



## HARSHAD JADHAV

harshadjadhav5114@gmail.com | (+91) 9321165171

 [github.com/HarshadJadhav5](https://github.com/HarshadJadhav5)

 [linkedin.com/in/harshadjadhav5/](https://linkedin.com/in/harshadjadhav5/)

### SKILLS

- HTML, CSS, JavaScript, React, Python, ML, Stream lit,
- SQL, Git
- AI-assisted development, LLM integration and working with JSON
- Experience with AI tools (ChatGPT, Claude) and prompt engineering

### EXPERIENCE

#### Data Science and Machine Learning Intern | Phonologies

JUN 2025 – SEP 2025

- Worked with an existing ML pipeline for customer upsell/cross-sell modelling
- Refactored codebase to separate upsell and cross-sell logic for modular execution and better maintainability
- Modified Streamlit interface to allow user selection of flow (upsell, cross-sell, or both), dynamically generating reports and visualizations.
- Built interactive charts analyses using pandas and plotly.express.
- Integrated LLM to get insights to explain recommendations and support decision-making

#### Customer Support Intern | Flo Mattress

NOV 2023 – APR 2024

- Handled customer inquiries, complaints, and product support efficiently via email and chat, ensuring high levels of customer satisfaction.
- Resolved customer issues promptly, fostering strong relationships and repeat business
- Collaborated with sales and logistics teams to guarantee timely deliveries and optimal service operations.

### PROJECTS

#### Second-hand Goods Website with Machine Learning Price Prediction

- Checkout the project here: <https://harshadproject.infinityfree.me>
- Developed a web platform for buying and selling used goods. Integrated a Machine Learning model to predict the fair price of products in the second-hand goods market
- For Front-End I used JavaScript, CSS, HTML and for Back-End I used Flask, Python, PHP.
- Used Google Collab for model development and regression techniques for price prediction

#### Game- Stone-Paper-Scissors

- <https://harshadjadhav5.github.io/stone-paper-scissors-game/>

#### To-Do List Web App

- <https://harshadjadhav5.github.io/To-Do-List/>

### EDUCATION

#### Bachelor of Science in Information Technology

JULY 2022 – APR 2025

- Lala Lajpatrai College

Elphinstone College (HSC)

MAR 2020 – MAR 2022

### HOBBIES

- Arts, Motorcycle, Fitness.