

# HARSHAD DUKARE

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## Summary

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I am an Analyst/Software Engineer at Capgemini with nearly two years of experience includes optimizing IT Service Management (ITSM) processes, managing middleware tools, and monitoring network infrastructure. I work collaboratively with teams to drive project success and continuously adapt to emerging technologies.

## Experience

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**Analyst/Software Engineer** | Capgemini – Airoli, Navi Mumbai | February 2023 – Present

- Managed ITSM processes such as Incident, Problem, and Change Management, and monitored SLAs.
- Administered installation, monitoring, patching, and compliance of Middleware tools in internal projects.
- Engaged in Network Infrastructure Monitoring projects to enhance system performance and reliability.

## Skills

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- Python
- Django
- Object-Oriented Programming
- Data Structures & Algorithms
- SQL
- JavaScript
- IT Service Management

## Personal Projects

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**WeBlog** | Python, Django

- Developed a blogging platform using Python and Django, allowing users to create, manage, and publish blog content.
- Implemented features for user interaction, including commenting on posts, and designed a responsive interface to enhance user experience and engagement.

**FoodSella** | Python, Django, Bootstrap

- Created a food ordering system with Python, Django, and Bootstrap, allowing customers to order food, manage their cart, and track orders.
- Built vendor functionalities for managing menus, processing orders, and updating inventory, ensuring an efficient user experience.

**DVMS** | JavaScript, Solidity | *Academy Project*

- Designed and implemented a Voting Management System using Smart Contracts on the Ethereum network, ensuring secure and transparent voting processes.
- Responsible for developing smart contracts and integrating the backend to facilitate seamless interaction between the blockchain and the application.

## Projects

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**Administration of Middleware tools** | Bayer

- Deployed Tanium across multiple environments, ensuring consistent setup and adherence to company standards.
- Managed ITSM processes, including regular patching and security compliance for Tanium.

**Monitoring of Network Infrastructure** | FME

- Managed and prioritized P1 and P2 alerts to ensure timely resolution of critical and high-priority network issues, maintaining system stability and minimizing impact on operations.
- Regularly checked and confirmed the reachability of network devices to ensure consistent connectivity and quick identification of potential network disruptions.

## Education

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**Bachelor of Engineering** – Computer Science | 2022 Passout

MGM's College of Engg. & Technology | 8.75 CGPA