'Your Reservation' section allows users to input check-in (14 MARCH, 2025), check-out (24 MARCH, 2025), guests (1 ADULTS), and rooms (1 ROOM). A 'Book Now' button is at the bottom of this section.

- Checkout

This is a checkout Page.

## Checkout

Book / Checkout

### Billing address

First name *	Last name *	
Gol	Rutvisha	
Username *		
ruti		
Email Address *		
ruti12@gmail.com		
Address *		
Amreli		
Country *	State *	Zip *
India	Gujarat	365601

### Payment

- Credit card  
 Debit card  
 Paypal

Place Order

- Bill

This is a Billing Page.



Room Name	Room Price	User Name	Email	PaymentMethod
Super King 1	6000	ruti	ruti12@gmail.com	Credit card

## Test Case

➤ Login Form:

<b>Test case</b>	<b>Test Step</b>	<b>Input Data</b>	<b>Expected Results</b>	<b>Actual Results</b>	<b>Execution Status</b>
001	Enter Email And Password And click On Login button	Enter valid Email And Password	User should Go on Home Page	User Login Successfully	Successfully
002	Enter Email And Password And click On Login button	Enter invalid Email And Password	User should Go on Home Page	User Login Not Successfully	Not Successfully
003	Enter Email And Password And click On Login button	Enter invalid Email And valid Password	User should Go on Home Page	User Login Not Successfully	Not Successfully
004	Enter Email And Password And click On Login button	Enter valid Email And invalid Password	User should Go on Home Page	User Login Not Successfully	Not Successfully

## **Prons & Cons Of System**

### **❖ Advantages Of Project ::**

- Save the data for longer time.
- User are easily booking room.
- Online Payment are available.

### **❖ Limitation Of Project ::**

- You have to put backup of every changes in database or table.
- This can run only Windows NT series platform.

## Bibliography

Bibliography means take reference to prepare any project. Here I concern the book and website which takes reference is as under.

### Reference Books :-

- Asp.Net
- System Analysis And Design

### Reference Website :-

- [www.google.com](http://www.google.com)
- [www.w3school.com](http://www.w3school.com)
- [www.bootstrap.com](http://www.bootstrap.com)

