**Shankar Jha**

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Seeking a challenging position to leverage my analytical, testing & technical skills in the field of IT Software Development towards launching a successful career with a growth-centric organization that seeks a team player committed to supporting organizational objectives while being resourceful, innovative and flexible.

**CAREER PROFILE:**

* 4 years of experience in **Software Testing (Manual)**for PeopleSoft Application
* Functional knowledge of PeopleSoft HCM 8.8 Human Resources module
* Thorough understanding of Software Development Life Cycle, Software Testing Life Cycle
* Creating business requirement document (**BRD**),Test Cases, Test plan ,Test completion report, involve in setting up of Test Requirements and Regression Testing
* Expertise in Defect Retesting, Regression Testing, Functional Testing of the PeopleSoft application
* Improve quality to reduce defects by sharing best quality practices and lesion learned from every release &Off cycle for smooth delivery as per customer requirements
* focused on achieving project and organizational goals

**COMPETENCY MATRIX:**

* Requirement Gathering and Analysis
* Software Testing(Manual)
* Participate in Developing Test Plan
* Test Case Preparation & Execution
* Test Scripts Execution & Reporting
* Defects Reporting & Tracking
* Test completion report

**CURRENT PROFILE:**

Designation : Lead Business Analyst (People Soft Functional & Tester)

Company : AON Hewitt

Duration : Nov 2009 to Current

Clients : Goldman Sachs & CHI

Project : PeopleSoft Application Ongoing Support (Release & Off cycle)

**JOBROLES/RESPONSIBILITIES:**

* Identify process improvements by identifying issues, process delays, and quality problems and recommends solutions.
* Attend calls for Customer issues and Customer enhancements/customization
* Working on Ongoing Projects (Release & Off cycle) that are started to eliminate existing defects or add any client requested functionality to the HRMS system provided by them.
* Understanding the existing customizations and wherever possible replacing the customization with PeopleSoft delivered functionality without impacting the functionality for business users.
* Implementing new features provided by PeopleSoft 8.8 according to the business requirements of the business users.
* Understanding various third party systems used and interfaces.
* Creating BRD: Work with client to gather functional requirements for PeopleSoft Core HR/ESS/MSS module
* Prepare Test plan and create Test Scripts, Upload Test Scripts into Quality Centre (HPQC)
* Execute Manual Testing, IAT, UAT and Regression of the application in different PeopleSoft environments like U1 and Q and upload the test result into Quality Centre (HPQC)
* Responsible for Logging defects in the defect management tool (HPQC/Maestro) and retest upon fixing of defect
* Prepared functional test wares, ran regression to catch the bugs and code breakage
* Performed Application testing in the production environment (Production checkout) upon production migration of bunch of CRs or defects in Release/off cycle.
* Responsible for daily Status Reporting (defects & status of execution) to Leads/Onshore team (Project Manager)
* Actively participate on the call for blocking defects with developers, onshore leads, environment team
* perform testing of bugs/ issues raised by the clients logging PeopleSoft defects in the defect management tool (HPQC/Maestro) and assigning them to the appropriate parties, follow-up the progress of the Project and setup data monitor for defect till the application goes live.
* Documenting Release/Off cycle Notes and Test results in HPQC/Maestro tool.
* Create and maintain documentation required to support system modifications for functionality-based problems/issues or other system-related changes.
* Reporting: Sending several reports to the Client using SQL Query in AQT tool
* Training of SC & OCP team on Client processes, SQL queries and PS functionalities.
* Handling case based issues independently from the Client on HRMS.

**TOOLS USES:**

People Soft 8.8, HRWW (HR Work ways), AQT (Advance Query Tool) v 9.2, Lotus Notes 6.5, TBA W/F, Maestro, HPQC 11.0 and Microsoft Outlook.

**ACADEMIC QUALIFICATION:**

1. High School from B.S.E.B (BIHAR)
2. Intermediate from I.C.S.E (BIHAR)
3. B.Sc.(MATH) from M.U (BIHAR)
4. M.Sc(IT) from Kuvempu University
5. Manual Testing Certification from Web Tek Lab Pvt Ltd
6. Enrolled for ISTQB Certification

**COMPUTER KNOWLEDGE:**

 MS Office (Including MS Access)From NIIT.

 SQL 2005 from NIIT.

 DIT from NIIT.

**EXPERIENCE:**

 Worked in Hewitt Associate India Pvt.Ltd as a Process Analyst from November-07 to November 2009

**Achievements:**

* Gold ward for execution received in 2013 upon successful completion of release cycle having less resources
* Extra miler award received for handling multiple complex CRs in a release with 0% defect
* 8 Quests & 4 Quest plus. (Impacted $8,780.00 yearly)
* Sixth Quest Idea award in Feb-09.
* 1 Lean (Reduction of 90% in processing time)
* Green Belt Certified on GB Project in AONHewitt.

**PERSONAL INFORMATION:**

**Name** : Shankar Jha

**Date of Birth** : 02/01/1983

**Father’s Name** : Jai Narayan Jha

**Mother’s Name** : Smt. Shail Jha

**Marital Status** : Married.

**Language Known** : Hindi & English

**Hobbies**  : Playing Chess, Surfing on Net.

**Behavioral Characteristics:**

* Commitment to quality and result.
* Quick Learner
* Good Analytical/Testing Skills

Date:

Place: (SHANKAR JHA)