Sriharsha Ramayanam

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Career Objective: To secure a responsible and challenging position in a reputable company that offers me a consistently positive atmosphere to learn new technologies and implement them for the betterment of the company.

Work experience:

SR. TECHNICAL CONSULTANT | TECH MAHINDRA (CLIENT: VERIZON) | 13-06-2018 TO 27-12-2018

· Provide technical support and advice to users. Liaise with other IT staff and / or with external providers as required to resolve complex hardware / software problems.

· Develop understanding of product line and making necessary engineering calculations to support application.

· Provide thorough support and problem resolution for clients.

· Maintain composure and patience in face of difficult customer situations.

· Highlight potential capacity, performance or operational issues and take preventative action where necessary.

· Define comprehensive unit and integration tests for all developed code.

· Train new employees and explain protocols clearly and efficiently.

· Assist management with scheduling, service protocol improvements and quality assurance.

CONSULTANT | SUTHERLAND GLOBAL SERVICES | 29-02-2016 TO 06-04-2018

· Worked as an application support engineer, giving support to some health care applications and also the role of administration in client applications

· Researching for the doctor's demographic information and verification was done contacting directly with the doctors.

· Verify data and analyse it to find out solutions so as to make modifications in the ongoing process.

· Solving the claims and moreover used to help them stay connected with the network. Be proficient in staying updated with the modifications in polices with respect to the rules and regulations acts, current improvements in the finance industry and business world, impact on policies and changes in regulatory format.

· Working with SQL database, ETL packages and other application support.

· Invent and adopt a variety of techniques and strategies to resolve all types of business problems.

ART DESIGNER | ADITI TECHNO SALES | 18-11-2014 TO 05-01-2016

· Develop graphics for product logos and small-scale firms.

· Marketing and sales of printed logos to clients.

· Review designs for errors before printing or publishing them.

· Completion of projects by coordinating with outside agencies, art services and other firms.

Technical Skills:

LANGUAGES: HTML, CSS, JAVASCRIPT, C# .NET, SQL, PL/SQL

Tools: Microsoft SQL server, Oracle database edition 10/11 G, Visual Studio, Oracle apps technical

Applications: Adobe Photoshop and other online applications.

Education:

POST-GRADUATION |CONFEDERATION COLLEGE

· Major: Information Communication Technology

· Year of study: 2019-2021

BACHELORS IN TECHNOLOGY |JOGINPALLY B R. ENGG COLLEGE

· Major: Information Technology

· Year of study: 2010-2014

Academic projects:

Mini project: FAQ desk system

Language of Implementation: JAVA

Operating System: Windows 2000 professional

Description: Problem statement is one of the basic and important phases of project phase. When the basic problem is determined, it is documented and the symptomatic problem is analysed, then the current list of basic problem is completed. A system is simply a set of components that interact to accomplish some purpose. The "*FAQDesk System*" maintaining the details of various frequently asked questions posted by the students to the administrators of consult department are to be kept in a data base and also can be retrieved easily when the admin answers that question. Actually the process going on here is when the students wants to clear their queries they can personally contact with the concerned person in the university. The difficulty in the present system is students face some difficulties to contact the concerned person in the university. This project is developed using Java Programming Language under Windows.

Major project: Design and Implementation of TARF

Technology: .NET

Domain: Network Security

Description: Wireless sensor networks multi-hop routing offers protection against identity deception through replaying routing information. An adversary can exploit this defect to launch various harmful attacks against the routing protocols which includes sinkhole attacks, wormhole attacks and Sybil attacks. To secure the WSN's against adversaries misdirecting the multi-hop routing, this design and implementation of **"TARF"** is done, it provides trustworthy and energy-efficient route.

Achievements:

· Bagged awards for my interest in singing held at different institutes, the most memorable prize was given at "Mahatma Gandhi Institute of Technology" annual day "Nirvana 2013".

· Won certification for the successful completion of Q-Basic, HTML, Oracle, Visual Basics courses at the school level, and awarded 1st prize in the computer science field held at private institutes.

· Participated in the World Aids Day Event organised by the Andhra Pradesh State Aids Control Society.