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| Curriculum Vitae | | | | |
| |  |  | | --- | --- | |  | Revathy Raghavan  Door No-03,2nd Floor ,Site No-14  Sapthagiri Layout,Channasandra  Kadugodi (Post),Bangalore  Email: revathyr21@gmail.com  Mobile: 0091- 8884360888 | | | | | |
| **OBJECTIVE**  A confident and reliable **Force.com Developer** and **Administrator** with **6+** years of working experience inIT,and **2.5**  years of experience in **Salesforce.com** seeking middle managerial/ Senior developer/ consultant positions with a reputed  IT organization. | | | | |
| **KEY SKILLS** | | | | |
|  | Certifications : Salesforce.com Certified Force.com Developer  Salesforce.com Certified Administrator  Force.com : Apex Class, Apex Triggers, SOQL, Visual force, Data model & Relationships,  Page layouts, Record types, OWD, Sharing model, Profiles, Custom applications,  Workflows and approvals, Email templates, Communities.  Programming Languages: Apex, Core Java  IDE : Force.com IDE, Eclipse.  BPM : Cordys BOP4  Operating Systems : Windows  Knowledge On : Web service, XML, HTML, JavaScript, C, C++. | | | |
| **IT EXPERIENCE** | | | | |
|  | * **Capgemini Consultancy Services,**   Crescent-2, Prestige Shanthiniketan, Whitefield Road, Bangalore, Karnataka, India – 560048  **Role: Senior Technical Consultant** - since October 2010 | | | |
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|  | * **Cordys Software India Pvt. Ltd.,**   VIT Park, No.17, Software Units Layout, Madhapur, Hyderabad, India – 500081.  **Role: Associate Software Engineer** - 2008 June to 2010 September | | | |
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| **EDUCATION** | | | |  |
|  | | * B-Tech in Computer Science and Engineering from Cochin University of Science and Technology, Kerala   with 70% marks in the year 2008.     * 3 years Diploma in Computer Science and Engineering from Govt. Polytechnic College   Kothamangalam, Kerala, with 73% marks in the year 2004. | | |
| **PROJECT EXPERIENCE**   1. **Morrisons (UK)**   Wm Morrison Supermarkets plc is the fourth largest chain of supermarkets in the United Kingdom.  The project is to support the business and marketing for various operational departments of Morrisons like Kiddicare, Supermarket, Pharmacy and Wine.  **Role :** Consultant-Salesforce.com Developer  **Technologies used :** Salesforce.com, Communities  *Ticket Management Tool*: HP Service Manager  **Duration :** (January 2014 – Till date)   1. **Pfizer : Salesforce webservices (USA)**   Pfizer is one of the world's largest pharmaceutical companies, develops and produces medicines and vaccines for a wide range of conditions.  A key part of this project includes setting up Global Channel Permissions for Pfizer in salesforce.com and its interaction with various other systems. This is done by developing REST based web services for Pfizer Health Care Professionals to UPSERT and fetch Permissions for promotions via various channels (Email, Phone, Fax, SMS and Direct mail) in Salesforce. The records will be upserted to or fetched from Salesforce via web services exposed to Pfizer.  **Role :** Consultant-Salesforce.com Webservice API Developer  **Technologies used :** Salesforce.com, SOAP and REST Web services, XML  **Duration :** 3 months (October 2013 – December 2013)   1. **Clarks : iOS - Salesforce integration (UK)**   Clarks (C&J Clark International) is the world’s number 1 retailer in everyday footwear. With such a large proportion of consumer sales now taking place online, Clarks has engaged Capgemini to help make Digital the core foundation for achieving its 2012-2017 strategic goals.  A key part of this project includes setting up a proof of concept for a digital sales experience in one UK store. This will involve sales team members using mobile technology (iOS on an iPad) to serve the customer – displaying product details, updating consumer information and recording a purchase. The POC (proof of concept) program will be conducted at the Clarks store in Exeter and will run for several months.  The data is collected by an iOS assisted selling application and passed into salesforce.com on a real-time basis using the Salesforce web services API.  **Role :** Consultant-Offshore Technical Lead and Developer  **Technologies used :** Salesforce.com, REST Web services, XML  **Duration :** 1 month (August 2013 – September 2013)   1. **NRMA insurance for Guide Wire : Salesforce integration (Australia)**   NRMA Insurance is a brand and operating unit of Insurance Australia Group, a national insurance and financial services company.  The project was to demonstrate client with the possibilities of integration of Salesforce with GuideWire (offers core back-end software for property and casualty (P&C) insurance carriers in the U.S. and worldwide which involves end-to-end set of applications that support insurance operations: underwriting, policy administration, billing, and claims management.). The project allows the Salesforce users to create Account/ Customer, Quotation, Policy and Claim records and store them in GuideWire through web services. The inputs are given through Salesforce VF pages which are controlled by Apex classes to invoke the corresponding web services.  **Role:** Consultant-Offshore Salesforce.com Technical Developer  **Technologies used :** Salesforce.com, SOAP Web services, XML  *Ticket Management Tool*: JIRA  **Duration :** 1 month (July 2013)   1. **General Motors : Vauxhall Business (UK)**   General Motors is the world’s largest vehicle manufacturing company. Vauxhall is the UK subsidiary of General Motors. Capgemini provides support for the sales, services and marketing requirements of General Motors since many years.  Our team support sales, services and marketing requirements of Vauxhall using Salesforce.com, to develop new requirements, resolve existing issues in the application and provide training on the application and related tools to customers if required. Different tools and applications are integrated to Salesforce to achieve the complete functionality.  **Role :** Consultant-Offshore Salesforce.com Developer  **Technologies used :** Salesforce.com, SOAP Web services, XML, Eloqua  *Ticket Management Tool*: IBM Remedy  **Duration :** 10 months (Sep 2012 – June 2013)   1. **Philips : OneEMS Customer Support (UK)**   OneEMS is a centralized application that supports Philips Support Engineers for their Customer care regarding the Medical Equipments.  The Application offers a structured, consolidated way to report Cases on particular Equipments. It also provides the data on the already reported Cases related to or similar to the Case.  **Role :** Salesforce.com Developer  **Technologies used :** Salesforce.com, SOAP Web services, XML  **Duration :** 6months (Dec 2011 – May 2012)   1. **Royal Mail Group : Online Service (UK)**   Royal Mail Group Ltd is the parent company of Royal Mail, Post Office® and Parcelforce Worldwide in UK. The project was to make the functionalities of RMG such as Mail, Post Office and Parcel services available online for the end-user. The integration with Venda to Salesforce is done using Cordys BOP-4.  **Role :** Cordys Developer  **Technologies used:** Cordys BOP-4, XML, Web services  *Ticket Management Tool*: JIRA  **Duration :** 7 months (March 2011 – November 2011)   1. **Cordys BOP4 (OpenText acquired Cordys in 2013)**   Cordys delivers a single platform which allows organizations to design, execute, monitor, change and continuously optimize their critical business processes and operations. The Cordys Business Operations Platform is unique in its approach of [next generation BPM](http://www.cordys.com/cordyscms_com/next_generation_bpm.php) (Business Process Management) and [Enterprise Cloud Orchestration](http://www.cordys.com/cordyscms_com/cloud_computing_solutions.php).  **Role:** Associate Software Engineer  **Technologies used:** Cordys BOP-4, XML, Web services, Javascript, HTML, Core Java  **Duration :** 2 Years & 4 months (June 2008 – September 2010) | | | |  |
| **REFERENCES**   * **Shreedevi Kandapanthodi** (Technical Lead – in Capgemini Consultancy Services )   *Email id* : Shreedevi.kandapanthodi@capgemini.com   * **Aswathy S. Mohan** (Engineering Lead – in OpenText since Cordys is with OpenText now)   *Email id:* [aswathym@opentext.com](mailto:aswathym@opentext.com)  **PERSONAL DETAILS**  Date of Birth : 21st October 1983  Marital Status : Married  Passport Number : Z2298487  Passport Expiry Date : 17-07-2022  Nationality : Indian | | | | | |  |  | | --- | --- | | Project Name | Refurbishment Works for Early Childhood Care Center | | Client | Qatar Foundation ,Doha Qatar | | Role | Project coordinator -ELV works | | Project Value | QR .5.3 Million | | Description | Coordination and site inspection of works related to CCTV, Public Address system with JBK controls. | |
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