

# HARSHAD DUKARE

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## Summary

Software Engineer with nearly two years of experience in optimizing IT Service Management (ITSM) processes, managing middleware tools, and monitoring network infrastructure. Actively seeking roles in software development positions. Eager to leverage my teamwork skills and hands-on coding experience to help teams succeed and drive innovation.

## Experience

### *Software Engineer*

**Capgemini** | [Navi Mumbai – Maharashtra] | [February – 2023] | Present

- Optimized IT Service Management (ITSM) processes to improve efficiency and service quality.
- Managed middleware tools, ensuring smooth integration and performance across systems.
- Monitored network infrastructure, prioritizing and resolving critical alerts to maintain system stability.
- Collaborated with cross-functional teams to support project success and implement best practices.

## Skills

- **Programming Languages:** Python, JavaScript
- **Frameworks:** Django, Bootstrap
- **Concepts:** Object-Oriented Programming, Data Structures & Algorithms
- **Database Management:** SQL
- IT Service Management (ITSM)
- Middleware Tools Management
- Network Infrastructure Monitoring

## Personal Projects

**FoodSella** | Python, Django, Bootstrap

- Created a food ordering system enabling customers to browse menus, place orders, and track their deliveries.
- Developed vendor functionalities for managing menus and processing orders to enhance user experience.

**WeBlog** | Python, Django

- Developed a blogging platform that allows users to create, manage, and publish content.
- Implemented user interaction features such as commenting and designed a responsive interface for better user experience.

**DVMS** | JavaScript, Solidity | *Academy Project*

- Designed a Voting Management System using Smart Contracts on the Ethereum network for secure and transparent voting.
- Developed smart contracts and integrated the backend to facilitate seamless interaction between the blockchain and the application.

## Education

### *Bachelor of Engineering*

MGM's College of Engineering & Technology, Navi Mumbai | Computer Engineering | 2022

8.75 CGPA