HARSHAD DUKARE

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Summary

I'm an Analyst/Software Engineer at Capgemini with 1.5 years of IT industry experience and a solid understanding of ServiceNow components such as Business Rules, Client Scripts, and UI Actions and more. My experience includes ITSM processes, management of Middleware tools, and Network Infrastructure Monitoring. I am eager to leverage my knowledge and skills in a dedicated ServiceNow Developer role.

Experience

Analyst/Software Engineer | Capgemini – Airoli, Navi Mumbai | February 2023 – Present

- Managed ITSM processes such as Incident, Problem, and Change Management, and monitored SLAs.
- Administered installation, monitoring, patching, and compliance of Middleware tools in internal projects.
- Engaged in Network Infrastructure Monitoring projects to enhance system performance and reliability.
- Gained familiarity with ServiceNow components including Business Rules, Client Scripts, UI Actions, and other components.

Skills

- JavaScript
- Python
- Django
- Object-Oriented Programming
- Data Structures & Algorithms
- SQL

Core Competencies

- Business Rules
- Client Scripts
- Script Includes
- UI Actions
- UI Policies
- Update Sets
- Workflows
- ITSM Processes
- APIs

Projects

I. **WeBlog** | A Blogging application platform | Python, Django

- A simple blogging platform which can be used to manage and publish content in the form of blog and user can comment on others post.
- Implemented CRUD functionality throughout the project to manage the posts and comments.

II. **FoodSella** | A Food Ordering System | Python, Django, Bootstrap

- A Food Ordering System which can be used by customer to order food and manage order in their cart and vendor to manage menus, orders etc.
- Implemented user Registration and Authentication for both Vendors and Customers.

III. **DVMS** | Decentralized Voting Management System | JavaScript, Solidity | *Academy Project*

- A Voting management system implemented using Smart Contracts and Ethereum Network.
- Responsible for designing the Smart Contracts and the backend development.