**CAREER OBJECTIVE**

* To make a difference by bringing my enthusiasm and expertise to the forefront of a leading company’s business analysis and business decisions& in turn enhance my skills & competency.
* To take a challenging post for understanding business change needs, assessing the impact of those   
  changes, capturing, analyzing and documenting requirements and then supporting the communication   
  and delivery of those requirements with relevant parties.
* To provide right kind of information at the right time at the right place to make correct selection or best course of action during decision making.

**CAREER OVERVIEW**

* 33 months of work experience in TATA CONSULTANCY SERVICES (TCS) [\*as of August 2014].
* 33 months of work experience in HealthCare domain.
* 33 months of work experience in Sales and CRM Applications.
* Worked in many roles as a Tester for Siebel Americas CRM 8.1, SFDC Developer for SWB-SFDC Integration and Global Salesforce application projects.
* Experience in Application Software **Designing, Development, Testing** and Implementation. This involved hands-on design and development using **Force.com** Platform.
* Experience with Sales Force **Customization, Security Access, creating profiles**, **roles, users, page layouts, email services.**
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Experience in Test Planning, Test Cases Design, Test Data Set up , Defect management
* Experience in execution of automated test scripts using selenium and Load Runner based on business/functional requirements.
* Experience in different phases of testing like sanity testing, system testing, performance testing, integration testing and regression testing.
* Strong Knowledge in SDLC and STLC process.
* Proficient in Agile Scrum methodology.
* Enthusiastic and highly diligent professional with excellent technical and analytical skills backed with an academic background in Electronics and Communication Engineering.
* Positive, sincere and self-confident with the ability to proactively adapt to a fast paced environment. Capable of doing multi-task with strong attention to detail. Quick learner with excellent problem solving skills.

**TECHNICAL PROFICIENCIES**

* Programming Languages: Apex, Selenium, C, Java, Selectica.
* Force.com platform, Quality Center 10.0, Selenium, Eclipse.

**EDUCATION**

* Bachelor of Technology in Electronics & Communication engineering, Sree Vidyanikethan Engineering College, Affiliated to Jawaharlal Nehru Technological University, with 77.4% ,2011
* Class 12, Sri Narayana Junior College, I.P.E, 2007 (95.3%).
* Class 10, Nagarjuna English medium High School, S.S.C Board, 2005 (88.5%).

**PROJECT S**

**February 2014 - Present:**

**Project:** Global Salesforce Application

**Customer Name:** GE HealthCare (GEHC), USA

**Description:** Global Salesforce application is a cloud application for sales representatives in GE Healthcare. This is mainly used to manage Accounts, Opportunities, Leads , Contacts, Users and their profiles. The Global **SalesForce** Application is implemented to consolidate sales management for all the regions. SalesForce Application is developed to provide customized solutions to the Sales team to keep track of their customers, their contact information and their opportunities in Pipeline.

**Methodology:** Agile

**Role:** Developer

**Team Size:** 8

**Responsibilities:**

* Customization of Salesforce application as per needs to Global Salesforce application users. This involved hands-on design and development using **Force.com** Platform.
* Performing Sales Force **Customization, Security Access, creating profiles**, **roles, users, page layouts, email services.**
* Performing Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Experience in development, administration, configuration, Implementation, and Support of sales force CRM, and Sales Force applications based on Apex Language and leveraging Force.com Platform -- world’s first commercial Software as a Service (SAAS) application running in Cloud Computing Environment.
* Strong Implementation and Integration experience using Custom objects, Triggers, workflows/ workflow rules, approvals, S-Controls, Visual Force Pages, and Apex classes.
* Experienced in integration of Salesforce.com with external applications by using Web Services API, Metadata API, SOAP, and IBM web sphere.

**September 2012-January 2014:**

**Project:** Sales Work Bench- Salesforce Integration

**Customer Name:** GE HealthCare (GEHC), USA

**Description:** Sales Work Bench (SWB) is the second largest application of GE HC with >4k users. It is a web-based application for the Sales representatives in GE Healthcare. This is used by Sales hierarchy to manage opportunities, product configurations, Prices, generate quotes, orders, forecasting and get sales compensation for medical equipment. This is a global application developed in 12 languages for 4000 GE HealthCare sales representatives worldwide. SWB Simplification deals about simplifying the SWB application for a better usage. It mainly deals with Configure Price Quote (CPQ).This application is integrated with Salesforce application.

**Methodology:** Agile

**Role:** Developer

**Team Size:** 8

**Responsibilities:**

* Involved in group for requirement gathering throughout the planning and implementation.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Worked with various salesforce.com objects like Accounts, Contacts, Leads, Campaigns, Cases, Solutions, Forecasts, Reports, and Dashboards.
* Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
* Maintained data cleanliness and accuracy by adding custom validation rules, custom formulas, reports and dashboards.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Designed and developed VisualForce pages based on the business requirements.

**March 2012- September 2012:**

**Project:** Siebel Americas CRM 8.1 Testing

**Customer Name:** GE HealthCare (GEHC), USA

**Description:** The AM Services CRM project is a new application platform for the services business in the following business segments of the America’s region: CAMS: Life Support Systems ( LSS), Maternal Infant Care (MIC), Monitoring Solutions ( MS ), Diagnostic Cardiology ( DCAR) and BIO Med.

**Methodology:** Agile

**Role:** Tester

**Team Size:** 6

**Responsibilities:**

* Held the ownership for all test deliverables with respect to the project.
* End to end Test Management using Quality Center Tool.
* Identifying and Preparing the System Test Scripts, User Acceptance Test Scripts.
* Preparation of Requirement Traceable Matrix and Run plan.
* Preparation of Test Report, Status Report and Defect Report.
* Participation in Daily status calls, Weekly status calls, Reviews and Walk through meetings.
* Defects Tracking, Analysis and Management using Quality Center for STS,ITS and UAT.
* Automation test scripts are created in selenium web driver by utilizing the knowledge of Java.
* Experience in SIKULI with the integration with Web driver.
* To develop Load runner test scripts according to test specifications and requirements.
* Performed backend testing on SQL , executed various DDL and DML Statements.

**December 2011 – February 2012: [Internal Project in TCS during Training]**

**Project:** Telecom Store Inventory

**Description:** Telecom store is the first point to step in for a mobile connection. It is an inventory for all kinds of product models such as handsets, SIMs, accessories etc. Customers can place orders via online portal and the order is delivered at the address specified at the time of order placement.

**Role:** Developer

**Technologies/Languages Learnt:** J2EE, JSP, HTML, CSS, XML, JDBC-ODBC Connectivity

**Methodology:** Waterfall

**Achievements**

* Completed **Salesforce DEV 401** Certification.
* Completed **International Software Testing Qualifications Board** (ISTQB) Foundation level certification.
* Completed **Six Sigma-Green Belt** certification.
* Appreciation certificate from Stephen Gemmell, **Manager for America Service CRM, GE Healthcare** for quick responses to the issues and following up on the pending activities in the team.
* Awarded as a **‘TCS Soldier’** for Philanthropy act, being beyond the Call of Duty and beyond organizational responsibilities demonstrating the humanity in crisis situations and outstanding deeds of selfless sacrifice.
* Awarded **four times with ‘On the Spot award’** for the ideation and working towards betterment of the process in project.
* Stood **first in APTITUDE test** conducted by ACME [Association for Communication Majors and Enthusiasts] of our college during the academic year 2009-10.
* Presented paper in a National level Technical Meet in the year 2010 on “**SMART DUST**” in SITAMS, India.
* Participated in all kinds of departmental activities conducted in our college and **coordinator of ACME** [Association for Communication Majors and Enthusiasts] of our college during the academic year 2010-11.

**OTHER DETAILS**

* Date of Birth: 20thDecember1989.
* Languages Known: English, Telugu and Hindi.
* Hobbies: Cooking, travelling, watching movies.
* Nationality: Indian