

Your Name & Address



60714123225070010060271

JULIE FLORA

NO 2 25TH STREET KOLATHUR POOMBUGAR
NAGAR KOLATHUR
CHENNAI 600099

To update your contact details, please email scanned copy of duly filled form along with soft copy of your KYC document. [Click Here](#) to download the form.

Registered Mobile Number

+9189XXXXXX11

Registered Email Id

FLORA.JUXXX@XXXOO.COM

Overview

Statement for YES BANK Card Number 4046XXXXXXXX4893

Statement Period:
15/11/2024 To 14/12/2024

Statement Date : 14/12/2024

Total Amount Due:
Rs. 38,832.19

Minimum Amount Due:
Rs. 2,192.50

Payment Due Date: 03/01/2025

Credit Limit:
Rs. 40,000.00

Available Credit Limit:
Rs. 1,167.81

Cash Limit:
Rs. 12,000.00

Available Cash Limit:
Rs. 1,167.81

YES ONLINE
(NetBanking)

Other Mode

Statement Summary

Previous Balance :
Rs. 39,322.91 Dr

Current Purchases / Cash Advance & Other Charges :
Rs. 1,731.33 Dr

Points Earned : 0

Payment & Credits Received :
Rs. 2,222.05 Cr

Your Reward Points Summary

Points earned so far	Points earned this month	Points redeemed this month	Points available for redemption
440	0	0	440

To redeem your Reward Points from a wide range of options, please visit www.yesrewardz.com/creditcard

Pay your Credit Card bill Anytime, Anywhere

YES Online
(NetBanking)
on www.yesbank.in

NEFT/IMPS/RTGS Payment from any bank account
(IFSC code: YESB0CMSNOC)

Cash and Cheque payment at any YES BANK Branch*

* Charges as applicable.

Important information :

Making only the minimum payment every month would result in the repayment stretching over months/years with consequential compounded interest payment on your outstanding balance.

Presenting EMI facility through e-Statements. Simply click on the highlighted transactions to convert them into attractive EMI's.

Statement Details

Date	Transaction Details	Merchant Category	Amount (Rs.)
04/12/2024	PAYMENT RECEIVED BBPS - Ref No: 09999999981204002411435		2,222.05 Cr
14/12/2024	FINANCE CHARGES - Ref No: 19999999981214999556665		1,467.23 Dr
14/12/2024	GOODS & SERVICES TAX - GST @ 18%		264.10 Dr

-----End of the Statement-----

SMS "Help" space <CUSTID>
to **+91 95522 20020**

Email us at yes touchcc@yesbank.in
CIN : L65190MH2003PLC143249

YES TOUCH PhoneBanking Number:

1800 103 1212 | 1800 103 6000 (Toll Free Mobile & Landlines in India)

+91 22 5079 5101 (When calling from Outside India)

USA: 18333800149 | Canada: 18334910559 | UK: 8000489153 | UAE: 800035702510 (Toll Free)



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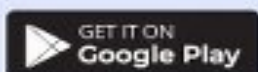


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Important Safety Instructions for your YES BANK Credit Card

Dear Cardmember,

At YES BANK, maintaining confidentiality of your information and securing your card transactions to avoid any possible misuse is a paramount importance to us. Hence, we monitor transactions regularly and may also call you proactively to verify certain transactions from time to time and have been regularly incurred by you.

We request you to make a note of our Centralized Credit Card transaction monitoring contact number: **022 – 66191111 (Mumbai), 044 – 66191111 (Chennai)** from where you may receive such verification call.

Highlighted below are few Safety Tips for your Credit Card:

- Never share confidential information such as your Card number/Card Expiry date/CVV number/DOB / OTP/ Card PIN/UPI PIN/ MPIN / Internet banking password with anyone over call, SMS, Email or link, even if they claim to be from YES BANK.
- Beware of calls that are made in disguise of reward point offers, gift vouchers, holiday coupons, lotteries, job offers, investment schemes, refund, KYC / Aadhaar updation, Cashback offers, Electricity bill payment, Card Activation, Pin Set/Reset, Limit Enhancement ads posted on social media etc. to seek your confidential card information, Login password or OTP.
- Never reply to email or SMS that seek personal information. Do not share sensitive financial information on Social Media.
- Do not hand over your Credit Card to anyone and ensure that card is used in your presence.
- Please check for https:// when you access your account details through internet banking.
- Please pay complete attention to the SMS alerts like transaction alerts, OTP sent by the Bank and read complete content (transaction amount, Merchant Name) and in case of any discrepancy, immediately report the same to YES BANK.
- Memorize your PIN/Passwords and destroy the mailers. Change the at regular intervals.
- Manage your Credit/Debit Card transactions (Enable/Disable transactions and set per transaction limit) for domestic and international usage based on your need. The same can be done through YES ONLINE (NetBanking) or iris by YES BANK Mobile App or Service Portal.
- Enable/Disable International usage based on your need. The same can be done through NetBanking or by calling our Customer Care number.
- Please review your Credit Card and Bank Statement regularly and in case of any discrepancy, immediately, report the same to the Bank.
- Please ensure that your latest contact information is updated with the Bank.

For any clarification, please contact our 24*7 YES TOUCH Customer Care on the number mentioned at the back of your card.

You can also write us at yestouchcc@yesbank.in. If you would like to view any other details regarding your account, please login to YES BANK Netbanking service at www.yesbank.in.

We thank you for your patronage and we assure you of our best services at all times.

YES FOR YOU!

Sincerely,
YES BANK Ltd.

Please [click here](#) for the Most Important Terms and Conditions.

Important Information:

1. Basis RBI circular on 'Customer Protection - Limiting Liability' dated 06th July'17, Customers' Liability for Unauthorized Electronic Banking Transactions has been Defined. The detailed policy has been updated on YES BANK's website. Please visit www.yesbank.in for referring to the Policy.
2. In case of lost /stolen card or any suspicious transaction on your YES BANK credit card, you can block your card immediately by sending an SMS. SMS BLKCC <Space><Last 4 digits of card number> to 9840909000 from your registered mobile number to Know more [Click Here](#)
3. **Credit Card complaints** - To raise any complain regarding Credit Card mis-selling Email us at ccsalescomplaints@yesbank.in and contact us at - 022-68937300
4. **Card Closure** – To close# your Credit Card Email us at creditcard.closure@yesbank.in
5. **Online Financial Fraud DIAL** – 1930 Report Any Cyber Crime at HYPERLINK "<http://www.cybercrime.gov.in>" www.cybercrime.gov.in (Follow CYBERDOST for Updates on Cyber Hygiene).
6. As per regulatory requirement, Bank shall report you as defaulter to credit agencies if minimum amount due payment is not received within the due date mentioned in the statement.
7. Your Savings Account details are not updated with the Bank to process any excess balance refund on your credit card. Please reach out to customer service to update the same.
Account Number : _____
IFSC Code : _____
8. Please ensure "Minimum Amount due" reaches us before "Due date" and paid with the consideration of decimal amount to avoid charging of late payment fee.
9. Now access information about your credit card 24/7 on our IVR number 18001200 or 18001031212 and press "3" for credit cards.
10. Applicable fee will be charged on Utility spends , Education Fee payment and Fuel transactions for more details [click here](#).
11. You can also "Block your credit card", "View Transaction details", "Download Statement" on iris by YES BANK Mobile App, Yes Online & WhatsApp.
12. To access credit card details on WhatsApp, just send "Hi" on 8291201200 from your registered mobile number.

- Subject to there is no outstanding in the account

YES BANK Credit Cards GSTIN: 27AAACY2068D3ZE

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