**RAKESH KUMAR**

B.Tech (ECE)

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| Rajasthan Technical University | Email | : | rakeshsokal@gmail.com |
| Current Location : Bangalore(KA), INDIA. | Cell | : | +91 - 8904141725 |

**Career objective:**

I look forward to a career path full of challenges and learning so that I can grow both individually and professionally and contribute to my organization and society in the most dedicated and meticulous manner.

**Educational Details:**

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|  | **Degree** | **Authority** | **Year** | **Performance** |  |
|  | **B.Tech** | Rajasthan Technical University | June - May | 6.7 |  |
|  | (ECE) | (RJ) | 2007 - 2011 | (CGPA) |  |
|  |  |  |  |  |  |
|  | **XII** | CBSE Board, | March | 82% |  |
|  | Army School Ahmadabad Cantt, | Delhi. | 2007 |  |  |
|  | Ahmedabad. |  |  |  |  |
|  |  |  |  |  |  |
|  | **X** | CBSE Board, | March | 80% |  |
|  | Army School Ahmadabad Cantt, | Delhi. | 2005 |  |  |
|  | Ahmedabad. |  |  |  |  |
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| **My Skill Set:** | |  |  |  |  |
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* Salesforce.com, Visual Force, Apex, SQL

**Areas of Interest:**

* Computer Architecture, Operating Systems, Networks & Cloud Computing.

**Work Experience: 2 years 9 months**

* Worked as a **“System Engineer”** **at TATA Consultancy Services** since 2011 in Salesforce.com domain.

**Domain :**

* Healthcare & Life Science

**Certifications:**

* Salesforce certified Dev 401 Developer
* Six Sigma GB, TCS 2012

Email Id: rakeshsokal@gmail.com

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**Project Details:**

* **Sales Workbench SFDC Integration: Feb** 2012– **July** 2013 (**Team Size**: 25)

Sales Workbench is a CPQ application which **GE** uses for creating quotes for its various Medical equipments. Implementation of the project deals with all standard and custom objects. Pipeling opportunities from GE end to salesforce platform having an integration platform in the background. (SWB – SFDC Integration)

**Roles (Business Analyst + Developer):**

* Requirement gathering from client. Passing the project design to developers about the requirement.
* Deal with customization of Standard objects Accounts, Contacts, Opportunities, Leads and Cases.
* Implementation configuration of Validation Rules, Workflow rules, Approval Processes
* Designing Roles and maintaining role hierarchy. User Access Management.
* Maintaining the data integrity between SWB – Salesforce platforms
* Writing Triggers and Visualforce pages.
* Dealt with Territory Management, Security Mappings, Automating Email delivery system.
* Reports, Dashboards Scheduling and delivery as per the requirement.
* **Cordis (JNJ Healthcare Equipment Sales Application): Aug 2013 - Current (Team Size**: 20**)**

Its an application used by JNJ where the user can login and select desired Sales packages described in various conferences all around the globe. Sales Packages includes various healthcare equipments..

**Role (Developer):**

* Requirements gathering from the ground level including fields collection, out-of-the-box data categorization.
* Optimizing Chatter for Users for a continuous upgrade of the system and the packages.
* Scheduling Reports, Dashboards for the corresponding users, reps and email delivery sub-system
* Community implementation for the partners of Johnson & Johnson.
* Security privileges assertions for all the users.
* Data Classification, Optimization across the sandboxes and normalizing Integration platforms.
* Granting delegation of authority for various users as per the role and requirement.
* Building pages using visualforce and customizing the platform using apex business logic.

**Achievements:**

* “Young Achiever Award” at TCS, 2012
* Six sigma GB Certified at TCS, 2012
* Awarded 4 times the “ On the Spot Award” by clients at TCS, 2013
* Nominated for “TATA Innovista” in 2013
* Accolades from clients & senior management of TCS for the work done in TCS – GE relationship 2013
* Awarded “ TCS - GEMS” three times since 2011

**Personal Details:**

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|  | Name | : Rakesh Kumar |
|  | Date of Birth | : 02nd Dec, 1989. |
|  | Languages Known | : English, Hindi. |
|  | Address | : Flat#002, Daisy Mansion Apt, Church Road, Near Reliance Fresh, Whitefield, Bangalore-66 |
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|  | Phone | : +91 – 8904141725 |

**Declaration:**

I hereby declare that the details furnished above are true to the best of my knowledge.

**(Rakesh Kumar)**

Email Id: rakeshsokal@gmail.com

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