# SHIVALI CHADAK

### Personal

Address

257, Rainbow Residency, Off Sarjapur Main Road 560035 Bangalore

- Phone number 9886651881
- Email shivali.chadak@gmail.com
- Place of birth
  Jammu
- Gender Female
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#### Interests

■ Kathak, Cooking and Travelling

In quest of professional enrichment opportunities in Program and Project management with the growth-oriented organisation.

## Work experience

## Engineering Program Manager Cisco, Bangalore

Oct 2016 - Present

- Leading and Driving the cloud teams through the full lifecycle of development activities.
- Developing program management frameworks, templates, KPI and project health report.
- Managing the security program across service groups which include security guild, various standard and Cisco specific compliance.
- Played pioneer role in achieving the first ever Security Control Framework (SCF) compliance across Cisco for WxCC
- Responsible for driving the E2E project delivery project planning, execution, monitoring, quality control, risk management and early field trials.
- Have been a key person in driving the early field trials for all the features between customers and project teams
- Led the effort for expansion of Cisco data centres across multiple Geos around the globe
- Regularly interacting with the senior leadership and major stakeholders to keep them updated on the project progress
- Hands-on with Rally/JIRA/Version One on managing project tasks, conducting Iteration planning calls, Review meetings and Demos with important Global customers.
- Complete understanding on multiple Agile frameworks like Scrum, Kanban and keen in exploring about Spotify & Safe

## **Program Manager**

Aug 2015 - Oct 2016

Wipro, Bangalore

The product was taken by Cisco and a few of the team members including myself moved under Cisco Payroll

#### PMO Consultant

Nov 2008 - Aug 2015

# Target Corporation India, Bangalore

- Consulting Project Managers on Project & Portfolio Management, Resource & Financial Management
- Presented Monthly Dashboards on Project progress to the Pyramid Leaders
- Trainer for Project Management101, Agile Scrum Workshop, UCP Estimation Method, Clarity, Open Workbench, SPOC for Project Reports
- Redefined PM Framework to address project management challenges
- Played a key role in rolling out of the Project & portfolio Management framework at the enterprise level which includes Demand, Investment, Project, Resource & Financial Management
- Conducted Project Management Review meetings at project specified Milestones.
- Project data tracking, Metrics Analysis & Reporting. Facilitations for Root Cause Analysis,
   DAR sessions.
- Conducted internal Process Compliance audits and Internal Quality Audits
- Collecting requirements from stakeholders to develop reports in Micro strategy and dashboards for management
- Recommended the metrics tree approach; Created the metrics based on the need by the leadership team
- Mapping of the problem statement to the existing data set.
- Monitoring and controlling of the report execution and achieved 80% of the effort saving

# **Education and Qualifications**

PGDCM

Jan 2005 - Jul 2007

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NICMAR, Pune

GZS Engineering College, Bathinda

Oct 1998 - Jun 2003

## **Skills**

Jira
Sharepoint
MS-Office
Data Management
Compliance
Process Trainer
Metrics Consultant

## **Achievements**

Ø PMI-ACP

Ø CSP

Ø CSM

Ø PM101/201

Ø Agile - Scrum

Ø VersionOne, Rally & Jira (Agile Project Management tool)

 $\emptyset$  Basics of Quality – SDLC, Configuration management, Review / Inspection process, Software

Quality Metrics, Root cause analysis, Estimation Tool

## **Presentations**

Speaker at Agile Conference Paper: BDD for everyone

Strategy over teamwork or teamwork over governance

Spotify framework: Spot the difference Big O about Retro: Out of the Box

## **Core Interest Areas**

Cloud Transformation Service Delivery Automation Security & Compliance