**Java.jpg IMT.jpg ITIL.jpg**

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**Objective**

**Business System Analyst**

Very qualified, hard-working professional searching for a suitable position as a Business System Analyst where I can advance my knowledge and skills.

**Summary of Qualifications**

* Over **5+ years** of IT experience both as a developer and as a Business System Analyst.
* Well versed in Windows-based software packages (Word, Excel, PowerPoint, Visio).
* Skilled in using Sharepoint and JIRA tools and a thorough understanding of SDLC.
* Excellent skill level with HP Application Lifecycle Management and SAS, SQL.
* Understand and interpret Mainframe Languages like Cobol, JCL, DB2 and PL1.
* Excellent communication and human relations skills.
* Constant interaction with the clients and experience in the working in the onshore/offshore model.
* Understand the Business requirement and can easily map it with the Test Cases.
* Ability to execute Test Cases for data validation while also logging defects if any.
* Ability to manage multiple priorities in a fast paced and rapidly changing environment.
* Natural ability to work within a detail-oriented team environment.
* Understanding of Waterfall, V Model, Spiral, Scrum and other methodologies.

**Professional Experience**

**Sunlife Financial**, Gurgaon Current Profile **Business System Analyst ( Data Warehouse and Business Intelligence Project )**

* Knowledge of the Software Development Life Cycle (SDLC) phases such as Planning, Analysis/Design, Development, and Testing for the software/system development process.
* Responsible for requirements elicitation and analysis, generating workflow process and necessary documents for the project.
* Expert in conducting business reviews, Interviews, walkthrough sessions and facilitated monthly and weekly meetings/reviews thereby taking the signoffs of the stakeholders.
* Worked with the development team to make sure that they understood the user requirements and that the system developed met those requirements
* Worked with QA’s to develop Test Plans and Test cases, detected bugs in the system, prepared the Defect reports using Test Director and interacted with developers for Debugging.
* Experience in facilitating the test process by using bug tracking tool JIRA
* Managed all types of change requests, defects, enhancements, issues and documentation changes.
* Responsible for preparing detailed marketing research programs under the supervision of analyst.
* Responsible for analyzing documents and reports, attending various training programs.
* Handling other duties assigned by the senior analyst and management.
* Handling all computer related work- preparing documents, reports and statements.

**Sunlife Financial**, Gurgaon May, 2010 Onwards

**Analyst Development ( Insurance Policy Issue and RIDS Project )**

* Understanding the existing PLI, JCL and SAS programs and the functionality of the claims processing system for business Requirement Gathering.
* Responsible for Requirement analysis, design, code, component and unit testing of all application code owned by me.
* Writing Code in PLI, SAS language for the existing programs as per the plan and any more business requirement.

**UnitedHealth Group**, Gurgaon April, 2009 – March 2010

**Associate Software Engineer ( TOPS – The Online Processing System Project )**

* Understanding the existing COBOL programs and the functionality of the claims processing system
* Writing Code in COBOL language for the existing programs as per the plan and any more business requirement.
* Responsible for Requirement analysis, design, code, component and unit testing of all application code owned by me.

**Education**

* B.Tech from BSA College, Mathura - 2008 ( **80% Hons** ), Uttar Pradesh Technical University
* 12th from Namchi Public School, Sikkim - 2004 ( **82%**), ISC Medium.
* 10th from Namchi Public School, Sikkim - 2002 ( **81%**), ICSE Medium.

**Professional Certifications**

* **SAS Training** in the mainframes Technology.‭
* **‬ITIL Certified**‭ (‬Information Technology Infrastructure Library‭)
* Sun Certified Associate in JAVA **( 100 % Score )**
* Certified in **Insurance Basics from IMT Ghaziabad**
* Microsoft SQL Server Certified by NIIT

**Extra Curricular Activities**

* Handsome amount of experience in **public speaking** and **presentations**.
* Won awards inDebate, Essay, Extempore and quiz competitions at various levels.
* **Stood THIRD in Academy Aptitude and Achievements Tests (AAT)** jointly conducted by the Institute of Psychological & Educational Measurement, Allahabad and the Council for the Indian School Certificate Examination, New Delhi, in the year 2003.
* First, Second and Third in various quiz competitions in the School and College level.
* The List includes Lion's club Darjeeling, Department of Health and family Welfare Sikkim, Megamind Mind in the state and District level competitions.
* Associated with NGO**,** which helps to foster the education of the very low income group families.