**T.Mahesh Kumar E Mail : maheshkumar6667@gmail.com**

**Mobile : +81-8884670666**

**Summary:**

* Having 2 + years of IT experience in Salesforce Administration and Testing.
* Good knowledge of Salesforce CRM (SaaS) and Force.com Platform (PaaS) with experience ranging from application development and customization using point & click and programmatic methods.
* Good working exposure on Force.com platform, Force.com API, Force.com sites.
* Good Analytical, Communication skills.
* Good expertise in creating workflows, validation rules.
* Hands on Experience on using Data Loader.
* Good Knowledge on Salesforce for Outlook.
* Excellent analytical and communication skills.
* Testing Products and creating Test Cases.

**Education Qualification:**

* B. Tech from Jawaharlal Nehru Technological University in 2006-2010.
* Intermediate from Board of Intermediate in 2004-2006.
* S.S.C from Board of Secondary School, A. P in 2004.

**Technical Skills:**

Operating Systems : Windows XP, Windows 7.

CRM : Salesforce.

Salesforce Tools : Force.com API tools (Data Loader).

Paas : Force.com

Saas : SalesForce.

**Experience Summary:**

Working as “Senior Salesforce System Administrator” in Avankia Software P v t Ltd (www.avankia.com) from January 2012 to till date...

**Product Testing Summary:**

**#1**

Product : TargetRecruit.

Platform : Force.com.

Supported Editions : Developer, Enterprise and Unlimited.

**#2**

Product : CMS (Content Management System)

Platform : Force.com.

Supported Editions : Developer, Enterprise and Unlimited

**#3**

Product : Candidate Portal.

Platform : Force.com Sites.

Supported Editions : Developer, Enterprise and Unlimited.

Required Product : CMS (Content Management System)

**#4**

Product : TimeSheet.

Platform : Force.com.

Supported Editions : Developer, Enterprise and Unlimited.

Required Product : CMS (Content Management System)

**Responsibilities:**

* Explaining the Development Team on the Client Requirement.
* Testing the Product from Development stage to Deployment Stage.
* Testing latest Version of the Product in Developer, Enterprise Editions.
* Reporting issue to developers though Salesforce case tracking system.
* Explaining the How to Reproduce issue methods to developers.
* Creating test cases for new features.
* Explaining the features and changes to support and sale team members.

**Projects:**

**#1**

Project Title : TargetRecruit.

Role : Salesforce System Administrator.

Environment : Force.com Platform.

Technology : Salesforce.com, visual force, apex 25.0,

Duration : Feb 2012 to till date.

**Description:**

TargetRecruit is an Applicant Tracking System and CRM which is built on Force.Com platform. This will help all Staffing Agencies and Recruiting Companies to automate their recruiting and hiring process. This is very easy to use, understand and can be customizable according to the requirement and available for Enterprise, Unlimited, Force.com, Developer Editions.

**Responsibilities:**

* Deployment of TargetRecruit on Salesforce Instances.
* Gathering requirements from the clients and analyzing them.
* Customization of TargetRecruit according to client requirements.
* Manage the SF instance using the standard aspects of the Salesforce setup menu.
* Create and manage custom objects and fields.
* Creating Complex Formulas as per the client requirements.
* Controlling Field Values by Creating Validation Rules, Workflow Rules.
* Creating Email Templates and Mail Merge Templates.
* Creating and Managing Sandboxes.
* Creating Approval Processes with Role hierarchies.
* Creating Chatter Approvals.
* Generating Reports and Dashboards with Report Types as per the client requirement.
* Bulk import and export using data using Apex Data loader.
* Creating users and Assigning TargetRecruit License to them.
* Deliver Training & Communication to users.
* Maintaining clients Salesforce instances and making changes as per the requirement through on calls, Emails and on screen sharing session (GoToMeeting).
* Creating user documents for TargetRecruit ATS.
* Training Clients on how to use the system.
* Advanced Knowledge in Profile and Role Management.

**#2**

Project Title : Candidate Portal.

Role : System Admin cum Developer.

Environment : Force.com Platform

Technology : SFDC configuration and development including Apex, VF

Pages.

Tools : Eclipse, Data Loader.

Duration : Feb 2012 to till date.

**Description:**

Candidate Portal will allow end user (Job Seeker) to apply for the specific job, through the client’s website, we have developed three pages in this module. The first page is job list page which gives the list of all the published jobs. In this first page candidate will have the ability to view the Job Category, Job Term, Job City and Job State.

The second page displays the Job Description and other details like Start Date, City and State. These all the information we automatically pulled from TargetRecruit job record. The third page is called Job Application Page, which allows users to enter their details and allows adding the resume and cover letter.

**Responsibilities:**

* Deployment of Candidate Portal on Clients Salesforce instance.
* Gathering the customization requirements from client and analyzing them.
* Discussing with Development team on the client Requirement.
* Customization of Candidate Portal Pages according to client requirements.
* Testing the New releases and features of candidate Portal.
* Creating Email Templates and workflows for Automating the Job Application Confirmation to the Candidates.
* Deliver Training & Communication to users.
* Appling Validation rules on standard fields.
* Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on regular basis.

**Personal Details:**

Name : T.Mahesh Kumar.

Languages Known : English, Hindi and Telugu.

Hobbies : Swimming, Listening to music.

Present Address : Bangalore-29

**(T.Mahesh Kumar).**