

SERVICE AGREEMENT

This Service Agreement is entered into on January 15, 2024, between:

PARTY A: TechSolutions Inc.

Legal Entity: Delaware Corporation
Contact: john.smith@techsolutions.com
Phone: (555) 123-4567

PARTY B: GlobalCorp Limited

Legal Entity: Limited Liability Company
Contact: jane.doe@globalcorp.com
Phone: (555) 987-6543

FINANCIAL TERMS

Monthly service fee: \$15,000 USD
Setup fee (one-time): \$5,000 USD
Total Monthly Recurring Revenue: \$17,500 USD
Currency: United States Dollars (USD)

PAYMENT TERMS

Payment Terms: Net 30 days from invoice date
Payment Methods: Wire transfer, ACH, or corporate credit card

SERVICE LEVEL AGREEMENT (SLA)

System uptime: 99.9% monthly availability
Response time: Maximum 2 seconds for API calls
Support response: 1 hour for critical issues
Support Terms: 24/7 phone and email support